

November 23, 2020 Fort Belvoir Community Town Hall

Housing Q & A

1. **Q:** What on-post housing options do single Soldiers have while the Barracks are undergoing renovations?

A: The Villages has housing available for single soldiers and geographical bachelors, to include roommate options. Call 703.619.3877 for details.

2. **Q:** What are the timelines for construction in the 3 Villages (Cedar Grove, Dogue Creek, Woodlawn)?

A: Details and updates for all construction projects within The Villages may be found at www.villagesatbelvoirprogress.com, the recently launched site for all residents to find the most up-to-date information on construction and renovations.

3. **Q:** When and where is the dog park in Lewis going to open?

A: The Lewis Village dog park is in the planning stages and once plans are finalized and approved, the construction of the park will be included as a future budget consideration and will be shared with residents.

4. **Q:** What is process for displacement? (Between identifying SFG, Assessment, SOW, Displacement, per diem, Etc.)

A: The Villages adheres to the universal displacement guidelines published by the Army in February 2020. A copy of the displacement policy is available to residents through their Community Management Office as well as through the Fort Belvoir Residential Communities Liaison Office (RCLO).

5. **Q:** In reference to the NDAA, when will the maintenance history be available to the residents?

A: The NDAA has 18 points with 4 still being discussed between the DoD, Privatized Companies and Congress. Maintenance history is one of those 4 points still being discussed. In the interim, all residents have access to their work order history through the online ActiveBuilding Resident Portal.

6. **Q:** If the resident thinks the PM was done incorrectly, can they schedule another PM?

A: If a resident has a concern specific about their home, they are encouraged to submit a work order to have the concern addressed. Residents may also reach out RCLO to request an inspection by a member of one of the Command inspection teams.

7. **Q:** With the appliance shortage, what is the expected lead time for a resident to receive their new appliance?

A: COVID-19 has had a significant impact on many manufacturers, to include those who supply appliances. Orders are being filled as quickly as the supply chain is able to make them available. For updates, please call 571.339.8221.

8. **Q:** Last year the partner briefed about an engineer coming out to look at Woodlawn due to the significant drainage issues, what came of the inspection? Is there a plan to address the sinking homes?

A: The construction in Woodlawn Village will include storm water improvement. Residents are asked to submit a work order for any specific concerns.

9. **Q:** Is there a plan to address the alleyway paving issues? There are numerous alleys ways that need to be patched, repaved, etc.

A: Paving and patching traditionally takes place in late spring, summer and early fall. If there are particular areas within any Village that require urgent attention, please submit a work order providing location information.

10. **Q:** Can self-help open on weekends? Most of the soldiers work during the current open hours.

A: The Villages tested having the self help center open a couple of evenings during the week and found very little interest in visiting during those hours. Hours will be revisited during summer months.

11. **Q:** What dogs are prohibited on post and categorized as aggressive dogs?

A: A copy of the pet policy is available on The Villages website, in the document center of the online ActiveBuilding Resident portal and through RCLO. For purposes of this

policy, aggressive/dangerous or potentially aggressive/dangerous breeds of dogs are defined as Pit Bulls (American Pit Bull Terrier, American Bully, American Staffordshire Bull Terriers or English Staffordshire Bull Terriers), Rottweilers, Doberman Pinschers, Chows and wolf hybrids. This prohibition also extends to other dogs that demonstrate a propensity for dominant or aggressive/dangerous behavior.