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DA FORM 2465, JUL 92

DA FORM 2465, MAR 64 IS OBSOLETE

CLIENT LEGAL ASSISTANCE RECORD
For use of this form, see AR 27-3; the proponent sciency is OTJAG



DEPARTMENT OF THE ARMY

US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT BEL VOIR
OFFICE OF THE STAFF JUDGE ADVOCATE
9911 LOWEN ROAD
FORT BELVOIR, VIRGINIA 22060-6107

REPLY TO ATTENTION OF:

LEGAL ASSISTANCE CLIENT ADVISEMENT

- SCOPE: The Fort Belvoir Legal Assistance Office provides assistance in the following areas: a) Wills and estate planning; b) Family law; c) Servicemembers' rights; d) Taxation; e) Bankruptcy; f) Landlord-Tenant matters; g) Consumer law; h) Citizenship issues, and other non-criminal matters. Attorney services do not normally extend to representation in court. However, we do prepare separation agreements, and court documents for uncontested divorces, adoptions, name changes, and other types of cases. If a client requires support that cannot be provided by our office, we will assist the client in finding private counsel. Please understand that clients who retain private counsel are responsible for payment of their own attorney's fees.
- FEES: There are no fees for our services; however, clients who intend to file documents with a court are responsible for all filing fees and costs associated with the case.
- CONFLICTS: Since our attorneys and staff may not provide legal advice to persons with whom
 the office has a conflict of interest, we must obtain information from prospective clients and
 conduct screenings before assistance may be provided. In the event we discover a potential
 conflict, we may be prohibited from providing support.
- CONFIDENTIALITY: The Office will treat any information that a client provides as confidential, except for disclosures that relate to threats to national security or disclosures that suggest that serious bodily harm may come to a third party.
- **DOCUMENTS**: Given the substantial number of clients that we service, our office does not retain copies of wills, powers of attorney or advanced medical directives prepared by our staff. In addition, all original client documents must be maintained by the client. We only retain copies of documents for our files.
- TERMINATION: Our assistance ends: a) once services have been provided to the client (i.e., preparation and execution of wills or advanced medical directives); b) when the client abandons the case; or c) upon the discovery of a conflict of interest. All client documents and files are destroyed 2 years following the termination of a case.
- **FEEDBACK**: Clients are encouraged to complete the attached ICE form, and leave it with our staff at the front desk.
- OIC: Christopher B. Rydelek (703) 805-4388.

SUBJECT: Ft. Belvoir Legal Assistance Client Survey

As a recent client of our Legal Assistance Office, we value your comments regarding our program. We ask that you complete this short survey, and leave it with our staff.

1.	Please rate our facility:	
	Excellent Good Fair Poor	
2.	Please rate our staff's attitude:	
	Excellent Good Fair Poor	
3.	Please rate the timeliness of services provided:	
	Excellent Good Fair Poor	
4.	Please rate the hours of service:	
•	Excellent Good Fair Poor	
5	Did our legal assistance services meet your needs?	
	Yes No N/A	
6.	Were you satisfied with your experience at this office?	
	Yes No N/A	
7.	Which attorney or paralegal did you see:	
8.	Today's date:	
•		
9.	Please provide any other comments:	
10	o. May we enter your comments on the ICE website? Yes_	No

Leave us feedback at the ICE website under: Ft Belvoir / Administration / Legal Assistance; at this address: https://ice.disa.mil/index.cfm?fa=site&site_id=336