



U.S. ARMY

L2A2

ISB/
FARP 1

OBJ

JSA

FARP 2

EVOLUTION OF VERTICAL ENVELOPMENT



Fort Campbell Community Town Hall February 2026



Rendezvous with Destiny



U.S. ARMY

Agenda



- **Welcome/Opening**
- **Opening Remarks**
- **BACH Updates**
- **Preparing to PCS**
 - DHR - Passports
 - Army Community Services
 - FMWR Programs
- **Questions**
- **Closing Comments**
- **Community Information Fair**

FORT CAMPBELL, KENTUCKY



BEST SOLDIER AND FAMILY EXPERIENCE

Rendezvous with Destiny



Opening Comments



COL Snowden
Garrison Commander





Blanchfield Army Community Hospital Updates



U.S. ARMY

TOPICS OF INTEREST



Reminder: Filling Your Prescriptions

To activate NEW PRESCRIPTIONS

OR

to obtain REFILLS....

Text "GET IN LINE" to
855-803-4165 or scan



The system will prompt you to enter your (or your sponsor's) DoD ID # along with a few other questions.

Option to pick up from Town Center Pharmacy or the prescription locker system from the hospital's A Bldg. Lobby 24/7

Once the prescription is ready for pick-up, you will receive a text. Plan for three business days – potential for same day if you "Get In Line" before 1400 (2pm).

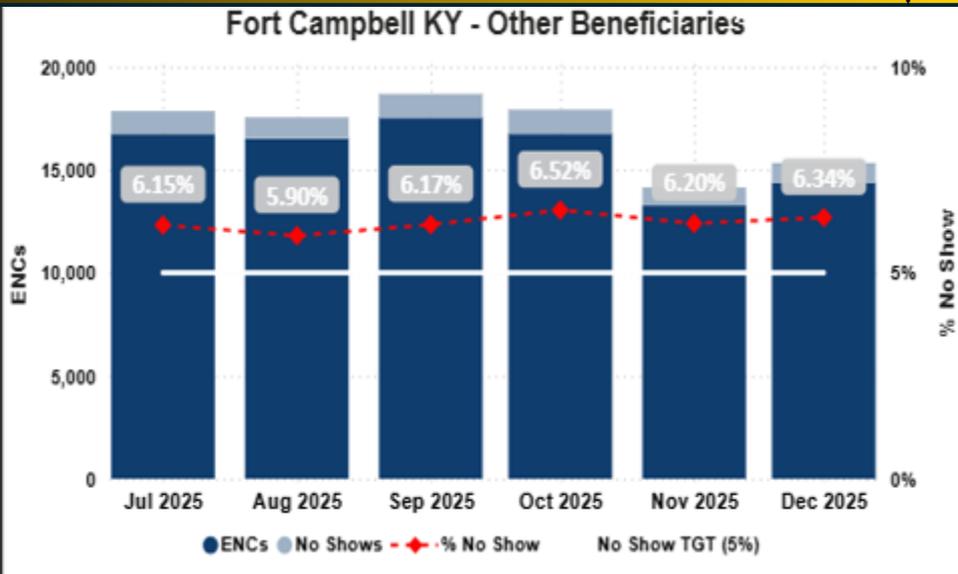
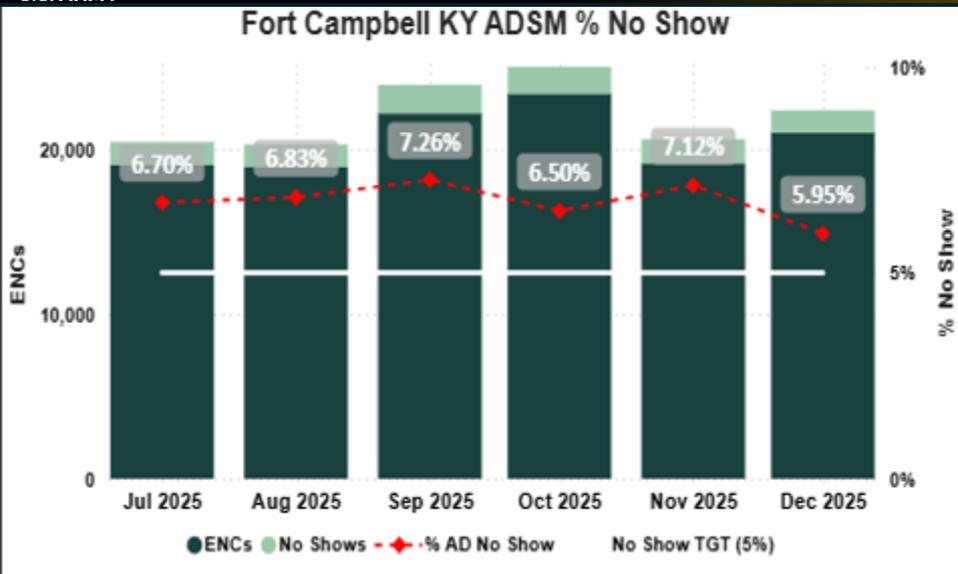
More info available at the pharmacy website:
<https://blanchfield.tricare.mil/Health-Services/Pharmacy>

1. Triennial Joint Commission Survey
DEC 2025
2. Appointment No-Show Summary
3. DHA Chaperone Policy



FCKY APPOINTMENT NO-SHOWS [JUL-DEC 2025]

U.S. ARMY



FTKCY - Active Duty	Nov-25	Dec-25	DIFF	
	Total Appts	20,593	22,351	1,758
	Total No Shows	1,466	1,330	-136
	% No Show	7.12%	5.95%	-1.17%

Higher No-Show rates occur around Graduation weekends, holidays, PCS and Summer (vacation). If unable to come to your appointment, cancelling and/or rebooking your appointment allows other patients to utilize that time.

FTKCY - Other Beneficiaries	Nov-25	Dec-25	DIFF	
	Total Appts	14,138	15,331	1,193
	Total No Shows	876	972	96
	% No Show	6.20%	6.34%	0.14%

What would change if this month's No-Show rate occurred last month?	220	Appointments
		Lost

Estimated Primary Care FTE Impact due to No-Shows.	5.8	Providers
		Lost

Financial Impact due to Current Month No-Show Appointments.	(\$267,538.44)
---	-----------------------



DHA Chaperone Policy Update



- Policy clarification for chaperone use within all Defense Health Agency facilities, including medical treatment facilities and dental treatment facilities
 - Policy is applicable to all DHA MTF and DTF healthcare staff in both physical and telemedicine settings
- Ongoing - updated chaperone posters throughout all Fort Campbell MTF and DTF buildings informing patients of their right to have a chaperone present for any type of visit
- Chaperones MUST be offered for sensitive encounters [any exam, treatment, or procedure involving rectum, genitals, or female breasts or forensic healthcare examinations]
 - This is an OPT-OUT policy, and declinations must be documented
- For non-sensitive encounters, it is an OPT-IN policy, chaperones provided upon request
- For emergent care necessary to preserve life, limb, or eyesight, care will not be delayed while awaiting a chaperone if one is not readily available
- For pediatrics, non-sensitive exams do not require a chaperone if parent/guardian present
- Providers have the right to request chaperone during any patient encounter. If patient declines chaperone after provider assesses chaperone clinically necessary, healthcare staff can decline to perform *non-emergent* examination



U.S. ARMY



Directorate of Human Services Passports





Official Passports



- **Eligibility:** Service Members, Military Dependents, Federal Civilians Employees with APPROVED Travel Authorization Documents
- **Purpose:** To travel on official business for the U.S. Government and/or family members accompanying a sponsor when traveling overseas.
- **Required Documentation:** Proof of U.S. Citizenship (Birth Certificate), valid photo identification, authorization document(s) (travel orders/MILO), marriage certificate (if applicable).
- **Appointment Scheduling:** Please email ftckypassports@army.mil. An agent will contact you for availability. All appointments are conducted at the Soldier Support Center, Building 2702, Hallway B, Room 215.



Official Passports



- **Passport Processing:** Passports will be completed in 4-6 weeks after your appointment, if all documentation has been received.
- Foreign Clearance Guide:
<https://apacs.milcloud.mil/fcg/fcg.cfm>
- Passport Matters Website:
<https://passportmatters.army.mil/Requirements/Visas.aspx>
- Passport Agent Point of Contact Information via email at ftckypassports@army.mil or by phone at (270) 798-2036



U.S. ARMY

DFMWR



Rendezvous with Destiny



U.S. ARMY

ACS Relocation Readiness



ACS Relocation Readiness Program alleviates issues arising from Permanent Change of Station (PCS) moves



Relocation Readiness

- **Inbound and Outbound Services:**
- Fort Campbell Automated Welcome Packet
- Individual Relocation Consultation
- Lending Closet for PCS transitions
- Weekly Newcomers' Orientation
- CONUS and OCONUS Smooth Move Orientations

ACS Relocation 270-798-0513/ ftckyacsr relocation@army.mil



U.S. ARMY

DFMWR



Happy Wagentine's Day

14 February 🍷 9am - 3:30pm
Dog Kennels

Hearts in Motion 5K

14 February 🍷 10am - 12pm
South Sports Complex

Valentine's Day at Hooper & Anti-Valentine's with B.O.S.S.

14 February 🍷 5pm - 10pm
Hooper Bowling Center



Your Valentine's Guide



Rendezvous with Destiny



DFMWR



PARENTS'

Night Out



Day Out

MAR 7



2PM-10PM

FEB 21



8AM-4PM

LOCATION:

Watters CDC 2: Infant- Preschool
Airborne SAC: K- 5th Grade

REGISTER AT:

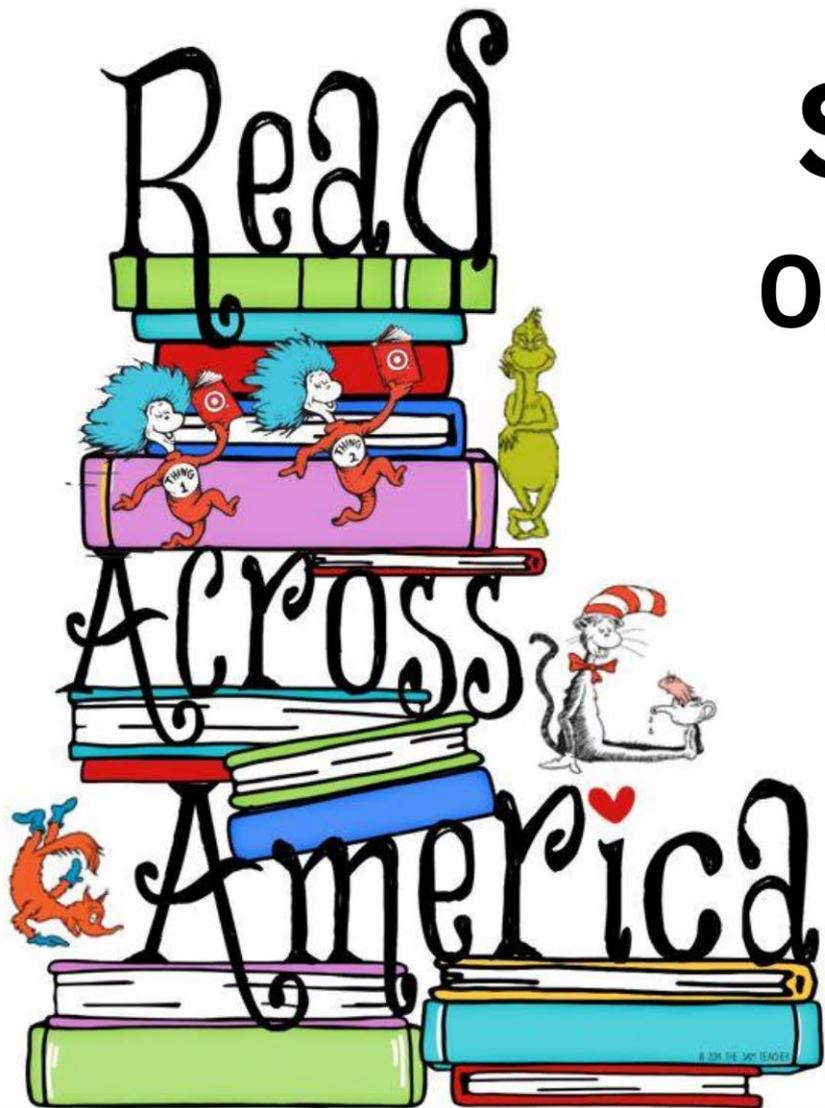
Parent Central Services
by Wednesday Prior to Date





U.S. ARMY

DFMWR



Save the Date!

02 March - 06 March



U.S. ARMY





U.S. ARMY

DFMWR



HEALTH & Wellness EXPO



Presented by



&



21 Feb 9am - 12pm at Shaw PFC

Visit each booth
for a chance to
WIN!
one of several
amazing prizes!



Interactive Demos · Engaging Activities ·
Exciting Prizes

Rendezvous with Destiny



U.S. ARMY

DFMWR



FITNESS EQUIPMENT AUCTION



PRE-REGISTER
HERE



ACTIVE DUTY MILITARY ONLY
PRE-REGISTRATION IS REQUIRED!

28 FEB | 8AM-12PM

Equipment photos posted to  @FortCampbellMWR

Rendezvous with Destiny



U.S. ARMY

DFMWR



WARRIOR ZONE

FRIDAY 13 FEBRUARY

Prizes
1st, 2nd & 3rd

OMG!

TRIVIA NIGHT

EVERY MONTH



AGES 18+

STARTS AT 7PM
@
WARRIOR ZONE
3910 Indiana Ave, Fort Campbell, KY 42223

HOSTED BY
JOE PADULA
HOST OF CLARKVILLE'S #1 TALK SHOW
THE JOE PADULA SHOW

WARRIOR ZONE MWR

Dates subject to change, check Campbell.ArmyMWR.com for updates.



8:30 PM - 9:30 PM

KARAOKE NIGHT

AGES 18+

Rendezvous with Destiny



U.S. ARMY

DFMWR



Softball

HOMERUN
DERBY



14 MARCH
9am-12pm



SHAW
PFC

REGISTER BY 6 MARCH





U.S. ARMY

DFMWR



JOKER'S COMEDY HOUSE

presents

Comedy
Night



THE INSIDE JOKE

W/ Special Guests

14 FEB. @ 7PM



the inside joke



Must be 18+ to enter



*No U.S. Army Endorsement Implied.

Rendezvous with Destiny



DFMWR



PAYDAY

GOLF SCRAMBLE

1ST FRIDAY OF EVERY MONTH

06 MARCH



Rendezvous with Destiny



U.S. ARMY

DFMWR



HOME CHILDCARE BUSINESS PRESENTATION



READY TO START A CHILDCARE BUSINESS IN YOUR HOME?

11 MARCH

10am - 11am

Open to:

Military Spouses, Retirees, Veterans & Family Members



We look forward to seeing you!



Please RSVP by calling:

270-461-3590



Rendezvous with Destiny



U.S. ARMY

DFMWR



STAY
TUNED
FOR

MOMC
MONTH OF THE MILITARY CHILD

SAVE THE DATE **April 2026**



**HANDMADE
MARKET**

28 March



Rendezvous with Destiny



Questions



FORT CAMPBELL, KENTUCKY





Closing Comments



CSM Ryan Jeffers
Garrison Command Sergeant Major





U.S. ARMY



Join us at the next Community Town Hall

Date: 11 March 2026

Where: Cole Park Commons

FORT CAMPBELL, KENTUCKY

