



## General Information

### ➤ Location

- We are located in the Soldier Support Center located directly across from the PX (in the old commissary), Building 2702 RM 202 on the corner of Michigan Avenue and Indiana Avenue. Phone number: 270-798-2424

### ➤ Hours of Operation

- Monday, Tuesday, Wednesday, and Friday
  - 0800 – 1600
- Thursday
  - 0900 – 1600
- Active Duty Soldiers
  - 0900 – 1600
- Civilians / Retirees
  - 0800 - 1600
- Lunch
  - We do not close for lunch but we do go to half-staff from the hours of 1100 to 1300. You may encounter longer wait times, this applies to walk-in and appointments
- FRIDAY- WALK-IN ALL DAY (until further notice) regular hours of operations for Active Duty and DEP without POA still apply.

### ➤ Renew Active Duty CAC / Issues with CAC

- This office does not service Soldiers assigned to PSDR (BDE) units. See your BDE S-1 for service. Specific non-PSDR Soldiers are serviced here.

### ➤ Appointments (Appointments are only done online)



- <https://idco.dmdc.osd.mil/idco/>

### ➤ Instructions

- ID Card Office Locator and Appointment
- KY 42223
- Radius: 100 miles
- FT. Campbell
- Schedule An Appointment

### ➤ Appointments guarantee you get seen ahead of the majority of walk-ins.

### ➤ Ensure your Appointment is scheduled for BLDG 2702 Michigan Ave. ONLY!!





- **NOTE: WHEN SPONSOR IS UNABLE TO ACCOMPANY YOU; ORIGINAL VALID POWER OF ATTORNEY WILL ALLOW YOU TO CONDUCT BUSINESS ON SPONSOR'S BEHALF. NO ALTERATIONS TO POA OR COPIES WILL BE ACCEPTED.**

