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Job title	<i>Charlotte Scale Technician</i>
Reports to	<i>Service Manager</i>

Job Description

American Scale Company LLC is looking for a bright, motivated, and mechanically inclined individual ready to join a rapidly growing team and learn weights & measurements industry including a wide variety of scales and scale manufacturers.

A fast-paced work environment coupled with a wide-range of customers ensures no two days will ever be alike. Imagine servicing a truck scale at the world's largest pork production facility and the next day finding yourself calibrating a scale at the local hospital. Scale technicians are expected to become proficient in a variety of skilled trades including but not limited to low voltage electric wiring, foundation/concrete-work, basic computer programming, and welding.

Duties and responsibilities

- Install, maintain, service, repair, and calibrate a diverse range of scale and weighing solutions.
- Provide premium client service through a professional demeanor & technical competence.
- Develop strong client relationships to drive new sales for the company and suggest solutions to clients' problems.
- Work independently in a wide-geographic area serving a diverse set of clients with minimal oversight.
- Become proficient in Handbook 44 and qualify as a scale technician in the company's three state footprint (NC, SC, VA)
- Complete all required documentation (work orders, truck scale reports, calibration certificates, plant inspection reports, etc.) to time and quality standards.
- Communicate often and clearly with the service manager throughout the workday.

Qualifications

Qualifications include:

- Education: High school degree
- Specialized knowledge: None required
- Skills: Mechanically inclined is considered a plus. Responsive communications with your manager, the team, and leadership is paramount.
- Other characteristics such as personal characteristics
 - Takes direction and guidance well in order to learn
 - Natural ability to converse with customers
- Professional Certification
 - Handbook 44 training class (to be provided by company)
 - MSHA 46 (to be provided by company)
 - CDL preferred
- Personal Tools:
 - Technicians should have basic hand-tools necessary to provide day-to-day maintenance. Large capacity tools, scale specific tools, or other custom equipment will be provided by the company.

Working conditions

The nature of the industrial weighing business is 24/7/365 and the scale technician will need to perform in special working conditions. Special working conditions include evening and weekend work, working out of town on overnight trips, working outdoors, working in and around industrial facilities across a wide swath of industries, working with challenging stakeholders, and so forth. Scale technicians will get dirty and should be comfortable with this reality.

Physical requirements

The job is physically demanding as the scale technician must be able to stand for extended periods of time, lift heavy objects on a regular basis, do repetitive tasks with few breaks. The scale technician must be able to access and clean scales as well as move 500 lbs by cart.

Benefits

The company provides a range of benefits that provide a strong overall compensation package including:

- Company vehicle
- Company cell phone
- Company uniform & clothing
- Health insurance
- Dental insurance
- Short / Long Term disability
- 401k with employer matching (up to certain thresholds)
- Potential relocation allowance

**Note certain benefits require full-time employment for a period of time before being offered to employee, ask the hiring manager for more details.

Contact Information

If interested, please contact Chris Hartman and plan to provide a resume.

Email: chrishartman@americanscaleus.com
Phone: 704-223-0451

Or apply on our website: <https://www.americanscaleus.com/employment>

Check-out our LinkedIn page to see more about the company and our work @

<https://www.linkedin.com/company/americanscale>

Closing Date: 31 JAN 2020