

Military and DOD

Civilians FAQs

General:

- 1) I arrived at El Paso Airport, how do I get to Fort Bliss?

El Paso International Airport (ELP) is about one mile from Fort Bliss.

Upon arrival, proceed to the first floor to claim your baggage at the designated baggage carousel.

Once baggage is claimed, proceed to the Military Assistance Desk (located next to the car rentals). Inform the representative at the counter that you are processing through CRC. A shuttle will be provided.

Hours of Operations: 6 a.m. until the last scheduled flight arriving. If no one is at the desk, call 915-568-5098 (24 hours).

- 2) Where do I report on Fort Bliss?

Report to A Company in Bldg. 1007 (in the basement). NOTE: Prior to going downstairs, go to Bldg. 1004 across the parking lot to Billeting to receive a room and key. After receiving a room and key, report to A Co. basement and sign-in (linen provided, if need-be).

- 3) Will billeting/lodging be provided?

Yes, all deployers are required to utilize barracks space for the duration of the CRC process.

- 4) Will meals be provided?

Yes, all deployers are afforded the opportunity to have meals provided by the DFAC. Deployers must have a copy of their orders on their person to utilize.

- 5) Can I get a hotel?

No, Mobilization Standard Policy #7 prohibits Soldiers from staying off post. Billeting is provided.

- 6) Can I work on my Computer Based Trainings while at CRC?

Deployers should arrive at CRC in-processing with all CBTs 100% complete, but there is a computer lab in Bldg. 1011 open to midnight. CBTs are due Tuesday at 5 p.m.

- 7) I've completed SRP with my current unit recently. Will I be required to do another one?

Yes. All deployers are required to attend the SRP in order to be validated for deployment. Any aspects of the SRP that has been completed, if verifiable by SRRC, may be skipped. Deployers should bring printouts of EKGs, immunizations, and other applicable medical documentation.

- 8) COCOM policy vs CRC policy – who takes precedence.
CRC does not make policy. CRC follows guidelines established by the different COCOMs and various Army Regulations and Directives.
- 9) What is an Exception to Policy or ETP?
An ETP is a memorandum prepared by your gaining UIC and must be signed by the GAINING commander in the rank of O6 or GS-15 or higher. An ETP example is listed on the CRC website. All ETPs are due no later than 7 a.m. Monday of your mobilization week.
- 10) What needs to be in the ETP?
- Any ETP should include the deployer's full name and rank (if applicable). It should specify the requirements, what the deployer is requesting to be exempt from, if the deployer is requesting to select specific item(s), or requesting a partial issue, what the deployer is requesting to be excluded from and why.
 - Example: If required to draw OCIE from CIF, but the deployer already has the items with them or with their gaining unit, then ETP should list the items by NSN and Name stating such.
- 11) Can family go to the A/DACG to say goodbye to the deployers on flight day?
All goodbyes should be said before the bus departs for the A/DAGC. Once at the A/DAGC the timeline is very short and there is very little time to have families there.

Supply Section:

- Should I bring TA-50 or OCIE?
Yes. Deployers should bring any and all items.
- What items are required for my location?
The list of items for each location changes rapidly. RFI will issue the essential items to the deployer. CIF will supplement with any additional items needed to deploy. **Also noted on the destination menu.
- May I turn in OCIE or items listed on my clothing record?
No. The mission here does not facilitate turn-ins. That includes ACU camouflage pattern.
- Am I allowed to decline items at CIF, RFI, or LRC?
 - CIF:** Yes, deployers are allowed to decline items at CIF.
 - RIF:** No. All members will deploy with all the expected gear per their theater of operations unless they have an ETP or service member has brought their own gear.
 - LRC:** No. All members will deploy with all the expected weapons per their theater of operations unless they have an ETP or service member has brought their own weapon.
- Must I receive all the gear from RFI/CIF/LRC?
 - Military Personnel ONLY:** If the deployer does not wish to draw everything for their AOR destination from RFI, then CRC needs an ETP to state otherwise. CRC is required to equip deployers for all down-range operations, based on the COCOM and AOR destination.
 - Civilian Personnel ONLY:** For CIF, deployers need to bring a copy of their clothing record.
**NOTE: CIF will provide duffle bags, if need-be.

- 6) What if I require kosher meals?
All members requiring kosher meals, must provide advance notice NLT 30-45 days prior to the arrival at CRC.
- 7) Can service members ship items to CRC?
No. Service members should bring any and all items with them.
- 8) How can I reach out to the CRC Supply Section?
To reach the CRC Supply Section, call 915-568-2276.

Armor Section:

- 1) Do I have to qualify with a weapon?
 - a) All military personnel are required to have a valid qualification card within the last six months prior to deployment whether they draw a weapon at the CRC or not.
 - b) If deployers are not drawing a weapon from CRC and they turn-in a valid weapons qualification card, then, no, they will not have to go to the range. If deployers are not drawing a weapon but do not have a valid qualification card, then, yes, they will borrow one of the CRC weapons to qualify on range day.
 - c) Military personnel who draw a weapon from CRC, will go to the range regardless. The caveat here is, if they turn-in a qualification card within the last six months for the weapon system that they draw, then all they need to do is zero and/or familiarize fire to ensure the weapon system functions properly. If military personnel do not have a qualification card, then they will have to qualify.
- 2) How many bags are we authorized to bring to CRC?

Military personnel are authorized four bags at 70 lbs each, for the flight. While here, they will typically draw two bags worth of equipment. Civilians are only allowed three bags as they do not draw the same equipment as the military personnel.
- 3) What do I need to make the process easier for me?
 - a) Have the required CBTs 100% complete before arrival at CRC Fort Bliss.
 - b) Have ETPs (if needed) in hand and signed by O6/GS15 or higher before 7 a.m. Monday
 - c) Be complete with medical requirements. (Examples: CPAP compliant, medications compliant)
 - d) Patience and a positive mental attitude! The CRC mission is to get deployers trained, equipped, and validated as quickly and painlessly as possible, while maintaining 100% customer service. We understand that everyone who comes through the CRC is Mission Critical, and we will make sure that we do everything in our power to make sure everyone's process is quick and easy. All we ask is that you please keep in mind we can have upwards of 150 other deployers all with their own issues. Please be patient and maintain a positive attitude and before you know it you will be on a plane headed down-range.

Transportation Section:

1) What type of bags/luggage are authorized?

Commercial luggage is not authorized (i.e. Samsonite, etc). All bags/luggage MUST be collapsible. Roller duffels are authorized.

2) What are authorized carry-on baggage?

- a) Personnel are limited to one carry-on bag, but it must fit within the authorized dimensions of 12" x 18" x 24".
- b) CPAP machines and aviator helmets do not count as your carry-on bag and will not count against you.
- c) Laptops must fit in your carry-on. They will be removed for baggage check, but must fit in the carry-on
- d) Guidons are authorized but must be covered in sleeve.

3) How can I reach out to the CRT Transportation Section?

To reach the CRC Transportation Section, call 915-568-9827/6173.

Operations:

1) How can I reach out to the CRC Operations Section?

To reach the CRC Operations Section, call 915-568-4689.