

EFMP Service Components



Family Support

Coordinated through Army Community Services

- Helps families navigate, advocate, and connect through:

- A. Information, referrals, and non-clinical case management at installations
- B. Virtual self-service support through EFMP & Me tool, information and resources and specialty consultations



Identification & Enrollment

Coordinated through the Military Treatment Facility

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Your treating providers (civilian and military)

- Medical services work with families to coordinate identification and enrollment in EFMP



Assignment Coordination

Coordinated through the Military Treatment Facility

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Military Personnel Division

- Medical and military personnel departments work with service members and families to coordinate assignments while ensuring that special medical and educational needs of family members are considered.

Resources

WBAMC EFMP.....(915) 742-3715

ACS EFMP..... (915) 569-4227

MPD FAMILY TRAVEL..... (915) 568-9885

CHILD CRISIS CENTER (915) 562-7955

COMMUNITY MENTAL HEALTH(915) 779-1800

CYS REGISTRATION..(915) 568-4374

DEERS.....1-800-538-9552

ECI CENTRAL REFERRAL.....(915) 534-4324

EL PASO CRISIS LINE..... (915) 779-1800

FAMILY LIFE CHAPLAINS..(915) 568-2561

FORT BLISS INFORMATION..... (915) 568-3015

HEALTH BENEFITS ADVISOR..... (915) 742-2828

HOUSING...(915) 569-6600

ID CARDS..... (915) 569-6036

MEDICAL APPOINTMENTS..... (915) 742-2273

MILITARY LIFE CONSULTANTS.....(915) 525-4330

MILITARY ONE SOURCE.....1-800-342-9647

PASO DEL NORTE..... (915) 544-8484

PATIENT ADVOCATE.....(915) 742-2692

SCHOOL LIASON OFFICE..... (915) 569-5064

TEL-A-NURSE..... 1-800-874-2273

TRICARE WEST.....1-844-866-9378

WBAMC EMERGENCY ROOM..... (915) 742-5149

WBAMC EFMP OFFICE

3rd Floor, West Clinic

18511 Highlander Medics St.

**Hours: 7:30-4:15 Monday-Thursday. Closed
Fridays and 2nd and 4th Thursday of every
month**

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WILLIAM BEAUMONT ARMY MEDICAL CENTER (WBAMC)

EFMP Exceptional
Family Member
Program



IDENTIFICATION & ENROLLMENT



ASSIGNMENT COORDINATION

We know the system,

We CAN help.



Request Travel Screening,
Enrollment, Track EFMP
account etc.. Online @
<https://www.efmp.army.mil>

The Exceptional Family Member

Program (EFMP) is a mandatory enrollment program for active duty personnel who have family members with on-going medical, mental health, or special educational needs. It is designed to work with other military and civilian agencies to provide a comprehensive and coordinated community support, housing, educational, medical, and personnel services to families with special needs. Enrollment in this program identifies family members with special needs so the military personnel agencies can consider their needs during the Soldier's assignment and coordination process.

Soldiers are responsible for keeping their EFMP enrollment current. Families should update their enrollment every 3 years or sooner if there are changes to the EFM's condition, whichever comes first.

Eligibility

Family Members who have physical, emotional, or educational disabilities that require ongoing counseling, training, therapy, treatment, or special education are eligible to enroll in EFMP. Examples of special needs include chronic mental health or medical conditions (including asthma), and special education services for school-age children which require an Individualized Education Plan (IEP) or Individualized Family Services Plan (IFSP) through Early Childhood Intervention (ECI) which is birth to age 3.

Criteria for Identifying a Family Member with Special Medical Needs

(Adapted from DoDI 1315.19)

- A. Potentially life-threatening conditions and/or chronic medical/physical conditions (such as high-risk newborns, patients with a diagnosis of cancer within the last 5 years, insulin dependent diabetes) requiring follow-up support more than once a year or any specialty care.
- B. Current and chronic (duration of 6 months or longer) mental health condition (such as bi-polar, major affective disorder, or thought/personality disorders), inpatient or intensive outpatient mental health services within the last 5 years; intensive (greater than one visit monthly for more than 6 months) mental health services required at the present time.
- C. A diagnosis of asthma or other respiratory related diagnosis with chronic recurring wheezing which meets one of the following criteria: (1) Scheduled use of inhaled anti-inflammatory agents and/or bronchodilators. (2) History of emergency room use, clinic visits, or acute asthma exacerbations within the past year. (3) History of one or more hospitalizations for asthma within the past 5 years. (4) History of intensive care admissions for asthma within the past 5 years.
- D. A diagnosis of ADHD/ADD that meets one of the following criteria: (1) Has a co-morbid psychological diagnosis. (2) Requires multiple medications, psycho-pharmaceuticals (other than stimulants) or does not respond to normal doses of medication. (3) Requires management & treatment by a mental health provider (psychiatrist, psychologist, social worker, or counselor).

Criteria for Identifying a Family Member with Special Needs (Cont..)

- D. (4) Requires specialty consults, other than a family practice physician, or general medical officer, more than twice a year on a chronic basis. (5) Requires modification of the educational curriculum or the use of a behavioral management staff.
- E. Requires adaptive equipment (for example: apnea home monitor, home nebulizer, wheelchair, splints, braces, orthotics, hearing aids, home oxygen therapy, home ventilator, and so forth).
- F. Requires assistive technology devices (such as communication devices) or services.
- G. Requires environmental/architectural considerations (such as limited number of steps, wheelchair accessibility, or housing modification, and air conditioning).

** This list is provided as a general guideline and is not intended to be all inclusive of every special need.*

Criteria for Identifying a Family Member with Overseas Travel Concerns

A family member will be determined to have a Special Travel concern when they have a condition that would otherwise not meet criteria for EFMP enrollment; however, the condition requires coordination with gaining medical services (such as pregnancy, host country restricted medications, and so forth) AND they are requesting command sponsored travel to an overseas location.

Criteria for Identifying a Family Member with Special Educational Needs

Family members of active duty Soldiers and civilian employees appointed to an overseas position will be identified as a family member with special educational needs if they have or require:

- A. An individualized Family Services Plan (IFSP).
- B. An individualized Education Program (IEP).