Fort Carson Survivor Outreach Services (SOS)



Mission Statement

The mission of the Army Survivor Outreach Services (SOS) program is to embrace and reassure families of the Fallen that they remain valued members of the Army Family. It aims to provide dedicated, long-term support, resources, and advocacy for as long as survivors desire

Casualty Assistance Process

Initial Phase: When a Soldier's death is reported, a Casualty Assistance Officer (CAO) is assigned to the family, offering immediate support, information, and resources. The SOS team works with the CAO to provide comprehensive services like bereavement counseling and benefits information.

Transition to Long-Term Case Management

When CAO duties are complete, the focus shifts to long-term case management to ensure continued support for the family's evolving needs.

Scan for SOS contact information

Eligibility for Long-Term Case Management

Families of Soldiers who have died while on active duty or as a result of service-related conditions are eligible for long-term case management. Tailored support services include financial counseling, benefits navigation, and emotional support, ensuring families have the tools to thrive in their new circumstances.

Importance of the SOS Program

Support for Commanders and Soldiers: Ensures the welfare of Soldiers' families, fostering morale and readiness. Supports the Army’s commitment to its personnel even after loss. Assistance for Military Families: Offers emotional, logistical, and financial guidance, helping families navigate the complexities of loss and enabling them to thrive.