

Please contact Gabi Jacob (gjacob@gomainspring.com) or 240-425-4422 for any questions regarding application.

Closing date: November 1, 2019

Please apply directly to our jobs board, located at:

<https://cornetser.applytojob.com/apply/fDy3p5WHe5/Network-Specialist?source=Ft+Bragg+jobs+board>

Job Name: Network Specialist

Job Location: Ft. Bragg, NC

Type: Fulltime, Mon-Fri

Start Date: Immediately

Salary: \$60 - \$75K / year

Clearance Required: Yes

Primary Roles and Responsibilities:

The Network Specialist position is responsible for providing technical guidance for directing and monitoring information systems operations. This position designs, builds and implements network systems.

Essential Duties and Responsibilities:

- Directs compilation of records and reports concerning network operations and maintenance. Troubleshoots network performance issues. Analyzes network traffic and provides capacity planning solutions
- Monitors and responds to complex technical control facility hardware and software problems. Interfaces with vendor support service groups to ensure proper escalation during outages or periods of degraded system performance
- Manages the installation, testing, and support of network communications, including LAN/MAN/WAN systems
- Plans large-scale systems projects through vendor comparison and cost studies
- Performs system-level configuration of products including determination of hardware, OS, and other platform specifications
- Performs a variety of systems engineering tasks and activities that are broad in nature and are concerned with major systems design, integration, and implementation, including personnel, hardware, software, and support facilities and/or equipment
- Provides quality assurance review and the evaluation of new and existing software products
- Provides assistance and oversight for all information systems operations activities, including computer and telecommunications/communications operations, data entry, data control, LAN/MAN/WAN administration and operations support, operating systems programming, system security policy procedures, and/or web strategy and operations
- Provides input to policy level discussions regarding standards and budget constraints
- As assigned, supervises all personnel engaged in the operation and support of network facilities, including all communications equipment on various platforms in large scale or multi-shift operations

- Supervises complex operations that involve two or more additional functions such as, but not limited to, network operations, systems security, systems software support, and production support activities
- Monitors and responds to hardware, software, and network problems
- Provides the routine testing and analysis of all elements of the network facilities (including power, software, communications machinery, lines, modems, and terminals)
- Utilizes software and hardware tools and identifies and diagnoses complex problems and factors affecting network performance
- Troubleshoots hardware/network systems when necessary and makes improvements to the network

Requirements

- Baseline Certification: CompTIA Security+
- Professional IT Certifications, such as: Microsoft MCP, MCSA or MCSE, Cisco CCNA, VMware VCP, A+, Network+ and Security+
- Computing Environment Certification: Microsoft SVR+ or Server 2012/2016. (Microsoft SVR+ or Server 2012/2016 required with 120 days of hire)
- Interpersonal skills: such as telephony skills, communication skills, active listening and customer-care
- Diagnosis skills of technical issues
- Ability to multi-task and adapt to changes quickly
- Technical awareness: ability to match resources to technical issues appropriately
- Service awareness of all organization's key IT services for which support is being provided
- Understanding of support tools, techniques, and how technology is used to provide IT services
- Typing skills to ensure quick and accurate entry of service request details
- Self-motivated with the ability to work in a fast moving environment
- Must be willing to travel within the US (CONUS) 40-60% of the time
- Must be willing to travel abroad (OCONUS) and be ready to deploy abroad within ~ 120 days of hire. OCONUS Travel (tour) length can range from six months to one year.
- Primary OCONUS locations are: South West Asia, Germany and Korea

About MainSpring

MainSpring is an IT strategy and consulting firm that arms organizations with the strategy, tools and resources to grow. We foster a family-friendly, innovative, challenging, fun working environment earning the distinction of being one of The Washingtonian's 50 Great Places to Work and countless awards for employee programs, growth and innovation.

- Competitive salaries, 401k matching, performance-based merit reviews and bonus programs, including referral bonuses
- Medical, dental and vision benefits
- Life insurance policy, STD and LTD 100% paid by MainSpring
- Paid time off for vacation, personal/sick leave, marriage leave (1 week), maternity and paternity leave (2 weeks), for eligible full-time employees

- Professional development opportunities, training and certifications when required, computer purchase assistance, tuition reimbursement program
- Recognition programs, including monthly kudos, Employee of the Quarter and annual presidential awards for MainSpring employees who best represent MainSpring

Founded in 1993, MainSpring is headquartered in Frederick, Md., with offices in Florida, Ohio, Washington and Wisconsin. The firm supports a wide range of clients including businesses, non-profits and government agencies such as the Department of Defense.

Like our clients, people tend to stay at MainSpring. If you think you're a match, let's connect.