



DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON BENELUX
UNIT 21419
APO AE 09708 -1419

IMCH-HRA

MEMORANDUM FOR U.S. Army Garrison Benelux Community

SUBJECT: USAG Benelux COVID-19 Policy Letter #2 -- Norms and Mandatory Protective Measures for Entering USAG Benelux Bases, Sites, Facilities and Use of Garrison Services

1. The global pandemic caused by COVID-19 has a component of mutual impact that requires a bias toward individual responsibility. In other words, what one of us does has the potential to impact all of us. Responsible individual conduct through strict adherence to health protection measures is vital.
2. Applicability. Effective immediately all persons entering a Garrison site or facility or requesting a Garrison service must comply with the general guidelines outlined in this policy letter. This policy is in addition to General Order Number 2 (GO2), COVID-19 Public Health Measures for Personnel, dated 5 May 2020, within USAG Rheinland-Pfalz and USAG Benelux under the Senior Responsible Officer (SRO) Authority of the Commander, 21st Theater Sustainment Command. Where this policy's measures are more stringent than GO2 or Host Nation law, the guidelines in this policy will apply.
3. General guidelines when seeking access to a Garrison site or facility:
 - a. All persons must avoid Garrison sites entirely if symptomatic for COVID-19. Instead, symptomatic persons should call their primary care manager to seek further medical guidance and only access a Garrison site if directed by a medical professional.
 - b. All persons are subject to verbal or medical screening to detect COVID-19.
 - c. All persons must have a mask / face covering in their possession.
 - d. All persons must make every effort to strictly adhere to hygienic measures that help prevent the spread of COVID-19. These include, but are not limited to, regular hand washing or use of hand sanitizer, coughing or sneezing into a disposable cloth, tissue, or elbow, and then disposing the cloth or tissue in an appropriate manner that will not spread the remnants on other surfaces. These hygienic measures are further specified in the health protection SOP mentioned in COVID-19 Policy Letter #1 located at <https://home.army.mil/benelux/index.php/about/us-army-garrison-policy-memorandums>.

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e. All persons will visit Garrison sites / facilities with the minimum number of people necessary. For example, a family of six should not all travel to buy groceries; send only one person unless the presence of another person is absolutely necessary.

4. General guidelines after entering Garrison sites or when entering Garrison facilities.

a. Obey posted signage and directions focused on COVID-19 prevention at all locations.

b. Handwashing is mandatory at certain locations based on assessed residual risk after all applied mitigations. Gloves protect the individual wearing them to a degree, but not the general public. Mandatory handwashing takes precedence over gloves, meaning that patrons entering a site where handwashing is mandatory must remove their gloves. Where it is not specified as mandatory, it will remain highly encouraged.

c. Physical distancing of 1.5 meters between persons is mandatory at all locations. Elbow bumps and foot taps or other physical substitutes for handshakes and greetings are prohibited.

d. Wear of masks / face coverings will be mandatory at the following locations: Commissaries, Post Exchange facilities, Post offices, Barracks (when entering, departing, and occupying common areas like laundry rooms), lodging facilities (when entering, departing, and occupying common areas), Child Development Centers/ Child and Youth Services sites, U.S.-led medical and dental treatment facilities, when carpooling/ride-sharing with non-family members, and any location where physical distancing cannot be assured / achieved. There are locations that are not yet open, such as fitness facilities that may require face coverings when they resume. As more sites are re-opened, this and other policy letters will be updated as needed.

e. Self-report to the local MTF Preventive Medicine section (ATTN: Public Health Emergency Officer) (0032 / (0) 476 / 760 / 327) if at any time you believe you have had a contact event with a COVID-19 positive person that places you or others at risk of contracting COVID-19.

5. General guidelines. Strict adherence to the USAG Benelux SOP on Health Protection Measures for Garrison sites and in the workplace is required.

6. General guidelines. If utilizing a Garrison service both on and off the Garrison sites, for example, having a Directorate of Public Works (DPW) work order serviced at ones residence.

a. Patron / community member will ensure their premises are safe and clean.

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b. Patron / community member will wear a mask during the visit as well the Garrison employee. Both parties will execute COVID-19 hygienic protective measures and physical distancing.

7. Failure to adhere to the general guidelines in this policy memorandum may result in denial of access to Garrison sites and facilities or denial of service.

8. The point of contact for this policy letter is Ms. Yvette Castro, Director of Human Resources, DSN 597-9854 or Commercial 0032-22809854, Email: yvette.l.castro.civ@mail.mil.

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Commanding