

Please Note: The information contained in this handout is intended:

“FOR INFORMATION PURPOSES ONLY”.

Any reference to private organizations and/or their respective activities does not imply endorsement by the United States Government, Department of the Army, or Fort Campbell, Kentucky.

INFORMATION EXCHANGE
12 May 2021 - **“Talking Points”**

PAIO Major Events	Jovita Titman	270-798-9710	jovita.r.titman.civ@mail.mil
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Major Events

- 26 May 21 – 101st ABN DIV Honor Eagle for BG Gill
- 27 May 21 – 101st ABN DIV CSM Change of Responsibility
- 28 May 21 – Fort Campbell High School Graduation
- 28 May 21 – DONSA
- 31 May 21 – Memorial Day

DPW/Housing	Yolanda McDaniel	270-798-3808	yolanda.d.mcdaniel.civ@mail.mil
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PCS In-Bound Housing Services

- Upon arrival Soldiers **MUST** in-process with the Housing Office for Needs Assessment & Home Finding and Restrictive Sanctions
- The Housing Office will connect you to the Army Housing Online User Services (AHOUS) website @ www.housing.army.mil to find community information including schools and utilities.
- Review Rental Agreement Negotiations for compliance with local law
- Housing Advocacy and Advising, Rental Partnership Program (RPP0
- Service Member Civil Relief Act (SCRA) Rights; Deployment, TDY, ETS
- Help establish BAH and answer and questions
- Assist with Landlord and Tenant Complaints and disputes for Service Members and their Families who reside both on and off Post and in Single Soldier Housing (Barracks)
 - Campbell Crossing Residents are encouraged to use their resident guide and Lease Agreement for informal dispute resolution

HOUSING HOTLINE = 270-956-4728

- Use the Housing Hot Line when life, health or safety concerns are not being addressed
- Can be used for both On and Off Post Housing concerns
- Systemic or repetitive issues
- As you deem appropriate
- Never suffer in silence – let the Housing Service Office (HSO) be your advocate



Visit our website:
Housing.army.mil



Join our Facebook Group:
**Fort Campbell Housing
Services Office**

ACS/Relocation

Connie Silk

270-798-6313

connie.c.silk.civ@mail.mil

usarmy.campbell.id-readiness.mbx.acs-relocation@mail.mil

PCS In-Bound Relocation Services

- Pre-arrival – Fort Campbell Automated Welcome Packet
- Welcome Center – 1501 William C. Lee Road and Soldier Support Center
- Every Thursday - Soldier and Family Newcomers Orientation
- Sponsorship (Soldier, Spouse and Youth)
- Lending Closet
- Individual Counseling (Pre-arrival)

Cultural Adaptation Programs

- International Spouse Support
- Citizenship Classes
- English as a Second Language (ESL)
- United States Citizenship and Immigration Service (USCIS) Referrals

Partnering Agencies

- 20th Kalsu Replacement Company
- Blanchfield Army Community Hospital (BACH)
- Housing Services Office/ DPW
- Exceptional Family Member Program (EFMP)/ ACS
- Transportation Office/ ASC 406th AFSBn
- Military Finance
- Military Personnel Services Division (MPSD) Reassignments & Out-processing/ DHR

- Spouse Employment/ DHR
- Child & Youth Services (CYS)/ DFMWR
- School Liaison Officers
- Fort Campbell Veterinary Center

Installation Automated Welcome Packet – Fort Campbell, KY

<https://installations.militaryonesource.mil/military-installation/fort-campbell>



Do You Know About the Online Automated Welcome Packet?

Access allows you to create and print a customizable installation packet of information. You'll find contact information for key programs, services and contacts at the installation to assist you to plan your move.



Fort Campbell Automated Welcome Packet link:
<https://installations.militaryonesource.mil/military-installation/fort-campbell>

Additional information can be found on:
<https://home.army.mil/campbell/index.php>

Relocation Readiness Program
 1501 William C. Lee Rd
 Fort Campbell, KY 42223
 (270) 798-6313/956.2676
 Email: usarmy.campbell.id-readiness.mbx.acs-relocation@mail.mil

ARMY COMMUNITY SERVICE ACS
 RealLife Solutions for Successful Army Living

Apr 2021



- Main Contact Information **270-798-9322**
- Installation Program and Services Directory
- Installation Booklet Download
- Local Community Information

Quick Overview

- Mission and In-depth overview
- Special and Critical Installation information

Base Essentials

- Check-in Procedures
- Major Units
- Emergency Assistance
- Sponsorship

Military and Family Support Services

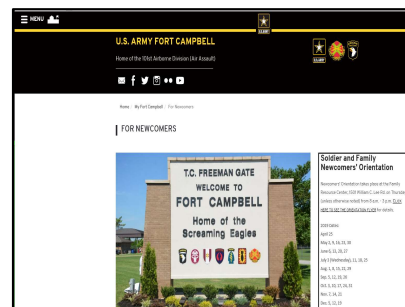
- Child and Youth Services (CYS)
- Exceptional Family Member Program (EFMP)
- Housing
- Military and Family Support Center (ACS Programs)
- Moving (ACS Relocation)
- Education
- Health
- Legal
- MWR
- Transportation

Additional Resources



Facebook

www.facebook.com/fortcampbell/



Fort Campbell Website

<https://home.army.mil/campbell/>



MWR Website

<https://campbell.armymwr.com/>



Digital Garrison (DG) App
Powered by U.S. Army & Exchange

How to apply for a home

- Our friendly leasing team is committed to finding you a home and community that suits your family's lifestyle. We have a variety of homes available for families of all sizes.
- The more information you can share with us the better service we can provide for you and your family.

There are many ways to apply for a home!

- **Online:** Access our online application by clicking the Apply Now button at www.campbellcrossingllc.com
- **Fax:** Download a PDF version of the application on our website. Fax the application and supporting documents to the Campbell Crossing Leasing Center at **931-431-2765**
- **Walk-In:** Visit our Campbell Crossing Leasing Center located at 2702 Michigan Ave., Fort Campbell, KY to speak one-on-one with a leasing consultant. Applications are taken on a walk-in basis during office hours **Mon-Fri, 8am to 1700pm**

Documents required for application:

- PCS Orders
- Dependent Documents
- Current End of Month LES
- DA 31
- FC Form 1906



Thank you for considering Campbell Crossing to meet the housing needs of you and your family. We look forward to serving you.

CAMPBELL CROSSING LEASING OFFICE
2702 Michigan Avenue
Fort Campbell, KY 42223

Phone: 931 431 9003
FAX: 931 431 2765

Monday through Friday
7:30 AM to 5:00 PM

Connect with us on Facebook

Click here to visit our website



25 May 21- Virtual Employer Spotlight: WELLS FARGO

Register at <https://bit.ly/3v42396>. Join USO Transitions and Wells Fargo for an interactive workshop. Learn about virtual interview tips, Wells Fargo employment opportunities and more. The workshop will conclude with breakout sessions where you can connect one-on-one with Wells Fargo hiring staff, learn more about Wells Fargo careers and even conduct interviews!

25 May 21 - Taco Tuesdays

Free! family meals from Moe's. Registration required

Warrior Wednesday's

Active Duty members join us for a *Free!* Lunch every Weds at **11am**. Check our Facebook page for menu & details.

For additional program details, check out USO
Fort Campbell on Facebook at www.fortcampbell.uso.org

Clarksville**Parks & Recreation****Ryan Sample (931) 645-7476****ryan.sample@cityofclarksville.com**

www.clarksvilleparksrec.com

Sleep Under the Stars Campout

15 May 21 at 1400pm and 16 May 21 at 0900am – Billy Dunlop Park

Movies in the Park

22 May 21 - *Star Wars: The Rise of Skywalker*

Pre-show activities start at **1800pm** – Movie begins at sunset – Heritage Park

Queen City Road Race

29 May 21 – 0800am to 12pm at Liberty Park – 10K/\$30 5K/\$25 1M/\$8

13 and under \$3 – Flat, fast, and certified

Pools and Splash Pads - OPEN

29 May 21 – Locations: Swan Lake, Bel Aire, New Providence and Beachaven

usarmy.campbell.medcom-bach.list.pao-users@mail.mil<https://blanchfield.tricare.mil>www.facebook.com/BACH.Fort.Campbell

Ongoing COVID-19 Updates

Air Assault Family Medical Home returning to the hospital. Blanchfield Army Community Hospital's Air Assault Family Medical Home, the hospital's largest family primary care clinic, returns to its original location within the hospital's C Building, **01 Jun 21**.

Since March 2020, the Air Assault Family Medical Home has operated out of Byrd Soldier and Family Medical Home, near Gate 10, as the hospital took precautionary measures to minimize the COVID-19 pandemic's impact on the Fort Campbell community.

All patients with appointments to a medical service in the hospital's B or C Buildings can enter the hospital through the double doors beside the Emergency Center for easier access to their medical appointment.

Guests accompanying patients continues to be limited to required medical support individuals only. The outpatient visitor's policy allows a guest to accompany a patient who requires supervision during outpatient visits. The current inpatient visitor's policy also remains in effect with only one visitor authorized in an inpatient room and during the patient's entire hospital stay.

Facemasks are also required when entering the hospital. Some exceptions may apply to include very young children and certain medical conditions.

BACH expands COVID Vaccine to all enrolled beneficiaries

Blanchfield Army Community Hospital expanded COVID-19 vaccination to all TRICARE eligible beneficiaries age 16 and older. COVID-19 vaccinations are available by appointment only at the Fort Campbell Passenger Processing Center located at 7162 Hedgerow Rd.

Schedule using the link on the hospital's webpage at <http://blanchfield.tricare.mil>. COVID-19 vaccine appointments are not scheduled through the hospital's telephone appointment line, so beneficiaries must use the link on the hospital's website to schedule a COVID-19 vaccine. Walk-in appointments are not authorized.

BACH is using the Pfizer vaccine, which is administered in two doses 21 days apart, so beneficiaries will need to return for the second dose. Second dose appointments may be scheduled through the Dose 2 link on the hospital's website.

COVID-triage and testing continue to support you and your families

Beneficiaries with COVID-19 symptoms (fever, cough, shortness of breath, chills, muscle pain, sore throat, new loss of taste or smell) or who have been in close contact with a COVID-19 infected person may utilize the TRICARE Online Patient Portal to initiate communications with a BACH COVID-19 Triage Nurse. Patients with COVID-19 symptoms are encouraged to complete a COVID-19 screening questionnaire using www.tricareonline.com. A COVID-Triage nurse will contact patients within

24 hours after submitting the screening questionnaire. Using TOL shortens the time waiting to speak to a COVID-Triage Nurse and allows individuals to complete the form anytime, day or night.

In addition, patients may call the hospital's COVID-Triage line at **270-798-4677** (HOSP) or **931-431-4677**, option 2. After hours, beneficiaries may utilize TOL or call the MHS Nurse Advice Line at **1-800-TRICARE (874-2273)**. Nursing staff who support the NAL phone lines can assist beneficiaries with non-life threatening medical concerns and provide further guidance. Beneficiaries experiencing a medical emergency, such as a severe shortness of breath or difficulty breathing should call **911**.

General Information

Entrance beside Emergency Center now open to patients/staff. With the return of Young Eagle and Gold Army Medical Homes inside the footprint of the hospital building, all patients with appointments to a medical service in the hospital's B or C Buildings can enter the hospital through the double doors beside the Emergency Center entrance. This provides easier access and parking for patient appointments utilizing services in B or C Buildings.

Blood Drives

There is always a great need for blood donations, and due to COVID-19, there is now a greater-than-ever need for blood. The American Red Cross blood mobile will be at Byrd Medical Home 10 May 21, Fort Campbell Commissary 18 May 21 and Blanchfield Army Community Hospital 18 May 21. Schedule an appointment at <https://www.redcrossblood.org/give.html/drive-results?zipSponsor=42223>.

May Monthly Health Themes

National Mental Health Month. Congress designated the month of May as National Mental Health Month. Since 1949, the activities associated with National Mental Health Month have increased the public's awareness of behavioral health issues and the reality of behavioral health illness. Each year various organizations, community groups, Families and individuals across the country participate in this public campaign intended to raise awareness about behavioral health diagnosis such as depression, post-traumatic stress and a host of other behavioral health diagnosis impacting Soldiers, Families, Veterans and civilians.

BACH General Information

Missed Drug Take Back Day?

Properly dispose of your expired, unused or unwanted medicine by dropping them in the Drug Drop Boxes placed inside the hospital's Main Pharmacy or Town Center Pharmacy during business hours. Accepted items include: prescription medications, controlled substance medication, over-the-counter medication, vitamins, medicated ointment/lotion, liquid medication in leak-proof containers and transdermal skin patches. Items not accepted include: needles, thermometers, contraband drugs, infectious waste/medical waste, personal care products, business waste, hydrogen peroxide, aerosol cans, and inhalers.

How do I schedule/cancel appointments?

If you need to make or cancel an appointment at any of the Soldier or Patient-Centered Medical Homes, you may go online at www.tricareonline.com or you may call **270-798-4677/ 931-431-4677** or if outside the calling area **1-866-524-4677**. See the complete listing of Soldier and Patient-Centered Medical Homes below.

- Appointments can be made from **0600am – 1630pm, Mon- Fri**
 - Appointments can be cancelled 24 hours a day, seven days a week by leaving a voicemail message.
 - Advice nurses may be reached by calling the appointment line
 - You can also schedule and cancel appointments online at www.tricareonline.com.
 - TRICARE® Online Patient Portal Secure Messaging Services allow patients to schedule web visits with their primary care manager, book appointments, request and review lab and test results, email your care team a question, request medication refills, or request a referral at www.TOLSecureMessaging.com.
- To register for online services, visit your care team administrator.

BACH 650 Joel Drive

Gold Family Medical Home

Young Eagle Medical Home (Team Flight or Team Soar)

Byrd 7973 Thunder Blvd.

Byrd Soldier or Family Medical Homes

Air Assault Family Medical Home (Team Apache, Team Blackhawk, Team Comanche, Team Huey – temporarily located at Byrd until June 1)

LaPointe 5979 Desert Storm Avenue

Bastogne Soldier Medical Home

Rakkasan Soldier Medical Home

Strike Soldier Medical Home

Screaming Eagle Medical Home Medical Office Building One,

647 Dunlop Lane, Suite 301

(Community Based Medical Home in Clarksville, Tenn.)

Campbell Army Airfield Medical Home 7149 Black Sheep Run

Food Distribution Event with “FORT CARE”

“Fort Care” – Food Distribution from 0900am-1300pm

- **18 May 21**
- **22 Jun 21**
- **27 Jul 21**
- **24 Aug 21**

Food distribution takes place in the Liberty Chapel Parking Lot - This is a “First-Come, First-Served” drive through event. Families will receive a box of perishable food and one gallon of milk

Please contact your Unit Chaplain for additional information.