

Team Detroit Arsenal,

Our Detroit Arsenal Senior Commander, MG Daniel Mitchell, reiterated his priorities today in a workforce email; protect the workforce, continue to maintain readiness, and support the nation in fighting the virus. The garrison remains ready to support this effort.

Two big things to share today, and three service updates:

#### #1) Army Emergency Relief (AER) Campaign

AER is an Army nonprofit organization that "Helps the Army Take Care of Its Own" by assisting Soldiers, retirees and survivors with emergency assistance such as emergency travel, health care expenses, and scholarships as well as many other forms of assistance. This is done through donations from civilians, retirees and active-duty Army. COVID-19 disrupted the TACOM/DTA 2020 Army Emergency Relief Campaign Kick-Off but this fund-raising campaign is still underway at the Detroit Arsenal.

Soldiers (Active and Retired) as well as individuals and organizations can donate by contacting our Campaign Coordinators: 1SG Chenault at (586) 282-4293, by email at [lowell.e.chenault.mil@mail.mil](mailto:lowell.e.chenault.mil@mail.mil), SSG Maloney at (586) 467-6707, by email at [monique.f.maloney.mil@mail.mil](mailto:monique.f.maloney.mil@mail.mil) OR by going to: [www.armyemergencyrelief.org/donate](http://www.armyemergencyrelief.org/donate).

We appreciate your support of the campaign and encourage you to make sure to select Detroit Arsenal if donating.

#### #2) Common Access Card Extensions and ID Card Section Servicing.

Please note some temporary changes to CAC and ID cards.

As a reminder, the CAC office in Building 232 Visitor Control Center is open. The CAC office in Building 230W is temporally closed.

Hours of Operation: Monday - Friday 0730-1200 and 1300-1500 by appointment only. Closed from 1200 – 1300.

Appointments are scheduled on line at <https://rapids-appointments.dmdc.osd.mil>. Select building 232 Visitor Control Center.

\* No appointment needed for Pin Reset, Smart Card Error, Lost/Stolen Military/Civilian/Contractor CAC

\* Due to COVID-19 Please do not bring children, family or friends with you to your appointment.

\* If you are experiencing any signs of the COVID-19 or have been around any who has, PLEASE DO NOT COME TO THE OFFICE.

#### EXPIRING COMMON ACCESS CARDS:

\* Civilian and Military CAC's expiring within 30 days temporarily be renewed using the RAPIDS Self-Service Portal at [https://www.dmdc.osd.mil/self\\_service](https://www.dmdc.osd.mil/self_service). This will extend your current certificates to 31 AUG 2020.

\* Contractor CAC's must request their period of eligibility to be extended in the Trusted associate Sponsorship System (TASS), Contact your COR or TA to request this extension

\* Additional information on CAC and USID card issuance and renewal changes is available at [WWW.CAC.MIL/CORONAVIRUS](http://WWW.CAC.MIL/CORONAVIRUS); we've also included a link on the TACOM microsite.

#### NEW SERVICE UPDATES:

ARMY EMERGENCY RELIEF FUND: U.S. Army Garrison Detroit Arsenal AER Section remains operational and able to screen requests for AER assistance. Soldiers (Active, Retired, Army National Guard, Army Reserves (on orders) and Family members including Family members of our Fallen Soldiers) can call Ms. Gwen McCarthy, AER Officer at: (586) 282-0480 or by email at [gwendoyne.a.mccarthy.civ@mail.mil](mailto:gwendoyne.a.mccarthy.civ@mail.mil) with any question pertaining to AER or Financial Planning.

SHARP HOTLINE: During this time of uncertainty, trauma can be re-triggered in people, even when they believe it has been resolved or that they don't need to worry about it anymore. As we're reaching out to people in our lives, be it as employee to employee, or supervisors, or to our family members and our friends keep in mind the tools and resources available to address these specialized concerns that may arise. SHARP has two options available: one is the local 24/7 hotline at (313) 269-0199 and/or the Safe Helpline, which is the anonymous resource that is available via phone (877)- 995-5247 or online at [www.safehelpline.org](http://www.safehelpline.org) <<http://www.safehelpline.org>> both of these options are available 24/7.

INSPECTOR GENERAL: TACOM IG Office is still serving Detroit Arsenal | Phone: 586-282-6254 | Email: [usarmy.detroit.tacom.mbx.lcmc-ig@mail.mil](mailto:usarmy.detroit.tacom.mbx.lcmc-ig@mail.mil) | Or fill out a DA 1559 and mail to:  
U.S. Army Tank-automotive and Armaments Command (TACOM) AMTA-IG, MS 411  
6501 E. 11 Mile Road  
Detroit Arsenal, MI 48397-5000

Take care this weekend everyone and hope you get a chance to recharge. Thank you all for your efforts this week, we remain Army Strong!

Sincerely,

Carrie

Carrie Mead  
Acting Garrison Manager  
U.S. Army Garrison - Detroit Arsenal