



# Mass Warning Notification System

## AR 525-27, para. 9-5.c.(1)(b)

- DoD military, civilian, and contract personnel will ensure their personal contact information (including for after duty hours) are entered into the installation's Mass Warning Notification System (**ALERT!**) and verified every 90 days.
- **ALERT!** sends *authoritative* messages from the installation during emergencies, which may include important protective actions to take, through the following contact points that personnel enter into the system:
  - ❶ Popup window for logged-in government computers
  - ❶ Government and personal e-mails
  - ❶ Voice phone calls
  - ❶ Text messages
- At this time, the only way to register and update contact information is from a government computer workstation.
  - ❶ Personnel can enter up to 10 e-mails and phone numbers to receive messages.
  - ❶ Personnel are recommended to add Family Members' contact information to receive messages.
- Voice calls will be from caller ID **(703) 454-0563**
- E-mails from [Alert-NoReply@alert.csd.disa.mil](mailto:Alert-NoReply@alert.csd.disa.mil)
- Text messages will originate from source numbers, such as **24639** and will begin with "**From DOD ALERT**".
- Select responses at the end of messages to acknowledge receipt or to respond to specific instructions.





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## ALERT! System Enrollment

➤ Right click on the  icon in your government computer's system tray and select "Edit Contact Info" OR visit:

**<https://services.alert.mil/>**

➤ Log into the system using your CAC

➤ Update your information or add/update Family Members:



Update

Add

➤ You can add any combination of 10 points of contact for yourself or each Family Member:

Contact Methods

Phone Numbers  
Do NOT enter DSN numbers.

Phone Number* 	Extension 			
Usage	Type 	Receive SMS 	Shared User 	Confirming 
Home	Cell	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

**Add Phone** 

Email Addresses

Email Address* 	Usage
Work	

**Add Email** 

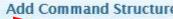
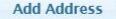
To receive text messages, ensure this box is checked

To add additional phone numbers or e-mail addresses, click these

➤ Ensure you associate your account to your Unit:

Associations \* 

Description	Dates
Military Location: Army / USNORTHCOM / Fort Drum	
<b>Remove</b> 	

**Add Military Location**  **Add Command Structure**  **Add Address**  **Add Additional Attrb**

Your military location is Fort Drum

Click on "Add Command Structure" and enter your UIC

➤ Save your Client account. **Save**

