

IT Specialist (INFOSEC)

Cybersecurity Division
Regional Network Enterprise Center
Fort Campbell, Kentucky



Pay Plan: GS Job Series: 2210

Grade: 11

Position: Permanent

Clearance Required: Secret

Certifications Required: See below under "Additional Information"

Telework Eligibility: Yes, as determined by agency policy.

Travel Requirements: Up to 10% travel possible.

Description: The Army Civilian Corps is seeking an applicant to fill a position to serve as an Information Technology Specialist (INFOSEC) for the Bluegrass Regional Network Enterprise Center (RNEC) Cybersecurity Division (CSD) Compliance Branch. Responsible for ensuring the confidentiality, integrity, and availability of systems, networks, and data through the planning, analysis, development, implementation, maintenance, and enhancement of information systems security programs, policies, procedures, and tools throughout the RNEC area of responsibility (AOR). Responsible for providing, but not limited to the Army IT Portfolio customer services support to regional and installation users for ensuring IT functions and requirements are met and provided to satisfactory levels.

Duties:

- Performs management and compliance of the Information Assurance (IA) Vulnerability Management (IAVM) and IA Vulnerability Assessment (IAVA) programs and systems configurations and network security for the operation and maintenance of hardware and software devices supporting the unclassified/classified Installation Campus Area Networks (ICAN).
- Responsible for assessing the security posture of classified and unclassified information systems (IS) using a variety of automated tools.
- Evaluates impacts of new technologies on current systems and policies and initiates staff studies for regarding IA resource shortfall and or inadequacies utilizing current Assess Only process.
- Support a variety of Site Assisted Visits and inspections (i.e., Command Cyber Readiness Inspection (CCRI), Assessment and Authorization (A&A) validations, etc.) ensuring compliance and configuration settings of network devices.
- Document and/or update Tactics, Techniques, and Procedures (TTPs), Standard Operating Procedures (SOPs), or other technical documentation.

Specialized and Other Experience: One year of specialized experience which includes providing technical advice, counsel, and instruction on cybersecurity issues. Initiate, direct and participate in the full life cycle of cyber security appraisals and network penetration testing of geographically dispersed and

operationally diverse agency facilities. Participate in the collection and analysis of technical and management data associated with the agency cyber security programs. Maintain continued technical liaison with the appropriate staff elements throughout the agency. Exchange information in connection with cyber security requirements; prepare various reports, briefings, summaries, and progress reports pertaining to this area.

The specialized experience must include, or be supplemented by, information technology related experience (paid or unpaid experience and/or completion of specific, intensive training, as appropriate) which demonstrates each of the four competencies, as defined:

- (1) Attention to Detail Is thorough when performing work and conscientious about attending to detail. Examples of IT-related experience demonstrating this competency include completing thorough and accurate work independently, even in the most difficult or stressful situations; occasionally reviewing work completed by others.
- (2) Customer Service Works with clients and customers (that is, any individuals who use or receive the services or products that your work unit produces, including the general public, individuals who work in the agency, other agencies, or organizations outside the Government) to assess their needs, provide information or assistance, resolve their problems, or satisfy their expectations; knows about available products and services; is committed to providing quality products and services. Examples of IT-related experience demonstrating this competency include resolving routine and non-routine problems, questions, or complaints; developing and maintaining strong, mutually supportive working relationships with customers; conducting evaluation of support to determine quality of services and customer satisfaction, and recommending procedural changes based on customer need or changes in policy and/or regulation.
- (3) Oral Communication Expresses information (for example, ideas or facts) to individuals or groups effectively, considering the audience and nature of the information (for example, technical, sensitive, controversial); makes clear and convincing oral presentations; listens to others, attends to nonverbal cues, and responds appropriately. Examples of IT-related experience demonstrating this competency include convincingly conveying complex information to customers; presenting thoughts that are well-organized and demonstrating confidence in the facts and ideas; adjusting style when working with individuals with different levels of understanding; using various methods to explain and convey information.
- (4) **Problem Solving -** Identifies problems; determines accuracy and relevance of information; uses sound judgment to generate and evaluate alternatives, and to make recommendations. Examples of IT-related experience demonstrating this competency include: solving complex or sensitive problems by developing and proposing strategic alternatives; identifying possible conflicts and shared benefits; helping team anticipate problems and identifying and evaluating potential sources of information; providing feedback and coaching to others to help solve problems; engaging appropriate stakeholders when developing solutions in order to understand and incorporate multiple perspectives and needs; evaluating the effectiveness of decisions and adjusting future decisions as appropriate.

Some federal jobs allow you to substitute your education for the required experience to qualify. For this job, you must meet the qualification requirement using experience alone--no substitution of education for experience is permitted.

Conditions of Employment:

- Appointment may be subject to a suitability or fitness determination, as determined by a completed background investigation.
- This position requires the incumbent be able to obtain and maintain a determination of eligibility for a -Secret security clearance or access for the duration of employment.
- Overtime and on-call duty MAY be required on short notice to include nights, holidays, and weekends in support of related mission requirements.
- Employee MAY be required to perform 24 x 7 shift work in support of operational IT related mission/after duty hours on call/emergency requirements.
- The duties of this position require the incumbent to possess or obtain and maintain a valid state Driver's License in one of the 50 U.S. states or possessions to operate vehicles.
- Please see "Additional Information" section for more Conditions of Employment.

Additional information:

- This position is designated as Information Assurance Technical (IAT) Level II and requires an IAT Level II or III certification. The employee is required to satisfactorily complete the appropriate training and obtain the required certification/recertification for this position as outlined in DoD Pub 8570.01-M Information Assurance Workforce Improvement Program, dated 19 Dec 2005 (Incorporating Ch 4, 10 Nov 15) within 180 days.
- This position is required to have a Computing Environment certification. This certification will be (Microsoft Certified Solutions Associate (MCSA), Cisco Certified Network Associate (CCNA), Microsoft 365: Modern Desktop Administrator Associate or other applicable Computing Environment certification); determined by employee's supervisor. Incumbent is required to complete this certification within 180 days.

Who May Apply: U.S. Citizens and non-Permanent Federal Employees (i.e., *Temporary and Term Federal Employees may also apply*).

You must <u>apply prior to 06 November 2022</u> by submitting your resume and any supporting documentation (*in .pdf format*) to the following email address: <u>usarmy.campbell.93-sig-bde.list.rnec-bluegrass-careers@army.mil</u>

Read about the Army Civilian Corps here: U.S. Army STAND-TO! | Army Civilian Corps

Read about Army Civilian Development and Growth here: <u>Army Civilians | Center for the Army Profession and Leadership | CAPL</u>