

FORT BLISS ID CARDS/DEERS OFFICE

SATURDAY WALK-IN SERVICES

Walk-in services are provided Saturdays
from 0800 - 1200**

Office will be closed on October 9, 2021.

October 23, 2021 will be the final day for Saturday walk-in services.

RETIREE APPRECIATION DAY

In support of Retiree Appreciation Day, we will be open for
Retirees and their eligible dependents Saturday, October 30, 2021
from 0800 - 1400.

***Walk-ins are subject to availability and capacity constraints.
As a walk-in you may experience an extended waiting time.*

TO SCHEDULE AN APPOINTMENT VISIT:

<https://idco.dmdc.osd.mil/idco/locator>

Sponsors must accompany their Family members at all times.

However, this facility does accept an original power of attorney in the
absence of the Sponsor, or a DD Form 1172-2 that is generated by a
DEERS/ID Cards Facility or online by visiting:

https://www.dmdc.osd.mil/self_service

and follow the steps to generate a DD Form 1172-2 for your listed
dependent. You must have a CAC reader to complete the DD Form
1172-2 online.

AGENT LETTER

Submit all requests for Agent letters to the following email:

usarmy.bliss.imcom.mesg.dhr-deers---id-cards@mail.mil

VERIFY AND UPDATE DEERS

IN PERSON: Visiting the nearest ID cards/DEERS facility.

ON-LINE: You have two options for updating personal information
online:

Visit the DEERS Web Site at: https://www.dmdc.osd.mil/self_service and
follow the steps to update your address, email address, and phone numbers
on line. (MUST have CAC or DFAS PIN)

Via the Beneficiary Web Enrollment Web Site at: [https://
milconnect.dmdc.osd.mil/milconnect/](https://milconnect.dmdc.osd.mil/milconnect/) This site is linked directly to the
DEERS database, so when you update your information via this portal, it not
only updates DEERS, but also with your regional contractor. (MUST have a
CAC or DFAS PIN)

BY PHONE: Call the Defense Manpower Data Center Support Office at 1-800-
538-9552 to update your addresses, email address, and phone number. (TTY/
TDD for the deaf: 1-866-363-2883)

BY FAX: Fax address, email address or phone number changes to the
Defense Manpower Data Center Support Office at (800) 336-4416.

BY MAIL: Mail changes to the Defense Manpower Data Center Support
Office. You must include supporting documentation if you are updating a
Family member's status:

Defense Manpower Data Center DEERS Support Office
400 Gigling Road
Seaside, CA 93955-6771

ID Cards/DEERS Office

Soldier Support Center
Building 505 Pershing Road., Room A112
Site ID: 102074
Fort Bliss, Texas 79916
(915) 569-6036

usarmy.bliss.imcom.mesg.dhr-deers---id-cards@mail.mil