



Quarterly Community Housing Town Hall

*** We Are The Army's Home ***

29 March 2023



COL Joseph V. Messina
CSM Daniel C. Hopkins
DGC Dr. John M. Moeller

U.S. Army Installation Management Command



Agenda

- **Garrison Commander Opening Remarks**
- **Garrison Updates**
 - Monthly Housing Meet & Greet
 - Speeding Enforcement Campaign
 - IMCOM Operation Counter Mold
- **Housing Updates**
 - Housing Office
 - McRee Barracks
 - The Villages at Belvoir
 - Installation Safety Office
- **DES Update**
- **DFMWR Update**
- **Q & A Session**
- **Garrison Commander Closing Remarks**

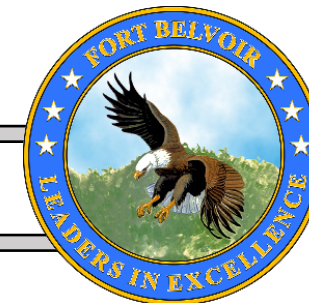




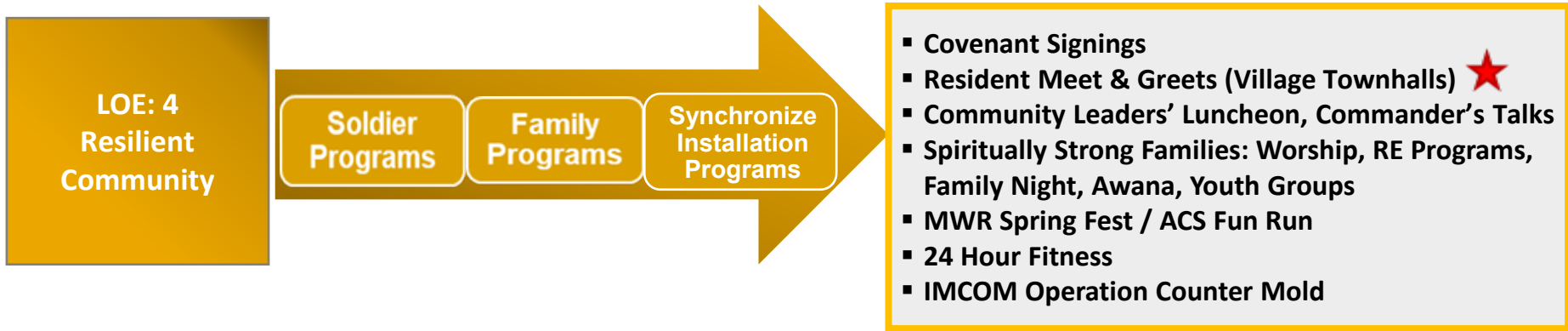
COL Joseph Messina

Fort Belvoir Garrison Commander Update





Resilient Community



CONNECTED LEADERSHIP

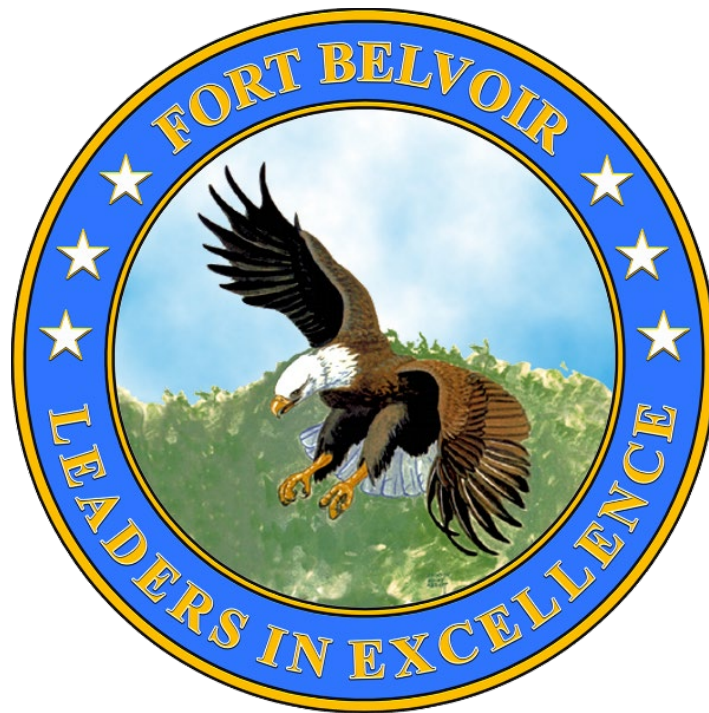


STRATEGIC COLLABORATION



STRENGTHENED COMMUNITY BONDS





DPW-Housing Division



Levels of Escalation



USAG FORT BELVOIR

Installation Management Command

How to Resolve Housing Concerns

LEVEL 1 – SUBMIT YOUR WORK ORDER

- Online - www.villagesatbelvoir.com
- In-Person - Maintenance Facility Building 1108
- Phone - 24-Hour Emergency Maintenance Request Line: 703-619-3880

LEVEL 2 – MAKE CONTACT


- Villages at Belvoir Management: 571-318-7546
- Contact Your Chain of Command
- Fort Belvoir Housing Office: 703-805-3018/3019

LEVEL 3 – CONTACT GARRISON COMMANDER

- Garrison Commander's Housing Hotline: 571-259-9867
- Submit concerns to the Fort Belvoir Interactive Customer Evaluation ICE System: <https://ice.disa.mil>



Residents with health concerns related to housing conditions, call Fort Belvoir Community Hospital Rapid Hotline: 571-231-2004



LEVELS OF ESCALATION

- **Levels of escalation**
 - Both the Garrison and Villages at Belvoir have established and published their levels of escalation
- **Important Numbers:**
 - Villages at Belvoir: 571-318-7546
 - Garrison: 571-259-9867
- **Renter's Insurance**
 - Residents are required to purchase and maintain a renter's insurance policy throughout their residency at The Villages at Belvoir.
 - For more information, see The Villages at Belvoir Resident Guide, page 4.



STEP 1: If you are experiencing a maintenance issue or would like to submit a ROUTINE work order, please login to the Resident Portal fortbelvoir.activebuilding.com

For EMERGENCY or URGENT work orders, please contact our 24-Hour Maintenance Hotline 703.619.3880

For Status of a work order, please call 571.339.8221



STEP 2: If you have a housing issue you need assistance with or need help with an outstanding work order, please call your Community Management Team*

Fairfax Office 703.781.4833 Serving residents of Belvoir, Fairfax, Gerber, Jadin Loop, Park and Russell Villages	Vernondale Office 703.781.7280 Serving residents of Cedar Grove, Colyer, Herryford and Vernondale Villages
George Washington Office 703.781.0596 Serving residents of Dogue Creek and George Washington Villages	Woodlawn Office 703.781.0566 Serving residents of River and Woodlawn Villages
Lewis Office 703.781.5901 Serving residents of Lewis Village	Resident Engagement Specialist 703.619.3870



STEP 3: If your issue has not been resolved through Steps 1 or 2, please call our Resident Escalation Hotline* 571.318.7546




STEP 4 & STEP 5: If you require further assistance, please contact*

Assistant Community Director 703.619.3876 Kim Saroglou, ksaroglou@tmo.com	Community Director 703.619.3869 Jennifer Watkins, jwatkins@tmo.com
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*Voicemails left at these numbers are sent as an email to the appropriate team member.





McRee Unaccompanied Housing

McRee Barracks Address

9001 Gunston Road
Building 2105-A
Fort Belvoir, VA 22060

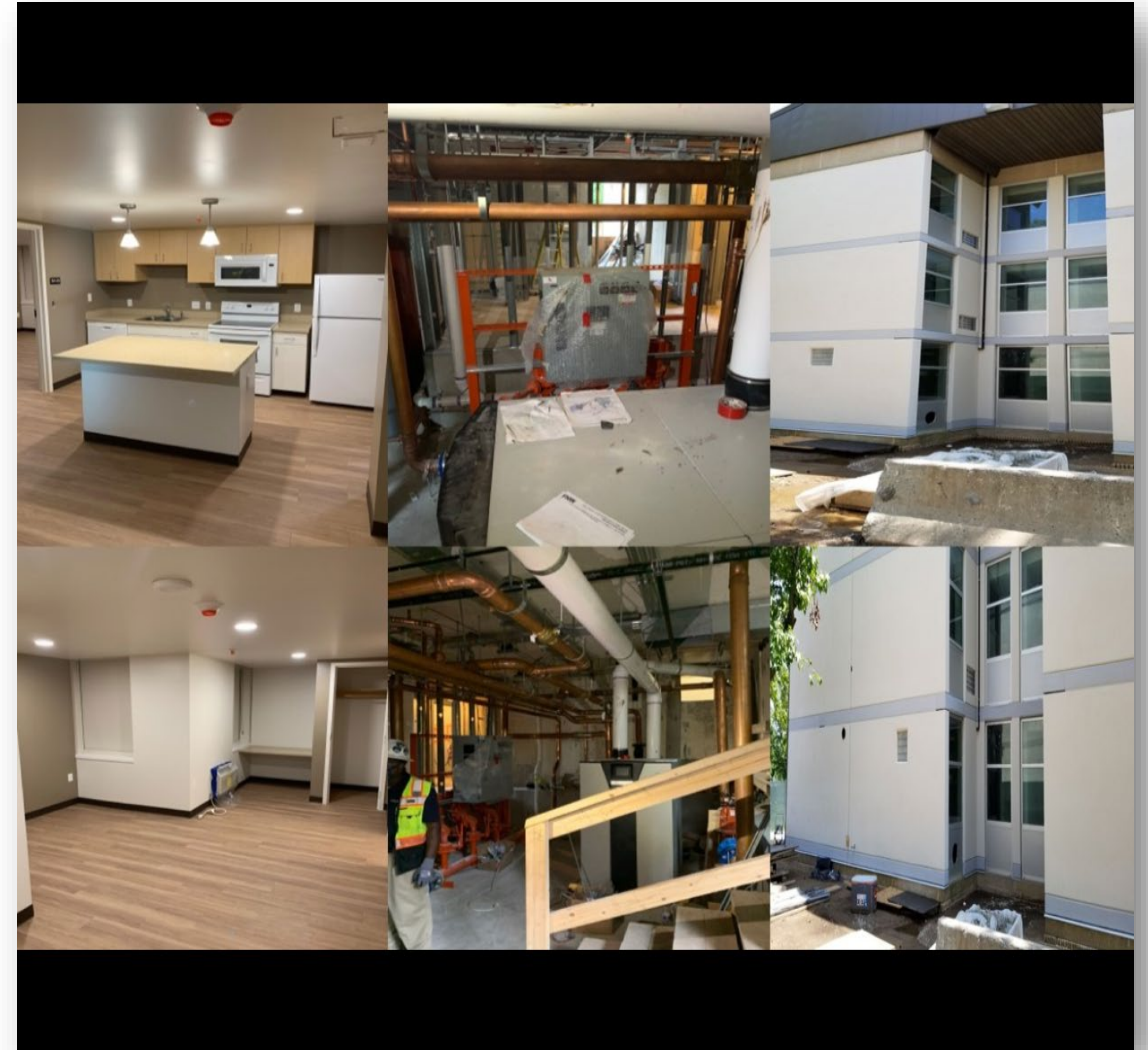
HOURS OF OPERATION:

0700HRS – 1600HRS



McRee Barracks Renovations

- ✓ Provide private bedrooms with bathroom and common living areas including kitchens with enhanced cooking capabilities.
- ✓ Project will correct life, health safety deficiencies and improve Heating, Air Conditioning and hot water delivery.
- ✓ Bldgs. 2102, 2103, 2109 & 2110 are complete and 79% occupied. Bldgs. 2104 & 2111 are under renovation. Estimated completion SEP 2023.
- ✓ Army is investing roughly \$60M to improve the living conditions for Junior Enlisted SMs assigned to Fort Belvoir.





McRee Unaccompanied Housing

McRee Barracks Contact information

Unaccompanied Housing Office

For information and assistance with barracks

703-806-0120/0489

Unaccompanied Housing Maintenance (Aleut)

For assistance with service orders during duty hours

703-806-5022/5386

Unaccompanied Housing Maintenance (Aleut)

For assistance with emergency service orders and lockouts

After hours

703-806-3109





Fort Belvoir Mayors Program

BE INFORMED. STAY CONNECTED.

Village	Sponsoring Unit	Mayor	Email
Belvoir Village	Intelligence & Security Command INSCOM	COL Douglas Copeland	belvoirvillagemayor@gmail.com
Cedar Grove Village	Troop Command	CDR Michael Margolius	cedargrovevillages@gmail.com
Coyler Village	Troop Command	NA	Alicia.t.luster.civ@mail.mil
Dogue Creek	Office of the Chief, Army Reserve OCAR	CPT Eric Schmith	doguecreekmayor@gmail.com
Fairfax Village	The Army Aviation Brigade TAAB	LTC Catherine M. Martinez	fairfax.village.mayor@gmail.com
Gerber Village	Troop Command	NA	Alicia.t.luster.civ@mail.mil
George Washington Village	249 th EN	SGT Mike Thomas	georgewashingtonmayor@gmail.com
Herryford Village	Soldier Recovery Unit SRU	NA	Alicia.t.luster.civ@mail.mil
Jadwin Village	Missile Defense Agency MDA	CPT John Rhoten	jadwinloopmayor@gmail.com
Lewis Village	Protective Services Battalion PSB	MSgt Calvin Moore	mayorlewisvillage@gmail.com
Park Village	HQ BN	Ms. Pamela Rhoten	parkvillagemayor@gmail.com
Rossell Village	U.S. Army Legal Services Agency - USALSA	LCDR Kristine Neele Retired	rossellvillagemayor@gmail.com
River Village	Dental Command	Ms. Hogue	rivervillagemayor@gmail.com
Vernondale Village	1 st IO	1SG Joshua Unruh	vernondalevillagemayor@gmail.com
Woodlawn Village	1 st IO	CW2 Mathew Smith	woodlawnvillagemayor@gmail.com

Join Your Mayor's Facebook Group



Go to Fort Belvoir Facebook page:
FACEBOOK.COM/FORTBELVOIR/GROUPS



HOUSING RESIDENT PORTAL

home.army.mil/belvoir





The Villages
AT BELVOIR

HOUSING MAYORS AND DEPUTIES WANTED!

USE YOUR LEADERSHIP SKILLS TO MAKE A DIFFERENCE
IN YOUR COMMUNITY!



QUALIFICATIONS:

- Must be Active Duty, E6 or higher preferred.
- Must live in The Villages At Belvoir
- Have at least 1 year left on orders
- Willingness to help others
- Great Communication Skills

MAYOR/DEPUTY MAYOR VACANCIES:

COLYER VILLAGE – GERBER VILLAGE – HERRYFORD VILLAGE

Interested Volunteers Call:

703-898-1524





The Villages at Belvoir

Housing Update





Positive Progress – Housing Initiatives

Tons of Upcoming Events in April Featuring Month of the Military Child

- Kicking off the month with a week-long string of Spring Break events for Fort Belvoir families including:
 - Lots of Easter and Spring crafts
 - A PJ, Pizza & Pixar movie marathon
 - A Villages-wide 12,000 count egg hunt!
- A photo and art contest for Fort Belvoir youth to share what it means to them to be a military child - prizes up to \$100!
- Villages at Belvoir staff will be rocking purple on April 19th for “Purple Up Day” in honor of military kids
- And we will end the month with our much-anticipated Father Daughter Ball on April 29th!
- Stay tuned for more information on all events



Housing Initiatives

➤ Launched Initiatives to Address Concerns

- The Villages changed HVAC PM vendor based on resident and mayor feedback
- The Villages implemented measures and utilized the RFP (Request for Proposal) process to improve performance from refuse collection contractor based on resident and mayor feedback

➤ Water Intrusion

- Plan submitted to the Army to waterproof basements of historic homes

➤ Drainage

- Plan submitted to the Army to address major drainage concerns
- The Villages at Belvoir has hired a Ground Supervisor to assist with installing drains for concerns

➤ Work Order Backlog

- Emergency Work Order team established to address emergencies during business hours
- Maintenance Techs are working later hours and on weekends to address the backlog
- The Community Management office is following up with completed work orders on **Wednesdays**



Upcoming Housing Projects

➤ 2023 Look Ahead:

➤ Continued replacement of streetlights.

- Plan started in 2022 with retrofitting older streetlights to be LED. This will continue in 2023.

➤ Installation of Window Safety Locks on all homes.

- All homes will have window safety locks installed in compliance with Evan's Law.

- Resurfacing of Tennis Courts & Basketball Courts.

- Some of the tennis courts and basketball courts will be resurfaced in 2023 beginning a 3–5-year refresh of all tennis & basketball courts.

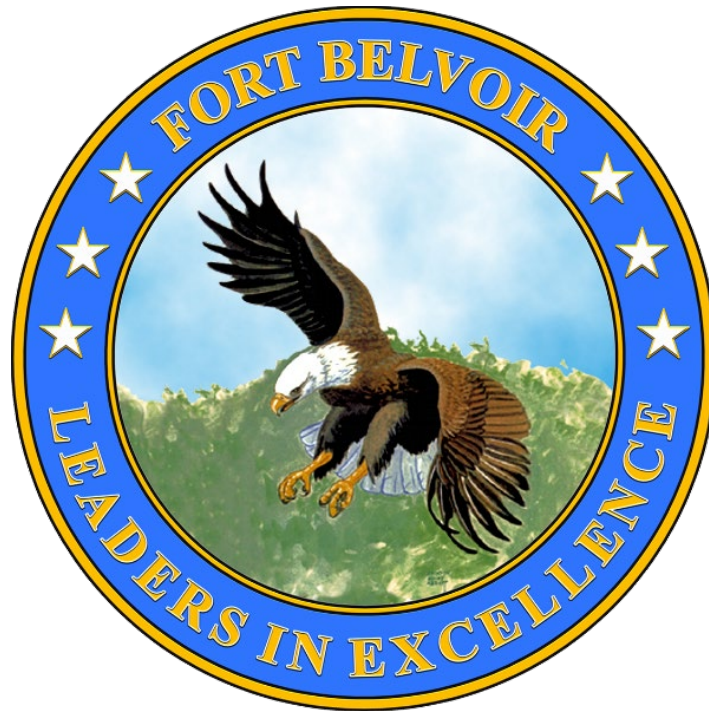
➤ Removal of older playgrounds.

- A number of playgrounds will be removed to make space for other amenities.

➤ Curb/Sidewalk Improvements

- Grinding and/or replacement of sidewalks throughout all Villages.





Installation Safety Office



Garrison Safety Update

Mold: Causes and Preventions

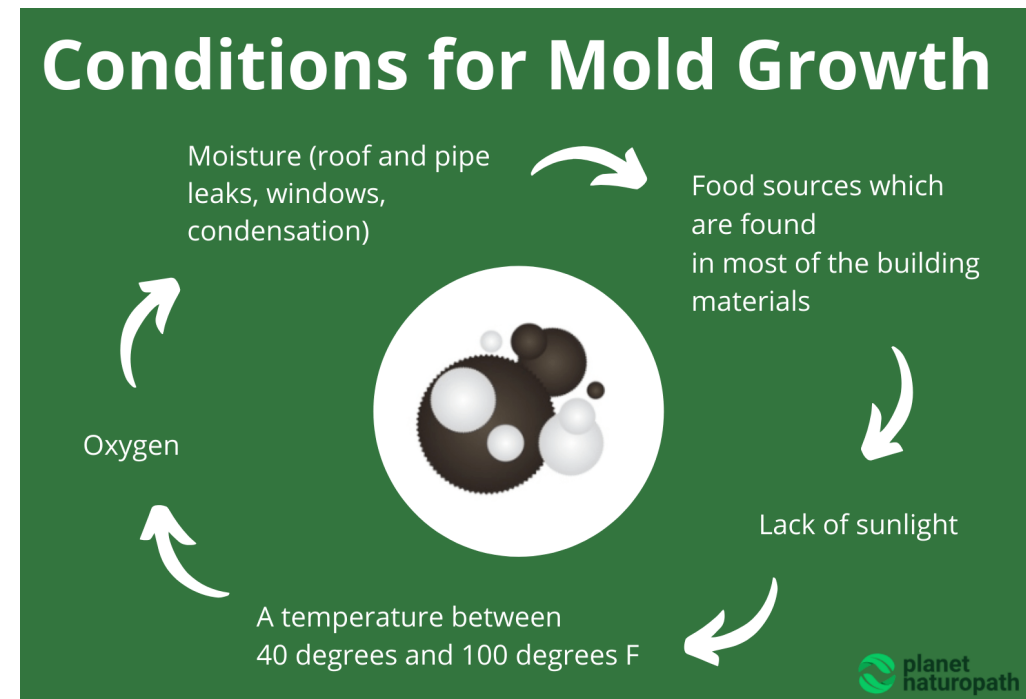
IMCOM Operation Counter Mold: US Army's plan to establish a battle rhythm to counter mold through **prevention**, **education** and **mitigation**.

Mold Basics:

- Mold is naturally occurring—it is everywhere
- It can grow almost anywhere
- It needs moisture, oxygen, and a nutrition source

Visible mold should be removed from living areas

- Signifies unwanted water intrusion, excess moisture, or excess humidity



Garrison Safety Update

Common Moisture Problems

- Construction related (e.g., stockpiles get wet)
- Building envelope related (e.g., improperly installed flashing, roof leak)
- Humidity related (e.g., lack of air circulation)
- Occupancy related (e.g., not using exhaust fan, excess water)
- Plumbing related (e.g., pipe leak)
- Drainage related (e.g., inadequate drainage away from house)
- HVAC related (e.g., backed-up condensate drain)



Garrison Safety Update

Mold Prevention

- Take steps to reduce unwanted water/humidity
 - Change HVAC filters
 - Run bathroom exhaust fans
 - Ensure gutters/drains channel water away from foundation
 - Ensure shower curtain is inside the bathtub/shower
 - Don't turn AC too cold in the summer...keep it >68 °F
 - Keep fan in the Auto position at all times
- Prevent dust & dirt build-up



Garrison Safety Update

Mold Prevention, Continued

- Inspect your house
 - Downspouts/drains
 - Bathroom vents, vents around house—vacuum if necessary
 - HVAC condensate line—make sure it's draining
 - Dryer duct line
- Be observant, investigate, and report asap
 - Water leaks or drips—act quickly to stop the leak
 - Water stains
 - New “musty, mildewy” smells, especially after a “flood” event
 - Listen for leaks in the attic during a rainstorm (annually)
- Leave the house better than the way you found it



Example Photos



Dirt return vent cover
and cleaning method



Clogged and dirty bathroom exhaust fan



Dirty air filter



Directorate of Emergency Services



➤ Prevent the 911 call

- Check Smoke and Carbon Monoxide Alarms-*You May Save a Life Tonight*
- Check Dryer Vents
- Reduce clutter / Prevent heavy fire load conditions & Egress concerns
- Familiarize yourself with your house / building layouts (kitchen location, bedrooms, occupancy loading, etc.) and other tenants.
- **Exit Drills In The Home (EDITH)**-Have a plan and practice it!
- Check Fire Extinguishers—Learn to *Pull Aim Squeeze Sweep (PASS)*
- Note any “Safety In Our Community” Concerns

➤ Reporting an Emergency

- Residential: **EMERGENCY DIAL 703-781-1800**
DIAL 9-1-1 (Transfer will occur)
- Business Occupancy:
DIAL 9-1-1 (Belvoir Hard line Network)
EMERGENCY DIAL 703-781-1800

*Check with your Supervisor to verify service provider (I.E. VOIP Users, Physical Security Restrictions, Commercial Provided Service)



➤ Things to Learn & Teach your Children !

- Facility's / Residence Physical Address



DES - Installation Access

- Continued low threat for crime on post.
- Monitor your children's whereabouts.
- Use your chain of command to resolve non-criminal issues with neighbors.
- No known specific threats. Monitor coworkers, family and friends for stress-related issues or depression and report suspicious or erratic behavior.
- Speed campaign has been ongoing for over a month. We appreciate your feedback.
- Officer Simpson-Stokes, Community Relations/Liaison Officer Program.
- Impaired driving is not just alcohol related offenses.
- Active shooter is now "Armed Attacker" and law enforcement training to counter unknown threats.





DES - Installation Access

- ✓ **Trusted Traveler** is in effect. Random Antiterrorism Measures (RAMs) and 100% ID checks will occur at varying times.
- ✓ Anyone may be asked for identification at any time by the Department of the Army Security Guards.
- ✓ Manning for Department of the Army Security Guards is still extremely low and is a trend in the Army.
- ✓ Valid ID: DoD Common Access Card; military retiree ID; DoD family member ID; or Fort Belvoir visitor pass.
- ✓ Travelers and passengers without a valid ID card listed above must go to the Visitor Center at Tulley Gate, weekdays, 0600 -1800hrs to get a visitor's pass. After hours vetting will be completed at Tulley Gate (Commercial /Visitor Lane).
- ✓ Visitors can also apply on-line for an **Expedited Visitor Pass**. Go to the Fort Belvoir Website for further information.
- ✓ All visitors, 16 and older, must have a valid driver's license, state ID card, or U.S. passport to get a Belvoir visitor pass.
- ✓ Report suspicious behavior or activities to the Fort Belvoir Emergency Control Center or Physical Security at (571) 515-2008.





Directorate of Family and Morale, Welfare & Recreation





DFMWR Update

- EFMP Easter Egg Hunt, 1 April
- Photos with the Bunny at Bowling, 1 April
- Golf Weekend Shotguns Begin, 1 April
- Food Distribution at ACS, 6 April
- EFMP Family Game Night, 7 April
- Intro to Golf Classes Begin, 11 April
- Wounded Warrior Clinics Begin, 15 April
- Springfest, 15 April
- New York City Bus Trip, 22 April
- Installation Volunteer Luncheon at ACS, 28 April
- Play Morning, 28 April
- Youth Sports Sign Up
- Match Play Golf Tournament, 29 April
- Legoland New York City Bus Trip, 6 May
- Job Fair at the Army Museum, 10 May
- Mother's Day Brunch at the Officers' Club, 14 May
- America's Armed Forces Kids Run, 20 May
- Gary Sinise & LT Dan Band, 25 May
- Rockin' The Basin, Dates TBD
- Kids Color Run, 10 June
- Hershey Park Bus Trip, 10 June
- SAC & Youth Center Summer Camp Begins, 20 June
- Fitness 24/7 Update





Fort Belvoir Aquatics is **HIRING!**

Join the Aquatics team and make a difference in our community. Summer is only a few months away. Now is the time to sharpen your lifeguard skills and prepare for the summer pool season. If you enjoy swimming and have what it takes to be a lifeguard, we want you to apply.

**Lead Lifeguard, NF-02**
\$18 - \$24 per hour

**Water Safety Instructor, NF-02**
\$18 - \$22 per hour

**Lifeguard, NF-01**
\$18 - \$20 per hour

Need a lifeguard certification?
We offer American Red Cross certifications for \$375. Work the entire summer through Labor Day and your certification fee is on us!

Already certified?
Employees in the Fort Belvoir MWR Aquatics program receive recertification free of charge!





Benyaard Indoor Pool
10051 Gay Rd, Bldg. 182
Fort Belvoir, VA 22060
(703) 805-2620



BELVOIR MWR
BELVOIR.ARMYMWR.COM



Fort Belvoir
Family & Morale, Welfare & Recreation

Are You Awesome?

we're hiring.

JOIN OUR TEAM!

View Our Openings



SCAN ME!



SCROLL DOWN



Camping



Recreation



Golf



Childcare



Fitness

- Tax Free Shopping
- Benefits (Paid Leave, Retirement, 401k, Insurance)
- Hiring & Retention Bonuses
- Referral Incentives
- Flexible Scheduling
- Training Opportunities
- Tuition Assistance & College Credits
- Reduced Childcare Fees



Follow us on Facebook
Belvoir MWR



belvoir.armymwr.com





Q&A Session Ground Rules

- One question and a follow-up question per person.
- Refrain from discussing or posting individual claims or legal issues.
- Be Respectful. Use respectful language and be courteous, when referring to others.
- Follow the existing reporting procedures, understand this forum does not replace the process. First work through your Mayors and Ombudsman for any specific concerns.
- Online viewers, post questions to the Facebook Town Hall Events Page, use the hashtag **#AskBelvoir**. Questions will be answered and published on our website within 48 – 72 hrs.





QUESTIONS?



Fort Belvoir Digital Garrison App

Have you checked out the free Digital Garrison App?

The app features information specific to each user's community such as installation directory, gate locations, events and more!

Select: Fort Belvoir



NEW TO THE AREA?
JUST PCS'D

Stay informed what's going on in your local installation with the **NEW** Digital Garrison app on your smartphone or tablet.

 DIGITAL GARRISON
POWERED BY  

 Download on the App Store  GET IT ON Google play

The advertisement features a smartphone displaying the app's interface. The screen shows a map of Fort Stewart, Georgia, with a location pin. Below the map, there is a notification about COVID-19 information and a search bar containing "Fort Stewart". The app's logo and the text "DIGITAL GARRISON" are prominently displayed, along with logos for the Exchange and MWR. At the bottom, there are buttons for downloading the app from the App Store and Google Play.