



# We are IMCOM

*July 2016*

The Installation Management Command integrates and delivers base support to enable readiness for a globally-responsive Army

**We are the Army's Home**

Serving the Rugged Professional



# We are IMCOM

We are Readiness  
We are Support  
We are Culture  
We are People



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# We are Readiness

IMCOM integrates and delivers base support to enable readiness for a globally-responsive Army.



# Readiness

## We Support Senior Commanders

### **73 IMCOM Managed Installations**

- 73 Command Teams
- Enhanced Mission Command Capability
- Manage Army Infrastructure
- Enable Installation Readiness
- Soldier, Family and Community Well-being
- Optimized Resources
- Tailored Services



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# Readiness

## Installations Serve as Globally Responsive Readiness Platforms

### **Army Mission Enablers:**

- Range Operations – Simulation Centers
- Air Traffic Control
- Environmental Protection
- Fire – Police – Access Control
- Chapels – Religious Services
- Fitness Centers – Pools (Training)
- Army Community Service
- Equal Opportunity (EEO)
- Soldier for Life – Transition Assistance Program
- Continuing Education

### **Maintaining a “Ready Army”**



# Readiness

## We are Training

### **Manage, Operate and Maintain:**

- Training Land / Areas
- Multi-use Ranges
- Multi-use Airfields
- Heliports
- Simulation Centers
- Training Support Centers
- Ammunition Management



# Readiness

## We are Facilities & Infrastructure

### **Manage, Operate and Maintain:**

- Master Planning
- Real Property
- Operations and Maintenance
  - *Facility Sustainment, Restoration & Modernization*
- Energy and Utilities
- Sustainment and Environmental
- Housing and Barracks



# Readiness

## We are Facilities & Infrastructure

### **Manage, Operate and Maintain:**

- Buildings
- Roads
- Utility Systems
  - *Electric, Gas, Water, Wastewater*
- Barracks
  - *Permanent Party*
  - *Training*
  - *ORTC*



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# Readiness

## We are Fitness

### **Manage, Operate and Maintain:**

- Fitness Centers
  - *Functional Fitness*
- Aquatic Centers
- Soccer/Flag Football Fields
- Softball Fields



# Readiness

## We are Well-being

### **Army Mission Enhancers:**

- Ready and Resilient Campaign (R2C)
- Soldier and Family Support
- Healthy Army Communities
- Morale, Welfare and Recreation
- BOSS
- Warrior Adventure Quest
- Strong Bonds
- Unit Intramurals – All-Army Sports
- Child, Youth and School Services

### **Maintaining a Strong & Resilient Army**



# We are Support

Garrison Commanders  
Serve as the Integrator /  
Synchronizer for all Installation  
Services

Delivering the Right Services for a Ready  
and Resilient Army

Responsive  
Agile  
Flexible



# Support

We are Quality of Life

**Manage, Maintain, Liaise:**

- Family Housing
  - *Owned*
  - *Leased*
  - *Privatized*



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# Support

## We are Quality of Life

### **Manage, Operate and Maintain:**

- Recreation Centers
- Warrior Zones
- Bowling Centers
- Food and Beverage Operations
- Golf Courses
- Food and Beverage Operations
- Name Brand Casual Dining Restaurants
- Armed Forces Recreation Centers



# Support

## We are Security

### Army Minimum Operating Baseline:

- Fire Protection
- Law Enforcement
- Access Control
- Physical Security
- Environmental Protection
- Emergency Response
- Safety
- Casualty Affairs

### Supporting a “Standing Army”



# Support

## We are Family Readiness

### **Manage and Operate:**

- Army Community Service Centers
- Soldier Family Assistance Centers

Community Information  
Financial Readiness  
Relocation Readiness  
Employment Readiness  
Mobilization & Deployment Support  
Army Family Team Building  
Exceptional Family Member Program  
Strong Bonds



# Support

## We are Community

### **Manage and Operate:**

- Child Development Centers
- School Activity & Youth Centers

Over 200,000 Children and Youth are Cared for on Army Installations

School Liaison Officers support 374 school districts with over 3,000 schools



# Support



## We are Sustainability

### **Manage and Promote:**

- Net Zero for Energy, Water, and Waste
- Facility Preventive Maintenance
- Environmental Compliance, Conservation & Pollution Prevention

Environmental Clean-up

*Active Sites*

*BRAC Sites*

*Formerly Used Defense Sites*



# Support

## We are Community

### **Building Relationships with those who want to help**

- Public Affairs
- Community Relations
- Partnerships
- Army OneSource Support Coordinators
- Soldier for Life
  - *Career Skills Program*
  - *Employment Readiness Program*
  - *Financial Readiness Program*



# We are Culture

We Provide the Foundation  
for Maintaining the  
All-Volunteer Force

Service  
Readiness  
Stability  
Consistency



# Culture

We are Service

## **IMCOM Values**

**Service**  
**Excellence**  
**Respect**  
**Visionary**  
**Integrity**  
**Communication**  
**Empowerment**



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# Culture

## We are Assimilation

We provide Programs & Services Dedicated to Maintaining the Readiness of Soldiers, Families and Communities by Fostering Self-Reliance, Resiliency and Stability.

- Sponsorship
- Military Personnel Services
- Relocation and Transition Services
- Volunteer Programs
- Exceptional Family Member Program



# Culture

## We are Team Building

### **Manage and Operate:**

- Better Opportunity for Single| Soldiers (BOSS) – Life Skills
- Intramural Sports
- Warrior Zones
- Warrior Adventure Quest
- Community Clubs
- Community Events - Entertainment



# Culture

## We Build Self-Reliance

We develop new and relevant life skill building opportunities to the entire Army Family, strengthening resilience and self-reliance

- BOSS – Life Skills
- Outdoor Recreation
- Warrior Adventure Quest
- Strong Bonds



# Culture

## We Empower Families

We Empower Families through self-development and leadership skills, basic Army knowledge and specialized training, to maximize their potential

- Community Information
- Army Family Team Building
- New Parent Support
- Youth Services
- School Support Services



## We Honor

### **Manage and Operate:**

- Survivor Outreach Services Offices
- Soldier Family Assistance Centers
- Casualty Assistance Centers

We offer Surviving Family members access to support, information, and services, closest to where they live, when they need it and for as long as they need it.



# We are People

We are innovative professionals committed to effectively delivering extraordinary services and facilities for our premier Army.



# People

## We are Professional

We provide consistent and equitable services through established standards.

We provide corporate structure focused on installation management.

30,000 Installation Professionals



*See: Dick Dutton and wife Christine fill out a budget worksheet together Dec. 12 at a class at the Fort Devens, N.H. Army Community Service. (Michelle Kennedy 2011)*



# People

## We are Standards

### **Manage and Provide:**

- Organizational Inspection Program
- Technical and Staff Assistance
- Child Development Center Army Hire Headquarters Inspection
- Army Community Service Accreditation
- MWR Business Performance Improvement Program
- Internal Review
- Equal Opportunity



# People

## We Develop the Workforce

### **Manage and Provide:**

- Talent Management
- College of Installation Management
- Developmental Assignment Program
- Customer Service Training

**Train  
Educate  
Experience**



# People

## We Manage The Enterprise

### **Provide:**

- Strategy
- Organizational Design
- Standards
- Cost Effectiveness
- Business Innovation
- Professional Workforce
- Communication



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# We are the Army's Home

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We integrate and deliver base support to enable readiness for a globally-responsive Army.





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