



U.S. ARMY

CUSTOMER SELF SERVICE



This fact sheet contains self-help information to remedy common issues.

Mailing Address:

Detroit Arsenal
6501 E. Eleven Mile Rd.
Detroit Arsenal, MI 48397

Alternate Address: – not for official mail

Detroit Arsenal
28490 Mound Rd.
Detroit Arsenal, MI 48397

Visitor Access: 7 a.m. to 2 p.m.

Emergency: 911 from desk phone

Emergency: 586.282.7117 from cell phone

24-hour Duty Officer: 586.282.2773

CAC/ID/DEERS: <https://idco.dmdc.osd.mil/idco>

- Schedule an appointment within 90 days of expiration.
- Generally booked three weeks ahead.
- For more information:
<https://home.army.mil/detroit/index.php/my-fort/all-services/cac>

FACILITY CONDITIONS: **for custodial see next entry*

586.282.5326 (emergencies only)

- Anyone on post can use ArMA to request building and grounds maintenance.
<https://www.armymaintenance.com/arma>
 - Heating / Cooling
 - Lights / Pests / Elevators / etc.

CUSTODIAL CONCERNS: 586.282.6679

- Anyone on post can call in a request for:
 - Restrooms / Trash pick-up / etc.

VISITOR INFORMATION: 586.282.5757

- <https://home.army.mil/detroit/index.php/my-fort/all-services/gate-information>

EMPLOYMENT VERIFICATION:

- No one on the installation can verify your employment. You self-verify here:
<https://pyxisemp.dcpds.cpms.osd.mil/dcpdsportal-reg11/subpages/personalEmployVerify.jsf>

INSTALLATION SAFETY OFFICE: 586.282.6121

SELFRIDGE:

- Base Exchange/Commissary 586.239.2331
- www.shopmyexchange.com

OCCUPATIONAL HEALTH CLINIC: 586.282.7003

- Serving Soldiers and DA Civilians

EMPLOYEE ASSISTANCE CENTER: 586.282.6808

- Assessment and referral for drug, alcohol, and addiction
- Drug & Alcohol Testing Services
- Stress & Anger Management
- Wellness

ARMY CONTINUING EDUCATION SERVICES:

usarmy.detroit.id-sustainment.mbx.aces@army.mil

PHONE NUMBERS:

- General office phone numbers are available here:
<https://home.army.mil/detroit/index.php/contact/ph-onebook>

HOUSING OFFICE: 586.282.9627

MAIL ROOM: 586.282.5698





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ADDITIONAL INFORMATION:

FMWR: 586.282.0992

<https://Detroit.ArmyMWR.com>

- CYS Bryant: 586.239.5595
- Catering DTA: 586.282.5085
- Catering SANG: 586.239.4344
- CYS Parent Central: 586.282.9122
- Fitness Center: 586.282.8885
- Golf Course: 586.239.4653/4344
- Marina: 586.282.8055
- Mat & Frame/DTA Marketplace: 586.282.7194
- Outdoor Rec Rental: 586.282.8055
- RV Storage: 586.282.8055
- Travel/Ticket Inquiries:
 - o <http://www.americanforcetravel.com>
 - o Tickets: Shades of Green 407.824.1403
Battle Creek FMWR 269.961.5084

ARMY COMMUNITY SERVICE: 586.282.0489

- Army Emergency Relief 586.282.0480
 - o After hours and weekends call ARC
877.272.7337
- Family Advocacy Program 586.282.0475
- Financial Readiness 586.282.0480
- Information and Referral 586.282.0483
- Relocation Readiness (includes Lending Closet)
586.282.0482
- Survivor Outreach Services 586.282.0482
- Exceptional Family Member Program 586.282.0475

SATO Travel: 800.634.0266

OFFICIAL PASSPORT: 586.282.8888

Email: usarmy.detroit.ccdc-gvsc.mbx.passports-and-oconus-travel@mail.mil

Website: <https://tardec.aep.army.mil/sites/G1/passport/SitePages/Home.aspx>

EQUAL EMPLOYMENT OPPORTUNITY:

- 586.282.8354 or 9658

DIRECTORATE OF OPERATIONS:

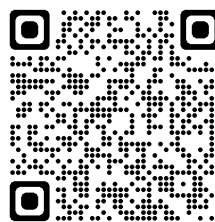
- Appliance Inspections
Hot Work Permits: 586.282.6448
- Non-emergency Police: 586.282.5511
- Visual Information: 586.282.5395
<https://vios.army.mil>
 - Auditorium Reservation / Photo Studio
- To report lost property: 586.282.5511
- To inquire on found property: 586.282.3082
- Special Event Coordination Support: 586.282.2581

LOGISTICS READINESS CENTER:

- Base Office Supply Store: 586.282.2214
- Non-Tactical Vehicles (GSA Fleet): 586.282.5774
- Personal Property Processing Office: 586.282.0951
or 7764
- Property Turn In: 586.282.6083

HOTLINES:

National Suicide Prevention Hotline: 800.273.8255
Installation SHARP Hotline: 313.269.0199
Safe Helpline: 877.995.5247
Veterans Crisis Line: 800.273.8255 PRESS 1
[iSalute – Report Suspicious Activity](#)



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home.army.mil/Detroit/index.php



<https://www.facebook.com/ArmyDetroitArsenal/>



Digital Garrison App on play store



[Interactive Customer Evaluation Survey](#)



To update this info, contact Public Affairs: usarmy.detroit.id-sustainment.mbx.pao@army.mil