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MISSION

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USAG FORT BELVOIR



Housing Focus Group

24 July 2019

COL Michael H. Greenberg
Garrison Commander

CSM Corey J. Perry
Garrison Command Sergeant Major



Agenda



- COL Greenberg's Welcome/Introductions
- Ground Rules
- Brief overview from last month/Main issues
- Five Challenges
- Update on Laundry Room Repairs
- Legal Assistance contact information
- Focus Group Feedback by Village
- Way Ahead



Ground Rules



1. Stay mentally and physically present
 - Be present and don't attend to business that doesn't pertain to the meeting.
 - Listen attentively to others and don't interrupt or have side conversations.
 - Treat all meeting participants with the same respect you would want from them.

2. Contribute to meeting goals
 - Participate by sharing ideas, asking questions and contributing to discussions.
 - Share your unique perspectives and experience and speak honestly.
 - If you state a problem or disagree with a proposal, try to offer a solution.

3. Give everyone a chance to participate
 - Share time so that all attendees can participate.
 - Be patient when listening to others speak and do not interrupt them.
 - Respect each other's thinking and value everyone's contributions.

4. Attack the problem, not the person
 - Respectfully challenge ideas, not the person.
 - Blame or judgment will get us further from a solution.
 - Honest and constructive discussions are necessary to get the best results.



Trends from Last Month



Main Issues

- Playgrounds (repairs, benches, etc..)
- Excessive speeding through the neighborhoods
- Requested speed bumps and/or monitors
- Signs
- Unmarked vehicles – contractors
- Quality of work (new floor on top of old, etc..)
- Dead trees in need of removal/trimming
- Houses not being “move-in” ready
- Chemicals being sprayed without notice
- Grass cutting schedule
- Mold



Four Challenges



- Quality of work
- Communication
- Work orders over 30 days
- Transitioning homes



Update on Laundry Room Repairs



- Pilot completed before third week of June
- Improvements took place in an unoccupied unit during change of occupancy
- Project awaiting budget approval for completion of initiative in all 166 homes
- Project has the budget to complete improvements in 13 units that have experienced frozen pipes in the past
- Improvements in those 13 units expected to begin in early August
- Improvements in remaining homes will begin upon budget approval



Fort Belvoir Legal Assistance Office



- Licensed Attorneys and paralegals are available to assist with personal civil legal issues at no cost
- Serves Active Duty Service Members, retirees, and their dependents as well as Reservists and civilians preparing for deployments
- Located at 9990 Belvoir Drive, Bldg 257
- 8 am to 3 pm Monday thru Thursday (appointments only), 9 am to 2 pm on Fridays (no appointments needed) NOTE: Home closing documents do require an appointment
- Phone: 703-805-2856
- Facebook: www.facebook.com/fortbelvoirlegalassistance

Website: <https://home.army.mil/belvoir/index.php/my-fort-belvoir/all-services/legal-assistance-office>



Village Feedback



Belvoir



Village Feedback



Cedar Grove



Village Feedback



Colyer



Village Feedback



Dogue Creek



Village Feedback



Fairfax



Village Feedback



Gerber



Village Feedback



Herryford



Village Feedback



Lewis



Village Feedback



Park



Village Feedback



River



Village Feedback



Rossell Village



Village Feedback



Vernondale



Village Feedback



Woodlawn



Village Feedback



George Washington



Village Feedback



Jadwin Loop



Way Ahead



- Next Town Hall: 13 August 2019, 6:30 pm – 8:00 pm, Location: Thurman Hall
- Next Garrison Focus Group meeting: Wednesday, 28 August 2019 @ 6 pm, Garrison HQ's Command Conference Room (4th Wednesday of every month)