

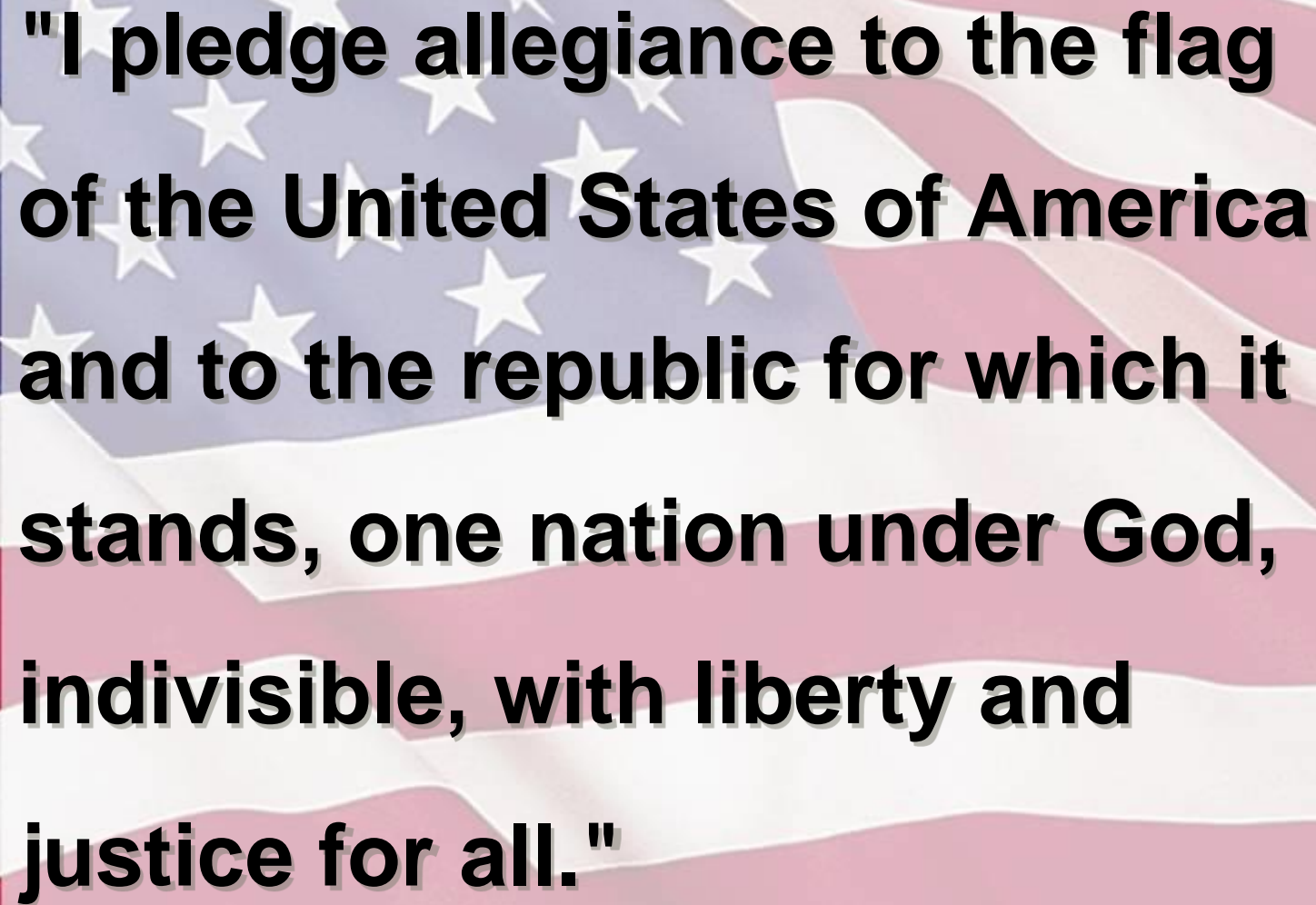


U.S.ARMY®



05 January 2022

Information Exchange

The background of the image is a close-up, slightly blurred view of the United States flag. The stars and stripes are visible, with the blue field of stars on the left and the red and white stripes on the right. A semi-transparent white rectangular box is overlaid on the center of the image, containing the text.

**"I pledge allegiance to the flag
of the United States of America
and to the republic for which it
stands, one nation under God,
indivisible, with liberty and
justice for all."**



Moment of Silence





Agency Directors/ Representatives

- ✓ Blanchfield Army Community Hospital
- ✓ Chaplain
- ✓ Directorate of Emergency Services
- ✓ Directorate of Family and Morale, Welfare and Recreation
- ✓ Directorate of Human Resources
- ✓ Directorate of Public Works
- ✓ DoDEA, Americas Southeast, Fort Campbell Schools
- ✓ Exchange
- ✓ Fort Campbell Commissary
- ✓ Campbell Crossing





AGENDA

Welcome/Opening
PAIO Calendar Update
Comment(s) & Response(s)

Kim Rainey

Special Briefs:

Community Strengths & Themes Assessment
Installation Volunteer of the Year (ACS)
Army Continuing Education System (DHR)
Spouse Employment Center (DHR)
Military Personnel Services Division (DHR)
Army Substance Abuse Program (DHR)

Tiffany Simms
Kristen Geist-Hodgkins
Yolanda Murrey
Patrice Hamilton
Marcus Ufeanyui
Ovetta Jackson-White

Agencies – Hot Topics
Q & A /Closing

COL Jordan





PAIO Calendar of Events

- ✓ **7-10 Jan 22 - DONSA**
- ✓ **14 Jan 22 - DONSA**
- ✓ **17 Jan 22 – Dr. Martin Luther King, Jr. Day**





Comments submitted 01 December

- ✓ **Comment 1:** A digital Garrison app tutorial class? Maybe push out a video on Facebook? How to use the app and its features?
- ✓ **PAO Response:** Video already available regarding Digital Garrison App





Comments submitted on 01 December

- ✓ **Comment 2:** Pedestrian safety lights @ main gate or major intersections. Path or sidewalk for kids from Werner to CPC to Woodlands? Safer for kids!
- ✓ **DPW Response:** We can install pedestrian safety lights but there are requirements for where and how far apart they can be located due to safety issues. Spacing them too close together or putting them in the wrong location can actually do more harm than good. We'd have to know specifically where at the main gate and/or which major intersections the comment submitter is referencing.
- ✓ **DPW Response:** The path/sidewalk from Werner to CPC to Woodlands could be considered. The privatized housing partner leases the land the neighborhoods are on and may consider walking paths within the communities. DPW is responsible for all areas outside the neighborhoods and could connect paths from one community to the other. From Werner to the Woodlands is a long distance though, so it would likely have to be planned in phases. It would be helpful to know the comment submitter's specific recommendations for connections. *(both of these comments need more clarification from the submitter)*





Comments submitted 01 December

- ✓ **Comment 3:** Why are we being told we can't use this bldg. for FRG meetings?
- ✓ **ACS Response:** ACS is committed to its mission in providing effective and efficient programs, services and resources to enhance unit, Soldier and Family readiness as directed by Command. ACS main, building 1501, which now houses the entire ACS Division, minus SOS and SFAC operations and personnel, is a dedicated facility in which ACS conducts programs and services (i.e. classes, training, counsel, guidance, advocacy, events and activities) to support our mission and those tasking's and functions directed by Command in support of mission readiness, such as this morning's Info Exchange.





Commander's Ready & Resilient Council (CR2C)


Tiffany Simms
Community Ready & Resilient Integrator
(270) 412-9825
tiffany.a.simms5.civ@army.mil





Community Strengths & Themes Assessment

The CSTA is designed to capture the qualitative “pulse” of community member’s feelings on quality of life, health, safety, and satisfaction within the environment of an Army installation. In addition to other assessments, the CSTA assists the identification of priorities for the Commander’s Ready and Resilient Council (CR2C) and Working Groups. For questions, please contact Tiffany Simms at **270-798-9825**.



**We care about
what you think**

We want to develop a deeper understanding of issues that relate to the your thoughts on quality of life, health, safety, and readiness at your Army installation.

Please take the
Community Strengths & Themes Assessment
survey and change your community.

CR2C
COMMANDER'S READY & RESILIENT COUNCIL

<https://usaphcapps.amedd.army.mil/Survey/se/2511374537254748>





Questions?





Army Community Service (ACS)

Kristen Geist-Hodgkins
ACS Specialist
(270) 956-2934

kristen.r.geist-hodgkins.civ@army.mil





Installation Volunteer of the Year

National Volunteer Week 17-23 Apr 22

- ✓ **5 Categories:** Soldier and Family Readiness Groups; Child & Youth Services; Community Services; Other Agencies & Organizations; Outstanding Youth
- ✓ All nominees must be registered in the Volunteer Management Information System (VMIS), have a signed DD Form 2793, and have volunteered in the Fort Campbell Community during calendar year 2021
- ✓ Nomination packets went out **03 Jan 22**; suspense for packet return: **NLT 4 Mar 22**
- ✓ 1 Volunteer of the Year nomination per Battalion and Agency/Organization





Volunteer of the Year

Questions?





Directorate of Human Resources (DHR)

Army Continuing Education Systems (ACES)

Yolanda Murrey
Education Services Officer
(270) 798-4918
yolanda.murrey2.civ@army.mil





Army Continuing Education System (ACES)

ACES Services

- ✓ Counseling Services: Assist Soldiers, Family members, and Veterans to establish education and career goals and provide access to education opportunities (classroom, distance learning, college and career programs)
- ✓ Four Department of Defense approved on-post Colleges and Universities
- ✓ Learning Resource Center: Computer lab with internet capability available for college course work and military training requirements
- ✓ Army Personnel Testing: Program encompasses standardized tests to determine eligibility for specialized training and to support the Army's personnel selection and classification process, including language proficiency testing
- ✓ National Testing Center: CLEP/DSST testing and college proctored exams
- ✓ Pearson VUE-Praxis Exam, Emergency Medical Training Certificate, GMAT-Graduate Management Admissions Test, and other certifications/licensure exams

Must register on line at [pearsonvue.com](https://www.pearsonvue.com) for all exams





Army Continuing Education System

Soldier/Family Resources

- ✓ ArmyIgnitED: A 21st century education portal designed for Army personnel to request Tuition/Credentialing Assistance. New portal, new challenges, Soldiers should come to the Education Center for assistance if they experience system functionality issues in ArmyIgnitED.
- ✓ MyCAA: Financial Aid for spouses of E1-E5, W1-W2, 01-02, up to \$2,000 per year for 2 years (<https://mycaa.militaryonesource.mil>)
- ✓ Both Programs listed below are located in the Education Center at 202 Bastogne Ave
 - Educational Opportunity Center (EOC): Free assistance with financial needs and locating schools for desired degree programs
 - Workforce Essentials Adult Education Classes: GED Preparation and English as a second language classes (ESL) **Contact information:**
(931) 542-5040





ACES- Community Outreach

ACES hosts an Annual Joint Graduate Recognition Ceremony and a Spring/Summer and Fall College Education Fair



What: Annual Graduate Recognition Ceremony

When: 25 Mar 22

Why: While Soldiers and Family members earning a degree often cannot participate in their home-school graduation, this ceremony affords graduates the opportunity to be recognized for their achievements in the presence of family, friends, and Command.



What: College Education Fair

When: Summer 2022

Why: To provide a one-stop shop opportunity for Soldiers, Family members, Veterans, Army Civilians, and Retirees to meet face to face with college representatives and local agencies.





Questions?





Directorate of Human Resources (DHR)

Spouse Employment Center Services, Hiring Events & Workshop Updates

Patrice Hamilton
Employment Services Counselor
(270) 798-0593
patrice.n.hamilton.civ@mail.mil





Spouse Employment Center (SEC)

New Service: Remote Work Space

- ✓ Individual work spaces with Wi-Fi
- ✓ Conference room
- ✓ Classroom/computer lab
- ✓ Call to reserve space





Spouse Employment Center (SEC)

Upcoming Hiring Events

✓ **Employer Days**

- Weekly employer visits to the SEC and TAP centers
- Local and national employers
- Details available on SEC Facebook page
- **26 JAN 22** - SEC and TAP Joint Employer Day—Business & IT

✓ **Job Fairs**

- **3 MAR 22** - Hiring Our Heroes Career Summit
- **27 APR 22** - Open Air Hiring Fair





Spouse Employment Center (SEC)

Upcoming Workshops

- ✓ Federal Resume Workshops
 - **11 & 25 JAN 22; 8 & 22 FEB 22**, 1 p.m.-3 p.m.
- ✓ Job Search Strategies Workshop
 - **12 JAN 22 ; 9 FEB 22** 1 p.m.-2:30 p.m.
- ✓ Mastering Resume Essentials Workshops
 - **19 JAN 22**, 9 a.m.-2:30 p.m.
- ✓ Your Next Move for Military Spouses
 - **20 JAN 22**, 9 a.m.-11:30 a.m.
- ✓ Lunch & Learn - 1 hour events
 - **13 JAN 22** - Understanding Military Spouse Preference
 - **24 FEB 22** - Pathways to Federal Employment for Students and Recent Graduates
- ✓ All workshops are facilitated at the Spouse Employment Center (5662 Screaming Eagle Blvd.) Call **(270) 412-1720** to register.





Spouse Employment Center (SEC)

Questions?





Directorate of Human Resources (DHR)

Military Personnel Services (MPSD)

Marcus Ufeanyui
Chief, Transitions & Retirement Services
(270) 798-5280
marcus.a.ufeanyui.civ@army.mil





Soldier Support Center



- ✓ Provide services to Soldiers, Family members, Retirees, Civilians, and Contractors in the surrounding areas
- Military Personnel Services Division(MPSD)
 - Finance
 - Transportation
 - Campbell Crossing(On-post Housing)
 - Housing(Off-post)
 - Parent Central
 - Dental
 - Audiology





ID Card Branch



- ✓ Enrolls eligible personnel in the Defense Enrollment Eligibility Reporting System (DEERS)
- ✓ Issues Common Access Cards (CAC) and other Official Identification Cards (ID) to Soldiers, Family members, Retirees as well as Civilian and Contract Employees working on Fort Campbell

Hours of Operations

- ✓ **Mon - Fri 07:30 a.m.-3:30 p.m.*/Thurs 9 a.m.-3:30 p.m.**
*Senior Commander changed directive in reference to Soldiers attending appointments with spouses prior to 9 a.m.





ID Card Branch



✓ Walk-in customers long wait time is due to the following priority services:

- **Expired CACs**
- **Lost CACs**
- **Pin Reset**
- **Newborn enrollments**
- **New Employee/MEPS/Reserve**
- **Medicare Part B**
- **Newly Retired Soldiers**
- **Elderly/Oxygen Tank/Wheelchair/Special Needs**

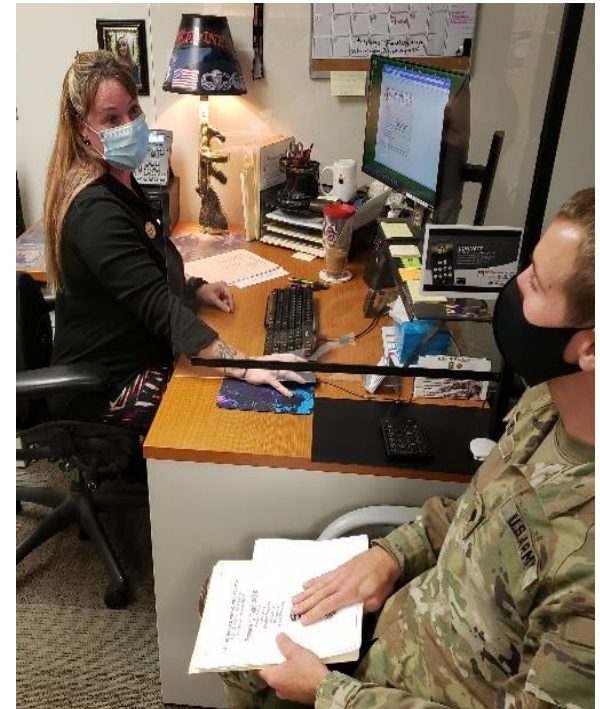
ID Card Online Appointments

✓ To schedule an appointment online use:

<https://idco.dmdc.osd.mil/idco/>

✓ Answers to FAQs can be found at:

<https://home.army.mil/Campbell/index.php/about/id-cards-deers>





Casualty Assistance Center



- ✓ Provides service to the next-of-kin and Family members of critically injured or deceased Active Duty Army Soldiers, Retirees and Veterans within our geographical area of responsibility
- ✓ Responsible for timely and accurate casualty reporting at Army level
- ✓ Ensures the proper care and disposition of a Soldier's remains until burial and personal effects until returned to next-of-kin
- ✓ Prepares orders and coordinates travel for eligible survivors to attend their Soldier's funeral and/or unit memorial at government expense
- ✓ Coordinates Military Funeral Honors
- ✓ Coordinates payment of survivor benefits and entitlements
- ✓ Key required documents: DD form 214 and Death Certificate
- ✓ Contact Information: Kim McKenzie

Bldg. 2703

Tel: **(270) 412-5729**





No Fee Passport / Official Passport



- ✓ Processes requests for family travel to overseas locations
- ✓ Processes request for No Fee Passports for Family members when accompanying Soldiers to new duty station
- ✓ Average process time is 4-8 weeks
- ✓ Required Document(s): orders, ID card and birth certificate if Soldier previously had a no fee passport, a copy is required instead of the birth certificate
- ✓ For appointment and instructions email:

usarmy.campbell.id-readiness.mbx.dhr-mpsd-passports@army.mil

or call **270-798-2036**





Military Personnel Services (MPSD)

Questions?





Directorate of Human Resources (DHR)

Army Substance Abuse Program (ASAP)

Ovetta Jackson-White
ASAP Manager
(270) 412-0214

ovetta.v.Jackson-white.civ@army.mil





ASAP Overview

Organizational Structure

✓ **Drug Testing**

- Civilian Employee Drug Testing
- Military Drug Testing



✓ **Prevention Services**

- Suicide Prevention
- Risk Reduction
- Prevention Education



✓ **Employee Assistance Program (EAP)**





Army Substance Abuse Program

Customers

- ✓ **Drug Testing:** Clients include Fort Campbell Soldiers and Army Civilians in drug testing required-positions. ASAP cannot test Family members, Retirees, or Army Civilians in non-testing positions.
- ✓ **ASAP Specialists:** Primary clients; military units and Soldiers, but are able to provide training and information to Family members, Retirees, and Army Civilians.
- ✓ **Employee Assistance Program (EAP):** The EAP provides services to Army Civilians, Family members, and Retirees. For EAP assistance contact Matthew Younger **270-412-0083** or visit Bldg. 2553, 23rd Street.





Army Substance Abuse Program

EMPLOYEE ASSISTANCE PROGRAM (EAP)

- ✓ The Employee Assistance Program is designed to aid DA Civilian employees, and **Family members** (18 years of age or older)
- ✓ Provides screening, assessment, short-term counseling, and referral services
- ✓ Provides short-term guidance, education, and mediation to Family members for resolution of work and non-work issues
- ✓ Issues include but not limited to:
 - Health
 - Marital
 - Family
 - Financial
 - Alcohol
 - Drugs
 - Emotional, and Others





Army Substance Abuse Program

CAMPAIGNS

- ✓ The ASAP office conducts campaigns all year long. Some national campaigns we participate in:



Alcohol Awareness
Month (April)



Suicide Prevention
Month (September)



Red Ribbon Week
23-31 October



3D Month
(December)

- ✓ The addition of more family-interactive campaigns is in the works





Questions?





Next Information Exchange

02 Feb 22

Army Community Service

1501 William C. Lee Road, 1000

<https://www.facebook.com/FortCampbellACS/>

(270) 798-9322





End of Brief

