



## U.S. Army Garrison Fort Buchanan

### Hours of Operation As of: December 12, 2020



Organization	Open / Closed	Service Hours	Service Comments
<b>THESE FACILITIES HAVE REGULAR HOURS OF OPERATIONS</b>			
<b>Directorate of Emergency Services (DES)</b>			
Borinqueneers Gate	Open	24/7	
Visitor Control Center	Open	Mon-Fri: 7 am - 4 pm	(787) 707-3995
Rodriguez Army Health Clinic (RAHC)	Open	Mon-Fri: 7 am - 4 pm	Call First - (787) 707-2555 / 2558 PHA (787) 707-2584 Call First - Pharmacy (787) 707-2319 / 2846 / 2858
Veterinary Treatment Facility	Open	Pharmacy M-F: 8:30 am - 4 pm Tues-Fri: 8:30 am - 4 pm	(787) 707-2038
TRICARE	Open	M-F: 7 am - 3:30 pm Limited walk-in Capability (Appointments Preferred) Program Operations - DHA Call First	1 (877) 451-8659 OPTION #4 or 1 (215) 942-8393 DHA: (787) 707-2665
Directorate of Public Works (DPW)	Open	Mon-Fri: 7 am - 4 pm	(787) 707-3971
<b>Army and Air Force Exchange (AAFES)</b>			
Main Store	Open	Sun-Mon: 9 am - 5 pm Tues-Sat: 9 am - 7 pm	(787) 792-8989 / (787) 783-5494
PXtra	Open	Sun-Mon: 9 am - 5 pm Tues-Fri: 9 am - 7 pm Sat: 9 am - 5 pm	(787) 792-7037
Service Station - Fuel Only (Store and Bays Closed)	Open	24 hrs / 7 days a week Credit Card Access to Fuel Pumps Only	(787) 792-0180 ext 309 Mon-Sat from 0900-1700 for assistance.
Military Clothing Services & Sales	Open	Tues-Sat: 9 am - 5 pm Sun-Mon-Closed	(787) 792-8509
<b>AAFES Concessions</b>			
Starbucks	Open	Sat-Sun 8 am - 5 pm Mon-Fri 6:30 am - 5 pm	(787) 792-1799
GNC	Open	Mon-Sat 9 am - 5 pm Sun-Closed	(787) 783-2523
Mi Cafeito	Open	Mon-Fri: 6 am - 1 pm Sat-Sun-Closed	(787) 232-5337
Optometry Services	Open	Tues-Fri: 9 am - 5 pm Sat: 9 am - 1 pm Sun- Mon-Closed	(787) 781-6721 Appointment only, arrive 30 min. prior, <b>not earlier.</b>
Optical Shop	Open	Mon-Sat: 9 am - 5 pm Sun-Closed	(787) 783-2544 Appointment only, 30 min. prior, <b>not earlier.</b>
Barber Shop	Open	Mon-Sat: 8 am - 5 pm Sun-Closed	Under new Mangement, no telephone number available, walk-ins allowed, all precautionary measures will be observed.
Beauty Shop	Open	Tues-Sat: 9 am - 5 pm Sun-Mon - Closed	Under new Mangement, no telephone number available, walk-ins allowed, all precautionary measures will be observed.
Dry Cleaning / Alterations	Open	Mon-Sat: 9 am - 5 pm Sun-Closed	(787) 529-2072 Appointment only, arrive 30 min. prior, <b>not earlier.</b>
Thrifty Car Rental	Open	Mon-Sat: 9 am - 5 pm Sun-Closed	(787) 793-0011 Appointment only, arrive 30 min. prior, <b>not earlier.</b>
Key & Locks	Open	Mon-Sat: 9 am - 5 pm Sun-Closed	(787) 679-6179 Appointment only, arrive 30 min. prior, <b>not earlier.</b>
Wireless Kiosk	Open	Mon-Sat: 9 am - 5 pm Sun-Closed	(787) 775-7300
Mas Exchange Car Sales	Open	Mon-Fri: 9 am - 5 pm Sat - Sun-Closed	(787) 783-2455 Appointment only, arrive 30 min. prior, <b>not earlier.</b>
<b>AAFES Food Court</b>			
Subway	Open	Mon-Sat: 8 am - 4 pm Sun-Closed	(787) 792-8989 Ext. 306
Taco Bell	Open	Tues-Sun: 10:30 am - 5 pm Mon-Closed	(787) 792-8989 Ext. 302
Pizza Hut	Open	Mon-Fri: 11 am - 2 pm Sat-Sun-Closed	(787) 792-8989 Ext. 301
Boston Market	Open	Tues-Sat: 10:30 am - 3 pm Sun-M-Closed	(787) 792-8989 Ext. 304
Charley's	Open	Sun-Mon: 7 am - 5 pm Tues-Sat: 7 am - 6 pm	(787) 792-8989 Ext. 303
Popeye's	Open	Sun-Mon: 10:30 am - 5 pm Tues-Sat: 10:30 am - 6 pm	(787) 792-8989 Ext. 300
Burger King	Open	Mon-Sat: 7 am - 4 pm Sun-Closed	(787) 792-8989 Ext. 305
IHG El Caney Lodge	Open	24/7	(787) 792-7977
<b>THESE FACILITIES HAVE ADJUSTED HOURS OF OPERATIONS</b>			
<b>Directorate of Emergency Services (DES)</b>			
Spc. Frances M. Vega Gate	Open	M-Sat 6 am - 6 pm Sun - Closed	Only for Military and Key and Essential Employees CAC holders
<b>Logistics Readiness Center (LRC)</b>			
Warehouse & Fuel Services	Open	Wed: 7 am - 4 pm Sat-Sun Closed	(787) 707-3970
Transportation Services	Open	Wed: 7 am - 4 pm Sat-Sun Closed	(787) 679-6597
Civilian Personnel Advisory Center (CPAC)	Open	M-F: 8 am - 4 pm Sat-Sun Closed	Via telework (787) 707-3349 / 3925 NAF: (787) 707-3988
<b>Directorate of Human Resources (DHR)</b>			
ID Cards	Open	M-F: 7 am - 3:30 pm Sat-Sun Closed	(787) 707-3938 / 3907
Casualty Assistance	Open	M-F: 7 am - 3:30 pm Sat-Sun Closed	(787) 707- 3916
Retirement Services	Open	M-F: 7 am - 3:30 pm Sat-Sun Closed	(787) 707-3938 / 3897
SFL-TAP	Open	M-F: 7 am - 3:30 pm Sat-Sun Closed	By email: usarmy.buchanan.id-readiness.mbx.sfl-tap-center@mail.mil
Defense Military Pay Office	Open	M-F: 8 am - 12 pm Sat-Sun Closed Telework: M-F 1 pm - 4:30 pm	(787) 707-2213 Email: usarmy.buchanan.dfas.mbx.digital-workflow@mail.mil
Education Center	Open	Mon, Wed, Fri- 7 am - 3:30 pm / Tue, Thu Full service on-site	Via telephone: (787) 707-4354 Mon, Wed, Fri or email: nancy.ramosberrios.civ@mail.mil
Publications	Open	M-F: 7 am - 3 pm Sat-Sun Closed	Via telework (787) 707-4504
FOIA	Open	M-F: 7 am - 3 pm Sat-Sun Closed	Via telework (787) 707-4504
Army Substance Abuse Program	Open	M-F: 7 am - 3 pm Sat-Sun Closed	Via telework (787) 707-3125 / 4504
Mail and Distribution	Open	M-F: 7 am - 3 pm Sat-Sun Closed	Follow instructions on front door (787) 707-4504
Resource Management Office (RMO)	Open	M-F: 7 am - 5 pm Sat-Sun Closed	Via telework (787) 707-5179
Installation Legal Office (ILO)	Open	M-F: 7:30 am - 5 pm Sat-Sun Closed	By appointment only: Via telework (787) 707-5155
Mission Installation Contracting Command (MICC)	Open	M-F: 7 am - 4 pm Sat-Sun Closed	Via telework (787) 707-2489
Religious Services Office (RSO)	Open	M-F: 8 am - 4 pm Sat-Sun Closed	Via telework (787) 707- 4008 / 3405
<b>Directorate of Family, Morale, Welfare &amp; Recreation (DFMWR)</b>			
<b>Child &amp; Youth Services</b>			
CYS (Service Administrative Staff and PCS (Parent Central Services) Offices)	Open	M-F: 8 am - 5 pm Sat-Sun Closed	CYS (787) 707-3569 / PCS (787) 707-3787 / 3434
<b>Army Community Services</b>			
Employment Readiness and Volunteer Services	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3365
Army Emergency Relief / Financial Readiness	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3310
Exceptional Family Member Program	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3295
Family Advocacy Program Victim Advocate Services 24/7 helpline	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3709 / 24/7 helpline (787) 221-7982 FAP Treatment RAHC on-call (787) 420-9316
Relocation Readiness Program	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3290 / 3481
Information and Referral Program	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3804/3948
Army Family Action Plan (AFAP)	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3290
Master Resilience Training (MRT)	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3295
Mobilization & Deployment Readiness	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3290
Survivor Outreach Services	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3292
Military and Family Life Counselor	Open	M-F: 8 am - 5 pm Sun - Closed	By appointment (787) 685-3423 / (787) 685-3429
Sexual Harassment and Assault Response Program (SHARP) helpline 24/7	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3481 24/7 helpline (787) 406-4222 / email: pallas.l.cryer-arris.civ@mail.mil
Lending Closet	Open	M-F: 8 am - 5 pm Sat-Sun Closed	By appointment (787) 707-3481
<b>MWR Card</b>	Open	Closed Mondays: Dec 7, 14 and 21 Closed week of Dec. 22 to 29 and Sat-Sun Open Tues to F: 7:30 am - 3:30 pm	Located at the VCC Bldg. 630, Borinqueneers' Gate (787) 707-3215
<b>Library</b>	Open	M-F: 9 am - 5 pm Sun-Mon Closed	(787) 707-3208
<b>Gym - Sports and Fitness Center</b>			
Sports and Fitness	Open	M-F: 5 am - 6 pm Sat-Sun Closed	Active Duty Military, DA Civilians and Residents; maximum of 20 customers, by reservation only; one hour of workout; sauna is closed; no group classes. (787) 707-3767 / 3763 / 3277
Intramural Sports	Open	Virtual Events Only	
<b>Golf</b>			
Snack Bar / Driving Range / Course	Open	Tues, Wed, Fri, Sat-Tee Times 7 am to 6 pm Sun, Mon, Thu - Closed Social Fri, 4 pm - 7 pm	Open for Active Duty, DA Civilians and Residents, by reservation only, one person per golf cart; Snack Bar - Grab and Go (Breakfast - Wed to Sat from 6:30 am and Lunch) (787) 707-3559
Pro Shop	Open	Tues, Wed, Fri and Sat 7 am to 4 pm Sun, Mon, Thu - Closed	(787) 707-3559
<b>Bowling</b>	Open	W-Sat 11 am-5 pm Lunch and Snack Bar W-Sat 11 am-5 pm Open Bowling	Reservations Encouraged (787) 707-3272 / 2568 / 2564
<b>Outdoor Recreation</b>	Open	Tues, Thu, Fri 8 am - 4:30 pm Sat: 8 am - 1 pm Closed Sun, Mon, Wed	(787) 707-3734 / 3138 (787) 600-7658
<b>Community Club and Borinqueneer Bar &amp; Patio</b>	Open	Mon-Tues 11 am - 6 pm Wed: 11 am - 7 pm Thur-Fri: 11 am - 8 pm	Dine-in during lunch only (at 25% capacity) (787) 707-3535 / 3516 / 3515
<b>Auto Skills Center</b>	Open	M-F: 7:30 am - 4:30 pm	By appointment only (787) 707-3972 / 3531
<b>Leisure Travel Services</b>	Open	M - Fri: 8 a.m. - 4:30 p.m.; Tues, Wed, Fri on site, Bldg. 148, Mon & Thu: Telework Sat & Sun - Closed	(787) 707-4344, (787) 707-4343
<b>Department of Defense Education Activity (DoDEA Schools)</b>	Open	Mon-Fri Virtual Instruction	Virtual Instruction for All Students (787) 707-4623
<b>Commissary (DeCA)</b>	Open	M Closed Tues-Sun 9 am - 6 pm	(787) 707-2245 / 2088
<b>Pentagon Federal Credit Union</b>	Open	Mon-Tues-Thurs-Fri: 9 am - 1 pm Wed-Closed	(800) 247-5626
<b>THESE FACILITIES ARE CLOSED UNTIL FURTHER NOTICE</b>			
<b>Logistics Readiness Center (LRC)</b>			
Maintenance Services	Closed	NA	NA
<b>Directorate of Human Resources (DHR)</b>			
Printing Services	Closed	NA	NA
<b>Banco Popular</b>	Closed	NA	NA