

# SAFETY RULES

---

USTRANSCOM GUIDANCE TO KEEP YOU SAFE  
DURING PACKING, PICK UP, AND DELIVERY OF  
YOUR HHG/UAB

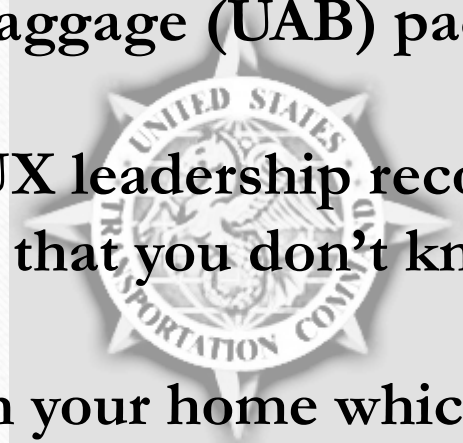


## USTRANSCOM Safety Guidelines

**US Transportation Command (USTRANSCOM) has initiated measures to ensure that you and your family remain safe during your Household Goods (HHG) and Unaccompanied Baggage (UAB) packing, pick up, and delivery**

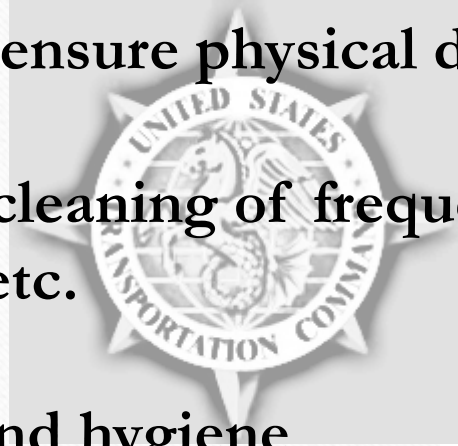
**USTRANSCOM and BENELUX leadership recognizes that the relocation process is intrusive with people that you don't know entering your home**

**You have the right to feel safe in your home which is why these measures have been implemented**



## USTRANSCOM Safety Guidelines – Moving Company Required New Safety Measures

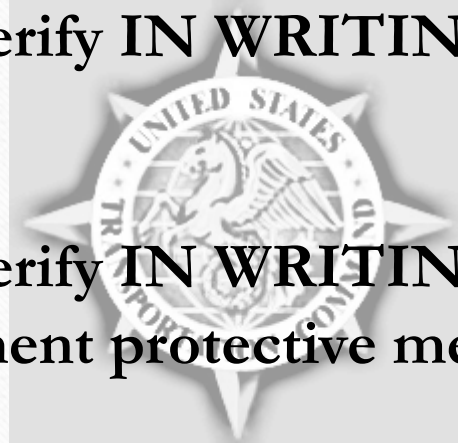
- ✓ Workers will wear face coverings
- ✓ Crews will be minimized to ensure physical distancing
- ✓ Crews will conduct routine cleaning of frequently touched surfaces, e.g. door handles, counter tops, etc.
- ✓ Crews will practice good hand hygiene





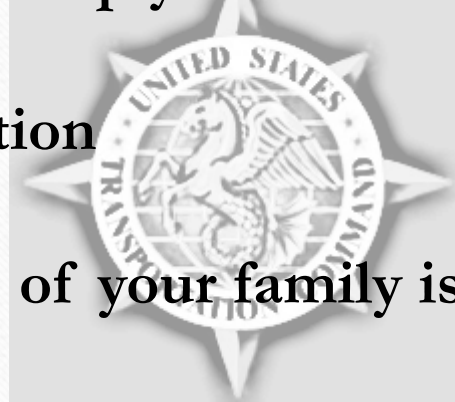
## USTRANSCOM Safety Guidelines – Moving Company Required Precautions and Verification

- ✓ The moving company will screen employees for illness prior to an employee being sent to your home
- ✓ The moving company will verify **IN WRITING** that their employees have been screened
- ✓ The moving company will verify **IN WRITING** that their employees are properly equipped to implement protective measures
- ✓ The employees are to show you the written document verifying the screening and equipment prior to entering your home
- ✓ If it is not shown to you, you have the right to ask for the document



## USTRANSCOM Safety Guidelines – Customer New Required Safety Measures

- ✓ You and your family must also comply with CDC protocols
- ✓ You and your family must comply with BENELUX guidelines
- ✓ This is also for your protection
- ✓ If you and/or a member(s) of your family is ill, you **MUST** reschedule your appointment
- ✓ If you and/or a member(s) of your family is in self-quarantine, you **MUST** reschedule your appointment





## USTRANSCOM Safety Guidelines – Decision Making Guidance

- ✓ *You are empowered* to decide who enters your residence
- ✓ *You are empowered* to question moving company personnel on their adherence to the aforementioned protocols
- ✓ *You are empowered* to say “STOP” at any point in the process
- ✓ You are not required to compromise your safety for the sake of meeting a moving company’s timeline
- ✓ If needed, ask to reschedule your move