

HOW CAN WE HELP?

EVERY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP ISSUE RESOLUTION PROCESS:

STEP 1

IDENTIFY ISSUE

**Fort Carson
Family
Homes
Property
Maintenance
24 HR
(719) 579-1605**

STEP 2

INCOMPLETE OR NOT
SATISFIED, CONTACT
MANAGEMENT

**Fort Carson
Family
Homes
Property
Manager
0800-1700
(719) 579-1606**

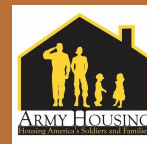
STEP 3

ISSUE UNRESOLVED

**Army
Housing
Office
MON-FRI
0730-1630
(719) 424-9634**

ARMY HOUSING OFFICE

**Garrison Commander
1626 Ellis Street, Suite 200
719-526-5516
0800-1700 MON-FRI**



You can also provide feedback on the DOD Housing Feedback System at <https://www.dhfs.mil>.