



DEPARTMENT OF THE ARMY
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT CAMPBELL
T39 INDIANA AVENUE, SUITE 223
FORT CAMPBELL, KENTUCKY 42223-5617

AMIM-CBG-ZA (690-400a1)

28 June 2021

MEMORANDUM FOR New Team Member

SUBJECT: Welcome to the Fort Campbell Workforce

1. It is with distinct honor and great pleasure that we welcome you to the United States Army Garrison (USAG) Fort Campbell, and the Installation Management Command (IMCOM) workforce. Your skills, expertise, and professionalism are instrumental in meeting our *Vision: "The Best Soldier and Family Experience"*. You can directly influence our vision through the positive relationships you will create when providing services to our many customers.
2. The USAG-Fort Campbell team is dedicated to ensuring mission readiness by supporting the intense training requirements of our tenant units to prepare for their missions, taking care of the needs of their Families, and setting the standard for integrating and delivering installation services and base support to ensure readiness, empower resiliency, and enable our Soldiers, Families, Civilians, Retirees, and Community Partners to remain *Unmatched!* Your dedication as an Army Civilian ensures the success of our mission and quality of life for our Soldiers and their Families.
3. As a member of IMCOM and this installation, your role in providing customer service to Soldiers, Army Civilians, wounded warriors, retirees, their Families, and survivors helps build a ready and resilient Army. We take care of people and help fulfill the promise to make available effective and efficient installation services. You are now part of a great Army Community!
4. Ultimately, you are the face of the Army's commitment to Soldiers, Families, and the others we support. How you treat every customer you touch, regardless of their rank or status, is indicative of our collective reputation. Teamwork is the hallmark of Fort Campbell. Our Soldiers, Civilians, Retirees, Veterans, Family members and communities work together to sustain Fort Campbell as the Army's premier power projection platform and a "World Class Army Home".
5. As a member of Garrison, you have joined a team of over 100,000 IMCOM professionals. Your opportunities for advancement and movement to other locations is limited only by your commitment, your personal desires, and your performance. You will be expected to meet professional development requirements and continually develop as a professional. We expect you to commit to a progressive program of self-development coupled with formal training to ensure that working together we enable you to reach your full potential.
6. As a member of our workforce, you will ensure Fort Campbell remains an enduring, efficient, effective, and sustainable installation capable of supporting the Warfighter well into the future. We welcome you as a valued member of this community and as a member of the greatest organization and workforce in the Army.

Army Strong! We Are The Army's Home - Serving the Rugged Professional

JOSEPH G. HARBOUR
CSM, USA
Garrison Command Sergeant Major

ANDREW Q. JORDAN
COL, SF
Commanding