

COMMUNITY TOWN HALL EXSUM

1. GARRISON/INSTALLATION: U.S. Army Garrison (USAG) Dugway Proving Ground (DPG), IMCOM Readiness

2. IN ATTENDANCE:

COL James Harwell, DPG Commander
COL Brian Sansom, Incoming DPG Commander
Mr. Christopher Damour, Garrison Manager
CSM Jessica Cho, DPG Command Sergeant Major
Mr. Brian Peterson, Deputy Garrison Manager
Mr. Gary Williams, Director FMWR
Mr. Kyle Hetrick, PAIO
Mr. Jack Pennington, Housing Manager

31 total participants

3. WHEN: 8 July 2025, 1800 – 2030, Keetch Army Community & Family Room

4. SUMMARY:

On 8 July 2025, DPG held a Community Town Hall at the Keetch Army Community & Family Room. Approximately 31 individuals were in attendance, including community members, Directors, and Installation leadership. The agenda included a welcome to New Residents, My Army Post Application (MAPA), ASKDugway, and questions submitted by the community for answers.

Leadership took the opportunity to remind residents that they care about the community and are willing to listen. They gave reminders to support events and services so they could continue them and add more in the future. Leadership welcomed new residents to the community and introduced COL Brian Sansom and his family.

Members of the Dugway community, residents and workers alike, are encouraged to download the MAPA to find various resources, contact phone numbers, hours of service, events, and notifications all applying to Dugway. The events scheduled within MAPA can also be found advertised on the English Village Voice, the official Dugway Facebook page, and the Dugway website.

ASKDugway@army.mil is the email address that anyone can use to ask any questions they may have. Garrison leadership monitors this email address daily and will respond back to questions asked at their earliest convenience. There is a frequently asked question webpage tied to this that anyone can see, <https://home.army.mil/dugway/faqs>. The questions that get asked most often are uploaded to the website and are searchable by webpage visitors.

For housing residents that do not have access to direct deposit payments, Resource Management is now accepting rent payments via Pay.gov. For questions or concerns with using pay.gov residents can contact Courtney Montoya directly by email at courtney.j.montoya.civ@army.mil, or by phone at (520) 691-6556.

Congressionally mandated housing inspections are underway. Community members were reminded to sign up if they had not done so already. There was discussion about the inspections and what they will/will not entail. It was specified that two-bedroom homes are not being inspected, and the inspectors will work with you around potential issues such as moving pets from one room to another.

Housing questions should be addressed via email to Dugway_Housing_Office@army.mil or by phone at 435-849-3231.

Discussion was had about Victory Garden and how it is funded and cared for. Victory Garden is now real property and as such will be able to compete for funding and be properly cared for. There was a note made that people take things from the garden that do not belong to them. Community members are encouraged to report missing items and requested signage to go up to mitigate future issues.

The parking policy was discussed as well. Community concerns exist that there are suboptimal parking areas in the Mountain View living area. A new overflow parking lot is being paved in that area and will alleviate this issue. Residents were reminded to adhere to the parking policy and violations may result in points being assessed against violators.

The smoking policy was asked about for clarity of understanding. It is Army policy that smoking and vaping are not allowed within 50 feet of a federal building, doorway, window, or other sort of intake area; this includes Army-owned homes. No smoking or vaping is authorized in housing units. The only areas smoking is authorized are marked & designated smoking areas or anywhere that is outside of the 50-foot mandate.

Finally, a wide range of community updates were discussed, including the current and projected plans for spaces such as the community complex, dog park, and archery range.

Q. Can we get further information about what is expected from the Army Inspection going on in July?

A. [\(See slide 7 in presentation\)](#)

Q. I live in a two-bedroom in Mountain View. I have not seen information about signing up for the Housing Inspections later this month and my neighbor was talking to me about it. Am I missing something?

A. [\(See slide 7 in presentation\)](#)

Q. What can be done about people not cleaning up after their pets, not only the dog park, but on the sidewalks and common areas, and our yards?

A. We need you to let us know this is happening and we will take action. We are asking you to not confront people. Please let Jack know, they will be assessed points.

Q. Could [the garden] possibly be turned into a "Park" as it seems there is funding and responsibility being taken for the many parks on base?

A. No, the garden is now real property, the contract now requires the garden to be maintained.

Q. I missed the messages from the Housing Office about their *new* phone number and email address. Can you please remind me? And, if I lose them, where can I find them?

A. The Housing Office contact information has been updated. It is in MAPA as well as on the website <https://home.army.mil/dugway/about/garrison/housing>. The new number is 435-849-3231. The email is Dugway_Housing_Office@army.mil.

Q. I heard that the Dog Park is getting new grass. What is the timing? I thought it was back in the Spring.

A. This project was delayed. The aim is to use a hardy mix of grass and clover better suited to our climate and use by dogs. It is taking longer than we planned, but the project is funded, and we will hope to work on it late-summer.

Q. When working in the dog park, can they fix the fountain?

A. Yes.

Q. My yard irrigation does not seem to be working. Can I assume the contractor and irrigation staff are working on it or do I have to submit an Army Maintenance Application (ArMA) work order?

A. De-winterization is complete. If issues linger with irrigation systems such as broken sprinkler heads, misaligned spray patterns, leaks, etc. please submit an ArMA request to have the system repaired. The link for ArMA can be found within the MAPA app and on the Garrison website. Some spaces might need additional manual watering too. Self-help has seed, peat moss, fertilizer, rakes, sprinklers, hoses, mowers, and edgers to assist residents in keeping their lawns green and healthy.

Q. Can you explain the parking rules? I recently moved to DPG and a neighbor told me there are rules for parking at DPG.

A. Yes.

- Vehicles must never be parked in such a manner as to obstruct driveways, sidewalks, garbage cans, off-paved surfaces, or parked in the driveways of seemingly vacant houses.
- Vehicles must park parallel to and in the direction of the flow of traffic.

- Vehicles must park within 18 inches of the curb.
- No new parking spaces will be created by residents.
- Recreational Vehicles [includes motor homes, camper/shells (not mounted on vehicles), travel trailers (including trailers used to haul RVs), tent trailers, horse trailers, utility trailers, boats, dune buggies, dirt bikes, ATVs, and snowmobiles] will not be stored at the residence except for a 48-hour period while loading or unloading prior to use. (This is likely to change to 72 hours).
- Vehicles parked in the housing area, including overflow parking, must have current registration and insurance.
- Vehicles without current registration and insurance shall be parked in the Family Morale, Welfare, and Recreation (FMWR) storage area.
- No parking on the streets between the 1st day of November and the last day of March between 2200 and 0700 hours (10:00 p.m. and 7:00 a.m.).

Q. Is there a plan in place to fix the water at the community garden? If so, what is it, if not what needs to be done for the water to be fixed or what can we do as community members?

A. We've purchased four-way hose splitters for residents whose garden plots currently lack irrigation. The hydrants on the west side of the garden are functioning, while those on the east side are not. For now, please hook up your hoses to the splitters at the west-side hydrants. This should provide a temporary solution for watering your plots. The parts are on order but should be in very soon. As a long-term irrigation plan, we are planning a project to fully replace the irrigation systems in the garden. This will be dependent on securing the necessary funding and manpower resources, but it's a priority for us in the long term. Much of our resources this year so far have gone to a new fence, walk-ways, sidewalks, and other items. We believed the water would be in great shape, but was not the case. Since we thought that was not the issue we prioritized other critical garden needs. While we have put many resources this year into the garden we realize we still have water needs. A full replacement will be placed on our annual workplan for the Senior Commander to prioritize against other mission needs. At this point we are waiting until fall to be able to do more work.

Q. What organization is responsible for the Community Garden (Victory Garden)?

A. The Department of Public Works (DPW) is responsible for the infrastructure, while FMWR manages the garden's operations and programming. Our current focus for repairs across the base has been on addressing a significant backlog of highly critical areas that have lacked maintenance over the past five years. This has meant prioritizing those more pressing infrastructure needs.

Q. I have lived on Dugway for years. Did something change with the smoking policy?

A. Dugway fosters a smoke-free environment. Tobacco use is prohibited in all Department of the Army-occupied workplaces, all community facilities (including playgrounds, the dog park, Victory Garden), and in housing. Smoking or vaping are not permitted within any DPG Housing Unit. Smoking and vaping are not allowed within 50 feet of any door, window, vent, or air

intake; only in clearly marked, authorized smoking areas. We are going to send a reminder about the smoking rules.

Q. Where can people smoke?

A. 50 feet away from a building or in a designated smoking area.

Q. Can we kill our yard and regrow it?

A. Yes, you are allowed to do this. Coordinate with Housing so they are aware, and you don't get assessed points.

Q. Empty houses have the worst yards. How do we take care of those?

A. That is a BaseOps contract issue. We are actively addressing that. Work orders have already been submitted by Jack and they are being worked. We are looking at other low-maintenance yard options, such as xeriscaping. The Environmental and DPW teams are reassessing what locations can go back to natural desert landscape. ArMA is not limited to your home. You can put in maintenance requests for any break or issue you see. If you aren't seeing things in ArMA make sense, contact ASKDugway or Housing for help.

Q. How do you put a work order in without a building number?

A. Use the description field and include a picture.

Q. How can we tell who is BaseOps and who is not?

A. BaseOps have the "D" on their vehicles.

Q. In the back of Mustang Run and Pinyon there is just sand. We've tried to grow grass for four years but only get weeds. Can that area be sodded?

A. Send Brian [Peterson] an email and it can be discussed.

Q. I have some repairs I have to do on my trailer, can I pull it onto the sidewalk to work on it?

A. No.

Q. Where can I go to work on my trailer?

A. You can use the overflow parking lot, just notify Housing. You can also submit an Exception to Policy (ETP) request for a reasonable amount of time and we will work with you. When you submit your ETP, submit a plan with it that has been coordinated with Housing and the Department of Operations (DoO), Jim Dekanich, so the ETP is easier to review.

Q. Coyote Cove and Mustang Run don't have enough parking spaces. Can we park in other driveways or where houses used to be?

A. No. A new overflow parking lot is already being paved near Mustang Run to alleviate this. We are updating the Housing policy, if there are any parking changes they will be listed within the updated policy.

Q. Is there a helmet policy for bicycles, skates, and scooters?

A. Yes, we will send out a reminder on this.

Q. Can there be common sense applied to money expenditures by the base? Replacing a patio that doesn't need to be replaced is a waste of money.

A. We do try, but sometimes it is cheaper to replace everything than to be selective with replacements. A lot of things are on a replacement cycle, and they are preemptively replaced.

Q. Is there any way to get a bigger driveway?

A. We will look into that.

Q. Is the pay.gov code being requested provided by finance or is it a generic code?

A. It is a specific code that is found within the invoice you receive. Courtney Montoya is the point of contact for this (contact info found above).

Q. Who is responsible for the pavilion when it is used?

A. The user is responsible. We will push a reminder to this.

Q. Can the sidewalk to the beauty salon be cleaned up? It has overgrowth.

A. Yes.

Q. Is there any way to get a smaller plot in Victory Garden?

A. There's nothing that says you have to use the whole plot. You can also partner with other people to share a plot.

Q. Can we build a compost bin for Victory Garden?

A. We can look into it, we will need to clarify the legalities first to ensure it's doable.

Q. Can alerts go out for fires?

A. Yes, we will work on that.

Q. Can the lawn mower blades be raised to help stop scalping yards?

A. We will work with Self-Help on that.