

COMMUNITY TOWN HALL EXSUM

1. GARRISON/INSTALLATION: U.S. Army Garrison (USAG) Dugway Proving Ground (DPG), IMCOM Directorate – Transformation and Training

2. IN ATTENDANCE:

COL Brian Sansom, Incoming DPG Commander
Mr. Christopher Damour, Garrison Manager
CSM Jessica Cho, DPG Command Sergeant Major
Mr. Kyle Hetrick, PAIO

3. WHEN: 22 January 2026, 1800 – 2000, Keetch Army Community & Family Room

4. SUMMARY:

On 22 January 2026, DPG held a Community Town Hall at the Keetch Army Community & Family Room. Approximately 18 individuals were in attendance, including community members and Installation leadership. The agenda included garrison communication efforts, Community Town Hall changes, ASKDugway, ALERTS!, My Army Post Application (MAPA), and questions by the community for answers.

Leadership took the opportunity to remind residents that they care about the community and are willing to listen. They gave reminders to support events and services so they could continue them and add more in the future.

The garrison has codified its communication efforts, adjusting focus for modernization and synchronized information sharing efforts.

Routine and Recurring Information, to include community and event news and official announcements will be shared on the following platforms: My Army Post Application (MAPA), the Dugway garrison website, the English Village Voice newsletter, through the official Dugway Proving Ground social media channels, and an email roll-up, sent weekly, by the Housing office.

Emergency and Crisis Alerts, to include information for immediate, urgent, and critical notifications, will be shared on the following platforms: ALERTS! Mass Notification System, emergency broadcasts published via My Army Post Application (MAPA), and emergency emails sent by the Housing office.

All members of the Dugway community, residents and workers alike, are required (by installation policy) to sign up for the ALERTS! Mass Notification System. You can do so by going to <https://alert.csd.disa.mil/>. Please view the slides (slide 5) for instructions.

Members of the Dugway community, residents, and workers alike, are encouraged to download the MAPA to find various resources, contact phone numbers, hours of service, events, and notifications all applying to Dugway. The events scheduled within MAPA can also be found advertised on the English Village Voice, official Dugway social media channels, and the Dugway website.

The traditional method for hosting the Community Town Hall is changing. It will be called a Community Information Exchange (CIE) going forward and will be moving from a fixed, quarterly schedule to an as-needed format. CIEs will be held during the workday and whenever possible. All sessions are open for live attendance and will be recorded and published on official Dugway Proving Ground social channels for on-demand viewing whenever possible.

ASKDugway@army.mil is the email address that anyone can use to ask any questions they may have. Garrison leadership monitors this email address daily and will respond back to questions asked at their earliest convenience. There is a frequently asked question webpage tied to this that anyone can see, <https://home.army.mil/dugway/faqs>. The questions that get asked most often are uploaded to the website and are searchable by webpage visitors.

The Chaplain spoke about an addiction class the RSO office is hosting & encouraged people to seek further information with the RSO office.

Finally, a few questions were fielded from the audience:

Q. Why didn't we know about this event?

A. We sent multiple email notifications about this Community Town Hall event through the Housing Office as we usually do and have had this event loaded into MAPA.

Q. Can we have the bar open during the weekends, even if we just test to see how it works?

A. We currently have the bar open for special occasions and are analyzing the turnout and response received from these events to project future opportunities. We are also looking at opening the bar one Friday day a month, but have not reached a decision yet.

Q. I can't find MAPA in the app store, what do I look for?

A. You have to spell out "My Army Post Application" for it to be found.

Q. How do I tell you if there are any mistakes in MAPA?

A. You can tap the "Contribute" button within each Resource and I (Kyle Hetrick, PAIO) will be notified of the issue and can fix it. You can also send an email to ASKDugway@army.mil and let us know of an issue in MAPA.

Q. Are the questions sent to ASKDugway@army.mil published anywhere for others to view?

A. Yes, there is an FAQ page on the Dugway garrison website that hosts the answers for everyone to view.



U.S. ARMY

Community Town Hall

22 Jan 2026



U.S. Army Installation Management Command

Controlled by: IMCOM-DPG

Controlled by: AMIM-DUA
POC: kyle.j.Hetrick.civ@army.mil
520-669-5289



COL Sansom

Mr. Christopher Damour

CSM Cho



Communication Efforts

Community Town Hall Changes

ASKDugway

ALERTS!

MAPA



Keeping Dugway's Residents Informed

Routine & Recurring Information

(For weekly updates, community news, and official announcements.)

- My Army Post Application (MAPA)
- Dugway Garrison Website
- English Village Voice Newsletter
- Official Social Media Channels
- Weekly Housing Email Roll-up

Emergency & Crisis Alerts

(For immediate, urgent, and critical notifications.)

- ALERTS! Mass Notification System
- MAPA (Emergency Broadcasts)
- Emergency Housing Emails



Registration Procedures for Servicemembers, DOD Civilians & Contractors

STEP 1: Login to self-registration: <https://alert.csd.disa.mil/>. Click the DoD and All Services Icon

STEP 2: Add Personal Information. First & Last Names are required fields. CAC EDIPI will populate automatically from the CAC. Rank is optional.

STEP 3: Add Contact Methods. You must add at least one valid, internationally formatted (+49-) telephone number. You may add up to 10 phone numbers and email addresses into the system.

STEP 4: Add Associations. In the location field, input “Dugway” and select Dugway Proving Ground
(Optional) Add Start/Stop Dates

Click Add

Registration for Family Members & Retirees Family members of U.S. and non-U.S. military, civilian and contractor personnel whose normal place of duty is on an Army garrison or in an Army facility can also be registered in Alert!. To register, sponsors should add family member data on the Alert! self-registration page in the additional fields that have been provided. This is very important for family members that are also MWR employees as they are not usually provided a CAC.



U.S. ARMY

DUGWAY PROVING GROUND
A Great Place to Work, Live, and Play.



Tip of the week: Start your New Years resolution early and stay fit through the holidays at an Army MWR fitness center.

INSTALLATION STATUS and WEATHER MESSAGES

**STAY IN THE KNOW WITH
MY ARMY POST APP**



The app that helps

OUR MISSION
USAG-Dugway provides effective base services, enabling global mission readiness and a resilient community.

IMPORTANT LINKS

- ABOUT



home.army.mil/dugway

U.S. ARMY **ENGLISH VILLAGE VOICE**

January 2026

Quick Reference Numbers

Emergency 24/7	(435) 831-2229 / 911
SHARP 24/7	(719) 334-5554
Suicide 24/7	Dial 988
ASAP	(435) 849-3294
EEO	(520) 662-2276
Chaplain	(435) 831-2251
Safety	(435) 831-3395
DoD SAFE HELPLINE	(877) 905-5247
Family Victim Advocate 24/7 Hotline	(855) 827-0400
General questions	ASKDugway@army.mil

Construction Updates!
More information can be found on MAPA & [DPW website](#):

- Construction is nearly complete on the Archery Range northwest of the RV park.

USAG Dugway MWR
Contact Outdoor Recreation in the fitness center for more information on kayaks, bounce castles, paddle boards, canopies, coolers, and more for rent!

Getting Things Done To submit a Facility Work/Service Orders Request control [click here to access the ArMA site](#). ArMA is the only way regular work orders will be accepted. For after-hour emergency work orders call (435) 831-2200.

Housing Information

- Contact information: phone: (435) 849-3231, email: Dugway_Housing_Office@army.mil
- Personal checks are no longer accepted for rent payments.
- Accepted forms of payment for rent are credit/debit cards via [gov.gov](http://www.gov.gov) or ACH payments.

Self-Help
Get the tools and equipment you need to care for your lawn and home, during all four seasons, for free. Grass seed, lawn mowers, rakes, pest traps, water softener salt, snow blowers, and more are available! Hours: M-Tu 1400-1900
W-Sa 0900-1300 & 1400-1900

To schedule an ID/DEERS appointment
Walk in hours Tu-W 1200-1530 Family Members and Retirees - Can [renew their ID cards online](#).

Service Hours'
Visitor Control Center: M-F, 0700-1600
Gym (Indoor): 24/7 (for access after business hours contact Dispatch 435-831-2929)
Child Development Center: M-F, 0645-1730
Community Club: M-Th, 1000-1400, 1700-2000
Ditto Diner: M-W 06-0930, 1030-1330; Th 1030-1330
Beauty Salon: W, 0800-1900
AAFES Shopette: M-Th, 0800-1830, F-Su 1000-1600
Library: M-Th 0900-1900
Chapel Services: Protestant: Su 1300
Catholic: W 1800
Bible study: Th 0830

www.home.army.mil/dugway • www.dugway.armymwr.com • <https://ice.disa.mil>
www.facebook.com/DugwayProvingGround
 5450 Doolittle Avenue, Dugway, UT 84022

Upcoming Events & Opportunities

- 16 Jan, Deer Valley Trip, ODR, 1100-2030
- 29 Jan, Karaoke Night, Community Club, 2000-2200
- 8 Feb, AFC/NFC Championship Football Game, Community Club, 1630-2030
- 12 Feb, Valentine's Dinner, Community Club, 1800-2000
- 13 Mar, Living Planet Aquarium Trip, ODR, 1100-1500
- 15 Mar, Community First Aid, Clinic, 1300-1700
- 16-18 Mar, 3-on-3 Shocklee Basketball Madness, Shocklee, 1800-2000
- 19 Mar, Shamrock Shindig, Hangar 19, 1800-2200
- 23 Mar-4 Apr, CAAM Blue Light Campaign, ACS
- 26 Mar, Karaoke Night, Community Club, 2000-2200

Dugway Community Pantry
The Community Pantry serves all Dugway personnel & their families in need of food assistance.
No judgement, no questions, no income verification.
Open during normal ACS hours: M-Th 0700-1700
[Contact ACS for more questions](#)

Winter Is Here!
No parking on the streets between the hours of 2200-0700 from 1 Nov to 31 Mar for snow removal

Stay Connected on Dugway!
Get the latest Dugway news, event info, and important alerts delivered directly to you!

- Download the [MAPA app](#) for quick access to event information, important announcements, and a wealth of resources right on your phone.
- Plus, visit the [Dugway website](#) for detailed updates on construction projects, work orders, animal control information, and much more.
- We are transitioning to [MAPA, the English Village Voice, and the Dugway website as our primary communication channels - make them your go-to sources for staying informed!](#)



Community Information Exchange



Community Town Hall

Community Information Exchange

The Evolution of Our Community Town Hall

Flexible Schedule: Moving from a fixed quarterly schedule to an as-needed format.

Daytime Priority: Community Information Exchanges will be held during the workday whenever possible.

Full Access: All sessions are open for live attendance and will be recorded for on-demand viewing whenever possible.



ASKDugway@army.mil

Have a question about Dugway?

It's easy to:

- Submit your questions directly to our team.
- Find answers to FAQs on the Garrison website.

Benefits:

- Get information quickly and efficiently.
- Connect with experts from different departments.

Get started today!



Email: ASKDugway@army.mil

FAQs: <https://home.army.mil/dugway/faqs>



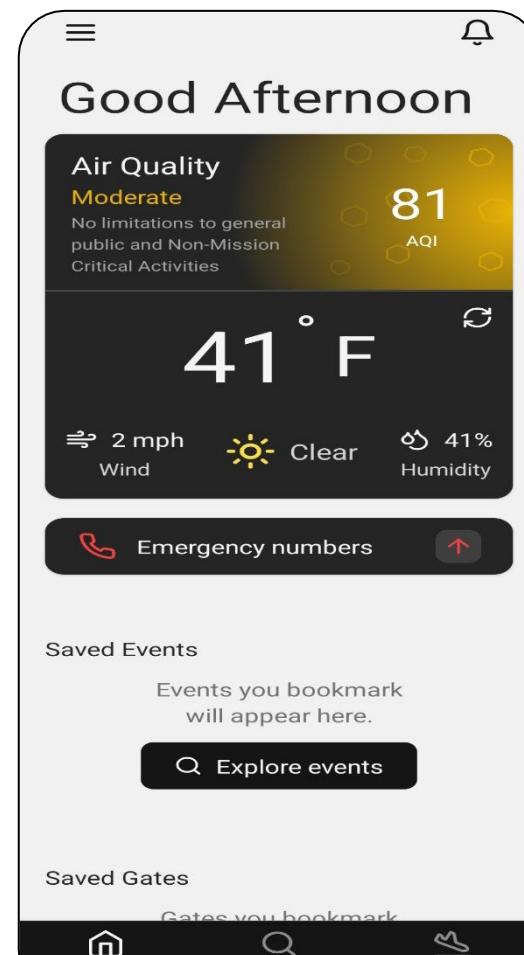


My Army Post Application (MAPA) is the primary app to connect Soldiers, their Families and Department of Army civilians to specific installation resources and messaging.



Home Page

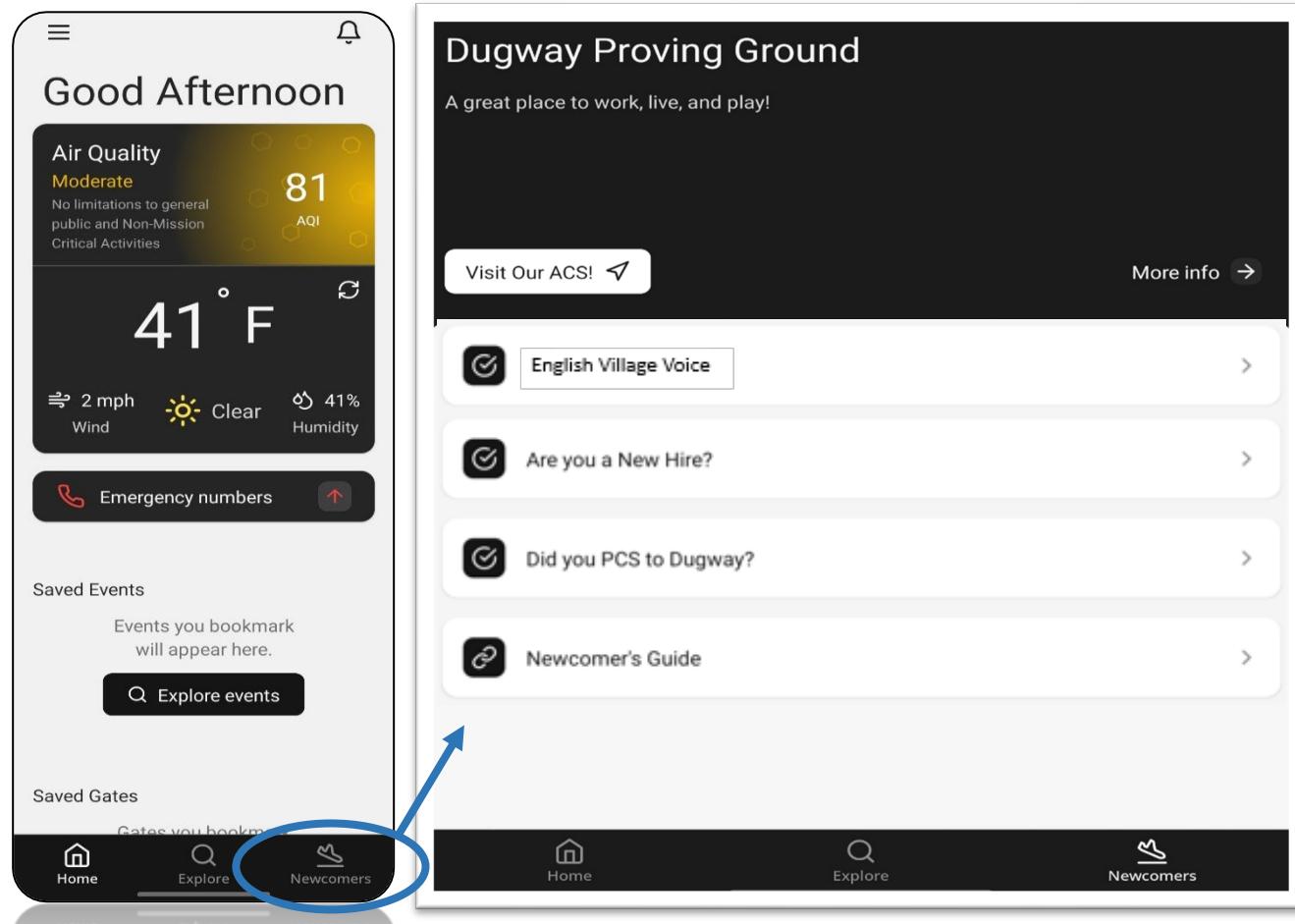
- Air Quality Index
- Weather
- Emergency Numbers
- Bookmarked Events & Services



Newcomers Tab

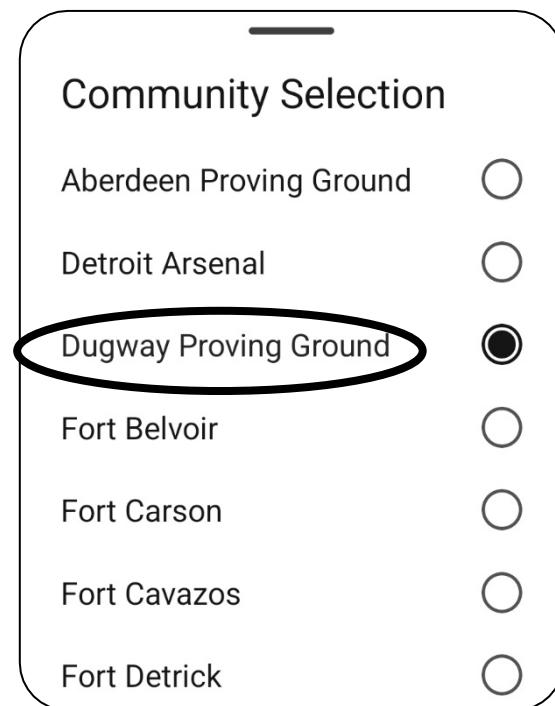
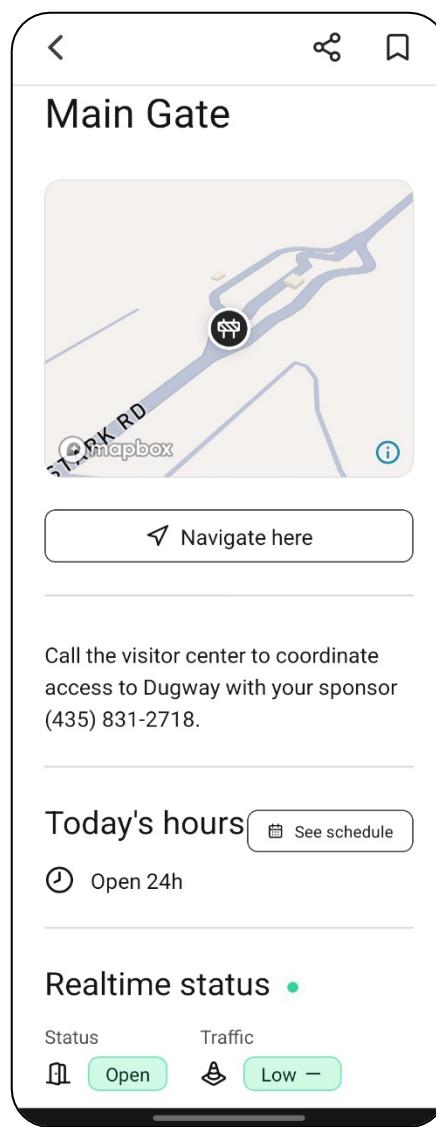
The **Newcomers Tab** provides everything you need to hit the ground running:

- Comprehensive Checklists:** Navigate your move and in-processing with confidence.
- Helpful Guides:** Get acquainted with the installation and key resources.



Know Before You Go

- **Real-Time Gate Status:** Check for delays before you leave.
- **Installation Maps:** Get turn-by-turn directions to any location on post.
- **Instant Alerts:** Receive push notifications for closures, delays, and important updates.



Installation Flexibility

- Seamless Switch for TDY & PCS



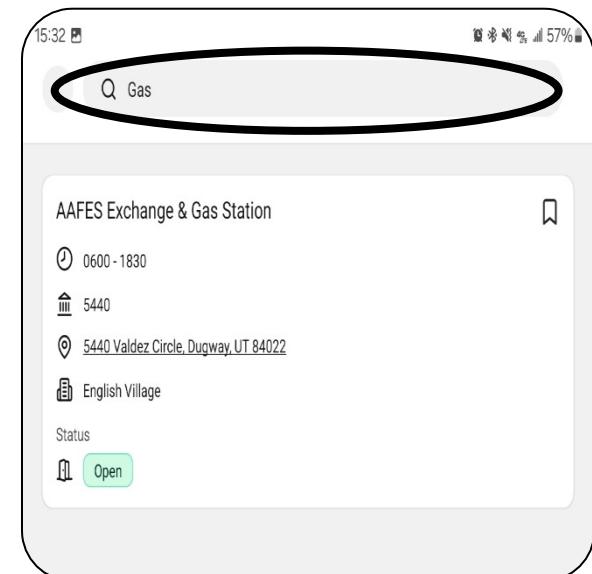


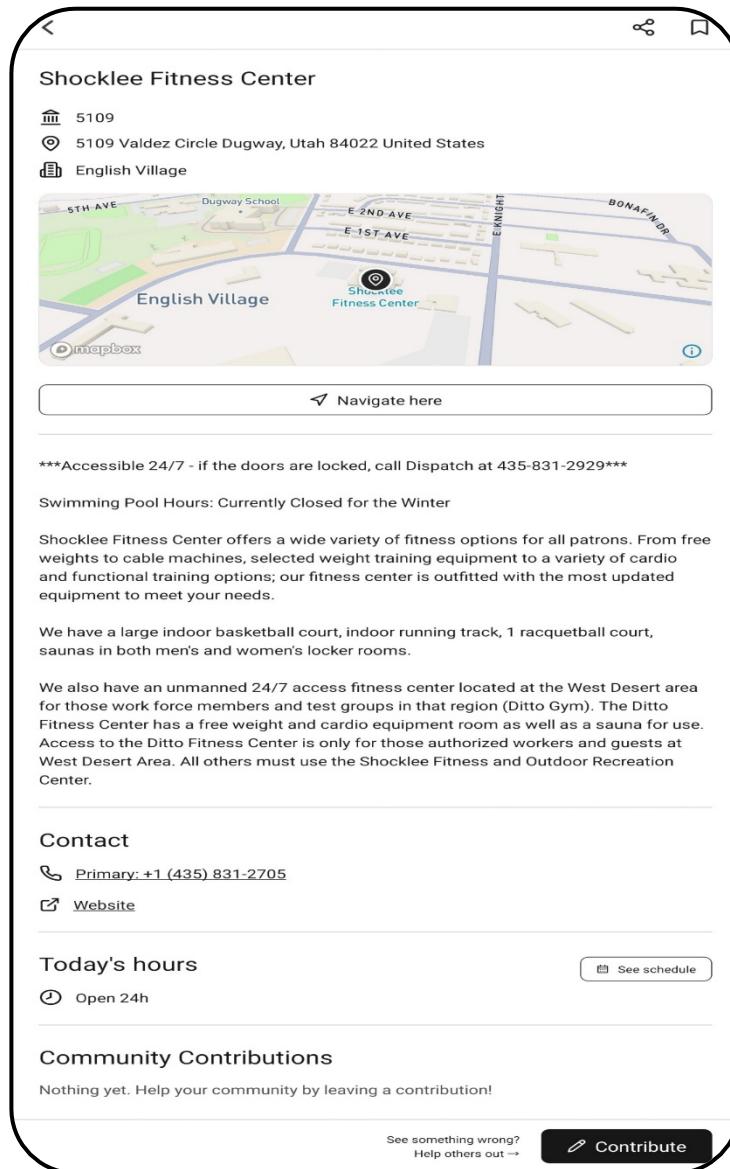
Resources at Your Fingertips

- **Explore** all available on-post services.
- Logically organized by category for easy browsing.

Quick Access

- Intuitive **Search** for Resources & Services





Shocklee Fitness Center

5109
5109 Valdez Circle Dugway, Utah 84022 United States
English Village

 Shocklee Fitness Center

Navigate here

Accessible 24/7 - if the doors are locked, call Dispatch at 435-831-2929

Swimming Pool Hours: Currently Closed for the Winter

Shocklee Fitness Center offers a wide variety of fitness options for all patrons. From free weights to cable machines, selected weight training equipment to a variety of cardio and functional training options; our fitness center is outfitted with the most updated equipment to meet your needs.

We have a large indoor basketball court, indoor running track, 1 racquetball court, saunas in both men's and women's locker rooms.

We also have an unmanned 24/7 access fitness center located at the West Desert area for those work force members and test groups in that region (Ditto Gym). The Ditto Fitness Center has a free weight and cardio equipment room as well as a sauna for use. Access to the Ditto Fitness Center is only for those authorized workers and guests at West Desert Area. All others must use the Shocklee Fitness and Outdoor Recreation Center.

Contact

Primary: [+1 \(435\) 831-2705](tel:+14358312705)
Website: <http://>

Today's hours

Open 24h [See schedule](#)

Community Contributions

Nothing yet. Help your community by leaving a contribution!

See something wrong?
Help others out → [Contribute](#)

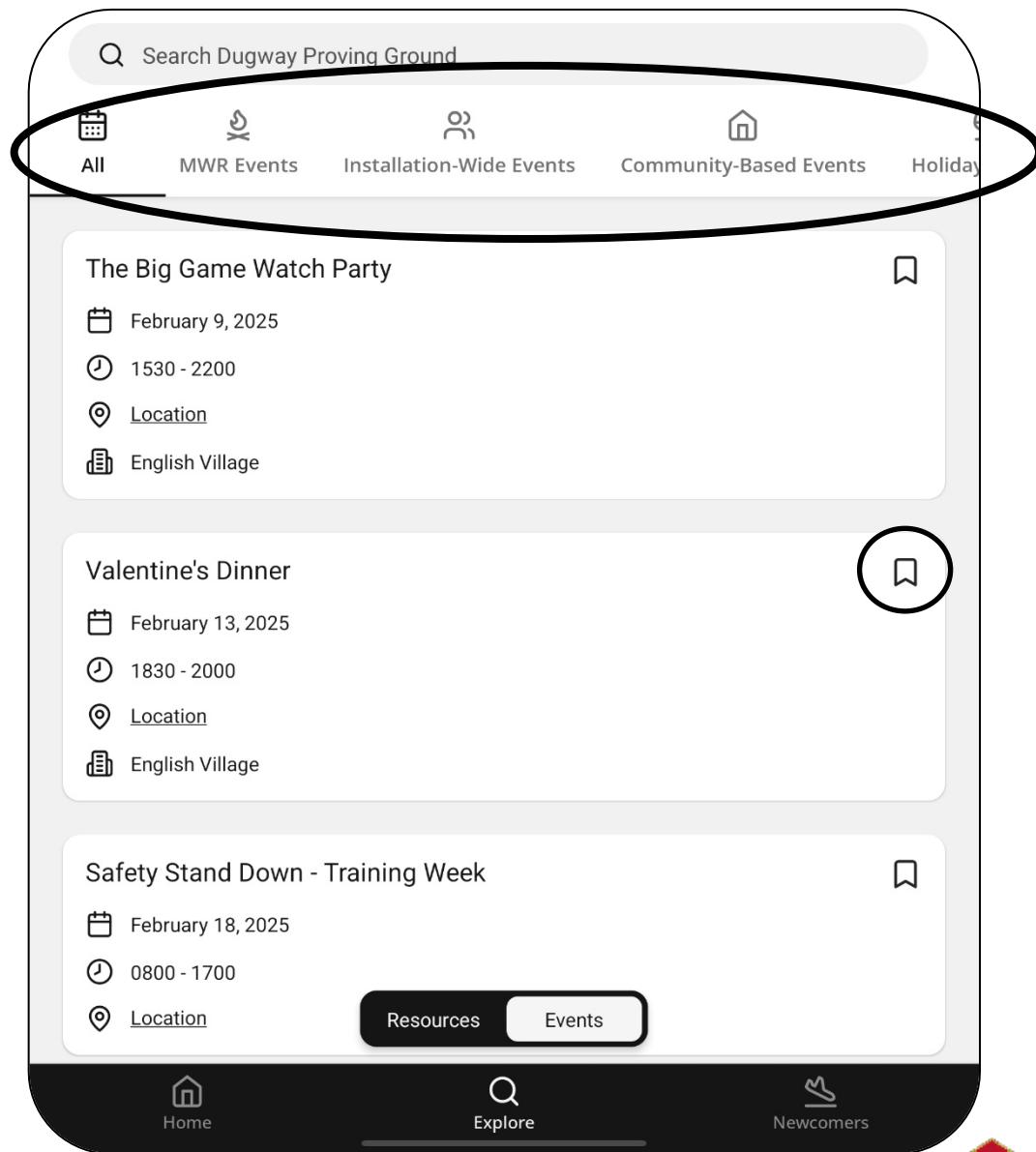
Detailed Service Information

- Location & Building Number
- Service Descriptions
- Direct Contact Information
- Community-Sourced Updates



Discover What's Happening on Post

- **Browse** events by hosting organization.
- **Bookmark** events that interest you.
- **See your saved events** on your homepage for a quick reminder.





DOWNLOAD NOW

MY ARMY POST

11:27

Camp H

Good Morning

Air Quality: Good

23°F

Light rain

85% Humidity

10p 23 Apr 2021

Emergency numbers

Explore events

REALTIME UPDATES

INSTALLATION-WIDE ALERTS

GET IT ON Google Play

Download on the App Store



Questions



CSM Cho

Mr. Christopher Damour

COL Sansom





SCAN ME

