



Tameka Allen  
Administrator

**NEWS RELEASE**

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**Augusta Utilities Announces Temporary Water Service Disruption**

**AUGUSTA, GA (September 29, 2024)** – Augusta Utilities is informing residents of a temporary disruption in water service due to impacts of Hurricane Helene. The water outage is expected to affect all of Augusta – Richmond County with service anticipated to be restored within the next 24-48 hours.

**Prioritizing Public Safety and Health**

Our top priority is ensuring the safety and well-being of the community. We are working closely with emergency services and local partners to monitor the situation and provide safe drinking water alternatives until normal services are restored.

**Ongoing Restoration Efforts**

Trash and debris caused by Hurricane Helene blocked our ability to pump water. Our teams have been working around the clock to repair our infrastructure. We are taking all necessary steps to restore water services as quickly and safely as possible.

**Providing Temporary Water Resources**

While repairs are underway, we are working to establish temporary water distribution sites throughout the community.

**Staying Informed and Connected**

We will continue to provide real-time updates through our official website, social media channels, and to local news outlets. Please follow these channels for the latest information on water restoration progress.

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## Office of the Administrator

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*Augusta, Georgia is a multicultural community nestled along the banks of the Savannah River, located approximately 150 miles east of Atlanta. The City is the second largest in Georgia and is the home of the globally recognized Masters Tournament and the U.S. Army's Cyber Center of Excellence at Fort Gordon. Augusta's key industries include medical, military, and education. For more information, visit us at [augustaga.gov](http://augustaga.gov) and follow the Augusta, Georgia on [Facebook](#) and [Twitter](#).*

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