

SAFETY RECALL MESSAGE

22 July 2025

Bestway, Intex, and Polygroup Recall Certain Above-Ground Pools 48-Inches and Taller Due to Drowning Hazard; Nine Deaths Reported (Recall Alert)

Company Recall Date: 21 July 2025

Recall Number: 25-393

Name of Product: 48-inch and taller above-ground pools with compression straps running on the outside and over the vertical support legs

Hazard: The compression strap that surrounds the outside of the pool legs may create a foothold, allowing a child access to the pool, posing a drowning risk.

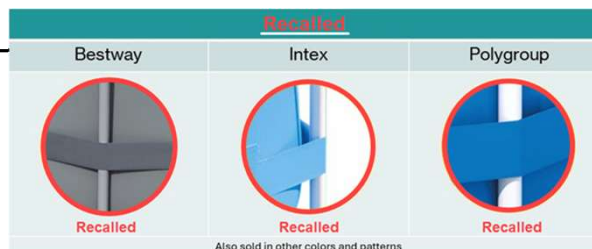
Consumer Contact: Bestway toll free at 844-593-4003 from 8 a.m. to 5 p.m. ET Monday through Friday, or online at <https://BWrecallsupport.expertinquiry.com> or email at BWrecallsupport5516@sedgwick.com for more information. Intex toll-free at 800-549-8829 from 8:30 a.m. to 5 p.m. PT Monday through Friday, or online at www.intexcorp.com/recall or email recallhelp@intexcorp.com for more information. Polygroup toll-free at 888-621-4137 from 5 a.m. to 11 p.m. MT Monday through Friday or online at <https://polygrouprecall.com> or email at poolrecall@polygroup.com for more information.

Description: The U.S. Consumer Product Safety Commission (CPSC) and Bestway (Hong Kong) International Ltd. (China) and Bestway (USA) Inc. (Chandler, Arizona) (Bestway), Intex Recreation Corp. (Long Beach, California) and Polygroup North America Inc. (El Paso, Texas) are announcing the recall of about 5 million 48-inch and taller above-ground pools that use compression straps. These straps wrap around the pool on the outside of the supporting poles, and may create a foothold, allowing a child to access the pool and drown. Children can still gain access to the pools using these footholds even if the ladder is removed. Consumers should immediately contact Bestway, Intex, and Polygroup to receive a free repair kit consisting of a rope that attaches to each of the vertical support poles at the ground level and wraps around the pool. The rope will maintain the structural integrity of the pool (a function previously served by the compression strap). Consumers should first secure the repair and then cut and remove the compression strap from the pool. The pool brand names and model numbers are printed on the pool liner on the outside of the pool. Pool models of 48 inches and taller that are included in this recall are listed at this link: <https://www.cpsc.gov/Recalls/2025/Bestway-Intex-and-Polygroup-Recall-Certain-Above-Ground-Pools-48-Inches-and-Taller-Due-to-Drowning-Hazard-Nine-Deaths-Reported-Five-Million-Pools-Sold-Since-2002>

Remedy: Consumers should contact Bestway, Intex or Polygroup to request a repair kit. In the interim consumers should ensure that children cannot access the pool unattended or, alternatively, drain the pool until the repair can be installed.

Incidents/Injuries: CPSC believes that nine children between the ages of 22 months and 3 years old have drowned after gaining access to the pools via the footholds. The incidents occurred in California, Texas, Florida, Michigan, Wisconsin and Missouri between 2007 and 2022.

Sold At: The recalled above-ground pools have been sold since 2002 at stores nationwide, including Walmart, Target, Sears, Lowe's, Kmart, Toys "R" Us, Sam's Club, The Home Depot, Big Lots, Costco and BJ's (among others), as well as online at Amazon.com, Wayfair.com and Bestway USA, Intex, Funsicle and Summer Waves websites.



SAFETY RECALL MESSAGE

22 July 2025

VIVI E-Bikes Lithium-ion Batteries Sold with VIVI E-Bikes Recalled Due to Fire and Burn Hazards; Risk of Serious Injury or Death (Recall Alert)

Company Recall Date: 17 July 2025

Recall Number: 25-391

Name of Product: 36-volt lithium-ion batteries used with VIVI E-bikes

Hazard: The recalled lithium-ion batteries can overheat, posing fire and burn hazards.

Consumer Contact: VIVI toll-free at 800-375-6103 from 9 a.m. to 5 p.m. ET, or online at <https://viviebikes.com/pages/recall> or <https://viviebikes.com> and click on “Important Recall Information” for more information.

Description: This recall involves 36-volt lithium-ion rechargeable batteries included with certain “VIVI” brand e-bikes. E-bike model information can be found on a consumer’s sales order documentation and on certain bicycle frames. Battery model information is located on the battery itself. “VIVI is printed on the bicycle downtube.

The following e-bike model numbers and battery model numbers are found at this link: <https://www.cpsc.gov/Recalls/2025/VIVI-E-Bikes-Lithium-ion-Batteries-Sold-with-VIVI-E-Bikes-Recalled-Due-to-Fire-and-Burn-Hazards-Risk-of-Serious-Injury-or-Death-Sold-by-VIVI>

Remedy: Consumers should immediately stop using e-bikes with the recalled lithium-ion batteries and contact VIVI to receive a free replacement battery and battery charger. Consumers must dispose of the recalled battery at a household hazardous waste (HHW) collection center or follow the instructions of their municipality and confirm that this was done by sending an email to vivirecall@163.com.

Incidents/Injuries: VIVI is aware of 14 reports of incidents of batteries overheating, including three reports of fires. No injuries reported.

Sold At: Bikes with the recalled batteries were sold online at amazon.com, walmart.com, ebay.com, viviebikes.com, wish.com, sears.com, wayfair.com and aliexpress.com from **December 2020 through November 2023 for between \$365 and \$950.**



SAFETY RECALL MESSAGE

22 July 2025

Bexco Enterprises Recalls Kiwi Electronic Recliner and Swivel Gliders with USB Port Due to Overheating Hazard (Recall Alert)

Company Recall Date: 17 July 2025

Recall Number: 25-392

Name of Product: Babyletto Kiwi Electronic Recliner and Swivel Gliders with USB port

Hazard: The USB module in the recliner arm can overheat and spark, posing an overheating hazard.

Consumer Contact: Babyletto online at www.babyletorecall.com or www.babyletto.com and click “Product Recalls” at the bottom of the page, or email at kiwi.recall@babyletto.com, or toll-free at [866-621-9483](tel:866-621-9483) from 11 a.m. to 3 p.m. PT Monday through Friday.

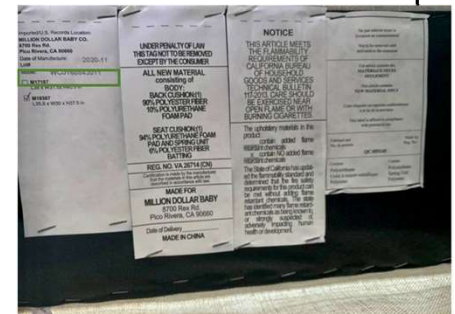
Description: This recall involves Babyletto Kiwi Electronic Recliner and Glider fabric-covered chairs with two USB device charging ports. The chair is covered in various color fabrics and is approximately 29 inches wide by 36 inches deep and 41 inches high and weighs approximately 125 pounds. Units included in the recall include the following production colors, SKUs, and batch numbers. Batch numbers are printed on a white label found underneath the footrest and can be located at the following link:

<https://www.cpsc.gov/Recalls/2025/Bexco-Enterprises-Recalls-Kiwi-Electronic-Recliner-and-Swivel-Gliders-with-USB-Port-Due-to-Overheating-Hazard>

Remedy: Consumers should immediately stop using the recalled recliners and contact Babyletto to receive a free repair kit. Consumers should register at babyletorecall.com/ to receive their free repair kit and installation instructions. Once consumers have completed the repair, consumers should dispose of the original USB module in their household trash.

Incidents/Injuries: The firm has received 37 reports of incidents of overheating, smoking or sparking including one minor injury. No fires or property damage have been reported.

Sold At: Crate Kids and online at Babyletto.com, Amazon.com, Babylist.com, Target.com, Pottery Barn Kids.com, Wayfair.com and other websites from **May 2023 through February 2025 for about \$800.**



SAFETY RECALL MESSAGE

22 July 2025

iStore Magnetic Wireless Power Banks Recalled Due to Fire and Burn Hazards (Recall Alert)

Company Recall Date: 17 July 2025

Recall Number: 25-390

Name of Product: iStore Magnetic Wireless Power Banks (IST-09991/W05 models only)

Hazard: The lithium-ion battery in the recalled power banks can overheat and ignite while charging, posing fire and burn hazards to consumers.

Consumer Contact: iStore toll-free at 800-268-4049 from 9 a.m. to 5 p.m. ET Monday through Friday, by email at recall@istore.co, or online at <https://istore.co/pages/battery-recall> and <https://www.tomauri.com/pages/battery-recall> or go to <http://www.tomauri.com> and click on “Recalls” at the bottom of the page.

Description: This recall involves the iStore Magnetic Wireless Power Bank, 5000 mAh portable charger. Only model number IST-09991/W05 power banks are included in the recall. The iStore logo is engraved on the front side of the power bank, and the model number is printed on the back, as shown in the photos above. Some units may also have the word “iStore” printed above the model number. The power banks are compatible with various mobile devices, and measure 3 inches by 2 inches by 0.25 inches and weigh around 3.2 ounces. The product was sold with a USB-C to USB-C cable that measures about 12 inches long.

Remedy: Consumers should immediately stop using the recalled wireless portable power bank and go to the firm’s website to participate in the recall. Consumers will be asked to submit two photographs via email to recall@istore.co. The first photograph should be the front of the power bank with the word “Recalled” and the date written on it with permanent marker. The second photograph should include the model number, which is located on the back of the power bank. A purchase receipt will be requested but will not be required to participate in the recall. Consumers should immediately dispose of the power banks in accordance with local and state hazardous waste disposal regulations.

Incidents/Injuries: The firm has received three reports of the wireless power banks overheating and exploding while they were charging, including one incident that resulted in a minor burn to the victim’s arm. The firm received reports of property damage of about \$15,000.

Sold At: Vending machines and stores located in various airport locations nationwide and online at istore.co from **February 2023 through May 2025** for between \$46 and \$65.



SAFETY RECALL MESSAGE

22 July 2025

Deale International Recalls CasaClean Handheld Steamers Due to Risk of Serious Burn Injury (Recall Alert)

Company Recall Date: 17 July 2025

Recall Number: 25-389

Name of Product: CasaClean Handheld Steamers

Hazard: The steamers can leak steam or spew hot boiling water, posing a risk of serious burn injury to users.

Consumer Contact: Deale International toll-free at 877-880-6137 from 9 a.m. to 5 p.m. ET, by email at casacleanrecall@thedeale.com, or online at www.thedeale.com/pages/casaclean-safety-recall or www.thedeale.com and click on "RECALL INFORMATION" at the top of the page for more information.

Description: This recall involves CasaClean Handheld Steamers with model number DF-958. The recalled steamers were sold in white/gray and blue/gray colors. The recalled steamers are intended to remove dirt, grease and limescale in various household areas. The recalled steamers are composed of a water tank, a cap, a valve assembly, a hose, a hose clamp and an exit nozzle. The CasaClean logo is in silver finish on the right face of the steamer. The model number is listed on a large black bar on the product rating sticker on the bottom of the machine.

Remedy: Consumers should immediately stop using the recalled handheld steamers and contact Deale for instructions on how to safely cut the cord near the base of the machine, to provide proof of destruction, and to receive a refund. Consumers must take a photo of the cord that is cut near the base of the machine and upload the photo, along with their contact information, to the Recall Request form at www.thedeale.com/pages/casaclean-safety-recall to receive the refund.

Incidents/Injuries: Deale has received 26 reports of the recalled steamers leaking water or steam, including 13 consumers receiving burns.

Sold At: HSN from **November 2024 through April 2025 for about \$40.**



SAFETY RECALL MESSAGE

22 July 2025

Primark Recalls DTR Stitch 4-pack Scented Highlighters Due to Risk of Phthalate Exposure (Recall Alert)

Company Recall Date: 17 July 2025

Recall Number: 25-388

Name of Product: Primark DTR (direct-to-retail) Stitch Scented Highlighters (4-pack)

Hazard: The scented highlighters, which resemble cups with straws, contain phthalates; a violation of the federal phthalates ban. Phthalates are toxic if ingested by young children and can cause adverse health effects.

Consumer Contact: Primark at 617-946-3236 from 8 a.m. to 5 p.m. ET Monday through Friday, or online at www.primark.com/recall or at www.primark.com and click "Recall" at the bottom of the page for more information.

Description: This recall involves the DTR Stitch Scented Highlighters 4-pack in yellow, blue, pink and green colors. The highlighters are shaped like slushie containers with a drinking straw. Each highlighter portrays a Stitch character. The product's Kimball Number is 0688701 and can be found on the price tag located at the back of the packaging.

Remedy: Consumers should immediately stop using the recalled scented highlighters and return them to a Primark store for a full refund in the form of the original payment.

Incidents/Injuries: None reported

Sold At: Primark stores located in the northeast and in Florida, Maryland and Illinois from **May 2024 through May 2025 for \$5.**



SAFETY RECALL MESSAGE

22 July 2025

Tractor Supply Recalls Traveller Aluminum Loading Ramps Due to Fall Hazard (Recall Alert)

Company Recall Date: 17 July 2025

Recall Number: 25-387

Name of Product: Traveller Aluminum Loading Ramps

Hazard: The ramps cannot withstand the weight of equipment within the limits that are specified on the ramps and can bend or break while in use, posing a fall hazard.

Consumer Contact: Tractor Supply Company toll-free at 877-718-6750 from 7 a.m. to 9 p.m. CT Monday through Saturday or from 8 a.m. to 8 p.m. CT on Sunday, or online at <https://www.tractorsupply.com/tsc/cms/policies-information/customer-solutions/recall-notices> or www.tractorsupply.com and click on “Recall Notices” at the bottom of the page for more information.

Description: This recall involves the Traveller 3,000 lb. 12” x 90” Aluminum Sheet Arched Ramp, the Traveller 1,800 lb. 77” Straight Ramp, and the Traveller 1,500 lb. 12” x 84” Aluminum Sheet Arched Ramp. The ramps are used by consumers to load equipment, such as riding lawn mowers, ATVs, golf carts, or other vehicles to elevated surfaces on trailers or pick up beds.

Remedy: Consumers should immediately stop using the recalled ramps. Consumers will be asked to return the ramps to any Tractor Supply store or call the firm for instructions on how to send a photo of the product with the word “Recalled” using permanent paint to customersolutions@tractorsupply.com for a full refund.

Incidents/Injuries: The firm has received 35 reports of ramps bending or breaking, including two reports of ramps breaking and causing knee and other injuries.

Sold At: Tractor Supply Company stores nationwide and online at www.tractorsupply.com from **October 2024 through July 2025 for between \$180 and \$220.**

