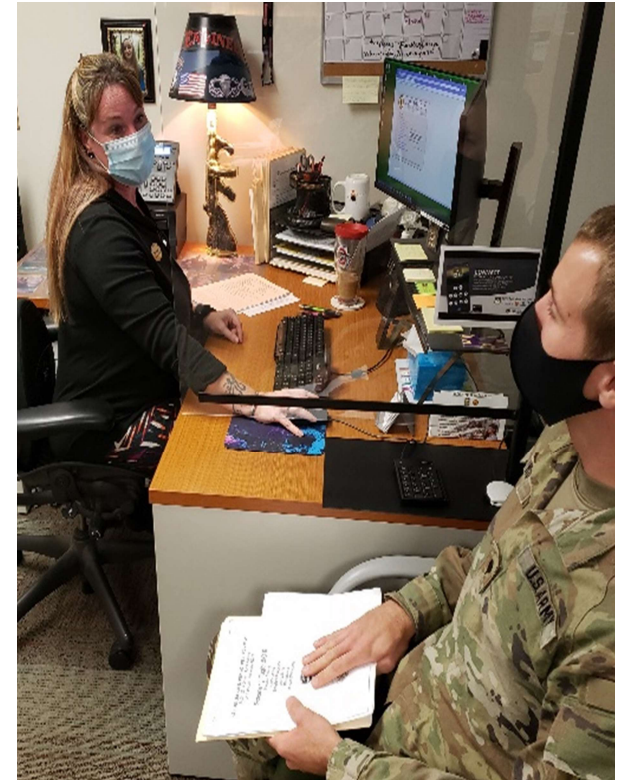




ID Card Branch



- ✓ Enrolls eligible personnel in the Defense Enrollment Eligibility Reporting System (DEERS)
- ✓ Issues Common Access Cards (CAC) and other Official Identification Cards (ID) to Soldiers, Family Members, Retirees as well as Civilian and Contract Employees
- ✓ ID Card Online Appointments
 - ✓ To schedule an appointment online use:
<https://idco.dmdc.osd.mil/idco/>
- ✓ For answers to FAQs can be found at:
<https://home.army.mil/Campbell/index.php/about/id-cards-deers>
- ✓ Call (270) 798-2424/(270) 798-5280/(270) 798-6743





ID Card Branch



Hours of Operation

- ✓ Monday – Friday 0730-1530/Thursday 0900-1530
- ✓ Customer long wait time is due to the following emergencies services provided by DEERS
 - **Newborn enrollments**
 - **Expired CACs**
 - **Lost CACs**
 - **Pin Reset**
 - **New Employee/MEPS/Reserve**
 - **Medicare Part B**
 - **Newly Retired Soldiers**
 - **Elderly/Oxygen Tank/Wheelchair/Special Needs**

