

CRM

(Customer Relationship Management)

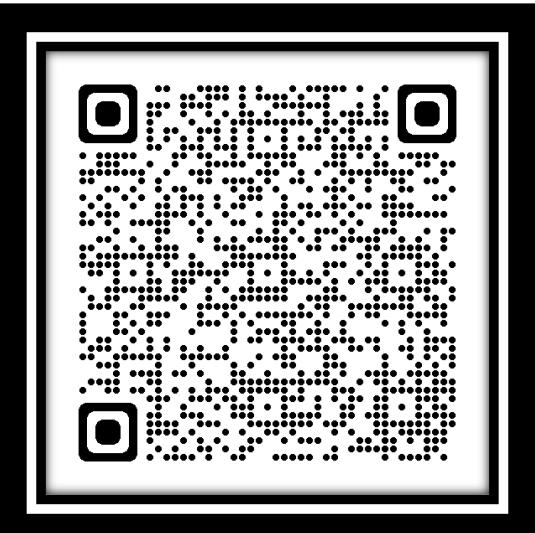
For pay related inquiries



INTEGRATED PERSONNEL AND PAY SYSTEM - ARMY

For more Information

Please visit the Ft. Liberty AMPO Homepage



Category Select MIL PAY

*Category

*Type

*Detail

Does this issue impact your pay?

*Summary

Description

3

AOS/Unit Data/Position Data
Absence Management
Access/Security
Accessions
Awards
Benefits
Career Management
Change Request
Enhancement Request
Evaluations
IPPS-A Knowledge Base
IPPS-A Technical Issues
Job Data
Pay Inquiry
Policy Updates
Promotions & Selections
R3 Training RFI
Records Management
SSI-Cadre and Students ONLY

*Category

*Type

*Detail

Does this issue impact your pay?

*Summary

Description

4

Advances
Bonus
Claims
Deductions
Earnings
Entitlements
NET Pay Distribution
Reimbursement
Special Pay
Taxes
Travel Pay

Type Select all that apply

Please provide the following information when submitting your case:

- Provide the Empl ID/DOD ID:
- Email of the requesting User:
- Provide a description of the data issues
- Provide the correct data/status
- Provide screenshots of the error/issue and the page that generated the error/issue:

4. How do you want to be contacted, email or phone?

Verify your contact information is correct.

Name: SGM JULIE HARRIS

Contact Method: Email

Reported By: SGM JULIE HARRIS

Create Case for: SGM JULIE HARRIS

Create Case for Direct Report

Member Contact Details

Email: JULIE.D.HARRIS4.MIL@AF

3. Add any documents you have showing what is going on.

Attachments

Add Attachments

You have no attachments.

1. Summary: What is going on with your pay?

2. Description: Put the specific details that you understand at this point. What details can help the person looking into your pay understand why you think there is an issue?

5.



Select the detail type.

If your pay is affected, change this to "Yes".

Does this issue impact your pay? Yes

Detail: BASIC Allow for Housing (BAH)

Type: Entitlements

Category: Pay Inquiry



Basic Allow for Housing (BAH)

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Basic Allow for Subs (BAS)

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Basic Deposit

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Family Subsistence Supp Allowance

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Direct Deposit

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

CMs

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Basic Pay

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Basic Allow for Subs (BAS)

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Family Separation Allowance

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Other

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Retirement

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Save Pay

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Unit Training Assembly

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry

Active Duty

Entitlements

Type: Pay Inquiry

Category: Pay Inquiry