



DEPARTMENT OF THE ARMY
406TH ARMY FIELD SUPPORT BRIGADE
LOGISTICS READINESS CENTER
525 15TH STREET, BUILDING 14550
FORT EISENHOWER, GEORGIA 30906-5730

ASFL-EZA (RN 25-1i)

12 April 2024

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Fort Eisenhower Warrior Restaurant Additional Servings and Takeout Service Policy

1. References

- a. AR 30-22, Army Food Program, 17 July 2019.
- b. DA Pam 30-22, Operating Procedures for the Army Food Program, 17 July 2019.
- c. TM 4-41.11, Dining Facility Operations, 23 April 2012

2. Purpose: This memorandum provides guidance and defines limits on additional servings and takeout service in Fort Eisenhower Warrior Restaurants (WR).

3. Fort Eisenhower Warrior restaurants accounts are maintained under the Army Ration Credit System (ARCS). ARCS is used during garrison operations and during peacetime training where overnight billeting in the field over five days is not involved. The ARCS is a line-item ordering, dollar-accounting system. Under ARCS, the Warrior Restaurant earns a monetary allowance based on headcount and the basic daily food allowance (BDFA) against which food costs are charged. The WR Manager orders subsistence and then balances the expenditures of the subsistence used against this allowance.

4. Warrior Restaurant earnings are based upon the BDFA, and the number of diners fed for each meal which is recorded when a diner scans their CAC or non-CAC Holder Diner procedures are recorded (headcount) for each meal. The WR Manager plans the menus that will be served for each meal in the and then orders the subsistence. The cost of the menus planned, and quality of the subsistence items ordered directly affect the status of the WR's account.

5. If operating budget permits, the WR Manager may allow diners additional servings of vegetables, starch side dishes and moderated protein portions. Additional servings will be provided during the last 30 minutes of the meal when the flow of diners has decreased to a minimum. Situational request will be considered such as religious preferences, dietary constraints, and medical instructions in writing from a physician.

6. Additional servings will not be an entire meal and will not be provided for takeout service unless it is a situational request. Diners requesting additional servings must go to the end of the serving line. If an entire meal is desired the diner must consume the

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first meal in the WR. They will proceed to the end of the headcount line to scan their CAC.

a. Military personnel with the following Meal Entitlement Code (MEC) will not be charged, the standard rate. Instead, the Headcount/Cashier will use a "second's" key on the automated headcount System (AHC).

- (1) 00 Subsistence in Kind (SIK)
- (2) 04 INSTITUTIONAL TRAINING DIRECTED LODGING AND MEALS 5 (ITDLM5). Weekdays excluding federal observed holidays.
- (4) 05 INSTITUTIONAL TRAINING DIRECTED LODGING AND MEALS 7 (ITDLM7).

b. Cash paying customers will adhere to all guidance in chapters 5 and 6. The customer will scan their CAC and is required to pay the full meal cost for the additional meal.

7. Takeout service is limited to one meal per customer. This includes all military personnel, DA/DOD Civilians, Contractors with valid a CAC and all others. Military retirees are authorized take out service for retiree appreciation meals and the Army Birthday, Thanksgiving and Christmas meals.

8. The only exception to this policy is when military personnel are unable to physically come to the WR due to illness or unit mission requirements. In such cases, no more than three meals will be provided. The designated individual collecting the meal(s) will be responsible for payment if required and must present one of the following:

a. Absent military personnels CAC with physicians note stamped and dated or memorandum for record from the command.

b. Memorandum for record from the command (must include military personnel's full name and DODID number).

9. If more than 2 meals are required, the commander must submit a memorandum for record to the LRC Food Program Office and must include the following:

- a. Must include military full name and DODID number
- b. Number of meals required (Not to exceed 10).

10. If more meals are required then the command must submit a Garrison meal request on the FE Form 7444 with all supporting documents to LRC and request remote site

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feeding, sack meals, MRE. In the remarks column of the FE Form please explain the reason for the short suspense request without violating the HIPPA Act.

11. The proponent for this memorandum is the Installation Food Program Manager, Logistics Readiness Center, 706-791-2636/5680 or usarmy.eisenhower.406-afsb-lrc.mbx.food-service@army.mil.



ANTHONY B. SMITH
Interim Director
Logistics Readiness Center

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