

FORT BLISS DEERS/ID CARD OFFICE

Soldier Support Center

Site ID 102074

Building 505 Pershing Rd. Fort Bliss, TX 79916

usarmy.bliss.imcom.mesg.dhr-deers---id-cards@mail.mil

(915) 569-6036

APPTS

To make an appointment, visit <https://idco.dmdc.osd.mil/idco/#/>
Select- Site Locator & Appointments-CONTINUE, Enter City, State: El Paso, TX-SEARCH
 *Scroll down the website for site information and appointment information.
 Walk-ins may be seen on an emergency, case-by-case basis and will experience an extended waiting time.
One appointment is for one ID card transaction, please make as many appts. as needed.

ID CARD OFFICE ONLINE

Sponsors with a CAC Logon may visit: https://www.dmdc.osd.mil/self_service to verify and sign the DD form 1172-2, update email, mailing address in DEERS, add family members, view eligibility, Change CAC email, and Activate PIV Certificate.

- To replace your dependents ID, select the tab underneath your dependents name that states **'Replace ID Card'**. Verify and sign the DD Form 1172-2.
- To select a DD Form 1172-2 for housing, select the tab that states **'Family Listing'**.
- To ADD family members using RAPIDS Self-Service, select the **'Add Family Member'** tab. You MUST provide your dependents the DD Form 1172-2 that populates at the end of your transaction, IF sponsor will not be present.

Note: You can also Google "ID Card Office Online" and select the first link.

You can also contact Defense Enrollment Eligibility Reporting System (DEERS) at **1-800-538-9552** to change your address, phone number, check eligibility, denied claims, proof of coverage or to create a DS Logon.

TRICARE and IMPORTANT PHONE NUMBERS/WEBSITES

Please visit <https://www.tricare.mil> for the following:

- *Enroll or Purchase a Plan
- * Get Proof of TRICARE Coverage
- * Find a Doctor
- * Book Appointments
- * Change My Primary Care Manager
- * Compare Plans

NOTE: After enrollment into DEERS, please contact the appropriate TRICARE Region to complete enrollment in TRICARE.

TRICARE East Human Military https://www.humanarmilitary.com/ Regional Contractor:1-800-444-5445 Regional Office: 1-844-204-9351	TRICARE West Health Net https://www.tricare-west.com/ Regional Contractor: 1-844-866-9378 Regional Office: 1-800-558-1746
TRICARE Retiree Dental Program Delta Dental 1-888-838-8737	Active Duty Dental Program United Concordia 1-866-984-2337
Continued Health Care Benefit Program (CHCBP) 1-800-444-5445	TRICARE For Life 1-866-773-0404
TRICARE Dental Program 844-653-4061	Veterans Affairs 1-877-222-8387

MilConnect

<https://milconnect.dmdc.osd.mil/milconnect/>

- *Transfer education benefits
- *Obtain proof of health coverage
- *Beneficiary Web Enrollment (BWE)
- * Life Insurance SOES-SGLI Online Enrollment *

DOCUMENTS REQUIRED TO ENROLL AND RENEW ID CARD

Sponsor (Active or former military member) **MUST** be present every time a dependent is serviced.

See the following options if you are unable to accompany your dependent:

- Special DEERS Power of Attorney or General Power of Attorney to conduct business on the sponsor's behalf **MUST** be provided and in its original form (photocopies are NOT accepted unless it is a certified true copy).
- Visit your local DEERS/ID Card Facility to sign a DD Form 1172-2 giving your dependent authorization to receive an ID card in your absence.
- Have CAC access? Visit <https://idco.dmdc.osd.mil/idco/#/> and select **Family ID Cards**, follow the prompts, select the family member you wish to **REPLACE ID CARD** and the DD Form 1172-2 will appear and you can digitally sign. The upload is automatic, no need to print.

The form is valid 90 days from the date of the sponsor's signature.

Spouse:

Original/Certified Marriage Certificate/License

Birth Certificate, if requested

Social Security Card

A valid (unexpired) state or federally issued photo identification

Newborns:

Certificate of Live Birth is acceptable within 90 days following the birth of a newborn.

Child

Original/Certified Birth Certificate **OR** FS-240, Consular Report of Birth Abroad

Social Security Card

Child Born out of Wedlock/Divorced parents

Voluntary Acknowledgment of Paternity, **OR** Original/Certified Court documentation establishing paternity, & documents listed under **Child**.

Stepchild:

Original/Certified Marriage Certificate, & documents listed under **Child**.

Pre-Adoptive Child:

Placement agreement that states intent to adopt **OR** Original/Certified Court document that states intent to adopt & documents listed under **Child**.

Disabled American Veterans (DAV):

The letter from the Office of Veteran Affairs (VA) stating that they are 100% disabled and has entitlements to the Commissary and Post Exchange.

The Service Members DD Form 214: Certificate of Release or Discharge from Active Duty. DD Form 214 must reflect honorable discharge.

Original/Certified Birth Certificate, if requested

Social Security Card

A valid (unexpired) state or federally issued photo identification

Note: A DAV ID card entitles them to Commissary and Post Exchange privileges only. Medical is handled by VA.

Foreign Documents:

Foreign documents being utilized to enroll a dependent **MUST** be accompanied by a certified English translation (if not in English) **AND** the appropriate authentication by a certifying officer in that country of issuance. Please see an employee at the facility for additional information.

RENEWAL OF MILITARY IDENTIFICATION: Sponsor or authorized dependents 18 years of age or older, **MUST** provide a **primary form of identification**, state or federally issued photo identification that is **NOT** expired, and a **VALID secondary form of identification**. **Primary and secondary forms of identification MUST be an original document**. If you have had a name change, you **MUST** provide additional documentation of legal name change. DoD List of Acceptable Identity Documents can be found on the following link: https://www.cac.mil/Portals/53/Documents/List_of_Acceptable_Documents.pdf

TRICARE Young Adult (TYA) for children between the ages of 21-26:

Authorized dependents can select to enroll in TYA to maintain eligibility for an ID Card and TRICARE eligibility. Dependent must be enrolled in TYA before an ID card can be issued.

School age children between 21-23 years old:

A letter from the Registrar's office stating Full Time and current enrollment status leading to an associate's degree or higher, as well as anticipated date of graduation from an accredited institution is required to extend eligibility dates.