

COMMUNITY TOWN HALL EXSUM

1. GARRISON/INSTALLATION: U.S. Army Garrison (USAG) Dugway Proving Ground (DPG), IMCOM Directorate – Transformation and Training

2. IN ATTENDANCE:

COL Brian Sansom, Incoming DPG Commander
Mr. Christopher Damour, Garrison Manager
CSM Jessica Cho, DPG Command Sergeant Major
Mr. Kyle Hetrick, PAIO

3. WHEN: 22 January 2026, 1800 – 2000, Keetch Army Community & Family Room

4. SUMMARY:

On 22 January 2026, DPG held a Community Town Hall at the Keetch Army Community & Family Room. Approximately 18 individuals were in attendance, including community members and Installation leadership. The agenda included garrison communication efforts, Community Town Hall changes, ASKDugway, ALERTS!, My Army Post Application (MAPA), and questions by the community for answers.

Leadership took the opportunity to remind residents that they care about the community and are willing to listen. They gave reminders to support events and services so they could continue them and add more in the future.

The garrison has codified its communication efforts, adjusting focus for modernization and synchronized information sharing efforts.

Routine and Recurring Information, to include community and event news and official announcements will be shared on the following platforms: My Army Post Application (MAPA), the Dugway garrison website, the English Village Voice newsletter, through the official Dugway Proving Ground social media channels, and an email roll-up, sent weekly, by the Housing office.

Emergency and Crisis Alerts, to include information for immediate, urgent, and critical notifications, will be shared on the following platforms: ALERTS! Mass Notification System, emergency broadcasts published via My Army Post Application (MAPA), and emergency emails sent by the Housing office.

All members of the Dugway community, residents and workers alike, are required (by installation policy) to sign up for the ALERTS! Mass Notification System. You can do so by going to <https://alert.csd.disa.mil/>. Please view the slides (slide 5) for instructions.

Members of the Dugway community, residents, and workers alike, are encouraged to download the MAPA to find various resources, contact phone numbers, hours of service, events, and notifications all applying to Dugway. The events scheduled within MAPA can also be found advertised on the English Village Voice, official Dugway social media channels, and the Dugway website.

The traditional method for hosting the Community Town Hall is changing. It will be called a Community Information Exchange (CIE) going forward and will be moving from a fixed, quarterly schedule to an as-needed format. CIEs will be held during the workday and whenever possible. All sessions are open for live attendance and will be recorded and published on official Dugway Proving Ground social channels for on-demand viewing whenever possible.

ASKDugway@army.mil is the email address that anyone can use to ask any questions they may have. Garrison leadership monitors this email address daily and will respond back to questions asked at their earliest convenience. There is a frequently asked question webpage tied to this that anyone can see, <https://home.army.mil/dugway/faqs>. The questions that get asked most often are uploaded to the website and are searchable by webpage visitors.

The Chaplain spoke about an addiction class the RSO office is hosting & encouraged people to seek further information with the RSO office.

Finally, a few questions were fielded from the audience:

Q. Why didn't we know about this event?

A. We sent multiple email notifications about this Community Town Hall event through the Housing Office as we usually do and have had this event loaded into MAPA.

Q. Can we have the bar open during the weekends, even if we just test to see how it works?

A. We currently have the bar open for special occasions and are analyzing the turnout and response received from these events to project future opportunities. We are also looking at opening the bar one Friday day a month, but have not reached a decisions yet.

Q. I can't find MAPA in the app store, what do I look for?

A. You have to spell out "My Army Post Application" for it to be found.

Q. How do I tell you if there are any mistakes in MAPA?

A. You can tap the "Contribute" button within each Resource and I (Kyle Hetrick, PAIO) will be notified of the issue and can fix it. You can also send an email to ASKDugway@army.mil and let us know of an issue in MAPA.

Q. Are the questions sent to ASKDugway@army.mil published anywhere for others to view?

A. Yes, there is an FAQ page on the Dugway garrison website that hosts the answers for everyone to view.



Community Town Hall

22 Jan 2026



WE ARE THE ARMY'S HOME



U.S. Army Installation Management Command

Controlled by: IMCOM-DPG
Controlled by: AMIM-DUA
POC: kyle.j.Hetrick.civ@army.mil
520-669-5289

As of: 20 January 2026
Version 2.3

COL Sansom

Mr. Christopher Damour

CSM Cho



Communication Efforts

Community Town Hall Changes

ASKDugway

ALERTS!

MAPA



Keeping Dugway's Residents Informed

Routine & Recurring Information

(For weekly updates, community news, and official announcements.)

- My Army Post Application (MAPA)
- Dugway Garrison Website
- English Village Voice Newsletter
- Official Social Media Channels
- Weekly Housing Email Roll-up

Emergency & Crisis Alerts

(For immediate, urgent, and critical notifications.)

- ALERTS! Mass Notification System
- MAPA (Emergency Broadcasts)
- Emergency Housing Emails



Registration Procedures for Servicemembers, DOD Civilians & Contractors

STEP 1: Login to self-registration: <https://alert.csd.disa.mil/>. Click the DoD and All Services Icon

STEP 2: Add Personal Information. First & Last Names are required fields. CAC EDIPI will populate automatically from the CAC. Rank is optional.

STEP 3: Add Contact Methods. You must add at least one valid, internationally formatted (+49-) telephone number. You may add up to 10 phone numbers and email addresses into the system.

STEP 4: Add Associations. In the location field, input “Dugway” and select Dugway Proving Ground
(Optional) Add Start/Stop Dates

Click Add

Registration for Family Members & Retirees Family members of U.S. and non-U.S. military, civilian and contractor personnel whose normal place of duty is on an Army garrison or in an Army facility can also be registered in Alert!. To register, sponsors should add family member data on the Alert! self-registration page in the additional fields that have been provided. This is very important for family members that are also MWR employees as they are not usually provided a CAC.



DUGWAY PROVING GROUND

A Great Place to Work, Live, and Play.

f i x v

Tip of the week: Start your New Years resolution early and stay fit through the holidays at an Army MWR fitness center.

INSTALLATION STATUS and WEATHER MESSAGES

STAY IN THE KNOW WITH MY ARMY POST APP

Real time updates

Good Afternoon

MAPA IS GROWING ON DUGWAY
Dugway Proving Ground sees steady adoption of new 'My Army Post Application'

The app that helps

OUR MISSION

USAG-Dugway provides effective base services, enabling global mission readiness and a resilient community.

IMPORTANT LINKS

ABOUT



home.army.mil/dugway

ENGLISH VILLAGE VOICE

January 2026

Installation Status:

- Force Protection Condition (FPCON) = Bravo
- Health Protection Condition (HPCON) = Zero

Construction Updates!
More information can be found on MAPA & DPW website:
Construction is nearly complete on the Archery Range northwest of the RV park

USAG Dugway MWR
Contact Outdoor Recreation in the fitness center for more information on kayaks, bounce castles, paddle boards, canoes, coolers, and more for rent!

Getting Things Done To submit a Facility Work/Service Orders Request control [click here to access the ArMA site](#). ArMA is the only way regular work orders will be accepted. For after-hour emergency work orders call (435) 831-2200.

Housing Information
Contact information: phone: (435) 849-3231, email: Dugway_Housing_Office@army.mil
Personal checks are no longer accepted for rent payments.
Accepted forms of payment for rent are credit/debit cards via pay.gov or ACH payments.

Self-Help
Get the tools and equipment you need to care for your lawn and home, during all four seasons, for free.
Grass seed, lawn mowers, rakes, pest traps, water softener salt, snow blowers, and more are available!
Hours: M-Tu 1400-1900
W-Sa 0900-1300 & 1400-1900

To schedule an ID/DEERS appointment
Walk in hours Tu-W 1200-1530 Family Members and Retirees - Can [renew their ID cards online](#).

Service Hours*
Visitor Control Center: M-F, 0700-1600
Gym (Indoor): 24/7 (for access after business hours contact Dispatch 435-831-2020)
Child Development Center: M-F, 0645-1730
Community Club: M-Th, 1000-1400, 1700-2000
Ditto Diner: M-W 06-0930, 1030-1330; Th 1030-1330
Beauty Salon: W, 0800-1900
AAFES Shoppette: M-Th, 0800-1830, F-Su 1000-1600
Library: M-Th 0900-1900
Chapel Services: Protestant: Su 1300
Catholic: W 1800
Bible study: Th 0830

Quick Reference Numbers

Emergency 24/7 SHARP 24/7	(435) 831-2929 / 911
Suicide 24/7	(719) 338-0654
ASAP	Dial 988
EEO	(435) 849-3294
Chaplain	(520) 892-2378
Safety	(435) 831-2251
DoD SAFE HELPLINE	(435) 831-3395
Family Victim Advocate 24/7 Hotline	(877) 965-5247
General questions	(855) 827-0400

ASKDugway@army.mil

Upcoming Events & Opportunities
16 Jan, Deer Valley Trip, ODR, 1100-2030
29 Jan, Karaoke Night, Community Club, 2000-2200
8 Feb, AFC/NFC Championship Football Game, Community Club, 1630-2030
12 Feb, Valentine's Dinner, Community Club, 1800-2000
13 Mar, Living Planet Aquarium Trip, ODR, 1100-1500
15 Mar, Community First Aid, Clinic, 1300-1700
16-18 Mar, 3-on-3 Shooklee Basketball Madness, Shooklee, 1800-2000
19 Mar, Shamrock Shindig, Hangar 19, 1800-2200
23 Mar-4 Apr, CAAM Blue Light Campaign, ACS
26 Mar, Karaoke Night, Community Club, 2000-2200

Dugway Community Pantry
The Community Pantry serves all Dugway personnel & their families in need of food assistance.
No judgement, no questions, no income verification.
Open during normal ACS hours: M-Th 0700-1700
Contact ACS for more questions

Winter Is Here!
No parking on the streets between the hours of 2200-0700 from 1 Nov to 31 Mar for snow removal

Stay Connected on Dugway!
Get the latest Dugway news, event info, and important alerts delivered directly to your

- Download the MAPA app for quick access to event information, important announcements, and a wealth of resources right on your phone.
- Plus, visit the [Dugway website](#) for detailed updates on construction projects, work orders, animal control information, and much more.
- We are transitioning to MAPA, the English Village Voice, and the Dugway website as our primary communication channels - make them your go-to sources for staying informed!

www.home.army.mil/dugway • www.dugway.armymwr.com • https://fice.disa.mil
www.facebook.com/DugwayProvingGround
5450 Doolittle Avenue, Dugway, UT 84022



WE ARE THE ARMY'S HOME



Community Information Exchange



Community Town
Hall

Community Information
Exchange

The Evolution of Our Community Town Hall

Flexible Schedule: Moving from a fixed quarterly schedule to an as-needed format.

Daytime Priority: Community Information Exchanges will be held during the workday whenever possible.

Full Access: All sessions are open for live attendance and will be recorded for on-demand viewing whenever possible.



ASKDugway@army.mil

Have a question about Dugway?

It's easy to:

- Submit your questions directly to our team.
- Find answers to FAQs on the Garrison website.

Benefits:

- Get information quickly and efficiently.
- Connect with experts from different departments.

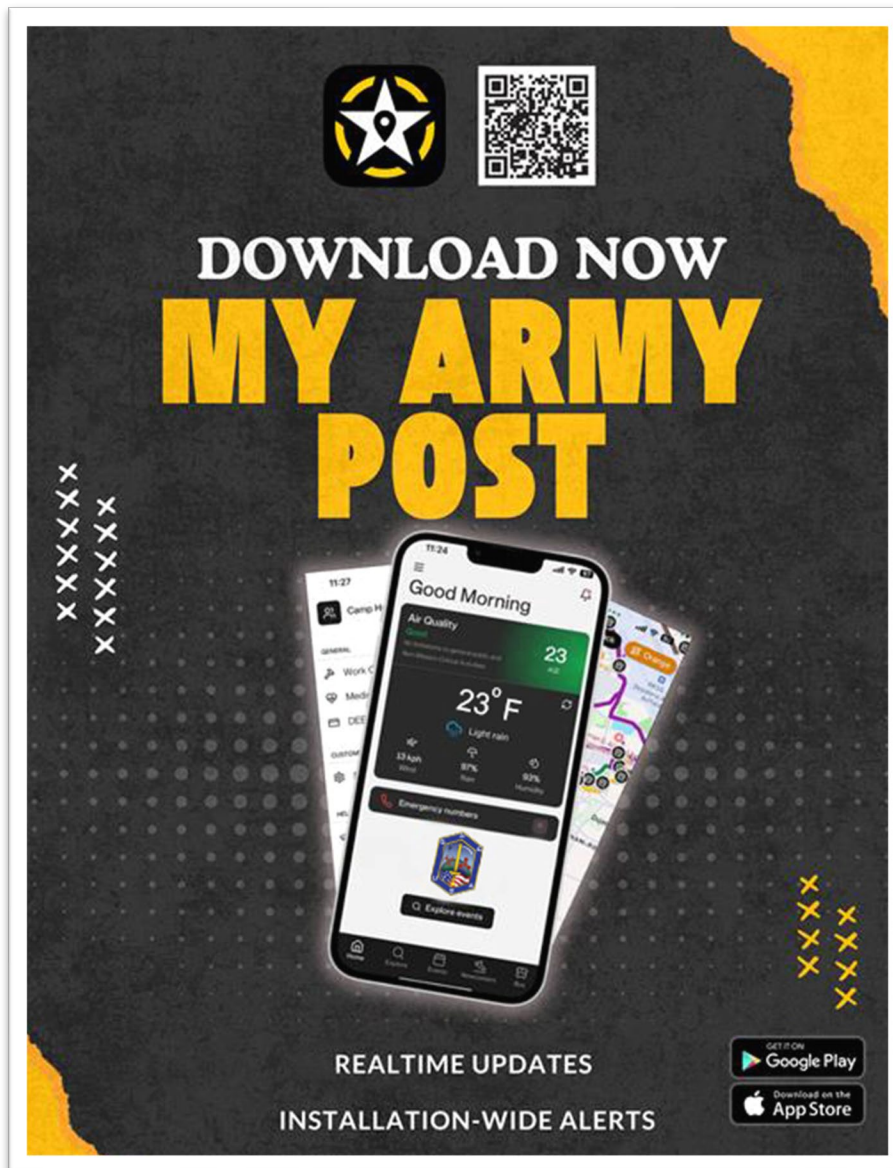
Get started today!



Email: ASKDugway@army.mil

FAQs: <https://home.army.mil/dugway/faqs>



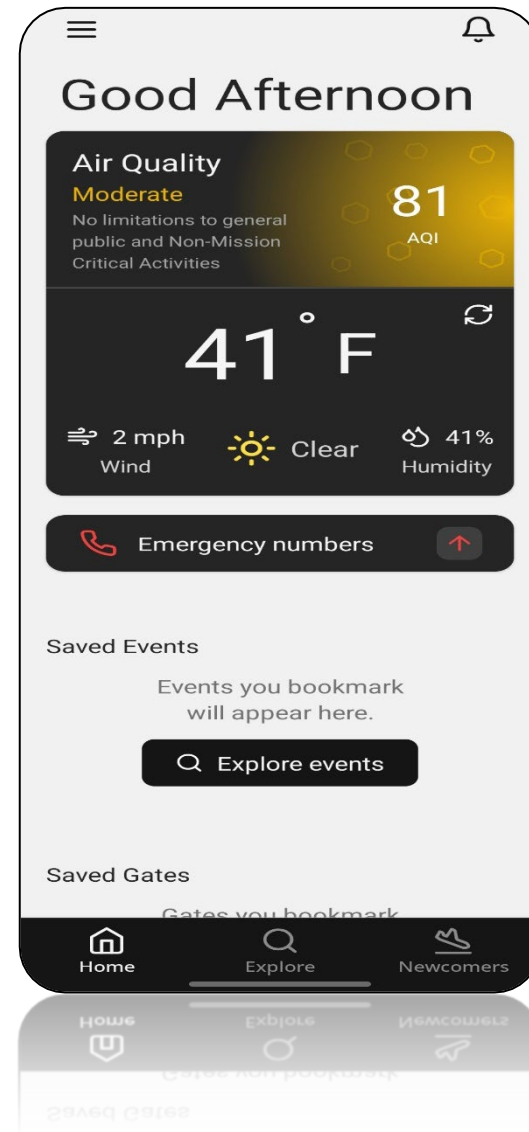


My Army Post Application (MAPA) is the primary app to connect Soldiers, their Families and Department of Army civilians to specific installation resources and messaging.



Home Page

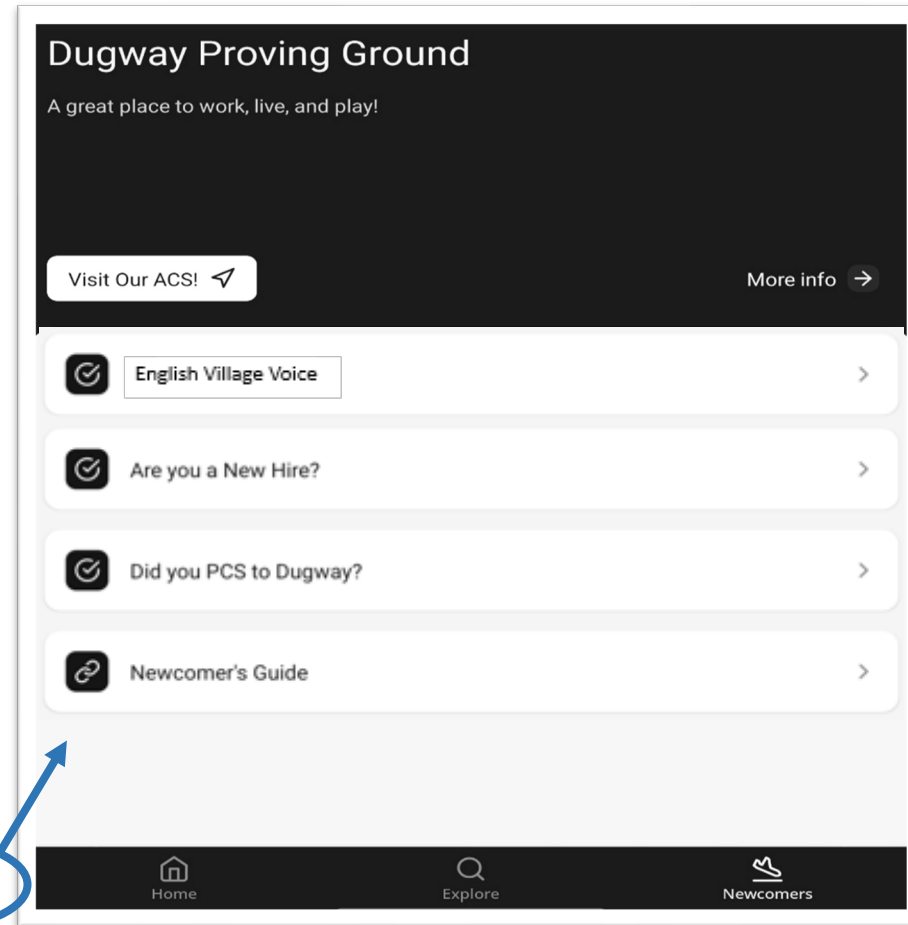
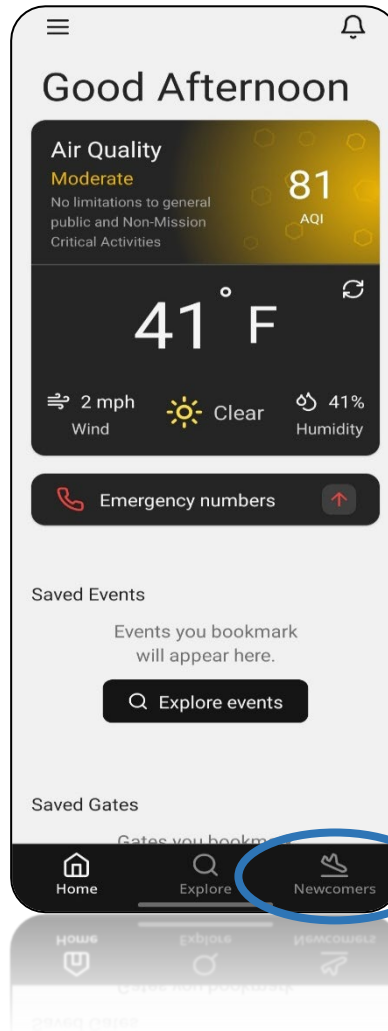
- Air Quality Index
- Weather
- Emergency Numbers
- Bookmarked Events & Services



Newcomers Tab

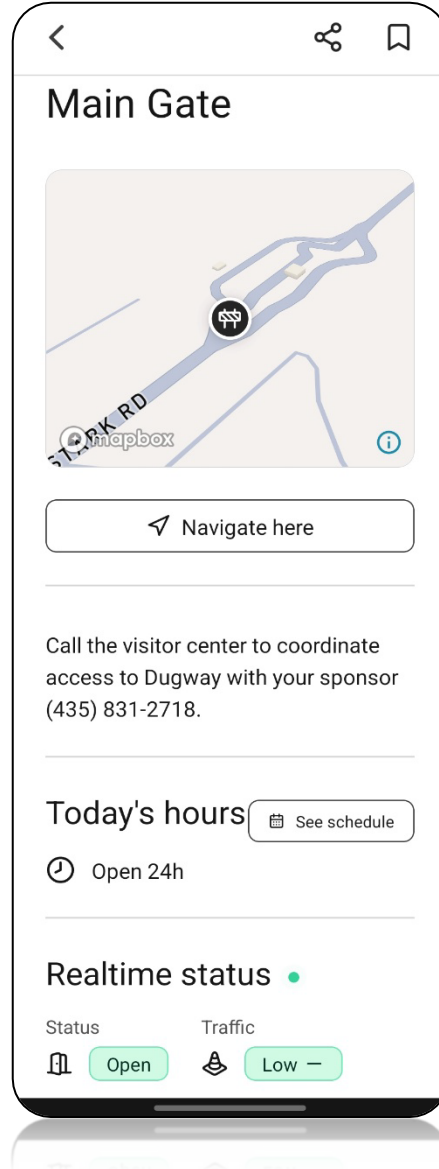
The **Newcomers Tab** provides everything you need to hit the ground running:

- **Comprehensive Checklists:** Navigate your move and in-processing with confidence.
- **Helpful Guides:** Get acquainted with the installation and key resources.



Know Before You Go

- **Real-Time Gate Status:** Check for delays before you leave.
- **Installation Maps:** Get turn-by-turn directions to any location on post.
- **Instant Alerts:** Receive push notifications for closures, delays, and important updates.



Community Selection

Aberdeen Proving Ground
☐

Detroit Arsenal
☐

Dugway Proving Ground
☒

Fort Belvoir
☐

Fort Carson
☐

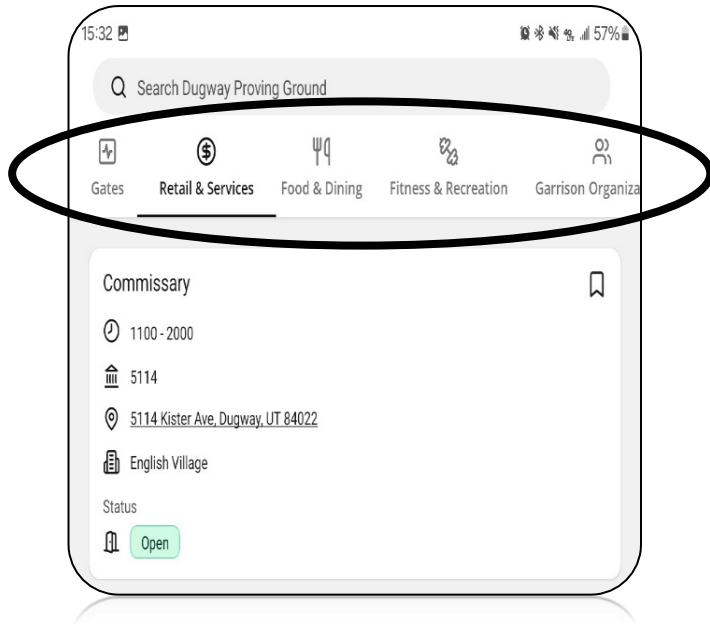
Fort Cavazos
☐

Fort Detrick
☐

Installation Flexibility

- Seamless Switch for TDY & PCS



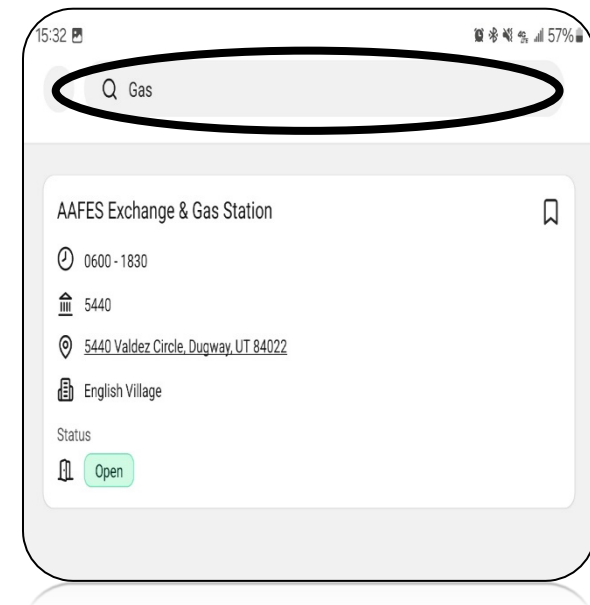


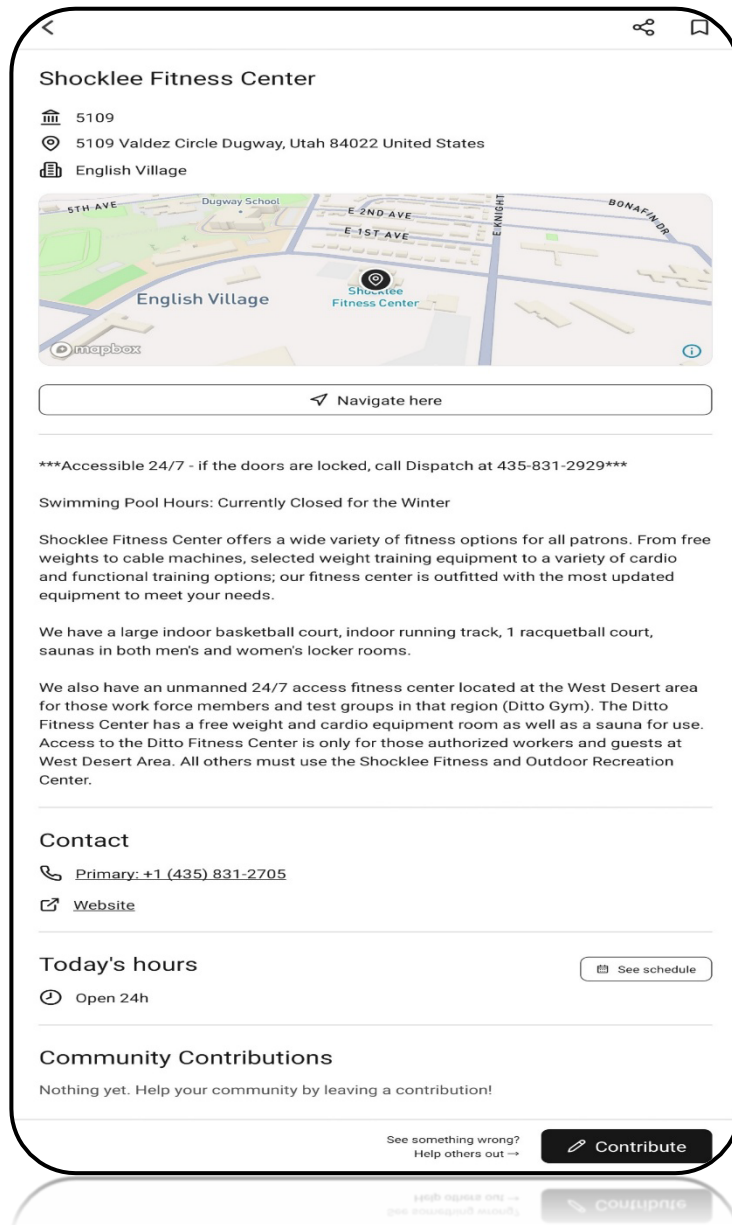
Quick Access

- Intuitive **Search** for Resources & Services

Resources at Your Fingertips

- **Explore** all available on-post services.
- Logically organized by category for easy browsing.



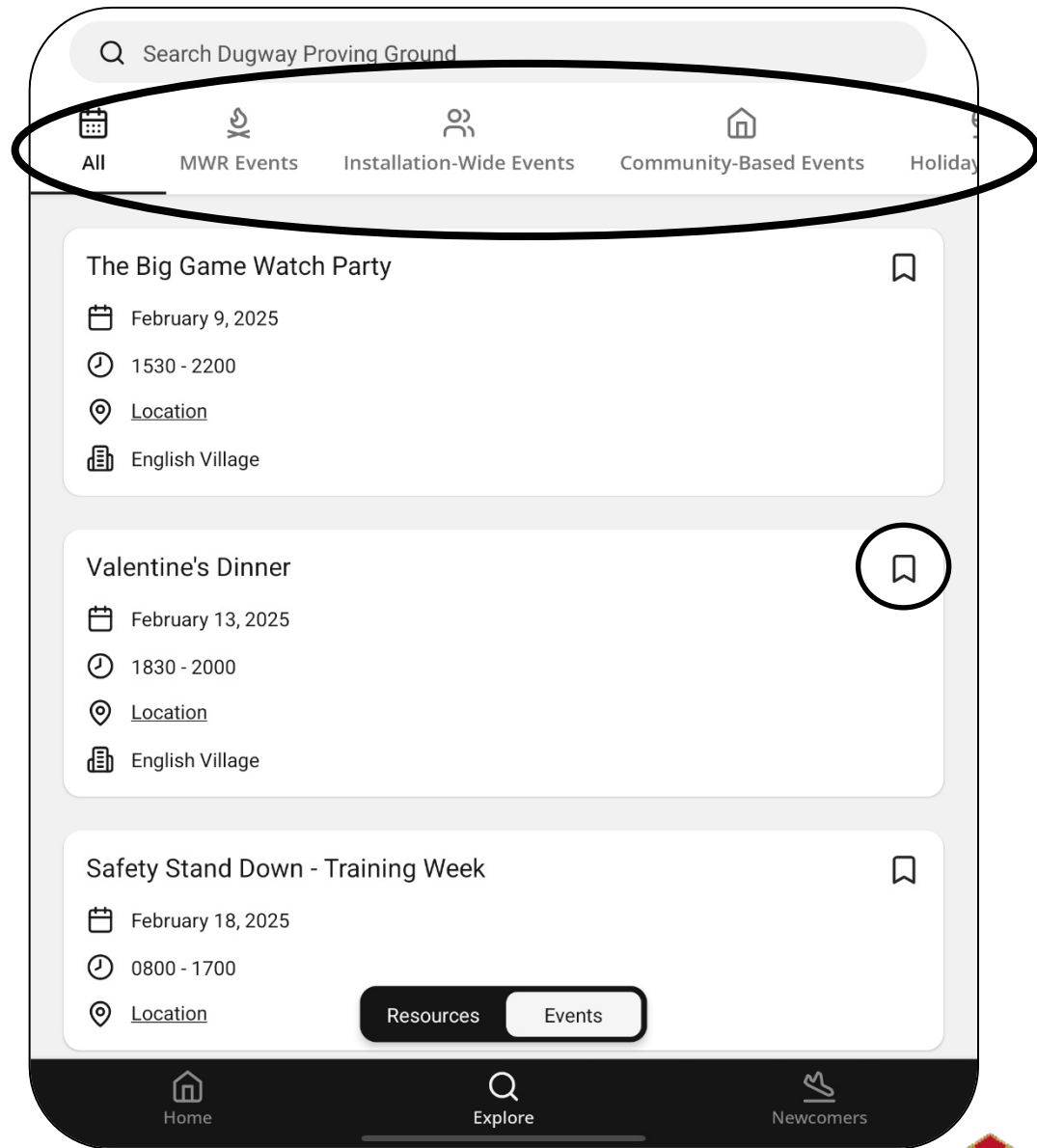


Detailed Service Information

- Location & Building Number
- Service Descriptions
- Direct Contact Information
- Community-Sourced Updates

Discover What's Happening on Post

- **Browse** events by hosting organization.
- **Bookmark** events that interest you.
- **See your saved events** on your homepage for a quick reminder.





DOWNLOAD NOW

MY ARMY POST



XXXXXXXXXX

XXXXXXXXXX

REALTIME UPDATES

INSTALLATION-WIDE ALERTS



Questions



CSM Cho

Mr. Christopher Damour

COL Sansom





SCAN ME



WE ARE THE ARMY'S HOME

