



U.S. ARMY GARRISON BENELUX

HOUSING UPDATE REPORT

A promised update from this year's garrison town hall

MAY 2019

FOCUS GROUP COORDINATOR

We listened to our barracks residents' concerns. The garrison commander recommended to conduct a focus group to get honest feedback on the barracks' living conditions. We encourage all barracks residents to participate so we can learn how to improve your quality of life. Please contact Frenz Slayton at DSN 361-5708 or francisca.k.slayton.ln@mail.mil to sign up for an upcoming focus group.

CLEANING AND VENTILATION

Keeping the barracks' kitchen and bathroom fans maintained is a team effort. We encourage all barracks residents to clean their kitchen fan filters and bathroom extractors on a regular basis so rooms are properly ventilated. Instructions will be placed in all barracks kitchens and bathrooms by May 3.

VENDING MACHINES

Barracks residents expressed interest in having vending machines in the barracks' day room. After careful consideration and research, we determined that vending machines will not be feasible at this time.



SHUTTLE SERVICE

Our staff conducted focus groups in April. We are currently reviewing findings from the sessions and will provide updates in the future.



SELF-HELP STORE

Our staff is currently reviewing the self-help store's inventory in order to replace old and worn-out equipment. In addition, we would like to remind people that families in off-post housing can use the self-help store equipment. We are also strategizing ways to provide additional staffing at self-help store locations and strengthening our tracking system for loaning equipment.

PLASTIC SHOPPING BAGS

We understand that people want to properly recycle plastic shopping bags. In Belgium, plastic shopping bags are not recyclable. The garrison does not have the capacity to initiate a recycling program. We encourage customers to use reusable shopping bags instead so plastic shopping bag usage is lowered.



WE WANTTO HEAR FROM YOU! LEAVE US FEEDBACK HERE

WORK ORDERS

BELGIUM:+32(0)68-27-5404

NETHERLANDS: +31(0)46-443-7215

EMERGENCY ASSISTANCE

CALL THE MILITARY POLICE 24/7 COMMANDER'S HOTLINE

+32(0)475-905-901

IMPORTANT PHONE NUMBERS