



U.S.ARMY



Deployment Readiness Fair

**Mobilization, Deployment & Stability Support Operations
(MD&SSO)
USAG/Army Community Services (ACS)**



Agenda

- ✓ Welcome - Command Representative
- ✓ Casualty Assistance
- ✓ Religious Service - Chaplain
- ✓ Legal
- ✓ Public Affair – Media/Social Media
- ✓ Army Community Service Family Advocacy Program
- ✓ Child and Youth Services
- ✓ Finance – Army Military Pay Office
- ✓ Army Community Service Financial Readiness
- ✓ Spouse Employment
- ✓ Education Center
- ✓ Army Housing Office
- ✓ Campbell Crossing
- ✓ TRICARE
- ✓ ID Cards - DEERS
- ✓ American Red Cross
- ✓ Military & Family Life Counselors
- ✓ Military OneSource
- ✓ Army Community Service Outreach
- ✓ Closing Remarks





Military Personnel Services Division

Casualty Assistance Center (CAC)

Building 2703 Michigan Ave

(270) 798-2085 / 3927 / 4727 / 4729

(270) 412-5726 / 5729

fortcampbellcasualtycenter@army.mil





Casualty Definition

What is a Casualty?

- ✓ Any person who is lost to the organization by reason of having been declared to include diseased, detained, duty status whereabouts unknown, injured, ill or missing.





Casualty Occurs

- ✓ Official casualty reports are forwarded to Ft. Campbell Casualty Assistance Center (CAC)
- ✓ Official notification process begins only upon receipt of the Casualty Report
- ✓ Primary Next of Kin (PNOK) / Secondary next of Kin (SNOK) are identified from the Soldiers DD Form 93 (Record of Emergency Data)





Determining Next of Kin

- ✓ **(Primary Next of Kin (PNOK))** is the person most closely related to the Soldier. The following order of precedence is used to identify the PNOK:

Examples:

- Spouse
 - Natural, adopted, step children
 - Parents
 - Persons standing in loco parentis
 - Persons granted legal custody of the individual by a court decree of statutory provision
 - Brothers or sisters, to include half-blood and those acquired through adoption
 - Grandparents
- ✓ **(Secondary Next of Kin (SNOK))** is any next of kin other than the PNOK.





Casualty Notification: (Death, Illness or Injury)

- ✓ Personal notification to PNOK / SNOK for missing and deceased Soldiers
 - Conducted by uniformed Casualty Notification Officer
 - Accompanied by Chaplain

- ✓ Telephonic notification is conducted to PNOK / SNOK illness or injury
 - Conducted by the Soldier's Unit Commander / 1SG or designated representative.
 - Provide phone number to CMAOD (1-800-626-3317)
 - All notification(s) are conducted between the hours of 0500-2400





Chaplain



(270) 798-CARE





Pre-deployment: Normal Reactions

- ✓ Emotions / Feelings / Roller Coaster
- ✓ Distancing / Arguments before deployment
- ✓ Sadness & anger occur as couples attempt to protect themselves from the hurt of separation
- ✓ Anger is often another part of our fear
- ✓ The emotions you experience are a normal reaction to an abnormal situation unique to the military





Pre-deployment: Coping Strategies

- ✓ ***Mixed*** Emotional Reactions Are Normal & Expected
- ✓ Discuss Keeping In Touch
- ✓ Review Plans
- ✓ Plan Fun Events ***“a little each day”***





Deployment: Coping Strategies

- ✓ Develop goals
- ✓ Acceptance of lack of control
- ✓ Concentrate on what can be controlled
- ✓ Become or remain active
- ✓ Seek information
- ✓ Seek support
- ✓ Communicate with Spouse
- ✓ Question rumors
- ✓ Manage stress – Replenish your Spirit





CLIENT SERVICES: Pre-Deployment Brief





SERVICES

The following pre-deployment legal services are available to you and your spouse through:

✓ **YOUR BRIGADE/COMMAND LEGAL OFFICE:**

- Powers of Attorney

✓ **THE SJA CLIENT SERVICES OFFICE:**

- Powers of Attorney
- Wills
- Advance Medical Directives
- Relief through the Servicemember's Civil Relief Act (SCRA)
- Consultation on other legal matters





POWERS OF ATTORNEY

✓ **GENERAL & MILITARY MASS SPECIAL POA:**

- Covers most contract and financial matters
- Some matters not covered (e.g., ID Card, Finance)

✓ **SPECIAL POA:**

- Medical Care
- Dependent Medical Care
- Guardianship of Children (School/Medical Care)
- Military Transactions (DEERS/ID Card/Housing)
- Financial Transactions
- Vehicle Transactions
- Real Estate Transactions
- Other Specific Transactions
- File Taxes (deadline to file extended while deployed)





WILLS & INTESTACY

✓ Do I need a will?

- Possibly. A will is an important legal document that will save time, money, and heartache for loved ones in the event that you should die.

✓ Priority of Appointments

- Deploying Soldiers who are married and/or have children AND desire to establish a trust
- Individuals preparing for major surgery; going through a divorce; desire to disinherit an heir at law

✓ Who (most likely) does not require a will?

- Individuals who are:
 - Not married,
 - No children, and
 - Want your parents to inherit your property
- State law will accomplish this





OTHER IMPORTANT LEGAL DOCS

✓ Durable Healthcare Power of Attorney

- A document in which you designate the person whom you want to make health care decisions for you in case you become incapacitated.

✓ Living Will

- Your instruction to the doctor that if you are in a terminal condition, you do not want to be kept alive on life support unnecessarily.

✓ SGLI and DEATH GRATUITY

- Money is paid to the person(s) you designate on those documents. They are treated like contracts in almost all jurisdictions. Wills typically do not impact their distribution.





SCRA

Termination of leases and certain contracts

✓ Home and apartment lease

- Early termination permitted with written notice of termination and copy of deployment or PCS orders provided to landlord.
- Termination effective the end of the following month.

For example: if you provide notice on June 20th, the lease will terminate on July 31st (and rent is owed until July 31st)

✓ Termination of auto lease

- Early termination permitted as well but only for deployment or OCONUS PCS. Must provide written notice of termination and copy of deployment or PCS orders to landlord.
- Termination is effective at the end of the following month. For example: if you provide notice on June 20th, the lease will terminate on July 31st (and rent is owed until July 31st)

✓ Termination of cell phone contract

- Permitted when the new location does not support contract (military orders >90 days)

✓ Other contracts

- SCRA does not allow you to break other types of contracts, such as home security system contracts or gym memberships.





SCRA CONTINUED

✓ Other protections under the SCRA:

- Protection against the entry of default judgments
- Stay of proceedings where the Service member has notice of the proceedings
- Stay or vacation of execution of judgments, attachments and garnishments
- Protections from foreclosure
- Protections from eviction
- Protections from repossession of vehicles

✓ Bottom Line: schedule an appointment with a legal assistance attorney if you believe a civil matter or dispute will arise during your deployment!





HOURS

✓ **Appointment Hours:**

- Monday: 0900-1145, 1300-1600
- Tuesday: 0900-1145, 1300-1600
- Wednesday: 0900-1145, 1300-1600
- Thursday: 1300-1600
- Friday: 0900-1145, 1300-1500

✓ **For a Will/SCRA/Legal Matters appointments**, please come to the Client Services Office and make an appointment/fill out the Client Services Will Worksheet.

✓ **Walk-in Power of Attorney Anytime the Building is Open**





LOCATION



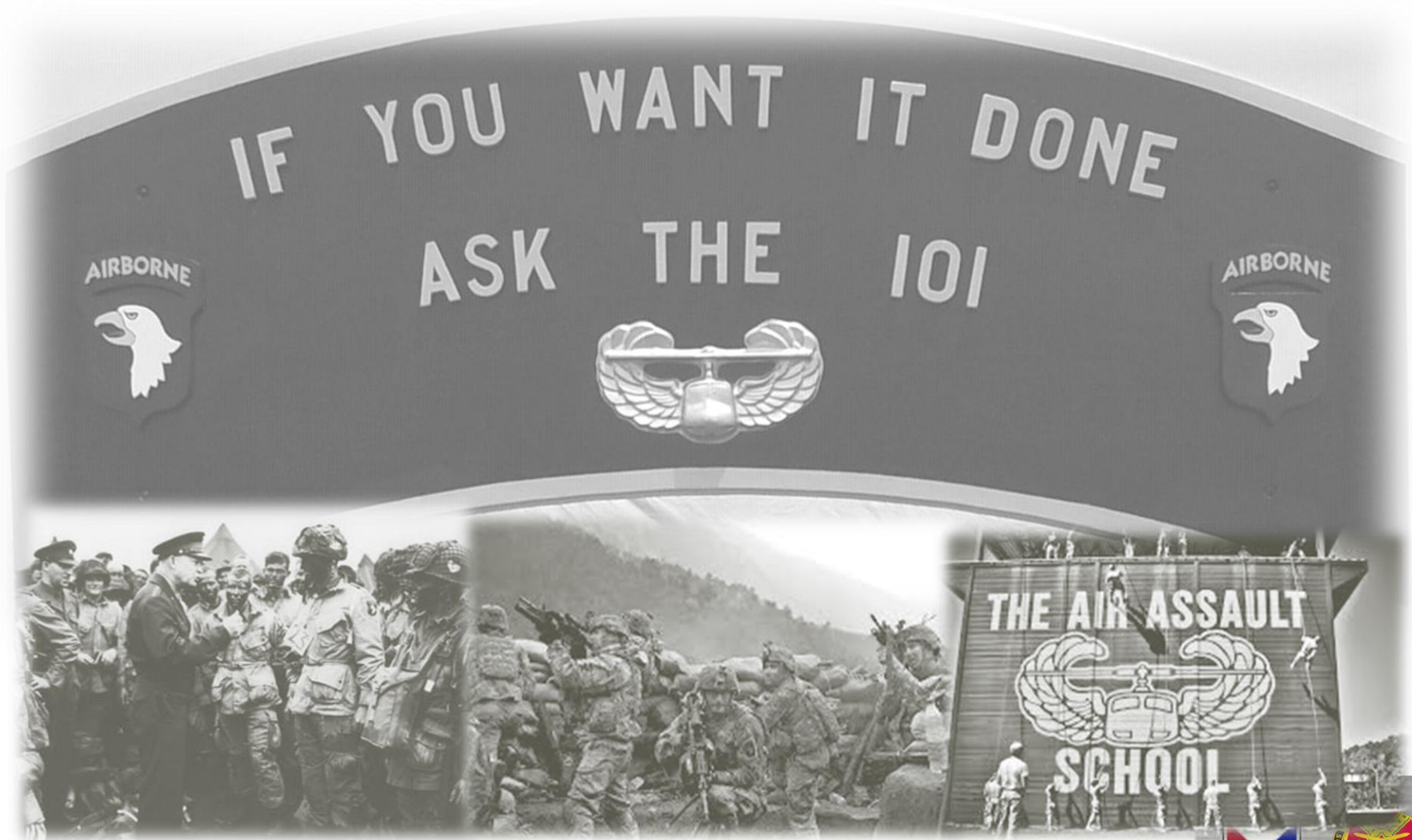
✓ Location:

- **2765 Tennessee Avenue**; behind the DIV HQ BLDG and close to the Post Museum Aircraft Display. Also google maps search “SJA Client Services” on Fort Campbell.





QUESTIONS?





U.S. ARMY®



Fort Campbell Public Affairs

Media, Social Media, and OPSEC

Garrison
Public Affairs



Media Awareness

Garrison Media Relations Officer: 270-798-9966 or 931-561-0131

Internal media

- ✓ **Fort Campbell Courier is part of the Fort Campbell Public Affairs Office.**
 - <https://fortcampbell-courier.com/>
 - Civilian contracted journalists
 - They will identify themselves as working for the Fort Campbell Courier
 - Telling the Army and Fort Campbell story.





Media Awareness

Garrison Media Relations Officer: 270-798-9966 or 931-561-0131

✓ **External media may reach out to you, especially if you've posted on any social media about a deployment.**

- Off-post residents
 - Soldiers must notify chain-of-command if planning to speak with the media
 - Family members are encouraged to notify chain-of-command, but you do not need PAO permission
- On-post residents
 - **All external media** are required to be escorted while on post. Do not invite media to your on-post residence without coordinating with public affairs.

External (off-post) Media

Kentucky New Era

Leaf Chronicle

Clarksville
Online

Main Street
CLARKSVILLE MONTGOMERY COUNTY'S LOCAL NEWSPAPER

Clarksville
NOW.com

FIVE STAR
MEDIA GROUP
ON AIR. ON SITE. ONLINE.

NewsChannel 5
NASHVILLE

WKRN.COM

FOX 17
WZTV NASHVILLE

NEWS 4
NASHVILLE





Online Content Used At Fort Campbell

✓ **Website** - <https://home.army.mil/Campbell>

✓ **Digital Garrison app**

- Free
- Partnership between IMCOM, MWR, and AAFES
- Up-to-date information about events, announcements, emergency push notifications, hours, contact information, and more.

✓ **Many offices and units use Facebook, Twitter, Instagram, Flickr, and YouTube**

- Facebook is our primary
 - www.facebook.com/FortCampbell
 - Official news and information source for the Fort Campbell community, especially during major incidents impacting life, health, and safety.
 - www.facebook.com/101st
 - Soldier centric – history and current events

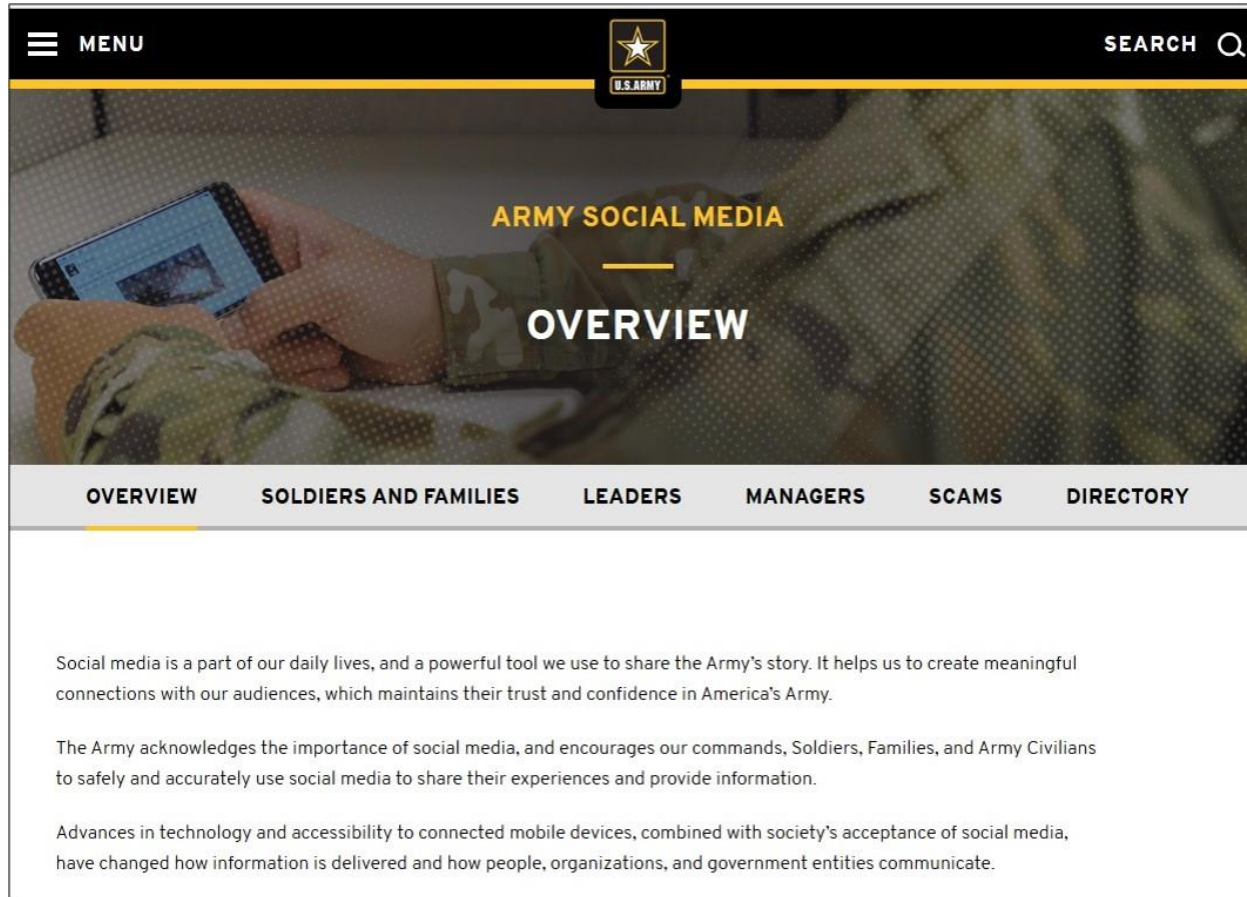




Social Media Awareness

U.S. Army Social Media Microsite

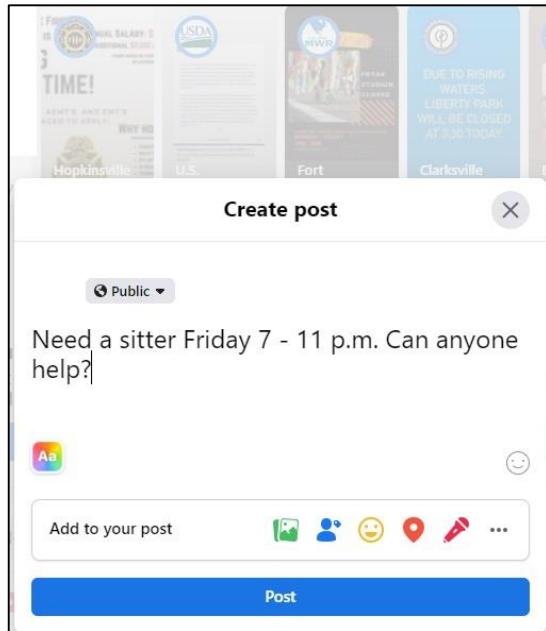
✓ <https://www.army.mil/socialmedia/>





Social Media Awareness

Personal Safety and Suspicious Activity



- ✓ **Think twice before you post anything.**
 - Do you want people to know you will be away from home at a specific time frame?
 - You are responsible for what you share and post online.
- ✓ **Report suspicious activity through law enforcement channels.**
 - Applies online and in everyday life.

Army Transfers 8 Charged in Bullied NYC Soldier's Death

The soldiers face charges ranging from maltreatment to involuntary manslaughter in the death of 19-year-old Army Pvt. Daniel Chen of New York City.

By Pei-Sze Cheng and Chris Hawley | Thursday, Dec 22, 2011 | Updated 9:56 AM EDT





Social Media Awareness

Imposter Accounts

- ✓ Imposters regularly attempt to impersonate service members.
- ✓ Photos are typically taken from any open source.
- ✓ Report imposter accounts through the social media platform it is found on.

OPSEC

- ✓ Leave information about missions, operations, locations, and events downrange off of social media.
- ✓ Information is embedded in what we post.
- ✓ Online content includes more than just websites and social media.





Questions?





U.S. ARMY®



Family Advocacy Program

Family Support



ACS FAMILY ADVOCACY PROGRAM



➤ Parenting Support

- Ages and Stages
- Active Parenting & Scream Free Parenting
- Co-Parenting

➤ New Parent Support Program

- Expectant Parent Workshop
- Parenting Talk Support Group

➤ Relationship Support

- Couples Communication
- Scream Free Marriage
- Victim Advocacy

ACS Family Advocacy Program (270) 412-5500

POC Mobilization, Deployment & Stability Support Operations

270-798-3849 / 270-412-3195

18 May 2022





ACS FAMILY ADVOCACY PROGRAM



QUESTIONS?





U.S.ARMY®



Child and Youth Services



UNITED STATES ARMY
CHILD & YOUTH SERVICES



What is CYS?

- ✓ Child & Youth Services (CYS) recognizes the challenges of our Soldiers and their families. By offering quality programs for your children, youth and students, CYS supports the Army Family by reducing the conflict between mission readiness and parental responsibility. Whenever you need it and wherever you are, CYS is prepared to make life better for Army Families.
- ✓ Programs include daycare programs at your garrison and in your local community, school-age services and online tutoring programs. CYS also has teen programs, in home childcare, youth sports and more.
- ✓ Begin your search and request for childcare at www.militarychildcare.com, even before you arrive on Fort Campbell and as soon as you find out you're pregnant or the adoption of a child.





CYS Programs

✓ Parent Central Services

- Parent Central Services is here to help get the required information for your child to be enrolled in Child & Youth Services. For your child to participate in any CYS program on Fort Campbell, he/she must be registered. During COVID, Parent Central is currently able to process all registrations digitally to help keep patrons safe by social distancing.

✓ Child Development Center

- We provide quality full-time childcare for children 6 weeks through 5 years of age. Our staff ensures all children receive the proper nurturing, respect and social interaction skills regardless of family background, race gender or culture. We give our children the opportunity to make friends, to explore and to experiment through a variety of play activities.

✓ School Age Center

- SAC provides affordable before-school and after-school care in a quality program that meets the needs of youth and parents. In addition to before and after school care, separate SAC camps are operated during fall, winter and spring breaks. During the summer months, SAC operates a full day camp.





CYS Programs (cont.)

✓ Middle School and Teens

- Fort Campbell provides recreational and educational programs for Middle School youth in 6th-8th grade. The Teen Program offers activities planned by teens, for teens. Activities offered include: social activities, volunteer opportunities, job preparation and referral, and community service opportunities.

✓ Youth Sports

- Youth Sports and Fitness offers a wide range of recreational and developmental activities for youth, grades K-12. Eligible youth are family members of active duty, retired military, and civilian employees at Fort Campbell.

✓ SKIES Unlimited

- Child and Youth Services (CYS) Instructional Programs include activities for children and youth ranging from four weeks old to 18 years old. Open to children of Active Duty Military, Retirees, DoD Civilians and contractors of Fort Campbell.





CYS Programs (cont.)

✓ Family Child Care

- Family Child Care (FCC) offers a warm, nurturing family environment for children 4 weeks to 12 years of age. Parents may choose from a variety of care options provided by highly motivated, well trained providers. Program activities are developed to reflect the unique skills of the provider and include play-based, child-centered activities that are exciting and fun for the children and youth.

✓ Strong Beginnings Pre-K Program

- The Army Strong Beginnings Pre-K is a program designed to prepare children to be successful to enter school. Curriculum focuses on the social, emotional, and physical development of children; equips them with basic academic and “Kindergarten Classroom Etiquette” skills to enhance.





Wait List and Request for Care

- ✓ If you are going to need full time or school age care for children 6 weeks through 5th grade, you will need to create an account on militarychildcare.com to request that care.
- ✓ Once created, you can request childcare at any military installation, so when you get orders, log in to your same account and request care at your new duty station.
- ✓ The sooner you get on the waiting list, the better.
 - Put in a request even if you are undecided on if you will need childcare or not.
 - Ensure the date care needed that you enter is accurate.
- ✓ You are under no obligation to accept the care that is offered to you.





CYS Programs (cont.)

MILITARY
CHILDCARE dot COM

Military Family Types and DoD Priority

Families select their sponsor type (e.g., Active Duty Military, DoD Civilian) and spouse status (e.g., Working, Student, Seeking Employment, Non-Working) when they create or update their MCC household profile. MCC uses this information to create a military family type for the household, which is associated with a DoD priority. MCC uses the assigned DoD priority, along with the request for care date to determine sequence on the waitlist.

The chart below contains a complete list of all DoD priorities. You can use this chart as a quick reference when speaking to families about the DoD placement process or their specific DoD priority for care.

Military Family Type	Priority
CHILD DEVELOPMENT PROGRAM STAFF	
Child Development Program Staff	1A
ACTIVE DUTY COMBAT RELATED WOUNDED WARRIOR	
Combat Related Wounded Warrior*	1B.1
ACTIVE DUTY MILITARY/ACTIVE DUTY COAST GUARD	
Single/Dual Active Duty Military/Coast Guard	1B.2
With Full-Time Working Spouse	1B.4
With Part-Time Working Spouse	1C.1
With Spouse Seeking Employment	1C.1
With Full-Time Student Spouse	1D.1
With Non-Working Spouse	3A
GUARD/RESERVE ON ACTIVE DUTY OR INACTIVE DUTY TRAINING STATUS	
Single/Dual Guard/Reserve on Active Duty or Inactive Duty Training Status	1B.3
With Full-Time Working Spouse	1B.5
With Part-Time Working Spouse	1C.2
With Spouse Seeking Employment	1C.2
With Full-Time Student Spouse	1D.2
With Non-Working Spouse	3A
DOD/COAST GUARD CIVILIAN	
Single/Dual DoD or Coast Guard Civilian	2A
With Full-Time Working Spouse	2B
With Spouse Seeking Employment	3B
With Full-Time Student Spouse	3C
With Part-Time Working Spouse	3F
With Non-Working Spouse	3F

Military Family Type	Priority
GOLD STAR SPOUSE (COMBAT RELATED)	
Gold Star Spouse (Combat Related)	3D
DOD CONTRACTOR	
Single/Dual DoD Contractor	3E
With Full-Time Working Spouse	3E
With Spouse Seeking Employment	3E
With Full-Time Student Spouse	3E
With Part-Time Working Spouse	3F
With Non-Working Spouse	3F
OTHER ELIGIBLE	
Deactivated Guard/Reserve Personnel	3F
Other Federal Employees	3F
Military Retirees	3F

- *When Service members designated as combat-related wounded warrior in an Active Duty status require hospitalization, extensive rehabilitation, or significant care from a spouse or care provider and requires full-time child care, they may be placed into Priority 1B. This designation requires installation commander approval (this authority cannot be delegated).
- Definitions: Full-Time and Part-Time Working
 - Full-Time Working: Working 30 hours per week or 100 hours per month OR working less than 30 hours per week or 100 hours per month and enrolled in a post-secondary educational institution
 - Part-Time Working: Working less than 30 hours per week or 100 hours per month
- Guidance: Full-Time and Part-Time Student
 - Full-time student status will be verified once an offer is made. The family may be asked to show documentation from the school verifying the full-time status during the eligibility verification process.
 - Part-time students who are not working should select "Non-Working."

We have a priority system that we use when offering spaces in our center. It is designed for mission readiness.

MilitaryChildCare.com | September 2020





CYS Deployment Benefits

- ✓ If you are deploying, check with Parent Central Services to see if you will qualify for discounts on your childcare.
- ✓ The location and duration of the deployment will determine if your mission is eligible for discounts.





CYS Deployment Benefits (cont.)

Orders must be provided to center or Parent Central to use services.

Eligibility Criteria		Deployment Support Services Summary of Benefits								
		Mandatory Deployment Briefing	Respite 1 16 hours 30/90	Respite 2 16 hours 30/30	Respite 3 16 hours during cycle	Support Group	Medical Appt	Bereavement	Memorial	Fee Reduction 20% on full-day or part-day care 30/90
Deployed: Contingency Operations *1	180 days or longer	x	x						x	x
	90 - 179 days	x		x					x	x
	89 days or less	x			x				x	x
Assigned to Warrior Transition Unit					x	x	x		x	x
Deployed: Rotational Forces *2		x		x					x	
Deployed: Non-Contingency Operations *3	180 days or longer	x		x					x	
	90 - 179 days	x			x				x	
Survivor Outreach Services								x	x	

*1. **Deployed: Contingency Operations:** An operation involved in military actions, operations, or hostilities against an enemy of the US or an opposing military force.

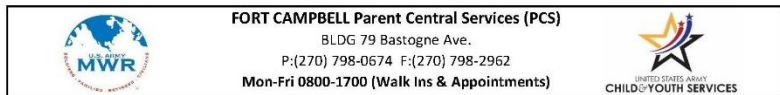
*2. **Deployed: Rotational Forces:** To Pacific and Europe Regions

*3. **Deployed: Non-Contingency Operations:** Humanitarian and civic assistance





CYS - Ready to get started?



Parent Checklist	CYS Checklist	***Required Documents for all Registrations*** **Registrations must be renewed at PCS annually**
		One Proof of Eligibility (i.e. *Birth Certificate showing sponsor's name, DEERS Enrollment, *Legal Guardianship Paperwork, *Child's Military ID) NOT required for renewal
		Health Screening Tool (Used to record/evaluate child's allergies, medical/physical conditions, etc.)
		Two Emergency Contacts (used if you need someone else to pick your child up from childcare or if we cannot reach the sponsor or spouse)
		Parent(s) Home and Work Information (Home address, phone number, email and Sponsor Unit)

Other Registration Documents		
		Shot Records (only children under age 6 and those 5th grade & below not enrolled in Public School) ***Flu shot is required for ALL ages.***
		Child Health Assessment Due within 30 days. Must be signed by doctor AND have a clinic stamp. Needed for 5th grade and below for childcare (every 3 years). Sports activities require a physical, for all ages, every year and must be submitted before the sport begins.
		Medical Action Plans (MAP) (Required for special diets or food restrictions, allergies, asthma, seizures, diabetes, etc. and must be signed AND have a clinic stamp) Any listed medications must be brought in with the MAP so that our staff can make a copy of the label. Once returned, it can take up to 3 weeks to clear and for the child to be eligible for services.
		Proof of Household Income (Most Recent LES and/or full 30 days of paystubs, VA income, Retirement income, etc. and Student schedule for those enrolled in college classes.) Income is only required for CDC, PDPS, SAC, TYC (care before noon) and FCC programs. Not required for Sports, SKIES and Hourly care.
		DOD Child Care Fee Application DD Form 2652 (Must be completed by patrons that are using programs with a recurring bill (see above block). CAT 9 will be applied with no income documents.)
		Family Care Plan DA Form 5305 (Required for Single/Dual Military Only per AR 608-10) Due within 30 days of registration.

Documents Required to receive Total Strong Benefits/Deployment Benefits		
		Deployment Orders
		Command Approved Memo for 5th SFG and 160th SOAR (Only the Command Approved memo can be accepted for these two units)
		WTU Orders/Memo

Before starting a program		
		Orientations The following programs will require an orientation before the program can be used: Taylor Youth Center & School Age Centers (summer programs and school year programs each require an orientation), Child Development Centers, PDPS, FCC and Hourly Care
		Enrollment Fee Child Development Centers, PDPS, and School Age AM/PM care do require a 10% non-refundable deposit at the time of enrollment.

For General Information or to Download CYS Forms, Please Visit

<https://campbell.armymwr.com/us/campbell/categories/cys-services>
Forms that are italicized above are available online, along with other information.

For Waitlist Needs, Please Visit

www.militarychildcare.com or call 855-696-2934

You can find a checklist of items needed to register on our Fort Campbell MWR website by navigating to:
CYS > Parent Central Services > FAQ's, Fees, Forms, Links





Questions?

Contact Parent Central Services

270-798-0674





101ST Financial Management Support Unit



Army Military Pay Office 43 Michigan Avenue
Customer Service: **270.412.0619**

Soldier Support Center 2702 Michigan Ave Room 100
Deployment Support (SRP): **270.461.0145**





Allowances

✓ Family Separation:

- Currently is \$250.00 per month (\$8.33 daily).
- Paid to Soldiers with primary dependents who are separated more than 30 days.
- Soldiers must be deployed in excess of 30 days, & is retroactive to the date of departure from Fort Campbell, KY.

✓ Basic Allowance for Subsistence (BAS)

- Soldiers who were issued **meal cards** at Fort Campbell **will not** have meal deductions taking from their pay while deployed.
- Officers will be paid \$280.29 per month.
- Enlisted will be paid \$406.98 per month.
- If orders state “field conditions” **All Soldiers** will receive meal deductions

✓ Per Diem

- If orders are “Temporary Change of Station (TCS)” each Soldier is entitled to receive daily incidental per diem of \$5.00/day for CONUS and \$3.50/day for OCONUS once they complete a final settlement voucher (DD Form 1351-2) upon re-deployment





Allowances

✓ Per Diem

- If orders state “Field Conditions” Soldier’s are not entitled to per diem
Soldier’s are authorized Assignment Incentive Pay (AIP) in the amount of \$195. Paid on a prorated basis for days served in a designated area

✓ Hostile Fire/ Imminent Danger Pay(HFP/IDP)- (if applicable)

- Currently is \$225.00 per month (\$7.50 daily).
- All Soldiers receive HFP/ IDP regardless of rank.
- Paid on a prorated basis for days served in a designated HFP/IDP area.

✓ Combat Zone Tax Exclusion- (if applicable)

- All enlisted Soldiers & Warrant officers are fully exempt from Federal & State income tax while deployed (if applicable)
- Commissioned officers are exempt from Federal income tax for **“Pay Entitlements” only** limited to the maximum enlisted pay per month.
- Social Security, Medicare are still deducted as normal.





Allowances cont..

- ✓ **Hardship Duty Pay-Location (HDP-L)- (if applicable)**
 - Entitlement is location based (rates range from \$50.00-\$150.00)
 - **All** Soldiers will receive HDP-L based on location
 - Soldiers **will not** receive HDP-L entitlement until they are in theater for at least **30 consecutive days**; Retroactive.





myPay / Savings Deposit / TSP

myPay

<https://mypay.dfas.mil>



✓ Restricted Access Pins can be granted

- Sponsor can give Spouse limited access to his/her MyPay account
- Restricted Access allows the user to view/print LES & W-2
- W-2's available on the MyPay website
- 180 day filing extension available through the IRS

✓ Savings Deposit Program- (if applicable)

- Monthly Contributions limited to the total of Soldier's End of Month & Mid Month Pay.
- Accrues 10% interest annually, 2.5% per quarter on a cumulative balance of up to \$10,000.00
- Interest accrues for up to 90 days after redeployment (interest is taxable)
- Soldiers can make contributions while in country via: Check, Money order, Cash or Allotment

✓ Thrift Savings Plan (TSP)

- Open Seasons have been eliminated. Enroll anytime.
- Soldiers can contribute up to 100% of basic, incentive & special pays to include bonuses.
- Current IRS limit of \$20,500.00 per year plus \$6,500.00 catch up contributions for Soldiers over 50 years of age.
- www.tsp.gov





EAGLE Cash Card

- ✓ Eagle Cash is completely **FREE/No Fees.**
- ✓ The card is more secure than carrying cash.
- ✓ Access funds 24/7 at a kiosk - \$350.00 per day limit.
- ✓ Load cash onto the card.
- ✓ Receive up to \$200.00 cash back at Finance Offices in authorized locations.
- ✓ Send funds back to the linked account through the Kiosk.
- ✓ ECC is mandatory for all Soldiers.
- ✓ Great alternative to swiping credit/debit cards in foreign countries.





Current SGLI Premium Rate

SGLI premiums will be refunded for the time during Combat Deployment. This means if you have the full (\$400,000) coverage, it will be free during Combat Deployment.

Coverage Amount	Monthly Premium Rate	TSGLI Premium	Total Monthly Premium Deduction
\$50,000	\$3.00	\$1.00	\$4.00
\$100,000	\$6.00	\$1.00	\$7.00
\$150,000	\$9.00	\$1.00	\$10.00
\$200,000	\$12.00	\$1.00	\$13.00
\$250,000	\$15.00	\$1.00	\$16.00
\$300,000	\$18.00	\$1.00	\$19.00
\$350,000	\$21.00	\$1.00	\$22.00
\$400,000	\$24.00	\$1.00	\$25.00

QUESTIONS?





U.S.ARMY®



Financial Readiness

Your Financial Wellness Starts Here



Financial Readiness

Your Financial Wellness Starts Here

Talking Points:

- ✓ Financial Readiness
- ✓ Consumer Affairs
- ✓ Army Emergency Relief (AER)
- ✓ Key Points
- ✓ Questions





Financial Readiness

Your Financial Wellness Starts Here

ACS Financial Readiness

- ✓ Financial Counseling and Planning
- ✓ Consumer Affairs
- ✓ Army Emergency Relief (AER)





Financial Readiness

Your Financial Wellness Starts Here

Financial Readiness

- ✓ Supports your financial matters allowing your Soldier ability to perform their mission during deployment.
- ✓ Preventative, Remedial, Productive
- ✓ Financial Readiness Brochure.





Financial Readiness

Your Financial Wellness Starts Here

Consumer Affairs

- ✓ Free Credit Reports: www.annualcreditreport.com
- ✓ Free CARFAX Reports in our office
- ✓ Consumer Complaint Mediation
- ✓ Large Purchase Counseling (buying a car or a house?)
- ✓ Contract Review prior to signing
- ✓ How to avoid SCAMS





Financial Readiness

Your Financial Wellness Starts Here

Army Emergency Relief

- ✓ Army's own private, non-profit organization for emergency financial assistance
- ✓ Assists with interest-FREE loans, grants, or combination
- ✓ To apply- contact your chain of command or call our office for details
270-798-5518
- ✓ Agreement with American Red Cross (877-272-7337) and all branches of service for after duty hours, traveling or 50 miles of nearest Military Base.





Financial Readiness

Your Financial Wellness Starts Here

Key Points:

- ✓ Ensure you obtain a 'Special Power of Attorney,' for AER
- ✓ Communicate with Spouse, account access to pay bills and provide for family quality of life
- ✓ Discuss MyPay access for LES and W2. Username and password is good for 150 days.
- ✓ Avoid any potential 'poor financial decisions and SCAMS.'
- ✓ Keep Financial Readiness Brochure readily available.





Financial Readiness

Your Financial Wellness Starts Here

1501 William C. Lee Road
Fort Campbell, KY 42223
270-798-5518





Soldier & Family Pre-Deployment Fair

Agency Brief



Spouse Employment Center *Connecting Military Spouses to Careers!*

5662 Screaming Eagle Blvd.

(270) 412-1720

Monday – Friday | 9am – 4pm



- ✓ Employment search assistance
- ✓ Resume reviews
- ✓ Interview practice
- ✓ Employment readiness classes and workshops
- ✓ Connections to certification programs, training, hiring events, and funding to overcome employment obstacles
- ✓ Private workspaces with computers and internet access
- ✓ Federal employment assistance





U.S. ARMY®



Deployment Fair Brief

ACES Supports the Army's Mission

Army Continuing Education Systems
SSG Glen H. English Jr., Army Education Center
DHR/ACES



Army Continuing Education System (ACES)

Key Reminders While Deployed

Tuition Assistance (TA) Credentialing Assistance (CA)

- MUST request TA/CA in ArmyIgnitED prior to the start date of ALL classes
- MUST maintain GPA requirements (2.0 Undergraduate/ 3.0 Graduate)
- Officers incur a 2 year ADSO for TA
- Soldiers cannot be flagged under provisions of AR 600-8-2
- Approved Military Withdrawal may stop recoupment
- Drop class after start date RECOUPMENT
- MUST complete training/exam prior to end date or will result in **RECOUPMENT**
- Do not provide certificate of completion within 10 business days of end date **RECOUPMENT**
- To create a helpdesk case go to:
<https://armyignitedprod.servicenowservices.com/ignitd>

Testing

- Foreign Language Proficiency Bonus **(4187 MUST be signed by Commander IAW AR 11-6 if expiring during deployment to continue pay)**

Points of Contact:

Counseling

Email: usarmy.Campbell.106-sig-bde.mbx.education-center-counselor-campb@mail.mil

Call: (270)798-3201/(270)461-1469

Army Personnel Testing

Email: usarmy.Campbell.106-sig-bde.mbx.education-center-test-campb@mail.mil

Call: (270)798-3402/2401

Hours of Operation:

Mon, Tues, Wed, Friday
0900-1600

Thurs
1000-1600





Questions



Like us on
Facebook

SSG Glenn H. English Jr.
Army Education Center





U.S. ARMY®



Fort Campbell DPW Pre-Deployment Brief

Patty Downey
Housing Services Office
Directorate of Public Works
Fort Campbell, KY



Military Housing Services Office

IMPORTANT THINGS TO REMEMBER

We are your ADVOCATE for On and Off Post Housing

- ✓ Landlord and Tenant Complaints/Disputes for Service members and Families who reside Off post, On Post and in Single Soldier Housing (Barracks)

Service members Civil Relief ACT, Know your rights

- ✓ Early termination of a lease is permitted with written 30 days notice and a copy of deployment orders. In lieu of official orders, you can use a notification, certification or verification from your commanding officer. This Commanders Letter will allow termination of your lease.
- ✓ This process will allow a service member to prematurely break a lease without incurring any early termination fees from the landlord.
- ✓ If you have questions regarding your Basic Allowance for Housing (BAH) and also need establish BAH, we can assist.





Military Housing Services Office

IMPORTANT THINGS TO REMEMBER

We are your ADVOCATE for On and Off Post Housing

Rental Partnership Program (RPP)

- ✓ If you are enrolled in the Rental Partnership Program. After notifying your landlord of your upcoming deployment. You must come into the Housing Service Office to stop your allotment.



Property Managers enrolled in RPP can be found here

- ✓ For any On Post or Off Post Housing concerns, please call 270-798-3808. For any systemic issues that you are not able to resolve with your landlord, please call the **Housing Hotline 270-956-4728.**





DPW Military Housing Office

❖ **FCHO Office Location:**
Soldiers Support Center
2702 Michigan Avenue
270-798-3808



❖ **DIRECTIONS:**

From Off-Post: Proceed through Gate 4 - Make an immediate right at the light onto Bastogne- take first left at light, 30th Street(Soldier Support Center straight ahead) - Proceed to the stop light and take right - Housing office and parking lot are to your immediate left.





Campbell Crossing



Website: campbellcrossingllc.com





Campbell Crossing

Deployed Spouses Program

At Campbell Crossing, our staff understands the stress related to a pending deployment. Our goal is to make this time as stress free as possible for you and your family. We are proud to offer two different programs for you and your family to decide what is right for you

Option 1: Let Us Be Your Storage!

If you choose to go, keep your home and belongings with us to reduce stress and save money on a move!

Option 2: Stay With Us!

If you choose to stay, you can enroll in our deployed service member punch card program. This program offers a variety of options for those honey-do list items in your home tailored to meet the needs of your family.



This card offers up to six special projects and/or services to our Deployed Spouses from the Campbell Crossing Team.

To schedule an appointment, please call (931) 431-2305 and mention this card.

THIS CARD MUST BE PRESENTED AT TIME OF SERVICE. LIMIT ONE CARD PER FAMILY.





Campbell Crossing

Moving Out

It is our goal at Campbell Crossing to make your move as smooth and stress-free as possible. We have designed a simple move-out process for our residents to help eliminate some of the stresses that moving can cause. Follow these easy steps and always feel free to contact your [community office](#) with any questions or concerns throughout the process. Thank you for being a part of the Campbell Crossing family.

Step 1: Complete a [30 day notice to vacate form](#) and schedule your move-out appointment.

Step 2: View our [move-out video](#), [move-out guide](#) and [standard charge sheet](#) for information on move-out expectations.

Step 3: Complete a final inspection with a member of your [community office](#) team.

* If you choose to move out you MUST wait 6 months before reapplying

For more information contact your community office or go online to www.campbellcrossingllc.com/departing-residents





Campbell Crossing

Important Community Info

Leasing Center

2702 Michigan Ave
Fort Campbell, KY 42223

Tel: [931-431-9003](tel:931-431-9003)

Fax: 931-431-2765

Mon-Fri: 8:00am-5:00pm

info@campbellcrossingllc.com

The Commons at Pierce Village

4600 Morgan Road
Fort Campbell, KY 42223

Tel: [931-431-2730](tel:931-431-2730)

Fax: 931-431-2765

Mon-Fri: 8:00am-5:00pm

pierceoffice@campbellcrossingllc.com

Village Commons at Hammond Heights

3065 Forrest Road
Fort Campbell, KY 42223

Tel: [931-431-2305](tel:931-431-2305)

Fax: 931-431-2765

Mon-Fri: 8:00am-5:00pm

hammondoffice@campbellcrossingllc.com

The Commons at Werner Park

2049 Indiana Avenue
Fort Campbell, KY 42223

Tel: [931-431-2726](tel:931-431-2726)

Fax: 931-431-2765

Mon-Fri: 8:00am-5:00pm

werneroffice@campbellcrossingllc.com

The Commons at the Woodlands

11001 Trimble Blvd.
Fort Campbell, KY 42223

Tel: [931-431-2749](tel:931-431-2749)

Fax: 931-431-2765

Mon-Fri: 8:00am-5:00pm

woodlandsoffice@campbellcrossingllc.com





Questions?





TRICARE



Welcome to TRICARE®

An Overview of Your TRICARE Benefit in the U.S.

TRICARE is a registered trademark of the Department of Defense, Defense Health Agency. All rights reserved.

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Pharmacy Options

Keep DEERS Information Up To Date



Being able to use TRICARE depends on keeping DEERS up to date.
Update DEERS after you have a life event, like getting married or divorced, moving, giving birth, adopting a child, retiring, and other changes.



Go to an **ID card office**. Search at <https://idco.dmdc.osd.mil/idco>

Note: You must use this option to add family members in DEERS.



Log on to <https://milconnect.dmdc.osd.mil>.



Call **1-800-538-9552**.



Fax **1-800-336-4416**.





TRICARE

Program Comparisons

TRICARE Prime	TRICARE Select
A health maintenance organization (HMO)-style plan	A preferred-provider plan (PPO)-style plan
Get most of your care from a PCM	Choose your provider
Referrals required for specialty care	Referrals not needed for most services
Pre-authorization needed for some services	Pre-authorization needed for some services
Receive care from an established network of doctors and other health care providers	Receive care from any provider, but pay higher out-of-pocket costs when you receive care outside the established network of providers
No deductible applies. Copayments apply for all beneficiaries except ADSM	Deductible/copayments/cost shares apply





TRICARE

Pharmacy Options

Military Pharmacy



- Usually inside military hospitals and clinics
- Get up to a 90-day supply

TRICARE Pharmacy Home Delivery



- Must use this option for some drugs
- Get up to a 90-day supply

TRICARE Retail Network Pharmacy



- Fill prescriptions without submitting a claim
- Get up to a 30-day supply

Non -Network Pharmacy



- Pay full price up front and file a claim to get a portion of your money back
- Get up to a 30-day supply





TRICARE

Register and/or Update DEERS
Prime or Select – Enrollment is Required
(not automatic after DEERS registration)



TRICARE East Region: **1-800-444-5445**

TRICARE Website: www.tricare.mil

Humana Military Website: www.humanamilitary.com

Beneficiary Web Enrollment: www.dmdc.osd.mil/appj/bwe

milConnect Website: <http://www.milconnect.dmdc.osd.mil>

Nurse Advice Line (NAL) 1-800-874-2273

***Urgent Care away from Fort Campbell**

Tricare Dental Program 1-844-653-4061

United Concordia www.uccitdp.com

Refill Prescriptions Prior To Travel

Express Scripts 1-877-363-1303

www.express-scripts.com/TRICARE



IOS



Android

Download the ***“Humana Military”*** App

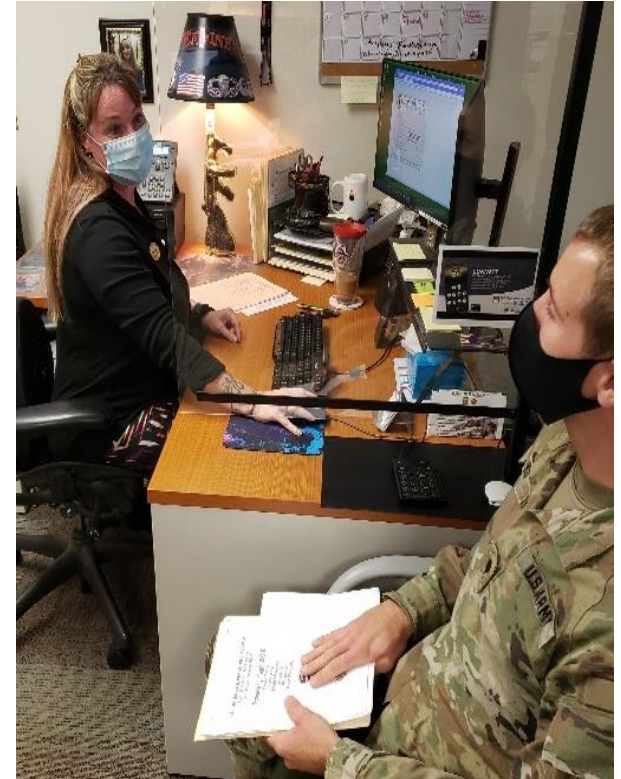




ID Card Branch



- ✓ Enrolls eligible personnel in the Defense Enrollment Eligibility Reporting System (DEERS)
- ✓ Issues Common Access Cards (CAC) and other Official Identification Cards (ID) to Soldiers, Family Members, Retirees as well as Civilian and Contract Employees
- ✓ ID Card Online Appointments
 - ✓ To schedule an appointment online use:
<https://idco.dmdc.osd.mil/idco/>
- ✓ For answers to FAQs can be found at:
<https://home.army.mil/Campbell/index.php/about/id-cards-deers>
- ✓ Call (270) 798-2424/(270) 798-5280/(270) 798-6743





ID Card Branch



Hours of Operation

- ✓ Monday – Friday 0730-1530/Thursday 0900-1530
- ✓ Walk-ins: Mon-Fri 0730-1130/Thu 0900-1130
- ✓ Customer long wait time is due to the following emergencies services provided by DEERS
 - **Newborn enrollments**
 - **Expired CACs**
 - **Lost CACs**
 - **Pin Reset**
 - **New Employee/MEPS/Reserve**
 - **Medicare Part B**
 - **Newly Retired Soldiers**
 - **Elderly/Oxygen Tank/Wheelchair/Special Needs**





ID Card Branch



Purpose: For Family members of Deployed Soldiers regarding issue and/or the replacement of ID Cards during Deployment & DEERS enrollment.

Documents Required:

✓ ***Replacement of Lost or Expired ID CARD:***

- Deployment Orders or Power of Attorney
- Expired ID Card & State issued photo ID
- Passport, Social Security Card, or Voter's registration card in the same name (first and last)

✓ ***Enrollment of Newborn Children:***

- Deployment Orders or Power of Attorney
- **Certificate of live birth**
- Social Security Card within 90 days of birth

✓ ***ID Cards for Children at age **10, 21 & 23:*****

- Deployment Orders or Power of Attorney
- Parent's ID Card





American Red Cross

95 Michigan Avenue
Building 43, 2nd Floor
270-798-2171

-Or-

24/7 Red Cross Communication Center

877-272-7337





Mission of the American Red Cross

To provide the Command with verified information
to make an informed leave decision.

✓ Examples of Emergency Messages:

- Death or illness of immediate Family member
- Serious Family problems
- Breakdown childcare plan
- Serious financial situations
- Birth announcements
- *(Certain criteria must be met)*

✓ Immediate Family members of a sponsor or spouse:

- Father/Mother
- Brother/Sister
- Children
- Person standing in place of a parent/Only living blood relative
- Grandparents
- Grandchildren
- Messages completed but not EMERLVE category.





American Red Cross

✓**IMPORTANT!** Please make sure your family know the following:

- Service Member's Full Name
- Service Member's Rank
- SSN and Date of Birth
- Email Address
- Complete Military Address including zip code
- (If Deployed, Rear Detachment)

877-272-7337

Questions?





DoD Military & Family Life Counselors (MFLC)

1501 William C. Lee Road (270) 798-9322

- ✓ Masters or Ph.D.. level licensed clinical counselors.
- ✓ Informal and confidential, no records kept.
- ✓ Work with families, individuals, couples and children to provide non-medical problem identification and counseling services.
- ✓ Address relationships, stress management, grief after loss, occupational and other individual and Family issues, offering resources and referrals when needed.
- ✓ Group and educational presentations for units or SFRGs.
- ✓ Provide support for spouses and Families of deployed Soldiers during deployment, reintegration and beyond.

Questions?





MFLC Phone Numbers

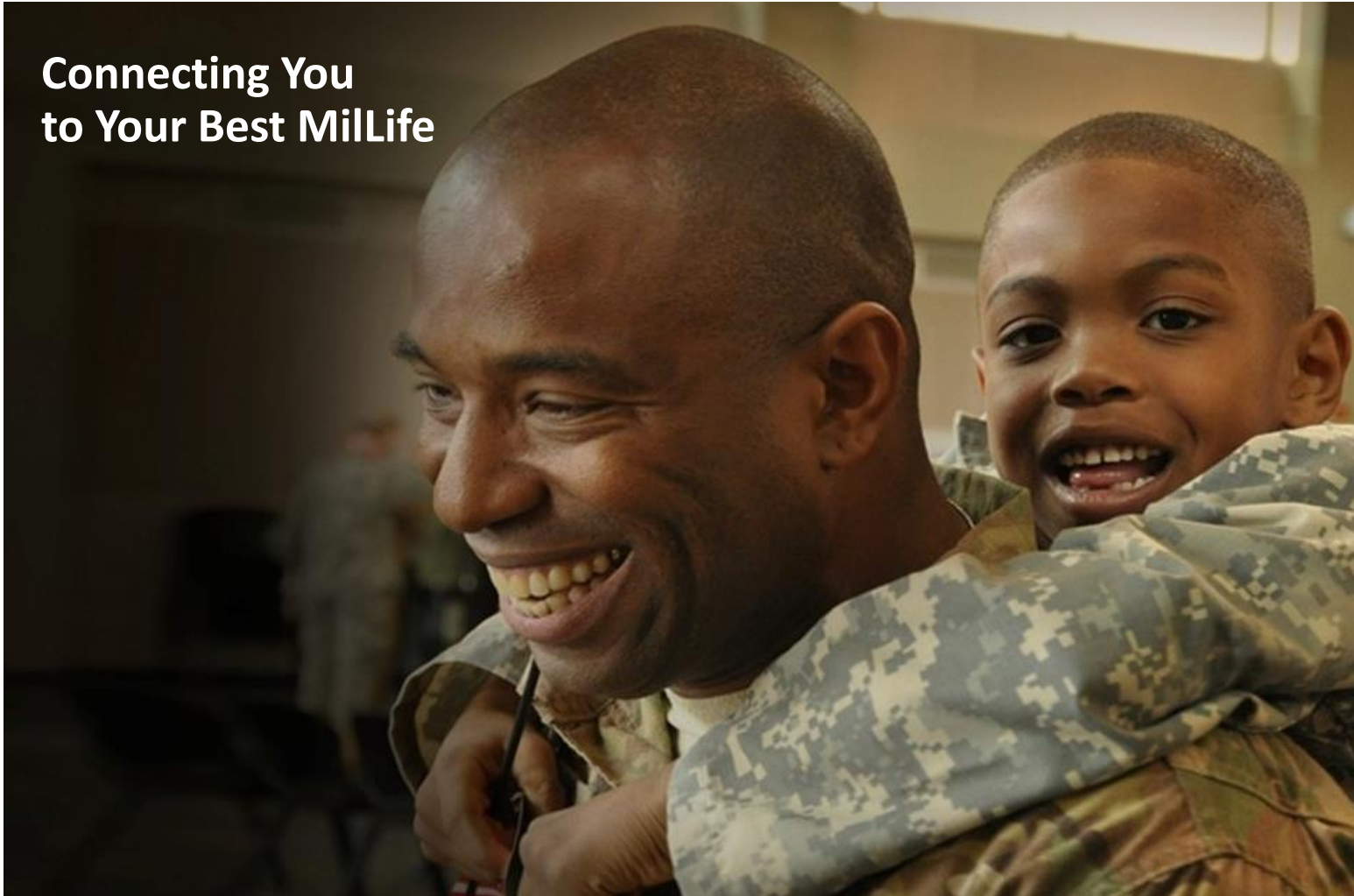
✓1BCT	270-331-5892	931-444-0903
✓2BCT	270-331-5910	931-305-9141
✓3BCT	270-605-4548	270-207-8754
✓101 Sustainment	270-605-4396	931-305-8020
✓DIVARTY	270-217-5533	931-551-6079
✓101 CAB	270-331-5865	931-305-9143
✓HHB	270-605-4406	
✓EOD	270-605-4630	
✓SOCOM	270-331-5884	





Military OneSource

Connecting You
to Your Best MilLife



www.MilitaryOneSource.mil • 800-342-9647

POC Mobilization, Deployment & Stability Support Operations

270-798-3849 / 270-412-3195

18 May 2022





Connecting You to Your Best MilLife

Military OneSource:

Your 24/7 connection to information, answers and support.
Your one source for your best MilLife.

- ✓ Dedicated to the greater military community — service members, military spouses, families and survivors
- ✓ Helping you take full advantage of all the benefits and resources you have available

Operated under the direction of the deputy assistant secretary of defense for Military Community and Family Policy



www.MilitaryOneSource.mil • 800-342-9647

POC Mobilization, Deployment & Stability Support Operations

270-798-3849 / 270-412-3195

18 May 2022





More Ways We Serve You

- A single source of information and assistance for service members and military families
- Private, discreet, individualized support
- Free, tailored, confidential
- Trustworthy information and resources
— from the Department of Defense



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Serving Our Military Community Worldwide

Here's who is eligible for Military OneSource services:

- ✓ All active duty, National Guard and Reserve Component service members, regardless of activation status
- ✓ Immediate family members
- ✓ Coast Guard, when activated with the Navy
- ✓ Expeditionary civilians, 90 days pre- until 180 days post-deployment
- ✓ Retired or discharged honorably to include a general discharge, up to 365 days past separation
- ✓ Survivors: non-remarried spouses and children



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Connecting You to Support and Resources



www.MilitaryOneSource.mil • 800-342-9647





Non-medical Counseling to Help You Be Your Best

Confidential non-medical counseling:

- For service members and military families
- Private, at no cost, not reported to command
- Short-term, up to 12 sessions
- Connects you – or immediate family members – to counseling from licensed mental health clinicians
- Helps with issues such as:
 - Improving relationships at home and work
 - Stress management
 - Marital and communication issues
 - Adjustment and deployment difficulties
 - Parenting skills
 - Grief or loss



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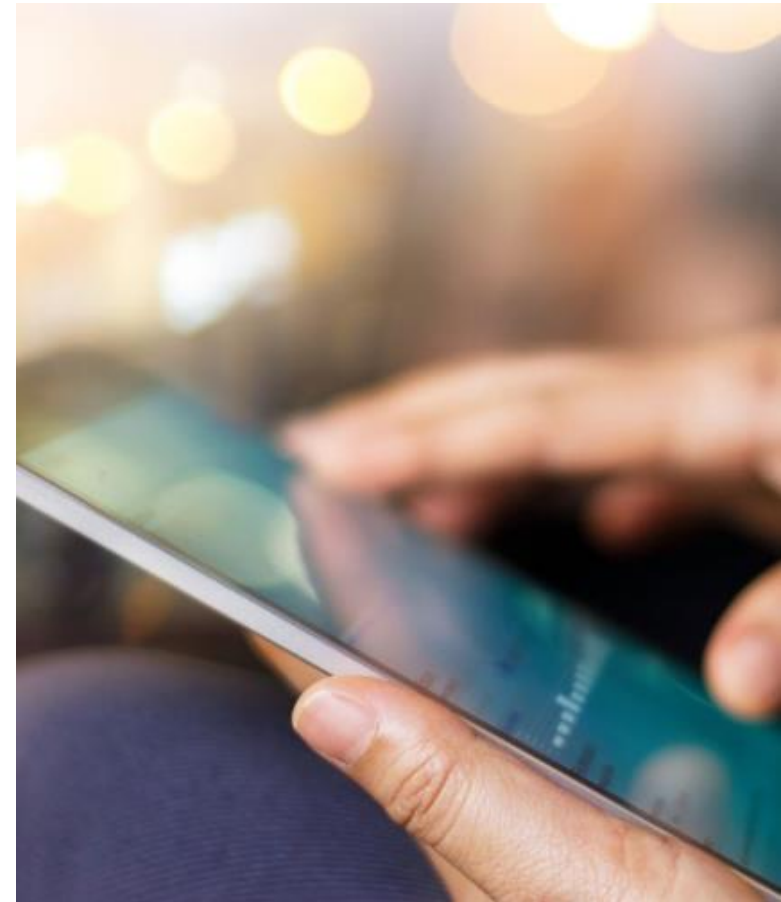
18 May 2022



Interactive Tools and Services

Military OneSource offers a wealth of interactive tools and services to help service members and military families:

- **Financial Counseling**
- **MilTax Services**
- **Language Services**
- **Caregiver Support**
- The Spouse Education and Career Opportunities program
- Mobile Resilience Tools and more



www.MilitaryOneSource.mil • 800-342-9647





Questions?

Your 24/7 connection to information, answers and support.

Your one source for your best MilLife.

800-342-9647 • www.MilitaryOneSource.mil



www.MilitaryOneSource.mil • 800-342-9647

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18 May 2022





U.S. ARMY®



Army Community Service (ACS)

Fort Campbell ACS Outreach Brief – Deployment Fair



Army Community Service (ACS)



ACS provides effective and efficient programs and services that contribute to the readiness and well-being of Soldiers, Retirees, Civilian Employees and their Families.

“Real-Life Solutions for Successful Army Living”

1501 William C. Lee Road
Fort Campbell, Kentucky 42223
(270) 798-9322





Army Community Service Programs

✓ “A” Programs

- Army Volunteer Corps (AVC) 270-956-2934
- ACS Volunteer Program 270-798-2063
- Army Family Action Plan (AFAP) 270-798-4800
- Army Family Team Building (AFTB) 270-798-4800

✓ **Exceptional Family Member Program (EFMP) (270) 798-2727**

- Support Coordination
- Advocacy
- Special Needs Accommodation Process
- Respite Care

✓ **Family Advocacy Program (FAP) (270) 412-5500**

- New Parent Support Program
- Victim Advocate Program – Hotline 24/7 (931) 980-5787

✓ **Financial Readiness Program (FRP) (270) 798-5518**

- Individual Budget Counseling
- Consumer Affairs Office (CAO)
- Army Emergency Relief (AER)





Army Community Service Programs

- ✓ Information & Referral (I&R) Program 270-798-9322
- ✓ Relocation Readiness Program 270-798-6313
- ✓ Military Family Life Counselors (MFLC) 270-205-1917
- ✓ Mobilization, Deployment, & Stability Support Operations (MD&SSO) 270-798-3849/412-3195
- ✓ ACS Outreach Services 270-412-6771/798-2062
- ✓ Solider Family Assistance Center 270-412-6004
- ✓ Survivor Outreach Services (SOS) 270-798-0272

1501 William C. Lee Road

POC Mobilization, Deployment & Stability Support Operations

270-798-3849 / 270-412-3195

18 May 2022





Questions?

<https://home.army.mil/campbell/index.php/acs>





End of Brief

