



Current Operations, Closures and Event Cancellations

Gate Operations:

In response to operational changes due to COVID19, Veterans Gate at Fort Detrick will close until further notice. Nallin Farm Gate and Old Farm gates will remain operational for entry and exit. Nallin Farm Gate will be open 24/7 at Fort Detrick and any vetting operations at Fort Detrick will occur at Nallin Gate.

Old Farm Gate is open Monday - Friday from 6 a.m. - 6 p.m. and on weekends from 9 a.m. - 6 p.m.

At Forest Glen, Linden Lane Gate will be closed until further notice beginning at 5:30 pm, today Monday March 23, 2020. Brookville Gate will be open 24/7 and any vetting operations at Forest Glen will take place at the Brookville Gate.

Visitors: Beginning March 30, the Visitor Control Center (VCC) at Fort Detrick will close. All vetting at Fort Detrick will occur at the vehicle inspection station. At Forest Glen vetting will occur at the police desk. Guards at both locations will assist visitors if needed.

Barquist Army Health Clinic

Health Screenings-Visitors are prescreened prior to parking vehicles and entering Barquist Army Health Clinic.

CAC/ID Card

Beginning March 25, Military Personnel Division will prioritize CAC Card renewals to the following categories: Active Duty,

Dependents, DOD Civilians, DOD Contractors, CAC Pin resets. The first available date to book appointments in the online system <u>rapidsystems</u> is April 6. Individuals in those categories should call 301-619-7311 directly to book an appointment.

For those not in these groups that wish to enter the installation you will need to obtain a 90 day temporary pass to re-enter the installation. At Fort Detrick this is done by stopping at the Visitor Control Center at Nallin Farm Gate. Forest Glen employees, the guards at the Brookeville Gate stand ready to assist you in the process.

Fort Detrick employees please direct questions to 301-619-0101 Forest Glen employees please direct questions to 301-319-5501

Chapel

Sunday Chapel Services have been canceled until further notice. Chaplain Jackson will hold virtual sermons via Facebook Live on Sundays at 1100 hrs. Click Here to tune in.

The Governor of the State of Maryland issued A Stay at Home Order for Maryland residents on March 30. <u>Click here to view.</u>

For a complete list of operational changes, closures and resources on COVID19 visit, https://home.army.mil/detrick/index.php/covid-19-information

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What is the difference between FPCON and HPCON?

The Department of Defense Instruction (DoDI) O-2000.16 Vol. 2 "DoD Antiterrorism (AT) Program Implementation: DoD Force Protection Condition (FPCON) System" describes Force Protection Condition levels. FPCON has five levels — Normal, Alpha, Bravo, Charlie and Delta. The levels increase from lowest condition at Normal to the highest and most protective at Delta. Normal is when a general global threat of possible terrorist threat activity exists and Delta applies in an immediate area where a terrorist attack has occurred or is imminent.



Health Protection Condition—HPCON

The Department of Defense Instruction (DoDI) 6200.03 "Public Health Emergency Management within the DoD," and supplements, provides military commanders with policy applicable to the COVID-19 outbreak. Commanders review and update the health protection condition or HPCON level based on the risk level in the local community and in cooperation with local, state and federal guidance.

Commanders and public health personnel use HPCON levels to outline specific actions you can take in response to a health threat. While it's always important to prevent the spread of germs, there are additional steps you can take if COVID-19 transmission becomes more widespread in your community. Regardless of the current HPCON level, always follow the guidance from your installation and local public health agencies.



For a list of HPCON measures see page 3.

HPCON

Health Protection Condition Levels Coronavirus Disease 2019 (COVID-19)

Department of Defense Public Health Emergency Management policy assigns health protection condition (HPCON) levels to disease outbreaks, such as the spread of COVID-19, based on the severity of the disease and the level of transmission occurring in the local community.

HPCON levels outline specific actions you can take in response to a health threat. While it's always important to prevent the spread of germs, there are additional steps you can take if COVID-19 transmission becomes more widespread in your community. Regardless of the current HPCON level, always follow the guidance from your installation and local public health agencies.

Take the following actions to protect the health and safety of your Family and your community.

ROUTINE No community transmission

Take everyday actions to stop the spread of germs:

- · Avoid close contact with people who are sick.
- Wash your hands often and for at least 20 seconds with soap and water.
- · Cover your cough/sneeze with a tissue, then throw it in the trash; cough/sneeze into your elbow if tissues are unavailable.
- · Avoid touching your eyes, nose, and mouth.
- Ensure all immunizations are up to date, including your seasonal flu shot.
- · Stay home if you are sick, and avoid close contact with Family members and pets.
- Create an emergency preparedness kit.

Community transmission beginning

Continue all previous actions and:

- Routinely clean and disinfect frequently touched objects and surfaces.
- If you are sick, call your medical provider for instructions on receiving care before going to the clinic.
- Stay informed by routinely checking reliable sources of information such as the Centers for Disease Control and Prevention (CDC) and your local public health agencies.

MODERATE **Increased community transmission**

Continue all previous actions and: Avoid unnecessary contact with others, such as shaking hands and

- Avoid unnecessary travel, especially to areas known to be experiencing
- active disease transmission. Ensure supplies of food, medication, and other items needed for babies
- and pets are available to last at least 14 days. Prepare for travel restrictions and cancellation of public gatherings, such as school, religious, and other community activities; make
- requirements for military installations. Seek guidance from employers and unit leaders about changes to work

Observe local guidance on movement restrictions and access

practices (e.g., telework) and training events. Comply with medical orders for self-isolation or quarantine.

SUBSTANTIAL Sustained community transmission Continue taking all previous actions and:

all community activities) and restricted ability to travel.

alternative arrangements for childcare.

 Plan activities for Family members, especially children, in case you are restricted to your home for prolonged periods of time.

Expect cancellation of in-person gatherings (e.g., schools, daycare,

- Prepare for the potential of limited access to supplies and services, including severely restricted access to military installations. Implement remote work procedures as directed by your employer.
- If outside the United States, authorized or ordered departure actions may be implemented.
- SEVERE

Widespread community transmission Continue taking all previous actions and: Expect to remain at home for extended periods of time as movement

- in the community may be restricted, and at-home isolation or quarantine may be directed. Follow all directives and guidance from local, state and Federal
- authorities; these actions are to protect the health and safety of you and your Family.



For current COVID-19 information:

https://phc.amedd.army.mil/topics/discond/diseases/Pages/2019-nCoVChina.aspx https://www.cdc.gov/coronavirus/2019-ncov/index.html The Military Health System Nurse Advice Line is available 24/7:

Call 1-800-874-2273 option #1

or visit https://www.health.mil/I-Am-A/Media/Media-Center/NAL-Day-at-a-glance **Emergency Kit Checklist for Families:**

https://www.cdc.gov/childrenindisasters/checklists/kids-and-families.html

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Employee Spotlight

Fort Detrick Employee's Passion is Giving Back

By C.J. Lovelace/AMLC Public Affairs

Brenda Bell is always on the go.

Bell has worked at Fort Detrick for over 40 years, spending the majority of her time in various roles for the U.S. Army Medical Materiel Agency and as a building manager on post.

But it's her volunteer work in her hometown of Frederick, Maryland – helping the local homeless population and assisting with the annual Great Frederick Fair – that Bell has found most rewarding.

"I just like being around people," she said. "I like helping people."

That drive to help others is what prompted the 59-year-old's initial involvement at the Alan P. Linton Jr. Emergency Shelter some 30 years ago.

She started as a volunteer at the Frederick homeless shelter, helping for several hours in the evenings, mostly handling check-in for clients and simply offering a kind ear to those who have fallen on hard times.

Each year, her role increased, eventually resulting in a job as part-time staff member. Bell currently serves as the assistant shelter director.

"I was starting to like live there myself almost," she laughed. "It was crazy, but I felt like I needed to help. ... Each client has a different story."

The shelter serves homeless men and women over the age of 18. The center opens at 6:30 p.m. each night, offering clients snacks, showers and a place to sleep.

'REALLY INTEGRAL'

Nick Brown, executive director of the Religious Coalition for Emergency Human Needs, which operates the year-round shelter, said Bell has been "really, really integral" to operations. He said most folks who know about the shelter have "had some type of interaction with Brenda in some way."



Brenda Bell stands in one of the bunk rooms at the Alan P. Linton Jr. Emergency Shelter in Frederick, Md., where she started as a volunteer some 30 years ago. Bell has enjoyed helping the local homeless population in her hometown, in addition to her 42-year career in various roles at Fort Detrick.

Courtesy Photo

Already working full-time at Fort Detrick, Bell said she first got involved through a church community outreach initiative in the late 1980s. She quickly embraced her passion for service.

Seeing the need, Bell felt her local knowledge and community connections could help link folks to needed services, like housing, job placement, mental health or substance abuse treatment.

"When I retire, I really would like to go over more and help out more, to be there for them," Bell added. "I guess I'm just a people person, and I enjoy doing it."

HELPFUL ATTITUDE

Bell's helpful attitude has served her well in her career as well, which started through a high school work study program in 1978.

Continued on page 5

She first worked as a file and supply clerk for the Fort Detrick garrison, before transitioning to USAMMA in two different stints.

Bell took on an all-purpose role of sorts during her time with USAMMA, handling tasks like ordering medical equipment for Army hospitals around the world, serving as a drug destruction officer for a time and helping with supply and equipment turn-in tasks.

"They had us doing all kinds of other things," she said. "They didn't have enough people to do it all, so I just did it."

About 20 years ago, Bell was named facility manager for the former building that housed USAMMA. She then played a role in the push to build the new Defense Medical Logistics Center, which opened in February 2009.

The center brought the medical logistics operations of the Army, Navy, Air Force and Defense Health Agency all under one roof.

"It was a big project," Bell said. "That was a good feeling when they did the ribbon cutting and we got into this building. All the services got along. It just worked out really well."

BEING THERE

Away from work, Bell said she's watched the need in the homeless community rise steadily over the years. Some clients, she said, have been coming to the shelter for at least 15 years.

Brown said the shelter's client base has remained steady at roughly 400 people in recent years, with Bell serving as a "vital piece" of that support structure for folks who have found themselves without a home.

"There is a connectivity that she has to the residents that we serve that I don't know I could find again in our every day average employee," Brown said. "She has a great ability to not only reach the residents, but also motivate them."

Bell said she loves getting to know her clients and being there for them in any way she can.

Sometimes that involves driving them to the hospital or medical appointments, taking leave from work to attend meetings with social workers or probation officers, and going to homeless camp sites to make sure folks have blankets during the cold winter months.

"I even have some right now, they're like 'Miss Brenda, can you talk to my supervisor but don't let them know I'm

staying at the shelter?' And I understand," Bell added. "They're trying to get back on their feet and don't want people to know."

'FAIR IS MY LIFE'

Bell is equally as passionate about the local agriculture community.

Every April, she anticipates a phone call from the organizers of the Great Frederick Fair, asking her to begin thinking about who she plans to enlist as judges of the household goods building, which she oversees.

There, visitors can see participants' entries in contests ranging from baked goods and quilts to photography and jewelry.

Over three decades in the making, it's a role that also started as a volunteer job before Bell was asked to come on staff with the fair. In any case, she looks forward to the event every year.

"I've been going to the fair for 59 years. The fair is my life," she said. "I was like eight, nine months old (when) my grandfather took me and I've been going every year since then."

'PEOPLE PERSON'

Why is community so important to Bell? She said her "people person" nature stems from two hardworking women who came before her.

"I had two grandmothers who worked their butts off, and one of them I was with constantly," Bell said. "I swear that she rubbed off on me. She worked over at the YMCA for years and helped everybody.

"I just think, 'what did she do to me?" she laughed.

Despite sometimes earning the title of a "workaholic," Bell said her time at the shelter, where she's met people from all walks of life, backgrounds and situations, also has reaffirmed a valuable life lesson.

Never take anything for granted, because homelessness does not discriminate.

"It can happen to anybody," Bell said. "It doesn't matter who you are – you can be just one paycheck away from being homeless."

APRIL 2020

Child Abuse Prevention Month: Stand Up for MilKids

By MilitaryOne Source

The April 2020 Child Abuse Prevention Month campaign message is Stand Up for MilKids. This campaign aims to raise awareness of a key protective factor shown to increase children's resilience: the stability of a caring adult in their lives – whether a family member, teacher, coach or another positive figure. A caring adult with a steady presence in a child's life can be a source of trust and support, and is especially important for kids with adverse childhood experiences. Children who grow up with such an adult in their lives are significantly more likely to develop healthy social behaviors and positive coping skills that will help them to weather life's difficulties, including abuse and neglect.

There is a role for every caring adult in the community to play in supporting the resilience of military children, including those impacted by trauma, abuse or neglect. Take pride in doing your part to keep military children safe and pledge to stand up for MilKids today. Visit https://www.militaryonesource.mil/stand-up-for-milkids and pledge to Stand up for MilKids to prevent child abuse.

Whether you're their parent, mentor, teacher or friend, the MilKid in your life looks up to you. Be a positive influence and help them through the harder days by learning what you can do to keep them growing safe and strong.

As we celebrate military children and recognize Child Abuse Prevention Month, let's recognize our role in keeping them safe and supporting their resilience in the face of adversity. Learn about the science of resilience and show your commitment to keeping MilKids safe by pledging your support today. When you pledge to stand up for MilKids, you promise to do two things:

	$\hfill \Box$ Be a stable force for good in the life of a military child.
halp when they are everyhalmed	☐ Support military parents to practice self-care and seek help when they are overwhelmed.

Supporting parents who serve means offering to help, listening and reassuring them that taking the time to learn more about how to navigate parenthood is healthy. Self-care and finding time to de-stress are not only compatible with good parenting, but are also important tools for keeping your family strong and children safe. There are free programs and learning opportunities for military parents available through the Family Advocacy Program and Military One Source, including:

□ New Parent Support Program at Fort Detrick 301-619-0323 or through Military OneSource at: https://www.militaryonesource.mil/family-relationships/ parenting-and-children/parenting-infants-and-toddlers/ the-new-parent-support-program

Newborns: http://purplecrying.info/
☐ THRIVE: https://thrive.psu.edu/
□ New MilParent Specialty Consultation: <a family-life="" family-relationships="" href="https://www.militaryonesource.mil/confidential-help/specialty-consultations/new-milparent/new-milparent-consultations/ne</td></tr><tr><td>☐ Teach Your Kids Healthy Body Boundaries: https://www.militaryonesource.mil/family-relationships/family-life/preventing-abuse-neglect/teach-your-kids-healthy-boundaries

☐ Period of Purple Crying Resources for Parents of

If you do have concerns about a child's safety, know what to do. Call your installation Family Advocacy Program at (301) 619-7453 or the Childhelp National Child Abuse Hotline at (800) 422-4453. If you're not sure what to do, you can always contact Military OneSource at (800) 342-9647. Reporting suspected child abuse is required by law for military chain of command and covered professionals and is always the right thing to do.

ADDITIONAL RESOURCES FOR SERVICE PROVIDERS AND PARENTS:

- ☐ The Science of Resilience: https://www.gse.harvard.edu/news/uk/15/03/science-resilience
- □ What is Complex Trauma? A Resource Guide for Youth and Those Who Care About Them: https://www.nctsn.org/resources/what-complex-trauma-resource-guide-youth-and-those-who-care-about-them
- □ Help Your Child Heal from Trauma: https://www.childwelfare.gov/pubPDFs/trauma ts 2019.pdf
- ☐ Teach Your Kids Healthy Body Boundaries: https://www.militaryonesource.mil/family-relationships/family-life/preventing-abuse-neglect/teach-your-kids-healthy-boundaries
- ☐ Managing Stress: https://www.childwelfare.gov/pubPDFs/stress ts 2019.pdf
- ☐ Keeping Your Family Strong: https://www.childwelfare.gov/pubPDFs/strong ts 2019.pdf

SECDEF, Service Secretaries Sign, Issue Military Tenants' Bill of Rights

By Joshua Ford, IMCOM

One year after the Army's Inspector General was directed to conduct an inspection of privatized Army housing under the Residential Communities Initiative, Secretary of Defense Dr. Mark T. Esper, Secretary of the Army Ryan D. McCarthy, Acting Secretary of the Navy Thomas B. Modly and Secretary of the Air Force Barbara M. Barrett signed the Military Housing Privatization Initiative Tenant Bill of Rights Feb. 25, 2020.

The Bill of Rights commits the Department of Defense to ensuring privatized housing tenants receive quality housing and fair treatment from the Military Housing Privatization Initiative project owners that operate and maintain privatized housing.

"People are the Army's number one priority," said Lt. Gen. Douglas Gabram, commanding general, U.S. Army Installation Management Command. "As Army leaders, we have an enduring obligation to take care of our people. The health, safety and welfare of our Soldiers, Civilians and Families is our primary responsibility."

The newly signed Tenant Bill of Rights contains a total of 18 items, with 15 of those items available to military residents by May 1, 2020.

Since military spouses raised concerns testifying before lawmakers last year, the Army took immediate steps to identify problems in housing and insist that privatized housing companies fix those problems.

Some of those immediate steps included Army leaders at all levels visiting family housing units to assess conditions in person, the Army working closely with housing companies to make needed repairs, commanders maintaining visibility over privatized company work order tracking systems, and conducting town halls and surveys to receive feedback and gauge satisfaction.

"These are some of the steps we took to get to where we are today," said Gabram. "Commanders and private companies are being held accountable for meeting their obligation to provide safe, clean and healthy homes to our people. Just like with everything we do, we'll continue to learn how to improve our existing processes and oversight to ensure all Army tenants receive safe housing. We are working hard to regain their trust."

The Department committed to providing the full benefit of the following 15 rights by May 1, 2020.

- 1. The right to reside in a housing unit and a community that meets applicable health and environmental standards.
- 2. The right to reside in a housing unit that has working fixtures, appliances, and utilities and to reside in a community with well-maintained common areas and amenity spaces.
- 3. The right to a written lease with clearly defined rental terms to establish tenancy in a housing unit, including any addendums and other regulations imposed by the Landlord regarding occupancy of the housing unit and use of common areas.
- 4. The right to a plain-language briefing, before signing a lease and 30 days after move-in, by the installation housing office on all rights and responsibilities associated with tenancy of the housing unit, including information regarding the existence of any additional fees authorized by the lease, any utilities payments, the procedures for submitting and tracking work orders, the identity of the military tenant advocate, and the dispute resolution process.
- 5. The right to have sufficient time and opportunity to prepare and be present for move-in and move-out inspections, including an opportunity to obtain and complete necessary paperwork.
- 6. The right to report inadequate housing standards or deficits in habitability of the housing unit to the Landlord, the chain of command, and housing management office without fear of reprisal or retaliation, including reprisal or retaliation in the following forms: (A) unlawful recovery of, or attempt to recover, possession of the housing unit; (B) unlawfully increasing the rent, decreasing services, or increasing the obligations of a Tenant; (C) interference with a Tenant's right to privacy; (D) harassment of a Tenant; (E) refusal to honor the terms of the lease; or (F) interference with the career of a Tenant.
- 7. The right of access to a Military Tenant Advocate or a military legal assistance attorney, through the housing

Continued on page 8

management office of the installation of the Department at which the housing unit is located to assist in the preparation of requests to initiate dispute resolution.

- 8. The right to receive property management services provided by a Landlord that meet or exceed industry standards and that are performed by professionally and appropriately trained, responsive and courteous customer service and maintenance staff.
- 9. The right to have multiple, convenient methods to communicate directly with the Landlord maintenance staff, and to receive consistently honest, accurate, straightforward, and responsive communications.
- 10. The right to have access to an electronic work order system through which a Tenant may request maintenance or repairs of a housing unit and track the progress of the work.
- 11. With respect to maintenance and repairs to a housing unit, the right to the following: (A) prompt and professional maintenance and repair; (B) to be informed of the required time

frame for maintenance or repairs when a maintenance request is submitted; and (C) in the case of maintenance or repairs necessary to ensure habitability of a housing unit, to prompt relocation into suitable lodging or other housing at no cost to the Tenant until the maintenance or repairs are completed.

- 12. The right to receive advice from military legal assistance on procedures involving mechanisms for resolving disputes with the property management company or property manager to include mediation, arbitration, and filing claims against a Landlord.
- 13. The right to have reasonable, advance notice of any entrance by a Landlord, installation housing staff, or chain of command into the housing unit, except in the case of an emergency or abandonment of the housing unit.
- 14. The right to not pay non-refundable fees or have application of rent credits arbitrarily held.
- 15. The right to expect common documents, forms, and processes for housing units will be the same for all installations of the Department, to the maximum extent applicable without violating local, State, and Federal regulations.

A Message from the Fort Detrick Fire Department

The Fort Detrick Fire and Emergency Services Division wants you to be safe while you clean and disinfect your home and office area. Mixing cleaning products could lead to creating another chemical which could be harmful to your health. Below is a list of common cleaners that should never be mixed together.

Bleach + Vinegar

The combination sounds like it'd be a powerful disinfectant, but the two should never be mixed. Together, they produce chlorine gas, which even at low levels, can cause coughing, breathing problems, and burning, watery eyes.

Bleach + Ammonia

Bleach and ammonia produce a toxic gas called chloramine. It causes the same symptoms as bleach and vinegar — along with shortness of breath and chest pain. Many glass and window cleaners contain ammonia, so never mix those with bleach.

Drain Cleaner + Drain Cleaner

Never mix two different drain cleaners or even using one right after the other. These are powerful formulas that could explode if combined. Use one product according to package directions.

Bleach + Rubbing Alcohol

Although it might not actually make you pass out, this combination can be irritating and toxic. Make it a rule to never mix bleach with anything but plain water. Even other products like window and toilet bowl cleaners can have ingredients, like acids or ammonia, that shouldn't be mixed with bleach.

Hydrogen Peroxide + Vinegar

This combination makes peracetic/peroxyacetic acid, which can be highly corrosive.



2020 GEMS



Gains in the Education of Mathematics and Science Summer STEM program

Application Deadline: April 30, 2020

Apply at https://www.usaeop.com/program/frederick/

Session 1 Session 2 Session 3 Session 4 Session 5 Session 6

June 29 - July 2 July 6-9 July 13-16 July 27-30 August 3-6 August 10-13

GEMS at Fort Detrick brings local students into the cutting-edge world of U.S. Army Research and Development. Designed for 4th through 11th grade students of all academic abilities in the 2019-2020 school calendar, GEMS promises a hands-on experience that will excite. Students will choose from a variety of classes in which they can build robots, dissect squids, learn how to suture, code computer games, solve a murder mystery, and even analyze their own DNA.

Courses are 4 days long and all programs are completely free of charge to students and families. A stipend of \$125 will be awarded to those who participate to offset the cost of transportation.

GET INVOLVED TODAY - Gains in the Education of Mathematics and Science (GEMS) Program is looking for volunteers! We need you to provide the direction, coaching and training that empowers today's youth with the skills they will need to lead tomorrow.



Use your skills to be a subject matter expert and teach suturing, dissection, PCR, DNA extraction, electrophoresis, pipetting, robotics, coding, and so much more.

Love talking about your career? Share your journey and all the fun you have each day with a career talk. They only last 15 minutes but provide a long lasting impact to the students that attend GEMS.

Summer STEM Opportunities

CAMP INVENTION

A program of the National Inventors Hall of Fame® (NIHF), Camp Invention is a nationally acclaimed summer program for children in **elementary**, where STEM concepts come to life. Led by local teachers, this program has tapped into kids' natural curiosity since 1990, giving them the opportunity to become innovators through teamwork and immersive, hands-on creative problem-solving.

Availability is limited, so visit www.invent.org/camp or call 800-968-4332 to learn more and secure your child's spot today! Use promo code INNOVATE25SUMMER to save \$25 (expires 3/22) or PLAY15SUMMER to save \$15 (expires 5/10).

Local Opportunities

Whittier Elementary School Monocacy Elementary School East Silver Spring Elementary School

GEMS

GEMS is a free summer STEM opportunity for students in grades 4th- 11th. Students will work with other students their age to explore STEM topics that are related to cutting edge U.S. Army Research. Explore robots, code applications, complete dissections, do DNA analysis, solve a murder mystery, and have an amazing time this summer at GEMS.

Applications are closing soon. Apply today at https://www.usaeop.com/program/gems/

Local Opportunities

Fort Detrick/Hood College- Frederick, MD WRAIR- Silver Spring, MD

Commissaries adjust shopping limits, implement 'No ID touching,' begin 100% ID checks and prepare for suspension of early bird hours

By Kevin L. Robinson, DeCA public affairs specialist

FORT LEE, Va. – The Defense Commissary Agency announced several operational policies to help stores better serve customers during the COVID-19 (coronavirus) outbreak.

These policies include the following actions:

- Effective immediately, a 100-percent ID card check at all commissaries, so that only authorized customers – this includes disabled veterans with VHIC cards – will be able to shop. While this policy is in effect visitors will not be allowed to enter the commissary. This is designed help with social distancing and crowd control. Children under 10 with their parents don't have to have an ID card.
- Effective March 15, to prevent customer-to-customer spread of germs, commissary cashiers no longer handle patron ID cards. Instead, customers will be asked to scan their own ID. Cashiers can use the handheld scanner if available or have the customer scan their own card.
- Effective March 19, all commissaries will suspend early bird shopping to allow more time to clean and restock the store.
- In a move to lessen panic-buying, the agency instructed its store directors worldwide to use their discretion in placing the shopping limits necessary to help maintain stock availability.

Rear Adm. (Ret.) Robert J. Bianchi, DOD special assistant for commissary operations, announced the shopping limits policy March 14 in response to a growing number of customers engaged in unauthorized purchases for the purposes of resale or hoarding.

The shopping directive, effective immediately, gives store directors more authority to quickly tailor shopping limits, as required, to keep more products available for more customers, Bianchi said.

"These decisions should not contravene or override any restrictions or guidance provided by installation commanders," Bianchi said. "However, in the absence of installation commander direction, our store directors are now authorized to make local decisions as they deem necessary to control stock shortages through instances such as panic buying and unauthorized purchases for resale."

From the start of the COVID-19 outbreak, commissaries overseas – starting with stores in Italy, South Korea and Japan – instituted shopping limits on items such as hand sanitizers, disinfectants and toilet paper.

As coronavirus fears ignited a surge of customer activity worldwide, it became necessary for commissary officials to counter panic buying to take care of all customers, Bianchi said.

"Now our store directors have the flexibility to institute shopping limitations if no directives exist," he said. "They still must inform base leadership when they are implementing these restrictions, but they can use my authority to move forward."

From a product availability standpoint, commissaries continue to work with their industry suppliers to support the needs of senior leaders on the ground at each location. This support manifests itself through increased deliveries to the commissaries that need it most. For overseas stores this means emergency airlifts of high -demand items to counter delays of shipboard supply containers.

"We know this is a potentially stressful time for all concerned," Bianchi said. "But together we will meet these challenges and support our service members and their families throughout the duration of this crisis wherever necessary.

"We always recommend to our customers that they calmly purchase what they need and avoid any panic buying to ensure products are available for others in their communities."

PREVENTING VIRUS SPREAD AT STORES

The "No ID handling" policy is just one of many actions stores are implementing to help prevent COVID-19 exposure, said James "Jay" Hudson, principal deputy director of DeCA's Store Operations Group.

"We consider the health and welfare of our customers and our employees our No. 1 concern," Hudson said. "Our stores are following the highest standards of the Department of Defense's health protection. This means we're using disinfectant cleaners to wipe down our checkout areas, restrooms and shopping carts frequently. We're also ensuring our associates practice routine hand washing and other basic sanitation measures to avoid spreading germs."

Hudson also said DeCA encourages its employees to closely monitor their health, and asks them to stay home if they, or someone in their household, are sick.

Commissary customers should continue to refer to the <u>Centers for Disease Control and Prevention's Coronavirus site</u> for updates and guidance regarding this virus. Updates related to the commissaries can be found on DeCA's <u>Coronavirus page</u>.



Army Medical Logistics Command Hosts First Medical Maintenance Exercise

By C.J. Lovelace/AMLC Public Affairs

Aiming to identify gaps and potential solutions, Army Medical Logistics
Command hosted a first-of-its-kind exercise Feb. 24-27, bringing together about 150 Soldiers from across the Army medical maintenance enterprise.

"We have all the right people here to talk and work medical maintenance, which is an important topic," AMLC Commander Col. Michael Lalor said during his opening remarks to kick off the event at Fort Detrick.

Participants included Soldiers and civilians representing numerous activeduty, National Guard, Army Reserve and Special Forces units.

The four-day table top exercise started with over a half-dozen informational briefs before attendees were broken into three working groups, each focusing on a different subject area. They included product support analysis, maintenance management and maintenance function.

Facilitators and participants were tasked with brainstorming gaps and recommendations on how to close those identified shortfalls in the medical maintenance system.

Over two days, the groups refined their findings, then presented them to Lalor and other leaders on Feb. 27.

Overarching gaps identified included a lack of capability and capacity to effectively implement and manage needed medical maintenance operations, as well as Class VIII not being fully integrated into the Army's larger supply network.

The groups proposed numerous tasks to work toward closing each gap, such as additional training, supplementing the workforce and policy overhauls.

"I think you really came away with some very meaty recommendations that will make a difference," said John Hall, deputy to the commanding general of Combined Arms Support Command. "I think this week has been well worth the time you've spent."

Over a dozen Army medical maintenance leaders attended the out-briefings for the event, sharing their opinions and recommendations to AMLC as they work toward changes that will benefit the entire enterprise under Army Materiel Command.

"As we train those folks out in the field, we also need to train our commanders to look at maintenance and the medical logistics side as well," said Chief Warrant Officer 5 Wendell Johnson, medical logistics planner for Army Forces Command. "That's just as important."

In his closing remarks, Lalor emphasized the need to better "see" medical maintenance materiel and to analyze the scope of the overall enterprise, which some leaders said lacks manpower resources and support to keep up with its equipment inventory.

"You could have the greatest structure and greatest maintenance culture in the world with unlimited 68A's and 670A's, you name the particular job specialty," Lalor said. "We've got more equipment than those people can handle. I'll tell you that."

Like others, Army Reserve Brig. Gen. Michael K. Pyle said the event "has been a long time coming" for the medical community.

"And your team has really put on a great show," he said.
"We've gotten a lot of things done here and it's definitely going in the right direction."

Participants spoke positively about the outcomes and overall direction to

improve maintenance operations across the Army medical enterprise. Many expressed appreciation to AMLC leaders for organizing the event.

"It was a consolidation of experts that brought experience and innovative ideas to the working groups," said Sgt. 1st Class Jeffrey W. Collins, Army capacity manager for the Fielded Force Integration Directorate at Fort Sam Houston, Texas. "I'm really impressed with everything."

For years, medical logistics practices have remained largely unchanged while processes for other commodities have evolved, said Lt. Col. Robert Schultz, senior medical logistics planner for the Army's III Corps.

"It was good to get that many experts all together in the same room," he said. "This was an effective exercise and we've needed this for a long time."

Lalor thanked the participants and his AMLC team for organizing the landmark event for the first-year command, but also stressed that this was just a start for the overall medical maintenance mission.

"You're only as good as your next mission," he said. "And your next mission is to drive output from this."



Participants in the medical maintenance function work group listen as Chief Warrant Officer 5 Jesus Tulud, left, discusses challenges to the enterprise on Feb. 24 during a table top exercise hosted by Army Medical Logistics Command at Fort Detrick, Md.

Photo by C.J. Lovelace, AMLC Public Affairs

Child and Youth Sports Hosts End of Season Pep Rally

By Shanise Swanson, FMWR Child and Youth Sports

The Fort Detrick Child and Youth Sports Program held its annual Pep Rally March 11, 2020.

The event kicked-off with team introductions and the singing of the National Anthem, performed by 10th grader Macaiah Varnes, a CYS participant. The Pep Rally was an evening full of music, food and new program promotions. The Rally also featured individual and team competitions, competitions between team moms and team dads, a cheer performance by the Detrick Divas and ended with a Coaches 3-point competition.

The Fort Detrick CYS 9th/10th grade High-School boys' team, the winners of the Maryland Youth Basketball Association 2019-2020 Winter Basketball Championship in their bracket, were congratulated during the event. The team, coached by Charles White, who also coached the K-2nd grade team, played a vital role among the Youth Sports Volunteer Coaches.

The new ESPORTS league through FIFA soccer and NBA 2K20 video game demos were among the new program promotions during the event. Youth will be able to participate in ESPORTS leagues throughout the year. Leagues hold weekly competitions for eight-week periods.

For more information on the CYS Sports and Fitness programs contact (301) 619-2538 or visit: https://detrick.armymwr.com/programs/youth-sports-fitness



 ${\it The Fort Detrick Child and Youth Sports Program \ holds its \ annual Pep \ Rally \ March \ 11, 2020.}$

Photos by Shanise Swanson, FMWR Child and Youth Sports director

Cybercrime Prevention Flyer



Report a crime to U.S. Army
Criminal Investigation Command

Major Cybercrime Unit

27130 Telegraph Road Quantico, Virginia 22134

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MCU Web Page



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11 March 2020

The Corona Virus, Cybercriminals and You

This Cybercrime Prevention Flyer is about the methods by which cybercriminals might capitalize on the uncertainty and fear brought about by reports of the corona virus – COVID-19. This flyer is not a comprehensive list – there are too many methods to list and cybercriminals are a very creative and adaptive bunch.

Think of this flyer as a strong reminder to be suspicious. To go the extra step to verify before you agree to anything that puts you personally or financially at risk. Or before giving any personally identifying information to anyone you do not know.

Be suspicious of anyone who approaches you or initiates contact regarding corona virus. Be suspicious of anyone you don't know or with whom you did not initiate a conversation who offers you advice on prevention, protection or recovery – especially if they ask for money.

Cybercriminals could use any and many different approaches. Look out for these kinds of approaches:

- Someone claims to represent the health department who emails
 you or comes to your door and tells you of the risks of COVID-19
 and offers you vaccination or other testing. The health department
 will not do this. This is a dangerous scam. If this happens, call your
 local police department immediately.
- Someone claiming to be from your bank or an investment firm who you do not already have a relationship with, who offers investment alternatives to protect you from economic and market uncertainties.
- Someone who threatens you with repercussions (arrest, prosecution, confinement) if you don't pay a fee.
- Someone claiming to be from a hospital where a loved one is being treated for the virus but is in urgent need of money before lifesaving treatments can be rendered.
- Someone claiming to be your friend who is stuck in a foreign country and can't get home unless a "virus prevention" or other outrageous sounding fee is paid.
- Unsolicited emails offering expert advice or information. They could contain malware or the links in the email could take you to a site with malware.
- Someone asking for any personally identifiable information, bank account or financial information, or information about family members.
- Someone claiming to be from computer support who tells you your computer is infected with corona virus and offers to repair it. (Your computer cannot be infected by corona virus.)





Cybercrime Prevention Flyer

This Cybercrime Prevention Flyer is not related to any medical diagnosis or infection prevention.

If you need information on the corona virus – progression, transmission, symptoms, treatment – check reputable websites like the <u>Centers for Disease Control and Prevention</u>, <u>World Health Organization</u>, <u>The U.S. Department of Health and Human Services</u>, <u>U.S. Food and Drug Administration</u>, the U.S. Government's <u>Corona Virus website</u>, your state's, county's or city's health department, your local hospital, your primary care physician, the local free clinic. Or wherever you receive medical services.

To receive future MCU Cybercrime Prevention Flyers, send an email to: Subscribe CPF

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Media contact: 571-305-4041 FOR IMMEDIATE RELEASE



CID Encourages Vigilance to Prevent COVID-19 Cyber Scams

QUANTICO, Va. (March 13, 2020) – During this time of heightened awareness and protection against potential health risks associated with COVID-19, there is also an increased risk in scam methods used by cybercriminals.

The U.S. Army Criminal Investigation Command warns the Army community that some phishing campaigns prey on would-be victims' fear, while others capitalize on the opportunity created by hot topics in the news cycle. The COVID-19 Pandemic presents cybercriminals with a way to combine both into a dangerous one-two punch.

Most recently, the Johns Hopkins University COVID-19 interactive map has been hacked by cybercriminals. The hackers are selling copies of the interactive map as a malware tool used to steal passwords and user data.

A significant number of additional coronavirus-related domains have been registered. CID officials warn users to not open attachments or links in emails coming from such domains.

Below is a list of websites that have recently shown signs of malicious behavior detected by anti-virus software:

coronavirusstatus.space coronavirus-map.com blogcoronacl.canalcero.digital coronavirus.zone coronavirus-realtime.com coronavirus.app bgvfr.coronavirusaware.xyz coronavirusaware.xyz

-MORE-

Army CID Special Agents are reminding people to be alert and suspicious and take extra steps to verify information before agreeing to anything putting that could put one's personal or financial information at risk.

According to CID officials, individuals should be suspicious of anyone who approaches or initiates contact regarding coronavirus; anyone not known, or with whom conversation was not initiated, who offers advice on prevention, protection or recovery – especially if they ask for money. Cybercriminals may use a variety of approaches. Below is a potential list of approaches that could be used:

- Someone claims to represent the health department who emails you or comes to your door and tells you of the risks of COVID-19 and offers you vaccination or other testing. The health department will not do this. This is a dangerous scam. If this happens, call your local police department immediately.
- Someone claiming to be from your bank or an investment firm who you do not already have a relationship with, who offers investment alternatives to protect you from economic and market uncertainties.
- Someone who threatens you with repercussions (arrest, prosecution, confinement) if you don't pay a fee.
- Someone claiming to be from a hospital where a loved one is being treated for the virus but is in urgent need of money before lifesaving treatments can be rendered.
- Someone claiming to be your friend who is stuck in a foreign country and can't get home unless a "virus prevention" or other outrageous sounding fee is paid.
- Unsolicited emails offering expert advice or information. They could contain malware or the links in the email could take you to a site with malware.
- Someone asking for any personally identifiable information, bank account or financial information, or information about family members.
- Someone claiming to be from computer support who tells you your computer is infected with corona virus and offers to repair it. (Your computer cannot be infected by corona virus.)

CID officials also remind individuals to remain vigilant and take precautions against cyber scams. They also recommended to always use trusted sources; avoid clicking on links in unsolicited emails, IMs, or texts; avoid opening attachments in unsolicited emails; do not reveal personal or financial information in email, IMs, or texts; and verify a charity's authenticity before making donations.

Additional information on COVID-19 – progression, transmission, symptoms, treatment – may be found at reputable websites for the Centers for Disease Control and Prevention, World Health Organization, The U.S. Department of Health and Human Services, U.S. Food and Drug Administration, the U.S. Government's Corona Virus website, your state, county or city health department, your local hospital, your primary care physician, the local free clinic or wherever you receive medical services.

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For more information about computer security, other computer-related scams and to review previous cyber crime alert notices and cyber-crime prevention flyers visit the Army CID MCU website at https://www.cid.army.mil/mcu-advisories.html. To report a crime to Army CID, visit www.cid.army.mil.