

DISASTER SURVIVOR APPLICATION CHECKLIST

To apply online at DisasterAssistance.gov:

- Go to www.DisasterAssistance.gov on your desktop, mobile, or tablet device.
- Click **Find Assistance** and answer questions to get a list of assistance you may be able to apply for.
- Click **Apply Online** to complete a FEMA application.
- Come back after you apply and click **Check Status** to create or sign in to an account and check the status of your application.

To apply by phone, call the FEMA Helpline:

- 1-800-621-3362
- 711 available.
- If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

To apply for assistance that FEMA doesn't manage:

You must follow the instructions provided for each program on DisasterAssistance.gov. This may require going to other agency websites.



INFORMATION CHECKLIST

Before you start your application, please have the information below and a pen and paper ready.

- Social Security Number**
You, another adult, or a minor child member of your household must have a Social Security number. You or they must also be a U.S. citizen, non-citizen national, or qualified alien.

If you don't have a Social Security number, go to the page below. You will get instructions on what to do and what documents you will need:

www.ssa.gov/ssnumber/

Once you have your number, you can go to DisasterAssistance.gov or call the FEMA Helpline to apply.
- Financial Information**
Provide your total annual household income, before taxes, at the time of the disaster.
- Contact Information**
Provide the address and phone number of the property where the damage occurred, and the address and phone number of where we can reach you now.
- Direct Deposit Information (optional)**
If approved, we can deposit the funds directly into your bank account. You just need to provide the following banking information:
 - Bank name
 - Type of account (like checking or savings)
 - Routing number
 - Account number
- Insurance Information**
Describe the type(s) of insurance coverage you have. This could include coverage under policies like homeowners, flood, automobile, or mobile home.
- Damage Information**
Describe the damage caused by the disaster. Include the type of disaster (like flood, hurricane, or earthquake) and the type of home or vehicle (like a condo, house, or mobile home, or a car or truck).

NEED HELP? If you need help with the application, please call the FEMA Helpline.