

# Newcomer's Guide

Fort Carson, Colorado • The Mountain Post

Welcome to the Best Hometown in the Army! Located in the Pikes Peak region on the Southside of Colorado Springs. We're excited for you to experience all we have to offer in your new adventure. Fort Carson and all the surrounding communities welcome you and hope you make the most of your time here...#mountainpostready!



## START YOUR NEW ADVENTURE

### Army Community Service (ACS)

ACS Center, 6303 Wetzel Ave, Bldg. 1526  
(719) 526-4590

Regardless of what stage of life you and or your family are in, ACS helps to make Army life successful. ACS has 3 locations on Fort Carson, new arrivals are encouraged to visit the ACS Center to get to know what is available. Services vary from relocation support to employment assistance to financial services to new parent and family advocacy assistance. To see what ACS offers, visit [www.carson.armymwr.com/acs](http://www.carson.armymwr.com/acs).

### Army Emergency Relief (AER)

ACS Center, 6303 Wetzel Ave, Bldg. 1526  
(719) 526-4783 or 526-4590

Emergency financial assistance ranging from initial deposit and the 1<sup>st</sup> months rent to vehicle repairs to basic essential furniture. For details on how to request AER, visit [www.carson.armymwr.com/AER](http://www.carson.armymwr.com/AER).

### Autocraft Center

7001 Wetzel Ave, Bldg. 2427  
(719) 526-2127

ASE certified instructors available in the center to guide patrons. Auto skills offers spouses of deployed Soldiers oil change services and vehicle jump starting (on post). Includes 18 lift bays, 10 flat bays, 1 alignment bay, 2 paint booths, and various tools. Automotive instructors available for information and to guide patrons with their project. For details, visit [www.carson.armymwr.com/auto](http://www.carson.armymwr.com/auto).

### Better Opportunities for Single Soldiers (BOSS)

The Hub, 6371 Specker Ave, Bldg. 1532  
(719) 524-0126

BOSS helps to enhance the wellbeing of single Soldiers, geographic bachelors and single parents on Fort Carson. Connect with your BOSS unit representative. For details, visit [www.carson.armymwr.com/BOSS](http://www.carson.armymwr.com/BOSS).

### Child & Youth Services (CYS) Parent Central

1352 Ellis St, Bldg. 5939 (Corner of Ware & Ellis St)  
(719) 526-1101 or 526-8220

Pre-enrollment is required for CYS. Services are open to children ages six-weeks to 18 years; it is highly encouraged parents enroll children in CYS. For details, visit [www.carson.armymwr.com](http://www.carson.armymwr.com) and search for CYS.

### Child Support (ACS Partner Service)

ACS Center, 6303 Wetzel Ave, Bldg. 1526  
Tuesdays, 12:30 p.m. - 3:30 p.m.

Free service provided by El Paso County. Walk-in basis, first come, first serve. Service is available to help parents overcome barriers which could prevent order compliance.

### DEERS & ID Cards

1625 Ellis St, Bldg. 1218 (1st Floor)  
(719) 524-3704

Walk-in or online appointments available. For specific DEERS & ID Card requirements, visit [https://home.army.mil/carson/Directorate/directorate\\_human\\_resources/deers-id-card](https://home.army.mil/carson/Directorate/directorate_human_resources/deers-id-card).

### Department of Motor Vehicles (DMV)

6371 Specker Ave, Bldg. 1525  
(719) 520-6240

Located in the Mountain Post Soldier Center; services range from motor vehicle to marriage license services. For details, visit <https://home.army.mil/carson/index.php/allservices/dmv>.

### Education Center

1675 Long St, Bldg. 1117  
(719) 526-2124

Offers a full range of higher learning services and programs, to include 5 on-post schools with several postsecondary programs. For details, visit <https://home.army.mil/carson/index.php/allservices/education-center>.

### Employment Readiness Program

ACS Center, 6303 Wetzel Ave, Bldg. 1526  
(719) 526-0452

Ready for employment? If so, we can help. Attend one of our many classes, ranging from Navigating USAJOBS to LinkedIn Fundamentals or schedule an appointment. For details, visit [www.carson.armymwr.com/acs](http://www.carson.armymwr.com/acs).

### Exceptional Family Member Program (EFMP)

ACS Annex, 1481 Titus Ave, Bldg. 7492  
(719) 526-0400 or 526-0461

EFMP provides comprehensive support to Family members with special needs. It takes an all-inclusive approach to coordinating military and civilian community, educational, medical, housing, and personnel services to help Soldiers and their Families with special needs.

### Finance (Army Military Pay Office - AMPO)

4900 Evans St, Bldg 1220 (Main)  
6301 Wetzel Ave, Bldg. 1525


Keep all supporting documents together. You'll visit the AMPO office as part of in-processing.

### Grant Library

1637 Flint St, Bldg. 1528  
(719) 526-2350

Activities range from Lego Club to Story Time to STEM learning events. Computer lab, video games, board games, movies and wide variety of books available. For details, visit [www.carson.armymwr.com/GrantLibrary](http://www.carson.armymwr.com/GrantLibrary).

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**Mountain Post READY**

**QUICK REFERENCE PHONE NUMBER'S (719)**

Army Community Service	526-4590
Army Emergency Relief	526-4783
Candlewood Suites	374-9158
Chaplain Hotline	291-9619
Child & Youth Services (CYS)	526-1101
Civilian Personnel Office	526-8341
Department of Motor Vehicles	520-6240
Domestic Violence Hotline	243-7907
Emergency	911
Evans Community Hospital	526-7000
Household Goods Delivery	554-9291
Housing Services Office	526-2323
ID/CAC Card Processing	524-3704
In-Processing	526-6961
Information and Referral	526-4590
Legal Services and JAG	526-5572
Medical Appointments	526-2273
Post Directory	526-5811
Post Shuttle	524-RIDE (7433)
School Liaison Office (SLO)	526-6470/3362
SHARP 24/7 Hotline	338-9654
Suicide & Crisis Lifeline	988
Veterinary Service	526-3803
Welcome Center (Replacement)	526-6961





# FORT CARSON MAP



## MAP LEGEND PINS (Newcomers)

1. McKibben Fitness Center, 526-2597, Bldg. 1160
2. Ellis Outdoor Pool 526-4456, Bldg. 1231
3. Child & Youth Services (CYS) Parent Central & School Liasion Office (SLO), Bldg. 5939, 526-1101 or 526-8220
4. Housing Services Office (HSO), Bldg. 1225, 526-2323
5. Nelson Indoor Pool, 526-3107, Bldg. 1446
6. Replacement Center (In-Processing), 526-6961, Bldg. 1456
7. Grant Library, 526-2350, Bldg. 1528
8. ACS Center (Army Community Service) 526-4590, Bldg. 1526
9. Garcia Fitness Center, 526-3944, Bldg. 1856
10. Soldiers Memorial Chapel 526-5229, Bldg. 6333
11. Mini Mall (Clothing Sales) 576-2586, Bldg. 1510
12. Mountain Post Soldier Center, Bldg. 1525
13. Better Opportunities for Single Soldiers (BOSS), 524-0126, Bldg. 1532
13. Leisure Travel Services (The HUB), 526-5366, Bldg. 1532
14. T&M's Pro Shop, 526-5542, Bldg. 1511
14. Strike Zone Snack Bar & Grill, 526-5542, Bldg. 1511
15. Post Exchange (Main PX), 576-4141, Bldg. 6110
16. Special Events Center, 524-1163, Bldg. 1829
17. Ivy Fitness Center 526-2706, Bldg. 1925 - Intramural Sports, 526-3972
17. Ivy Indoor Pool, 526-4093, Bldg. 1925
18. Commissary, 503-8300, Bldg. 1800
19. Outdoor Recreation Complex (Equipment Rental, RV Storage, Adventure Programs) 896-6196, Bldg. 2429
20. Auto Skills Center, 526-2147, Bldg. 2427
21. Elkhorn Catering & Conference Center, 576-6646, Bldg. 7300
22. Candlewood Suites, Bldg. 7222, 374-9158
23. Cheyenne Mountain Shooting Complex (Outside of Gate 20), 526-4122, Bldg. 7800
24. ACS Annex (Family Nurturing Center), 526-0461, Bldg. 7492
25. Waller Fitness Center, 526-2742, Bldg. 2357
26. Mulligan's Snack Bar & Grill, 526-4122, Bldg. 7800
26. Cheyenne Shadows Golf Course, 526-4102, Bldg. 7800
27. Evans Army Community Hospital, 526-7000, Bldg. 7500



AR Arby's, Bldg. 1534	GG Golden Grill (Greek), Bldg. 6110	SU Subway, Bldg. 900, 1510, 6110, 9478
BR Baskin Robbins, Bldg. 5940	GB Green Beans Coffee, Bldg. 1827	QD QDOBA, Bldg. 1534
BB Brisket Brothers, Bldg. 1510	JJ Jimmy Johns, Bldg. 1515, 3600	WRH Warrior Restaurant - Hospital, Bldg. 7500
BK Burger King, Bldg. 510, 1534, 6110	HBP Hunt Brothers Pizza, Bldg. 510, 9478	WRJ Warrior Restaurant - James R. Wolf, Bldg. 1444
BD Bun-D, Bldg. 6110	KFC Kentucky Fried Chicken, Bldg. 1533	WRL Warrior Restaurant - LaRochelle, Bldg. 7481
CC Carson Café, Bldg. 2061	MC Madolam Cafe, Bldg. 6110	WRS Warrior Restaurant - Robert R. Stack, Bldg. 2330
CS Charleys Steakery, Bldg. 6110	PE Panda Express, Bldg. 6110	WRW Warrior Restaurant - Warfighter, Bldg. 9439
DD Dunkin' Donuts, Bldg. 980, 5940	PH Pizza Hut, Bldg. 5940	
DP Domino's Pizza, Bldg. 1510	ST Starbucks, Bldg. 6110, 7305	



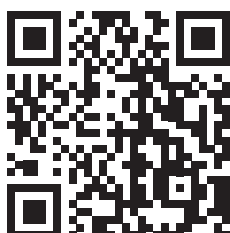
# Are you READY?

- R:** be **RESPECTFUL** to others.
- E:** be **EXPERTS**.
- A:** be an **ATHLETE**.
- D:** be **DISCIPLINED** and enforce Army standards.
- Y:** It's up to **YOU**. Take initiative, make the difference and be accountable.

**Your Digital Welcome Packet**

For activities and points of interest in the Colorado Springs Front Range Community, please visit the website above using the provided QR code.

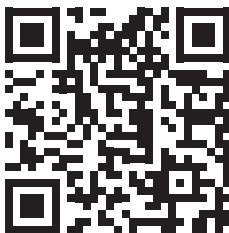
## CONNECT WITH YOUR COMMUNITY



**Fort Carson**



**MWR**



**ACS**



**Need Help**

### 4TH INFANTRY DIVISION



- HHBN
- 1<sup>st</sup> Stryker Brigade
- 2<sup>nd</sup> Stryker Brigade
- 3<sup>rd</sup> Armored Brigade
- 4<sup>th</sup> Combat Aviation Brigade
- 4<sup>th</sup> DIVARTY
- 4<sup>th</sup> Sust Brigade

4th Infantry Division and Fort Carson builds and maintains combat ready expeditionary forces necessary to fight and win in complex environments as members of a Joint, Interagency, Intergovernmental, and Multinational (JIIM) team or as a Mission Command Element (MCE); provides first class support to Soldiers, Airmen, Civilians, and Families; and enables unified action with community, state, and interagency partners to accomplish all assigned missions.

### TENANT UNITS

- MEDDAC
- Dental Activity (DENTAC)
- 627<sup>th</sup> HC
- 4<sup>th</sup> SFAB
- 10<sup>th</sup> SFG
- 71<sup>st</sup> EOD
- 1<sup>st</sup> Space BDE
- AFSBN
- 4<sup>th</sup> Engineer Battalion
- 759<sup>th</sup> MP Battalion
- 13<sup>th</sup> Air Spt Operations Squadron (USAF)

## Newcomers Orientation & Support - ACS Relocation Readiness Program

Your ACS Relocation Readiness Team is ready to help you connect with your new community and make the most of your time here on Fort Carson. Whether it's your first time to Fort Carson or are returning back, our team is here to make your PCS (and your families) as smooth as possible. We encourage you to stop by the ACS Center and start with a newcomers 1-on-1 orientation; kids welcome to attend. For details, click on the above Digital Welcome Packet or stop by our ACS Center, located in Bldg. 1526.



## Household Goods Delivery

6371 Specker Ave, Bldg. 1525  
(719) 554-9291

Located in the Mountain Post Soldier Center; questions will be answered during in-processing. Spouses must have Special Power of Attorney if their Soldier is not with them. For information, visit <https://dps.move.mil/cust/standard/user/home.xhtml>.

## Housing Support Office (Off-Post Housing)

1225 Evans St, Bldg. 1225  
(719) 526-2323

Soldiers must report to HSO before entering into an off-post agreement. HSO assists with local community laws, policies and works closely with landlords and homeowners to ensure the quality of homes meet Government standards. A volunteer realtor from the Pikes Peak Association of Realtors is available onsite to assist. For details, visit <https://home.army.mil/carson/index.php/allservices/housing>.

## IN-PROCESSING (Replacement Center)

1783 Nelson Blvd, Bldg. 1456  
(719) 526-6961

Newly arrived Soldiers complete a 5 day in-processing. On Wednesday mornings, at the Hub, spouses can attend to get newcomers resources and information. A Fort Carson shuttle is available from the Colorado Springs airport (Soldiers & Family Members) by calling 526-6961. For details, visit <https://home.army.mil/carson/index.php/my-fort/newcomers>.

## Legal Assistance

1633 Mekong St., Bldg. 6222  
(719) 526-5572 or 526-5573

Services include notaries, family law (divorce, paternity, support, adoption), estate planning (wills, health care directives, durable POA's), real and personal property (landlord tenant, housing), consumer law (debt collection, garnishment, SCRA), civilian administrative (name changes immigration and naturalization, driving privileges), torts, civilian criminal matters and much more. For details, visit <https://home.army.mil/carson/support-services/staff-judge-advocate/legal-assistance>.

## Leisure Travel Services

6371 Specker Ave, Bldg. 1532 (The Hub)  
(719) 526-5366

Tickets, discounts and information on local attractions, sports, and ski resorts; Camp Hale RV Park; as well as attractions, theme parks, and lodging for various cities and states. Ask about travel, cruises and more.

## Medical Assistance (Evans Army Community Hospital)

1650 Cochrane Circle

(719) 526-7000 (Hospital Operator)

For up-to-date information on health services ranging from appointment scheduling to the nurse advice line, visit <https://evans.tricare.mil> or call (719) 526-CARE (2273).

## Military and Family Life Counselors (MFLC)

(719) 526-4590

Non-medical short term, situational problem-solving counseling to Soldiers and their Families. Available on or off post and can be for individuals, couples, Families and groups. MFLC's are available in units, school districts, CYS and the ACS Center. Counseling ranges from parenting to relationship issues to conflict resolution. For details, visit [www.carson.armymwr.com](http://www.carson.armymwr.com) and search MFLC.

## Newcomers Orientation and Support

ACS Center, 6303 Wetzel Ave, Bldg. 1526  
(719) 526-0457

Your ACS Relocation Readiness Team is ready to help you connect with your new community and make the most of your time here on Fort Carson. Whether it's your first time to Fort Carson or are returning back, our team is here to make your PCS (and your families) as smooth as possible. We encourage you to stop by the ACS Center and start with a newcomers 1-on-1 orientation; kids welcome to attend. For details, visit <https://carson.armymwr.com/programs/newcomers>.

# Mountain Post

## Welcome for Spouses and Families



"Get to know  
your new home  
Fort Carson"



ARMY COMMUNITY SERVICE  
ACS  
COURTESY: MOUNTAIN POST SOLDIER CENTER

- \* Available as 1-on-1's for you and or your Family.
- \* In-person appointment, walk-in or virtual (scheduled on Microsoft TEAMS)
- \* Visit the ACS Center, Bldg. 1526.
- \* Call (719) 526-0457 or text (719) 551-1891.

## On-Post Housing

6800 Prussman Blvd  
(719) 579-1606

Visit [www.fortcarsonfamilyhousing.com](http://www.fortcarsonfamilyhousing.com) to start the process or stop by the Balfour Beatty Communities office. Fort Carson has 16 neighborhoods. Residents enjoy a variety of amenities, activities and events throughout the year. If modifications are needed to a home due to a medically diagnosed special need, contact the ACS EFMP at 526-0400. On-post housing is also available on Peterson Space Force Base (SFB) at (888) 718-7234; Schriever SFB at (888) 875-8009; and the United States Air Force Academy (USAFA) at (719) 982-4800. If you are unsure where to start, call HSO at 526-2323.

## Outdoor Recreation

7093 Specker Ave, Bldg. 2429  
(719) 526-1993

Visit this multi-use recreation facility with various amenities and services. You'll find equipment rental services, ski and snowboard tuning, RV storage, shop tax-free at Mountain Post Outfitters for name-brand outdoor gear and equipment, indoor rock climbing wall (28' tall and 43' wide) and disc golf course. Participate in white water rafting, skiing and other outdoor adventures and don't forget to experience the "Get on the Bus" program.

## Post Shuttle

(719) 524-RIDE or 526-1124

Free shuttle services, 5 routes that support Fort Carson. Run 7 days a week and can be used by Family members. For routes, visit <https://home.army.mil/carson/index.php/allservices/post-shuttle>.

## Religious Support Office (RSO)

6333 Martinez St, Bldg. 1500  
(719) 526-5279

Provides broad based comprehensive Religious Support to the Fort Carson Community. For details, visit <https://home.army.mil/carson/index.php/support-services/Religious-Support-Office>.

## Request a Sponsor

If you have not been assigned a sponsor, one will be assigned during in-processing. For newcomers assistance, call ACS Relocation Readiness at (719) 526-0457.

## School Support

1352 Ellis St, Bldg. 5939 (Corner of Ware & Ellis St)  
(719) 526-1101 or 526-8220

Colorado has open enrollment with 5 types of choices for parents. For help on making the best selection for your children, contact School Support. For details, visit <https://carson.armymwr.com/programs/school-support-services>.

## Soldier and Family Readiness Groups (SFRGs)

(719) 526-4590

SFRGs are high-functioning command information networks that communicate, inform, and connect commands with all the unit personnel, Family Members, and Volunteers that enable a network of mutual support. Join your SFRG today, visit <https://home.army.mil/carson/allservices/soldier-and-family-readiness-group-sfrg>.

## Thrift Shop

5769 Wallace St, Bldg. 1045  
(719) 526-5966

Inventory includes toys, clothing, home decor, home furnishings, and more. New donations received daily, so check back regularly. Co-located with Warrior's Warehouse and the Mountain Post Santa's Workshop.

## Veterinary Center

1535 Sheridan Ave, Bldg. 6190  
(719) 526-3803

Services range from vaccines to dental procedures to health certificates.

## Volunteer Realtor Program

Located in HSO, 1225 Evans St, Bldg. 1225  
(719) 526-7578

Provided in partnership with the Pikes Peak Association of Realtors (PPAR). Assistance with rental and sale listings, information regarding home purchases, home interest rates, as well as discussing various types of mortgages such as VA, FHA, and conventional loans. ACS offers a monthly Homebuyer's Workshop on the 4th Wednesday from 1 to 4 p.m. at the ACS Center; virtual on Zoom, you do not have to be local to attend. For details or to register call (719) 526-0457.

## Warrior's Warehouse

5769 Wallace St, Bldg. 1045

Allows E-5 and below and their Families free household items once every 30 days; limit of 5 items. If you do not meet the rank requirement and need a referral based on your situation, contact ACS at (719) 526-0457. Soldiers can also contact their Command Family Readiness Representative (CFRR). Warrior's Warehouse is co-located with the Thrift Shop and the Mountain Post Santa's Workshop.

## Women, Infants, and Children (WIC) Program

ACS Center, 6303 Wetzel Ave, Bldg. 1526  
Mondays, 12:30 p.m. - 3:30 p.m.

Services range from supplemental food assistance to community referrals. WIC supports moms, dads and caregivers of young children across the state, including moms who recently had a baby or are pregnant. Walk-in basis, first come, first serve.

## Youth Center (CYS)

6181 Ware St., Bldg. 5950  
(719) 526-2680

Programs include sports and fitness; health and life skills; leadership opportunities; arts, leisure and recreation activities; as well as mentoring, intervention and education support. Services are for middle and high school age teens. The Youth Center provides before & after school care options for youth grades 6th- 12th, and is partnered with the Boys & Girls Clubs of America (BGCA) and National 4-H. Participants can also use the Youth Center Shuttle which is a free service for all youth who are registered.