



DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
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MAR 08 2024

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MEMORANDUM FOR Fort Eisenhower Military and Civilian Personnel

SUBJECT: Garrison Commander's Policy Memorandum No. 15 – Reporting Points of Contact for Domestic Abuse and/or Child Abuse or Neglect

1. Reference Army Regulation 608-18, The Army Family Advocacy Program, Rapid Action Revision (RAR), 13 September 2011.
2. The Family Advocacy Program (FAP) mission is to prevent and reduce domestic/intimate partner abuse, child abuse, and child neglect. The program strives to promote strong, resilient Soldiers and Families by establishing information and educational programs and supportive services. The FAP mission also includes ensuring prompt reporting, assessment, and investigation of suspected incidents of abuse while providing treatment to all affected Family Members.
3. Army Regulation 608-18 directs each installation commander to delegate a reporting point of contact (RPOC), an established reporting system for handling all suspected domestic and child abuse incidents. The RPOC for the installation is the Dwight David Eisenhower Army Medical Center Family Advocacy Program-Clinical (FAP-C).
 - a. Reports of suspected domestic/intimate partner abuse can be made by calling (706) 787-3656 during duty hours. The RPOC is available at (706) 787-5811 for suspected child abuse and domestic/intimate partner abuse incidents occurring after duty hours, including weekends and federal holidays.
 - b. The RPOC is responsible for reporting all suspected Problematic Sexual Behavior in Children and Youth (PSB-CY) cases to the Family Advocacy Program Manager (FAPM). The number to reach the RPOC for PSB-CY is (706) 564- 9539.
4. There are two reporting options for adult victims of domestic abuse. The unrestricted reporting option allows the victim to report an incident to the chain of command and law enforcement which will trigger an investigation of the allegation. Details regarding the incident will be limited only to those personnel who have a legitimate need to know. The victim and alleged abuser can expect the unit commander to initiate the mandatory 72 hour no-contact order, which allows each party a cooling off period. All agencies on the installation will report unrestricted domestic abuse allegations to the RPOC by calling (706) 787-3656 during the duty day.

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5. The restricted reporting option allows the adult victim to share the incident information with specific personnel/agencies without triggering an investigation by the chain of command or law enforcement. Adult domestic abuse victims may access the restricted reporting option by contacting a Health Care Provider (to include FAP-C) at (706) 787-3656, a Victim Advocate at (706) 791-STOP (7867), or their unit Chaplain. It is essential to utilize these channels when requesting to file a restricted report. If the incident is reported to the Military Police (MP) desk, an investigation will be initiated and chain of command will be notified, thus eliminating the opportunity to utilize the restricted reporting option. Information reported using the restricted reporting option will be held in confidence, thus neither chain of command, nor law enforcement will be notified. The restricted reporting option does not apply to suspected child abuse cases.

6. As adults, we have a responsibility to ensure children are protected and nurtured. Any case of known or suspected child abuse/child neglect should immediately be reported to the RPOC. The alleged abuser of a child abuse incident can expect to be removed from the home until the completion of the investigation/assessment.

7. Taking care of Families is essential to promoting command readiness and Family well-being. It is imperative that the community works together to prevent Family violence by reporting the violence when it occurs. We can enhance the lives of military Families by working together.

8. The Point of Contact for this policy memorandum is Ms. Zenia Negrón, Family Advocacy Program Manager at: zenia.negron-vega.civ@army.mil (706) 791-5891.



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