**FMTS Care Availability** – The process for a gaining base determining the care available at a location and providing a recommendation for a family planning to travel. These charts display the general process of package, but additional steps may be required for your package.

<ul> <li>Documentation Uploaded</li> <li>The losing Military Personnel Division (MPD) uploads all documentation required by the gaining Family Travel office (FTO).</li> <li>Military Personnel Division</li> </ul>	Final MRO Staff Review The MRO review staff perform a final travel recommendation review.     MRO staff
<ul> <li>Initial FTO Review</li> <li>The gaining FTO reviews the Family Member Deployment Screening Sheet (DA 5888) and other provided documents.</li> <li>Family Travel office</li> </ul>	Travel Memos Uploaded The gaining FTO receives the travel recommendation and uploads travel memos for the family.     Family Travel office
<ul> <li>Initial MRO Staff Review</li> <li>The Medical Review Office (MRO) review staff review the EFMP Screening Questionnaire (DA 7246), the DA 5888, and all family enrollment details.</li> <li>MRO staff</li> </ul>	<ul> <li>Service Member Notified</li> <li>The losing MPD receives the travel recommendation and travel memos and notifies the service member.</li> <li>Military Personnel Division</li> </ul>
<ul> <li>Initial Assessment Completed</li> <li>The MRO provider performs an assessment for an initial travel recommendation.</li> <li>MRO provider</li> </ul>	Case Coordinator Notified The losing Military Treatment Facility (MTF) Case Coordinator receives the travel recommendation.  MTF Case Coordinator
<ul> <li>Individual Assessments Completed</li> <li>The MRO review staff perform individual care availability assessments for each family member.</li> <li>MRO staff</li> </ul>	*Please note, the SM is notified
Additional Assessments Completed If the initial assessment results in travel not recommended, the Regional Medical Commanding General performs additional travel recommendation assessments.  MRC Commanding General	first before the case coordinator. Please wait until it is in the case coordinator's queue before contacting for a denial reason. They cannot go over your case until the notification is officially made.