

Fort Detrick Honors the Fallen



In honor of Memorial Day and to recognize the sacrifice of our fallen heroes and their families, American flags create a visual display on the installation starting May 23, 2020. They will remain posted through the U.S. Army's 245th birthday on June 14, 2020.

Over 245 U.S. flags, representing the 245 years of the U.S. Army, along with 97 name placards with service information representing the 97 service members who have fallen since 9/11 that are in Fort Detrick's area of responsibility are visible along Porter Street.





"The intent is to honor and recognize the sacrifice of family members who have lost a loved one in military service through this visual display," says Fort Detrick U.S. Army Garrison Commander Col. Dexter Nunnally.

"We recognize not only the service members but their families. We want them to know that they are never forgotten," said Fort Detrick Survivor Outreach Services Coordinator Elizabeth Keirsey.

Fort Detrick Survivor Outreach Services assists families in several counties, including West Virginia, Maryland, and Virginia. SOS provides financial, educational, healthcare, and housing support and resources.

> Photos by Jenni Benson, USAG Public Affairs

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USAMMDA Logistics Analyst Stitches Hundreds of Masks for the Frederick Community

By Ashley Force, USAMMDA Public Affairs

During the COVID-19 pandemic, self-care has become essential. However, there is a special group of people around the world who are pushing beyond self-care and doing what they can to provide protection for others. Marie Cochran, a retired Army lieutenant colonel medical logistician, is one of these people.

Cochran currently supports the U.S. Army Medical Materiel Development Activity as a logistics management specialist for the Warfighter Deployed Medical Systems Project Management Office's Medical Modernization Product Management Office, where she continues to serve and support our Warfighters and the community. It should come as no surprise that at the end of the day, Cochran uses her free time to support her community by donating face masks. And not just any face masks: she has handmade over 150 face masks, and counting, to help protect the Frederick, Maryland, community against the coronavirus.

"I wouldn't be surprised if many more USAMMDA and [U.S. Army Medical Research and Development Command] personnel have been doing the same thing. It's a crazy time, and we need to look out for each other," said Cochran.

She started making masks in March when the virus began affecting the surrounding Frederick area. She overheard a colleague of hers, who is an essential



worker, talking about how his chin, nose and ears would get rubbed raw after a full day of wearing a standard-issue mask. Cochran realized that she could take her years of quilting experience and use her skills for the greater good. She spoke to her quilting friends, and they all decided to start making comfortable quilt masks to donate.

Health experts say masks help prevent the spread of coronavirus by blocking the spread of bodily fluids that may contain germs. Cochran supplied masks to adults and children at Frederick Memorial Hospital, clinics, nursing homes, the D.C.-Maryland-Virginia Million Mask Challenge, her local post office, neighbors, friends and coworkers.

"It is no surprise to me that Marie has spent her own time making masks for coworkers and the community," said Army Col. Gina Adam, USAMMDA commander. "She is someone who cares deeply about those around her, and through her acts of service, continues to give to the community."

In addition to first responders and caregivers needing masks, Maryland Gov. Larry Hogan has mandated that all Maryland residents wear face masks in retail stores and while riding on public transit.

"I am the family shopper, so I was a bit worried when I couldn't order masks online due to long backorders," said Army Capt. Scott Wynocker, assistant product manager for the WDMS PMO's Medical Devices Assemblage Management Product Management Office. "My family was incredibly blessed when we received our masks made by Marie."

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Marie Cochran, a logistics management specialist at the U.S. Army

Medical Materiel Development Activity, handmade and donated over

150 facemasks made out of joyous fabric to help spread smiles and

protect the Frederick, Maryland, community from COVID-19.

Photo by Marie Cochran.

It turns out, making a face mask is more than just sewing — it is a science. Cochran uses two layers of dense high-quality quilting fabric to prevent breath from escaping. She said medical facilities like to be able to put an additional filter, like dried sanitizer wipes or coffee filters, in between the layers of the mask. She is engineering the masks to have an open pocket on the bottom to insert filtration, and the masks are accordion-style so they stretch over the nose. She uses a small bendable aluminum wire to make little bridges over the nose which can be pinched down for people with glasses.

"I try to give everyone two, one to wash and one to wear. I also try to make them out of happy joyous fabric so people see them and smile," said Cochran.

Although Cochran herself has made 150 masks, together with her quilting team, they have made thousands. And they won't stop here. They plan to continue making face masks until people don't need them anymore, and the virus subsides.



Army Capt. Scott Wynocker, assistant product manager for the U.S. Army Medical Materiel Development Activity's Medical Devices Assemblage Management Product Management Office, tried on his protective face mask which was made by Marie Cochran.

Photo by Capt. Scott Wynocker



Marie Cochran poses with one of her handmade face masks. She used her quilting skills to make hundreds of face masks for others as protection from COVID-19. Cochran is a retired Army lieutenant colonel and nurse. She currently serves as a logistics management specialist at the U.S. Army Medical Materiel Development Activity's Medical Modernization Product Management Office.

Photo by Marie Cochran



The daughters of Army Capt. Scott Wynocker, assistant product manager for the U.S. Army Medical Materiel Development Activity's Medical Devices Assemblage Management Product Management Office, play outside while wearing their kid-sized face masks, designed and made by Marie Cochran.

Photo by Capt. Scott Wynocker

Fort Detrick Receives New Fire Engine



The Fort Detrick Fire Department officially place into service a new fire engine during a traditional ceremony known as a 'push-back', May 4, 2020. The new Pierce/Saber engine will serve as the station's primary response engine for medical calls, structural emergencies, hazardous material and technical rescue responses.

Dating back to the late 1800s when fire companies used horse drawn equipment, a "Push Back" ceremony" pays tribute to the time when firefighters had to push the pumpers back into the firehouse because the horses weren't able to back the rigs in. Back in the horse-drawn carriage days, firefighters had to wash their trucks and actually push them into the station. This time-honored tradition is still recognized today as a way to debut new vehicles.

Photo by Jenni Benson, USAG Public Affairs

New Engine Responds to First Fire









Fort Detrick firefighters respond to a fire taking the new Pierce/ Saber engine out on its first fire call off-post May 14, 2020, at 12:23 a.m.

Fort Detrick responds off-post as part of a mutual aid agreement with Frederick County, Maryland demonstrating another way the Installation and the County come together for the good of the community.

Courtesy Photos

Chaplain's Corner

Fort Detrick Family,

We are about to embark on my favorite season, summer. Maybe it is because I grew up in the Deep South and the only seasons were spring and summer, I don't know, but I do know that summer is this God-given season of the year that I enjoy.

Even though summer is hot and sticky, and not many people are a fan, summer offers another perspective that I want us to look at for a few minutes. Summer is only one part of the seasonal rotation, which can also translate to being only part of who we are.

The Book of Ecclesiastes said it this way, "To everything, there is a season, a time for every purpose under heaven." Richard Blackaby, in his book, "The Seasons of God," says summer is a time of growth and maturity, and this takes work. Now I believe we grow in all seasons, but summer allows us to grow differently. For one example, in the summer, we practiced football twice a day for two weeks in the hot sun. This routine prepared us for the fall as our season approached. Summer is also a time for children and families to grow closer;



U.S. Army Garrison Fort Detrick Chaplain Gregory Jackson

school is out, and parents are getting involved in their child's activities, this can be a time for that bond to grow stronger or an opportunity to relive past time endeavors. Whatever it is for you, summer offers this Godgiven opportunity, if we only take advantage of it.

I know that this summer will be a little different with social distancing at the forefront, but don't let the opportunities of the summer pass by you. Enjoy your families; get involved with what your child or children like to do. If it is outdoor activities, get out of the house, enjoy the sunshine, and soak up the Vitamin D.

God has given us summer for us to work and to grow those relationships with others, let's make it count!

Employee Spotlight



Assistant Fire Chief Scott Custer currently serves as Fort Detrick/Forest Glen's Fire Prevention Chief. Custer has been serving as a National Fire Protection Association (NFPA), Principal Technical Committee Member (Enforcement Authority) for several years now for NFPA 72, National Fire Alarm & Signaling Code. NFPA Codes are utilized internationally and in some jurisdictions adopted as law. Custer was recently appointed to serve in the same capacity on the NFPA 101, Life Safety Code & NFPA 5000, Building Construction and Safety Code. NFPA Technical Committees serve as the principal consensus body responsible for the development and revision of an NFPA Standard or Standards emanating from a Technical Committee project. As an Enforcement Authority Principal Committee Member, he represents an agency or organization that promulgates and enforces standards. Other team members consist of Manufacturers, Users of the Code, installers/maintainers, applied research/testing laboratories, insurance companies, consumers, and other specialized experts. Additionally, Custer serves on the State Fire Marshals Committee, State Fire Legislation Committee, Maryland State Smoke Alarm Task Group, and the State Fire Code Committee.

Courtesy Photo

Jane Cook Retires after Three Decades of Civilian Service

By Jeffrey Soares, USAMMDA Public Affairs

After nearly 30 years of federal civilian service, Jane Cook announced that she would be retiring from her post as a regulatory scientist in the Office of Regulated Activities, under the U.S. Army Medical Research and Development Command, at the end of April. Although she joined the U.S. Army Medical Materiel Development Activity as a clinical trials monitor in 1998, she actually began her civilian career at Fort Detrick in 1990, serving as a medical technologist in the clinical laboratory at the U.S. Army Medical Research Institute of Infectious Diseases.

"When I joined USAMMDA more than twenty years ago, there were only two or three of us at that time in the monitor role," said Cook. "But I realized that I had the opportunity to travel throughout the United States, and the world, monitoring data for clinical trials in support of medical products for the military. As I eventually tired of the travel, I later became a regulatory scientist in support of those same medical products."

Born and raised in Norwich, New York, "famous for Norwich Aspirin and Pepto Bismol," Cook said she lived in the same house for her entire childhood — and she greatly enjoyed the opportunity to do so. To this day, she cherishes her large family of "many aunts, uncles and cousins," who continue to gather together during the holidays and for special occasions.

Perhaps in the wonderful tradition of Andy Griffith's fictional town of Mayberry, Cook describes Norwich fondly, recalling her years at Norwich High School, which happened to be the town's only secondary school. Regardless, or maybe because of this, Cook truly enjoyed her friends and her alma mater.

"High school sports were always the best activities in town while I was growing up, so I attended football and basketball games, and track meets. To support the school, I marched in the band color guard at games, and I participated in band competitions and competitive color guard," she said.

Cook was very close to many of her teachers, and admits their influence on her throughout her early academic years, as many were often very creative with their instructional techniques. However, when asked if she looked upon any as heroes, she quickly responded that her real heroes were both her mother and her grandmother.

"They taught me to be strong, independent and caring —



Jane Cook poses with her granddaughter, Riannon, who serves in the U.S. Air Force, and her husband, Bill.

(Photo courtesy of Jane Cook)

and I am still trying to be like them," she said.

Clearly, the influence of her mother and grandmother has shaped Cook into the compassionate person she is today, as she has dedicated herself to helping others in difficult situations. Since 2011, she has served USAMMDA as a certified Sexual Harassment/Assault Response and Prevention program Victim Advocate. This has been very important to her because, as she has said, "Sexual harassment and sexual assault are still more prevalent than we know, in part due to underreporting. Volunteering for this program was one way for me to help the Army community."

Upon her graduation from high school, Cook attended Hudson Valley Community College in Troy, New York, earning an Associate of Applied Sciences degree in medical technology before moving on to Shepherd

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University in Shepherdstown, West Virginia, to complete her bachelor's degree. In addition to her college education, since 2009 Cook has been certified in Regulatory Affairs by the Regulatory Affairs Professionals Society, the largest global organization of and for those involved with the regulation of healthcare and related products.

Interestingly, Cook said she did not intend to pursue a career in medical sciences, but instead wanted to become an airline flight attendant, so she could travel. She explained that her high school guidance counselor steered her in the direction of science — and taking that advice led her to where she is today, and where she has been for the past three decades.

"As it turns out, I loved it!" she confessed.

When asked about prior military service, Cook said she has always been a civilian employee, although many of her family members have served in the military.

"It was my brother, who was stationed at Fort Detrick, that initially brought me to the Frederick area," she said. "Currently, my granddaughter is serving in the Air Force in Washington State, I have a nephew serving in the Air Force in San Antonio, Texas, and another nephew in the Army who is stationed in Spain."

Fortunately for Cook, her relocation to the Frederick, Maryland, area brought many good things for her, over and above a long career at Fort Detrick. As she explained, Cook met her husband while serving on jury duty in the Frederick County Courthouse.

Said Cook, "After we married, my husband and I built a log house just outside of Shepherdstown, where we have lived for 25 years. I have three adult stepchildren and 10 beautiful grandchildren, ranging in ages from 6 years to 24 years. All but two live nearby in Maryland."

Looking ahead towards her retirement, and the additional free time she now will have, having most of her children and grandchildren close by will certainly benefit Cook and her husband. However, she said they both would like to travel more often, "to visit family and friends, and all of the states that I have not yet seen."

"My husband is a big fan of blues music, so we attend a few festivals each year," she added. "We will continue maintenance and improvements on our home and property, and volunteer in our church and the community as well."

Her words certainly do stir up those idyllic images of Mayberry, USA — of quiet evenings relaxing on the front porch, chatting with loved ones, and thinking about nothing except what you plan to do the next day. Yes, after nearly three decades of faithful service to your country, its military, and your fellow citizens, perhaps this is what retirement should be.

As she winds down her civilian career, Cook should feel very confident that her friends and fellow team members wish her all the best in the years to come, although she will be missed. Many are probably jealous, wishing they could be in her shoes, with so many roads to travel and perhaps all the time in the world.

But Cook remains humble, and thankful — perhaps much like both her mother and grandmother, whom she has idolized since childhood. And perhaps the ones who may be most proud of who Jane Cook is today.

"I would like to thank EVERYONE for supporting my career over the years," she said. "This small town girl with no big plans was blessed with opportunities for further education, travel to six continents, lifelong influences and friends, and to serve her country as a U.S. Army Civilian."

On behalf of the entire USAMMDA team, may you enjoy many years of blissful retirement, and thank you for your

unwavering dedication to the organization and our nation — the mission could not be accomplished without people like you.



Jane Cook (left) and Chris Benson take a moment during the Sexual Harassment/Assault Response and Prevention program EXPO at the Fort Detrick community auditorium. The EXPO was presented by the Fort Detrick SHARP Sexual Assault Response Coordinators and Victim Advocates as an innovative alternative for training and team building. Both Cook and Benson shared duties as SHARP Victim Advocates for the U.S. Army Medical Materiel Development Activity. (Photo by USAMMDA Public Affairs)

Army Medical Logistics Command Turns on Sustaining the Fight Against COVID-19

By C.J. Lovelace, AMLC Public Affairs

As Army Medical Logistics Command remains highly engaged in the worldwide COVID-19 response, leaders are also looking toward the future fight, balancing effectiveness with efficiency in times of constrained resources.

As a major subordinate to Army Materiel Command, AMLC's mission is to project and sustain medical materiel capabilities for the Army and Joint Forces.

But in the fight against COVID-19, AMLC's role has evolved to support not only the operational military overseas but also the homeland. In a quarterly update to AMC's Commanding General Gen. Gus Perna on April 23, leaders acknowledged the work of AMLC, calling it nothing short of "herculean."

"I am really proud of what you have done," Perna said via video teleconference from AMC headquarters at Redstone Arsenal, Alabama. "And because you have done it so well, nobody knows you are doing it. That is indicative of the foundation you have set."

AMLC Commander Col. Michael Lalor noted the ongoing efforts of the command's three stateside depot-level maintenance facilities, which have completed over 2,300 work orders since January.

He said technicians have risen to the challenge by

inspecting, repairing and returning to service hundreds of high-priority medical devices, such as ventilators, oxygen generators, defibrillators and patient monitors, as part of the whole-of-government response to the pandemic.

Lalor also said that the COVID-19 mission has highlighted several opportunities for process improvement, as the command has navigated supply hurdles and delivered on its promise of readiness.

In March, the command sent life-saving medical supplies for three Army hospital centers supporting New York and Washington – two of the states hit hardest by COVID-19. The packages included potency and dated items tailored to each medical team's needs – everything from syringes and suction tubes to blood products and oxygen.

Lalor said the command is now evaluating how to customize a wider variety of these unit deployment packages to accommodate different hospital configurations and speed delivery. He said his team is keeping an eye on resupply and planning today for what will be needed tomorrow.

"As we watch this evolve, we're going to adjust our approach," Lalor said. "This is a process; not an event."

Perna encouraged AMLC leaders to continue working toward innovative solutions and using data to drive decisions.

"Let us see ourselves," Perna said, "and move forward."



Biomedical equipment specialist Willie
Kendricks conducts depot-level
maintenance at Tobyhanna Army Depot,
Pennsylvania, on a ventilator as the Army
supports COVID-19 response efforts
worldwide. Kendricks is employed by the
U.S. Army Medical Materiel Agency, part
of the U.S. Army Medical Logistics
Command.

Courtesy Photo

Force Sustainment Directorate Team Assists in COVID-19 Effort

By Jeffrey Soares, USAMMDA Public Affairs

An unprecedented time typically calls for unprecedented measures. However, when it comes to protecting our Nation, the U.S. Army Medical Materiel Development Activity at Fort Detrick, Maryland, always stands ready to act quickly in providing the necessary medical solutions and resources needed for the fight — even if the enemy is a threat unseen.

Earlier this year, the world witnessed the spread of Coronavirus Disease 2019, better known as COVID-19, a potentially fatal illness that has already affected more than 3.8 million people worldwide. Even before it reached the continental U.S., our military was preparing for a battle unlike any other seen before. As part of this counterattack, the men and women of USAMMDA were immediately called into action as part of the country's swift response, and a group of individuals from the Force Sustainment Directorate were among the first to serve in the effort.

Recently transitioned from the U.S. Army Medical Material Agency, the FSD team is responsible for the wholesale procurement, production, fielding, sustainment, and recovery of medical sets, kits and outfits, as well as individual medical equipment items for the Army's medical force and nonmedical units with medical requirements. In a nutshell, the group builds, distributes, and fields medical assemblages and equipment, and provides operational support of the Army's medical units to help ensure combat-ready forces both in peacetime and during conflicts.

On March 29, the FSD group received notice of a critical temporary duty assignment to pack out two field hospitals in response to the COVID-19 threat. Within hours, seven personnel were on a plane traveling to Sierra Army Depot in Herlong, California. This group included three members of USAMMDA's FSD Medical Logistics Support Team, Paul Flemings, Robert Pringle, and Rick Bower; two contractors, James Crain and Brandon Edwards; and two Soldiers from USAMMA, Army. Maj. Craig Keech and Staff Sgt. Brenda Kingvickers. The three MLST members — Flemings, Pringle, and Bower — are all retired Army Soldiers with decades of logistics experience between them.

"We were called to fly to California to pack up two field hospitals and get them ready for whoever may need them, most likely a Reserve Unit for future use to support the COVID-19 effort nationwide," explained Bower. "The hospitals are packed and ready to go, but the maintenance equipment such as ventilators, suction devices and thermometers are stored on shelves in the warehouse because maintenance technicians must do routine service on these items to make sure they remain fully functional. We went out and quickly pulled all of the maintenance equipment and placed these inside the containers with the other expendables and durable supplies."

When asked about the safety measures taken at the depot, Bower said he was very impressed with the thoroughness shown by the staff. As soon as they arrived on site, the group was met by a safety inspector who gave them a briefing on the COVID-19

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The Medical Logistics Support Team, with members from the U.S.

Army Medical Materiel Development Activity and the U.S. Army
Medical Materiel Agency, departs aboard a military aircraft for
Sierra Army Depot in Herlong, California, as part of a quickturnaround mission to assist in the Army's effort regarding the
national COVID-19 response, March 30. Left to right: Army Maj.
Craig Keech, Brandon Edwards, Staff Sgt. Brenda Kingvickers, U.S.
Army Special Operations Command Soldier (Crew Chief), Rick
Bower (far back left), Rob Pringle, Paul Flemings, and James Crain.
Photo courtesy of Army Maj. Jonathan Williams, USAMMA

precautions, and they were provided with masks and gloves to be used at all times.

Although the duration of the team's initial mission was unspecified, they continued working at Sierra through April 21. Shortly after their arrival there, the group received two additional missions to pull and prepare ventilators for shipping: 150 units for the first assignment, and another 143 ventilators to complete the second task.

Bower complimented the work of various organizations at the Sierra Army Depot, and he said their help was instrumental in the success of the mission. He praised John McKeand, Sierra's Command and Control Cell supervisor, and his staff for their assistance during their stay, stating, "He and his team were always just a phone call away and responded within minutes whenever we needed them."

"When it was time for the ventilators to move, we contacted John and he was out there with his team within five minutes," said Bower. "Within one hour after receiving word of the mission to pull the 150 ventilators, we had all of them pulled and on pallets, ready to go. And then John and his team packed them up right away. Within hours, the truck carrying them was leaving and heading to Travis Air Force Base."

Many would agree this single example may serve as the textbook definition of "quick response."

"I am so proud of this team of unsung heroes," said Army Col. Gina Adam, USAMMDA commander. "The medical units who deploy to different parts of the United States to support the COVID-19 response need medical equipment, and this team did not hesitate to spend weeks at the depot getting that critical equipment packed and ready to go."

For now, Bower and the rest of the response team are back at their normal stations, although they remain on standby in case new orders arrive to pack up and ship other medical equipment to support the COVID-19 effort.

"Now it is a case of 'wait and see,' as some states may begin to reopen their economy structure again," said Bower. "We have to see what happens in the near future. With any luck, we won't be needed for this COVID-19 crisis, but we're always ready for anything."

Bowers' words clearly echo the sentiment of the entire organization. The men and women of USAMMDA stand ready to do what is asked of them, by the leadership of the command and of the nation.

"We've done this before, with situations like Hurricane

Katrina down south, and with the hurricane relief effort in Puerto Rico — we've done it in combat zones — wherever we're needed," said Bower.

And when he says "wherever we're needed," Bower means this. In fact, he illustrated it quite convincingly when he mentioned an act of kindness offered by members of the response team during downtime near their hotel in Reno, Nevada. Finishing their morning exercise routine, Bowers, Flemings and Kingvickers came across a homeless encampment not far from the hotel, and they quickly decided to supply the residents with bottled water and trays of pizza.

Without hesitation, the team saw others in need and rushed to help them — which should support the idea that our organization's mission goes well beyond the battlefield, or our nation's borders. It goes right to the heart of every member of the team. USAMMDA stands ready to support anyone who may be in need — anyone, anywhere, at any time.

As shown by the members of our FSD response team, it's more than a mission. It's a promise.



The Medical Logistics Support Team arrives back at Andrews Air Force Base in Maryland upon completion of its mission in support of the Army's COVID-19 response, April 21, 2020. (Photo courtesy of Army Maj. Jonathan Williams, USAMMA)

Army Medical Logistics Command Explores Virtual Channels to Share Medical Maintenance Info

By C.J. Lovelace, AMLC Public Affairs

With travel restrictions in place during the COVID-19 response, U.S. Army Medical Logistics Command is embracing virtual channels to continue providing support to medical equipment maintainers in the field.

The command, headquartered at Fort Detrick, Maryland has been producing maintenance tip sheets for devices like ventilators and oxygen generators. The sheets are then posted and shared on the AMLC's Facebook page to spread useful information across the force.

Commander Col. Michael Lalor said the tip sheets have enabled the command to extend expertise at the Medical Maintenance Operations Division (MMOD) level, which is "second to none."

"Routinely in the past, when a unit has needed our maintenance expertise, we've deployed a team called the Forward Repair Activity-Medical (FRA-M) to augment the unit-level maintenance capacity," he said. "However, during this pandemic, travel restrictions pushed us to change up that strategy."

The approach during the COVID-19 pandemic has received favorable reviews as well from Gen. Gus Perna, commanding general of Army Materiel Command.

"I think this is innovative thinking and I like where you're going with this, especially in this situation," Perna told Lalor during a recent quarterly update briefing.



The AMLC's official website at www.amlc.army.mil/About-Us/Medical-Maintenance-Device-Tips/ serves as a repository for the tip sheets, as well as dozens of FAQ's for the medical maintenance community. Many FAQ's have been featured on Facebook as well.

The command's Facebook page can be found at www.facebook.com/ArmyMedLogCommand. Users are encouraged to share content to increase its reach to those who would find it helpful.

The AMLC also is exploring ways to implement "telemaintenance," connecting maintainers virtually with units in the field to assist with troubleshooting and repairing complicated medical devices, Lalor said.

"I believe this effort will have an incredible impact on our ability to extend our resources and maximize the expertise inherent in our maintenance depots," he said.

In addition to providing depot-level maintenance, teams of technicians at the U.S. Army Medical Materiel Agency's three MMODs across the country emphasize the need for continued education at the field unit level.

USAMMA, a direct reporting unit to the AMLC, oversees MMODs at Tobyhanna, Pennsylvania; Hill Air Force Base, Utah; and Tracy, California. Each covers a geographical region of the country and/or specializes in different equipment.

Jack Rosarius, director of USAMMA's Medical Maintenance Management Directorate, said "there is nothing more important" than continuing education and gaining valuable experience when it comes to medical maintenance.

"The most important thing we do when we come in contact with (biomedical equipment technicians) in the field is not just repair and sustain equipment for them, but to mentor them," he said.

Victoria Rowland tests repaired pulse oximeters at MMOD-Hill, located at Hill Air Force Base, Utah, on Jan. 10, 2019. MMOD-Hill is one of three Medical Maintenance Operations Divisions operated by the U.S. Army Medical Materiel Agency.

U.S. Air Force photo by R. Nial Bradshaw

Army Addresses Critical Shortage of Infusion Pumps and Ultrasonic Cleaners

By Wendy Hagan, Program Manager, Warfighter Deployed Medical Systems Project Management Office, Medical Modernization Product Management Office

The U.S. Army Medical Materiel Development Activity's Warfighter Deployed Medical Systems Project Management Office rallied to address critical shortages of infusion pumps and ultrasonic cleaners, a necessity in the U.S. Army's response to provide urgent, lifesaving solutions in the battle against COVID-19. Together with the U.S. Army Medical Research Acquisition Activity the WDMS PMO's Medical Modernization Product Management Office awarded multiple contracts to procure lifesaving devices in an unprecedented timeframe of only three weeks.

On March 20, the Modernization team received notice of critical shortages of infusion pumps and ultrasonic cleaners. Within eight days, the group was able to leverage and maximize existing contracts put in place over the last six months for both infusion pumps and ultrasonic cleaners. Additionally, within 15 days of the initial notification, multimillion dollar contracts were awarded for additional devices needed for the urgent COVID-19 response.

The procurement efforts required the team to obtain appropriate funding, conduct market research and evaluation, and validate requirements and essential characteristics. Medical Modernization also coordinated with vendors to develop comprehensive equipment kits, and produced operation and maintenance plans, start-up lists and entered into the supply chain logistics involved throughout the process.

"As the medical units were preparing to deploy to support the nation's response to COVID-19, they identified critical equipment items," said Army Col. Gina Adam, USAMMDA commander. "Our teams worked quickly to identify solutions and ensure they would be sent where needed."

Army Maj. Janessa Moyer is the product manager for Medical Modernization, and she is in charge of the team's response to the nation's COVID-19 effort.

"The response to COVID-19 has been a collaborative one involving multiple stakeholders, prioritizing medical equipment and capabilities based on the mission requirement," said Moyer. "Our team has really leaned forward, ensuring that critical equipping

shortages are resolved and units have their full complement of equipment in order to carry out the mission."

USAMRAA's dedication and timely assistance with these contracts greatly enhanced the Modernization team's response.

Infusion Pumps

Intravenous infusion pumps have a critical role in the nationwide effort to combat COVID-19 by administering therapeutic fluids necessary for effective treatment while allowing medical professionals to closely monitor patients' recovery. The infusion pumps deliver precise quantities of lifesaving fluids, nutrients and medications to a patient's circulatory system. This infusion pump achieves its purpose while incorporating a fully integrated electronic system that delivers real-time data reporting and automatic notifications, thus minimizing infusion-related medication errors.

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Army configuration for the Intravenous Infusion Pump Kit, which consists of three daisy-chained B.Braun Infusomat Space 2nd Generation infusion pumps.

Photo courtesy of the HHC, 11th Field Hospital

The multi-channel pumps are no longer manufactured, and therefore cannot be purchased.

The Modernization team conducted market research and developed an interim solution utilizing existing single-channel B.Braun infusion pumps used by U.S. Transportation Command, and it developed a "daisy chain" configuration, allowing three separate single-channel pumps into one kit in order to meet the capability gap. The current contract was executed and a new contract for an additional 5,200 Infusion Pump Kits was awarded on April 17, to enable the Army to rapidly deploy as needed for the COVID-19 pandemic response.

Ultrasonic Cleaners

The importance of sterile instruments in treating highly infectious diseases cannot be overstated. The ultrasonic cleaners play an integral role in providing COVID-19 patients with the highest level of care.

Ultrasonic cleaners produce ultra-high frequency sound waves through a tank to remove biological debris and contaminants from surgical instruments and other equipment. The device is designed to be highly mobile and operate independently of fixed plumbing, making it expedient for use in the Army Hospital Center elements conducting medical operations in New York City. Ultrasonic cleaners provide medical professionals with a safer and more efficient alternative to hand-washing equipment, drastically reducing the risk of contamination.

Ultrasonic cleaners in the Army's sets, kits, and outfits are no longer manufactured, and therefore were unable to be purchased. The Modernization team identified and selected the next-generation device. The current contract was executed and another contract for an additional 250 ultrasonic cleaners was awarded on April 8, enabling the Army to rapidly deploy as needed for the COVID-19 response.

Together with the WDMS PMO, Medical Devices Assemblage Management Product Management Office and USAMRAA, the Modernization team swiftly met the high demand of medical devices imposed by the COVID-19 pandemic. The group embraced its mission to meet required medical capabilities through continuous analysis, testing and acquisition of modernized medical materiel in support of the



Technical inspection of medical equipment for the intensive care unit beds at the Javits New York Medical Station.

Photo courtesy of the HHC, 11th Field Hospital

Warfighter during the most urgent medical demands within the United States.

Fort Detrick Drinking Water Quality Report

Fort Detrick's 2019 Drinking Water Quality Report is available for community review. The report summarizes water quality information collected by water suppliers to comply with drinking water regulations. In 1996, Congress amended the Safe Drinking Water Act, which added a provision requiring all community water systems to deliver to their customers a brief annual water quality report. Find it at:

- The Environmental Management Division, 201 Beasley Drive, Suite 252;
- Electronic copies provided to the family housing units and;
- Hard and electronic copies provided to Garrison organizations and mission partners.

For more information, call Mark Lewis, Fort Detrick Directorate of Public Works, at (301) 619-3136.



Medical Maintainers Play Key Role in Army's Response to COVID-19

By C.J. Lovelace, AMLC Public Affairs

The COVID-19 pandemic has shined a bright light on health care professions around the world, including those in lifesaving care and support roles for the U.S. Army and Department of Defense.

During the COVID-19 response, those tasked with maintaining complex medical devices have also put in long hours and adapted to changing mission requirements to support patients across the country and abroad.

This team includes specially trained enlisted Soldiers, warrant officers, civilian employees and contractors.

"First, I would like to say thank you," said Chief Warrant Officer 5 Wendell Johnson, 670A consultant for the Army Surgeon General. "From the battlefields to the medical treatment facilities, you have performed in a way that gives the warfighter the confidence to do their mission knowing that the Military Health System will be there to support them."

'Positive patient outcomes'

In the field, Soldiers trained as Biomedical Equipment Specialists, or 68As, handle unit-level sustainment of deployed medical devices. They perform maintenance checks, troubleshoot problems and make repairs.

Master Sgt. Wesley Ladlee, a 68A senior enlisted adviser from the 6th Medical Logistics Management Center, said the COVID-19 response has led to increased workloads for 68As, including from other government agencies that do not have organic medical maintenance assets.

"So it's up to the 68A to inspect those devices to ensure patients are treated and cared for in the safest way possible," Ladlee said.

Teamed with warrant officers trained as 670As, or Health Services Maintenance Technicians, the two professions provide multifunctional life-cycle support for medical device systems that ensure high-quality patient safety and clinical care outcomes.

"As a community, the 68As and 670As have employed and synced their efforts to enhance equipment readiness and visibility of assets around the country," Ladlee said.

Additionally, the 670A participates in the procurement process and serves as a technical consultant to hospital staff for maintenance and procurement matters. They ensure devices are safe, reliable and accountable.

Johnson said that without the support and expertise of the global medical maintenance community, "positive patient outcomes would be drastically impacted."

"The 670A/68A ensures the proper functionality of the medical devices that the healthcare provider uses," he said. "... As I have said before, this team is a major part of what enables the greatest military health care system in the world to provide the best care for our warfighters on the battlefield and at home."

'Giving their all'

At the depot level, civilian teams of Biomedical Equipment Technicians, or BMETs, at the U.S. Army Medical Materiel Agency's Medical Maintenance Operations Divisions (MMODs) have worked "around the clock" to meet increased demands for ventilators, oxygen generation equipment, infusion pumps and more to support areas hit hard by COVID-19.

Continued on page 15



A Soldier from the 28th Combat Support Hospital conducts a joint inventory of medical equipment at Sierra Army Depot in Herlong, California. The inventory was part of a reset leveraging the Medical Materiel Readiness Program.

U.S. Army released photo by Ellen Crown

"Each and every one of our teammates are literally giving their all and recognize that what they do is critical to the overall lifesaving work that the front-line clinicians are providing," said Jack Rosarius, director of USAMMA's Medical Maintenance Management Directorate. "We thank them for that."

USAMMA, a direct reporting unit to the Army Medical Logistics Command, has three regional MMODs in the U.S., including MMOD-Tobyhanna located at Tobyhanna Army Depot, Pennsylvania.

Technician Bill Wall said "priorities change daily," but they have "met and exceeded expectations."

One team of eight BMETs at Tobyhanna, specifically, has been devoted solely to testing and servicing ventilators to support the whole-of-government response. Speaking in late April, Wall said they had completed and returned to service roughly 250 units in about a month's time.

"They are driven by the knowledge that what we are doing is making an impact to the warfighter and the community," said Wall, a 12-year USAMMA employee who specializes in laboratory equipment.

Additionally, Wall said the team has handled the increased need for laboratory equipment to support COVID-19 hot spots, including apheresis devices, microbiology analyzers and hematology analyzers.

Rosarius also recognized the procurement staff that are working hard to ensure adequate and timely supply lines for maintenance staff, as well as packers, shippers and production controllers that keep it all moving at all three locations.

"And perhaps, most importantly, are the quality assurance folks that ensure we continue to produce the quality product that we always have in spite of the haste to get equipment out," he said.

USAMMA's other two MMODs – MMOD-Hill and MMOD-Tracy – are located at Hill Air Force Base, Utah, and Tracy, California. Each site covers a geographical region and/or specializes in specific types of equipment.

'A thankless job'

Before life-cycle management, there's acquisitions, contracting and logistics personnel who make sure the right equipment and people get to the right places at the right times.

To that end, Army, Defense Health Agency and Defense Logistics Agency personnel combine efforts to support the Military Health System and coordinate equipment readiness, acquisitions and property accountability.

Chief Warrant Officer 4 Reginald Burrus, senior sustainment officer for DHA-Medical Logistics, said it's often "a thankless job," but the response to COVID-19 has shown the great work the medical maintenance community continues to do.

"Our value usually isn't identified until something happens," he said.

COVID-19 has caused lifestyle changes, both personal and professional, around the world. And while it's had an effect, personnel have shown great resolve to adjust while ensuring the patient and safety remains the focus, according to Chief Warrant Officer 4 Charles Judd.

Judd, liaison officer for DLA Troop Support-Medical's Capital Equipment Division, said it's important to recognize everything that the medical maintenance community does, which goes far beyond logistics and repairing equipment.

"Safety continues to be the number one priority," he said. "That's one issue this pandemic has really brought to life."

Burrus said the complexity of the medical field creates the need for technicians, logisticians and acquisition specialists to not only "understand the technology, but also the clinical aspect of it."

"What is the doctor trying to do versus what is his equipment capable of doing? And we also have the opportunity to help them identify the best technology to meet that clinical requirement," he said. "We're the middle man to give the doctor what they need, but also to make sure it's operating safely to ensure the patient has a positive outcome."

'Always been valuable'

Ladlee said medical maintenance teams continue to provide a monetary value, in the form of savings to the government for sustaining medical devices, although "the true value of the technical expertise 68As and 670As provide Commanders cannot be measured."

"There is an old motto that 'Healthcare starts with Medical Logistics.' I truly believe it does," he said, adding that medical maintenance personnel have "always been valuable to the force" but COVID-19 has given the community a new chance to shine.

Chief Warrant Officer 5 Jesus Tulud, director of AMLC's Medical Maintenance Policy and Analysis directorate, underscored the appreciation for the continued efforts across the medical maintenance enterprise.

"I cannot say enough about our teams," he said. "From the lowest rank Soldiers to our senior BMETs, they are all working together to ensure our health care providers have what they need at the right time."

Fort Detrick Police and Fire Departments Congratulate 2020 Graduates



The Fort Detrick Fire and Police Departments spell out 2020 in fire hoses to pose for a picture as part of a joint project with Frederick County to celebrate and congratulate the 2020 graduates.

Courtesy Photo

Upcoming Virtual Events

USAG Change of Responsibility

Join us on Facebook Live for a Change of Responsibility Ceremony where U.S. Army Garrison Command Sgt. Maj. Marcos Muñoz will relinquish command to incoming Command Sgt. Maj. Jason Gusman.

June 11 at 9 a.m. https://www.facebook.com/DetrickUSAG/

Retirement Ceremony for USAG Command Sgt. Major Marcos Muñoz

Following the Change of Responsibility will be the Retirement Ceremony for Command Sgt. Maj. Muñoz on Facebook Live June 11 at 10:30 a.m. https://www.facebook.com/DetrickUSAG/

245th Army Birthday (Heritage) Ceremony on the USAG Facebook page.

June 12 at 11 a.m. https://www.facebook.com/DetrickUSAG/

Barquist Army Health Clinic Change of Command Ceremony Facebook Live, June 16 at 2 p.m. on the BACH Facebook page. https://www.facebook.com/FtDetrickBarquistArmyHealthClinic/

A Reminder from the Fort Detrick Safety Office



Always use sidewalks if they are available.

Pedestrians should not walk along the roads if there is a sidewalk available. If there is no sidewalk available, you may walk facing traffic on the left shoulder or on the left side.

https://www.nhtsa.gov/road-safety/pedestrian-safety

Coronavirus Disease 2019

COVID-19

What you need to know to keep your family safe and healthy.

Coronavirus or **Something Else?**

Symptoms		Coronavirus Symptoms range from mild to severe	Flu Abrupt onset of symptoms	Cold Gradual onset of symptoms	Allergies
	Fever	Common	Common	Rare	Sometimes
	Cough	Common	Common	Common	Sometimes
	Headache	Sometimes	Common	Rare	Sometimes
	Aches and Pains	Sometimes	Common	Common	No
	Fatigue	Sometimes	Common	Sometimes	Sometimes
	Sore Throat	Sometimes	Sometimes	Common	No
	Shortness of Breath	Sometimes (on more serious infections)	No	No	Common
	Sneezing	Rare	No	Common	Common
	Stuffy Nose	Rare	Sometimes	Common	Common
	Diarrhea	Rare	Sometimes	No	No

To learn more about COVID-19, visit:

www.tricare.mil/Coronavirus

Source: Centers for Disease Control and Prevention and World Health Organization



Current as of: April 13, 2020

Reopening Detrick A Recovery Framework based on the phased approach from The White House Task Force Reopen America and MD Strong Roadmap to Recovery Guidelines

The following conditions influence which, and when, services return to Fort Detrick (FDMD):

- Senior Commanders Discretion
- The suspension of business bans, Stay At Home Orders, and Emergency Declarations throughout the National Capital Region (NCR) and Frederick County
- The downward trending of case counts and hospitalizations throughout the NCR and MD (in 14 day increments)
- Barquist Army Health Clinic's (BAHC) test samples are sent to Walter Reed/Bethesda for laboratory analysis
- The availability of robust testing throughout MD and the NCR
- The ability to sustain adequate levels of staffing, personal protective equipment, and cleaning supplies









HPCON C

HPCON B

HPCON A

0

STRICT

Maintain physical distancing & face coverings.

Many services & activities are CLOSED or MODIFIED

MODERATE

Maintain physical distancing & face coverings.

Some services & activities REOPEN with LIMITED ACCESS

LIMITED

Maintain physical distancing & face coverings.

More services & activities REOPEN with MORE ACCESS

The "New Normal"

FDMD returns to full operating status (some services may have adjusted capacity)

FOOD - Carry-out only

COMMISSARY / PX - Ration control and use of Facial Covering

CHILDCARE - Child & Youth Services care (mission essential only)

RECREATION - Closed

POPULAR SERVICES

(phased opening with modified operations) -

- Barber Shops
- ATMs
- ID Cards, In/Out Processing, Retirement and VA services (appointment only)

FOOD - Carry-out only

COMMISSARY / PX - Ration control and use of Facial Covering

CHILDCARE - CYS care expands (mission essential only)

RECREATION - Fitness Centers, Aquatics, (phased opening, with limited access)

POPULAR SERVICES

(with modified operations) -

- Playgrounds, sports courts, leisure activities
- Other community services

FOOD - Limited seating indoors

COMMISSARY / PX - Use of Facial Covering

CHILDCARE - CYS care for specific categories (families need to plan accordingly)

RECREATION - Pools, youth and some sports activities (with modified operations)

POPULAR SERVICES

(with modified operations) -

- Religious services (limited gatherina)
- Other community services
- Veterinary, pet care services

FOOD - Services return in full

COMMISSARY / PX - Services return

CHILDCARE - CYS care is not expected to return to full service for months

RECREATION - Services return in full

POPULAR SERVICES - Services return in full

Services and activities may be impacted until a vaccine is widely available

Screening measures continue in high volume areas under a Public Health Emergency

The NEW Normal - ADJUST SERVICES to meet physical distancing & cleaning requirements, MITIGATE RISK of resurgence; and PROTECT the population



For Parents: Multisystem Inflammatory Syndrome in Children (MIS-C) associated with COVID-19

What we know about MIS-C

Multisystem Inflammatory Syndrome in Children (MIS-C) is a condition where different body parts can become inflamed, including the heart, lungs, kidneys, brain, skin, eyes, or gastrointestinal organs. We do not yet know what causes MIS-C. However, we know that many children with MIS-C had the virus that causes COVID-19, or had been around someone with COVID-19. MIS-C can be serious, even deadly, but most children who were diagnosed with this condition have gotten better with medical care.

What to do if you think your child is sick with MIS-C

Contact your child's doctor, nurse, or clinic right away if your child is showing symptoms of MIS-C:

- Fever
- Abdominal pain
- Vomiting
- Diarrhea

- Neck pain
- Rash
- Bloodshot eyes
- Feeling extra tired

Be aware that not all children will have all the same symptoms.

Seek emergency care right away if your child is showing any of these emergency warning signs of MIS-C or other concerning signs:

- Trouble breathing
- Pain or pressure in the chest that does not go away
- Inability to wake or stay awake

- New confusion
- · Bluish lips or face
- Severe abdominal pain

How doctors will care for your child

Doctors may do certain tests to look for inflammation or other signs of disease. These tests might include:

- Blood tests
- Chest x-ray
- Heart ultrasound (echocardiogram)
- Abdominal ultrasound

Doctors may provide supportive care for symptoms (medicine and/or fluids to make your child feel better) and may use various medicines to treat inflammation. Most children who become ill with MIS-C will need to be treated in the hospital. Some will need to be treated in the pediatric intensive care unit (ICU).

Parents or caregivers who have concerns about their child's health, including concerns about COVID-19 or MIS-C, should call a pediatrician or other healthcare provider immediately. Healthcare providers can follow CDC recommendations to keep children and their parents or caregivers safe if an in-person visit is needed.

What we don't know about MIS-C

CDC is still learning about MIS-C and how it affects children, so we don't know why some children have gotten sick with MIS-C and others have not. We also do not know if children with certain health conditions are more likely to get MIS-C. These are among the many questions CDC is working to try to understand.

All CDC recommendations are based on the best data and science available at the time, and we will update them as we learn more.

https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/children/mis-c.html



Current Operations, Closures and Event Cancellations

Gate Operations:

In response to operational changes due to COVID-19, Veterans Gate remains closed until further notice. Nallin Farm Gate and Old Farm gates will remain operational for entry and exit. Nallin Farm Gate will be open 24/7 at Fort Detrick and any vetting operations at Fort Detrick will occur at Nallin Farm Gate.

Old Farm Gate is open Monday - Friday from 6 a.m. - 6 p.m. and on weekends from 9 a.m. - 6 p.m.

At Forest Glen, Linden Lane Gate will be closed until further notice. Brookville Gate will be open 24/7 and any vetting operations at Forest Glen will take place at Authorized users include DoD uniformed the Brookville Gate.

Visitors: The Visitor Control Center (VCC) at Fort Detrick is closed until further notice. All vetting at Fort Detrick will occur at the vehicle inspection station. At Forest Glen vetting will occur at the police desk. Guards at both locations will assist visitors.

Travel and health screenings of all visitors, deliveries and vendors will take place at the Fort Detrick Vehicle Inspection Point and the Police Desk at Forest Glen.

AAFES/Fort Detrick Exchange

Hours of Operation:

Detrick Mini Mall (gas pumps remain open 24/7)

Fort Detrick Exchange:

Monday - Friday: 9 a.m. - 6 p.m.

Saturday - Sunday: 10 a.m. - 5 p.m.

Subway:

Monday – Friday: 9 a.m. – 4 p.m. Saturday and Sunday: Closed

Dry Cleaner/Laundry Services:

Monday / Wednesday / Friday: 9 a.m. – 6 p.m.

Tuesday / Thursday / Sunday: Closed Saturday: 10 a.m. - 5 p.m.

Fort Detrick Barbershop is open

The Barbershop operates by appointments only for authorized users. No walk-in appointments at this

personnel and mission essential personnel with grooming standards such as first responders, military dependents and DA Civilians. Customers are asked to arrive no earlier than 5 minutes prior to appointment and are not permitted to wait in PX or Food Court. Customers must wear facial covering at all times. To schedule an appointment call (301) 619-2345.

Hours:

Mon-Fri - 9 a.m. - 5 p.m. Saturday - 10 a.m.- 3 p.m. Sunday - Closed

Barquist Army Health Clinic:

Visitors are prescreened prior to parking vehicles and entering Barquist Army Health Clinic.

Dental Clinic:

Reducing capabilities. Sick call each day from 7:30-9 a.m. Routine patients with

appointments will be contacted to reschedule. Call 301-619-7675 if you have questions.

CAC/ID Card:

Military Personnel Division (MPD): ID Cards/DEERS - appointment only; no walkins (exception for CAC Pin resets).

Military Personnel Division will prioritize CAC Card renewals to the following categories: Active Duty, Dependents, DOD Civilians, DOD Contractors, CAC Pin resets. Individuals in those categories should call 301-619-7311 directly to book an appointment.

For those not in these groups that wish to enter the installation you will need to obtain a 90-day temporary pass to reenter the installation. At Fort Detrick this is done by stopping at the Visitor Control Center at Nallin Farm Gate. Forest Glen employees, the guards at the Brookeville Gate stand ready to assist you in the

Fort Detrick employees please direct questions to 301-619-0101 Forest Glen employees please direct questions to 301-319-5501

Closings:

- National Museum of Health and Medicine
- Fitness Centers at Fort Detrick and Forest Glen until further notice
- Tax Center until further notice
- Barbershop
- **Auto Skills Shop**
- **Equipment Checkout Center**



Current Operations, Closures and Event Cancellations

- Pet Lodging and Doggie Daycare
- Community Activity Center
- Leisure Travel Services
- Parent Central Services Is Closed. Contact the CDC at 301-619-3300 or SAC at 301-619-
- All Installation playgrounds, including those at Nallin Pond and the Housing
- Discovery Cafe (Building 549)
- Golf Driving Range

Chapel:

Sunday Chapel Services canceled until further notice. Chaplain Jackson will hold a virtual sermons via Facebook Live on Sundays, at 11 am Click Here to tune in.

Vacation Bible School—Cancelled

Commissary: https://

www.commissaries.com/shopping/storelocations/fort-detrick

Hours are:

Sunday: 10am - 5pm Monday: CLOSED 10am - 7pm Tuesday: Wednesday: 10am - 6pm Thursday: 10am - 7pm 10am - 6pm Friday: Saturday: 9am-6pm

Shopping limits are in effect for fresh beef, poultry and pork. Customer limits are as follows:

Beef- two items Pork- two items Chicken- two items Turkey- two items.

We apologize for this inconvenience and

will remove these limit requirements once Garrison Housing Office: supply chain operations return to normal.

100% ID Card checks are in effect at the entrance of the store and the visitor policy is revoked. This will reduce the number of people in the stores and help with social distancing and crowd control.

Only authorized shoppers are allowed in to the store. The only exception to the policy change is for visitors who are providing active and necessary assistance to an At Risk Patrons; an example of this would be a grandchild assisting a grandparent in a wheel chair.

Fort Detrick is limiting the quantities of certain items. Customers are asked to please honor these limits.

DA Photos:

All official Department of the Army photos are suspended until further notice. Once this suspension is lifted, appointments will become available through the Visual Information Ordering site at https://vios.army.mil.

Education Center:

Appointment only; testing limited to <= 10 Office prior to June 19. personnel

Events Cancelled:

Vacation Bible School at the Chapel

Equal Employment Opportunity Office:

By appointment only

Food Services:

Carry out only in food service areas such as AAFES and Subway

Housing Services Office phone number: 301-619-3419/3224

Housing Services offered by appointment during COVID response.

Building 1520, Room 226 Hours of Operation:

By Appointment

Barracks UPH info POC: Staff Duty 301-619 -2096

Gates:

Guards are wearing gloves and masks. Pedestals are in use at the gates so that CAC Card holders can scan their own ID. Guards are there to assist if needed.

Leisure Travel Services Will Re-Open on May 26 at 10 a.m.

Telephonic sales only. Credit cards will be the only form of payment accepted. No facility access will be permitted. Purchases will be sent direct to the customer. Please call (301) 619-2892.

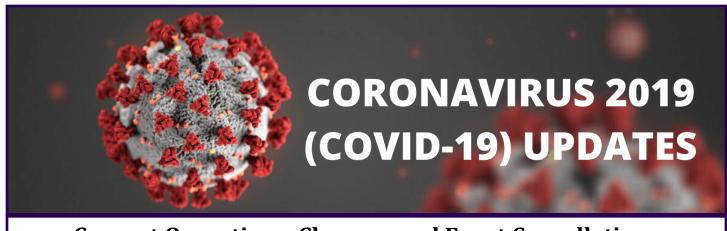
The USAG Security Office will close June 22-26, 2020.

For assistance with clearances or to sign DD2875's please contact the Security

No "Daily" Services will be performed during this time period. For emergency security clearance passes, contact Mr. Kirk Jackson (MRDC) 301-619-3334.

We apologize for any inconvenience this may cause. Full services will resume on 29 June 2020.

If you have an emergency involving



Current Operations, Closures and Event Cancellations

Security, please call the USAG EOC at (301) 619-3111 for assistance.

SJA:

Remote Legal Services available by calling 301-619-2221 to schedule a telephonic appointment.

Tax Center: Beginning on 1 June 2020, active duty members assigned to Fort Detrick will be able to make telephonic appointments for assistance with preparing and e-filing 2019 federal and state income tax returns before the 15 July 2020 deadline. Appointments are required. Please call (301) 619-1040.

Travel:

No travel to CDC level 3 areas and all TDY Cancelled

Tracking INCOMING Soldiers:

Report travelers OCONUS to BAHC

Cancelled Trainings:

TARP until further notice SHARP cancelled until further notice ASAP Personal Readiness cancelled until further notice Local Hazards cancelled until further notice.

Local Hazards Training

The monthly Local Hazards classroom training is canceled until further notice. The Installation Safety Office is requesting that supervisors provide the briefing below to their new employees and forward the last page to the Safety Office as proof of training. For questions, please contact the Safety Office (301) 619-7318

or email

usarmy.detrick.usag.list.ismo@mail.mil

2020 New Employee Local Hazards Training Brief

ID CARD information

Army implemented the following changes to ID Cards and Accommodations through 30 September 2020:

CAC Card Certificate Update Instructions:

<u>Certificate Update Cardholder Guide</u> (<u>Simple</u>)

Certificate Update Guide (Detailed)

Enrollment, Update or Termination of Benefits Required Documents:

<u>COVID-19 Update on ID Cards and</u> Benefits

Blank DD Form 1172-2

Reinstatement of CAC Retention for Transferring Civilians:

<u>Signed Memo - CAC Retention for</u> <u>Transferring Civilians</u>

FAQs:

CAC COVID19 FAQs

Who to Contact:

Who to Contact - Updating Card Certificates

ID Card Information

a. Common Access Cards -

(1) CAC transactions shall be limited to initial issuance or reissuance of an expiring CAC within 30 days of expiration; CACs will not be reissued due to printed information changes (e.g., promotions,

name changes).

(2) The policy memorandum allowing transferring DoD civilian employees to retain their CAC will be reissued.

b. Uniformed Services ID Cards -

- (1) If the cardholder's affiliation is unchanged, USID cards which expired on or after January 1, 2020, are authorized for continued use through 30 September 2020.
- (2) Termination of cardholder affiliation with the Department or benefit eligibility shall be verified electronically prior to confiscating an expired USID card with an expiration date on or after January 1, 2020.
- (3) Remote USID card renewals and reissuance shall be expanded.
- (4) Remote family member enrollment/ eligibility updates are authorized.
- (5) Remote USID card initial issuance for first-time card issuance or replacement of a lost/stolen ID is authorized.
- (6) All remotely-issued USID cards shall be issued with an expiration date not to exceed one year from the date of issuance.
- (7) The minimum age for initial USID card issuance is increased from 10 to 14 years.(8) Continued use of the Reserve USID card to obtain active duty benefits is authorized for mobilized Reserves and their eligible dependents.
- (9) When available Service-specific procedures for remote enrollment and ID card issuance will be posted on https://www.cac.mil/coronavirus.

Please direct all questions to Military Personnel by calling 301-619-7311.