

USID Card Renewal Now Online – Processed and mailed directly to recipient.

USID Card online renewal is available to sponsors who login to ID Card Office Online (IDCO) with their CAC. Approved requests will result in the cardholder's new card being mailed directly to them.

Requirements/Eligibility

- Sponsor must be a CAC holder and requesting a renewal of an active USID card.
- Sponsor and Cardholder must have email addresses listed in DEERS that they have authorized DoD to use for contacting them.
- Authorization for contact can be made on the IDCO website under "My Profile".
- Sponsor's personnel status must extend at least 30 days in the future from the renewal request date.
- Cardholder has a photo saved in DEERS taken in the last 12 years.
- Cardholder's mailing address is present in DEERS and is in the United States.
- USID cards cannot be shipped to PO Boxes.

- For More Information
- See ID Card Office Online (IDCO): <https://idco.dmdc.osd.mil/idco/> Select "Family ID Cards"

In Person Service

SCHEDULE AN APPOINTMENT ONLINE for In-Person service.

Review the [LIST OF ACCEPTABLE DOCUMENTS](#) and "Required Documents" tab to ensure you bring the proper identification and supporting documents to your appointment; you will need two forms of ID.

Schedule an Appointment at a Remote Site That Issues ID Cards

- Charlottesville (JAG School): (434) 971-3288
- Fort A.P. Hill: (804) 633-8797 (Call for an appointment; no walk-ins)
- Fort Pickett: (434) 292-2497
- Roanoke (Naval Reserve): (540) 563-9723
- Defense Supply Center: (804) 279-1020 (First come, first serve)

Remember: All military, civilians and contractors must turn in their common access cards (CAC) at the time of separation or retirement. These should be turned in to the individual's supervisor or directly in to the ID card/DEERS office.