



# Community Town Hall

May 13, 2021

Time: 5:30 pm

**COL Joshua SeGraves**  
Garrison Commander

**CSM Gregory M. Kleinholz**  
Garrison Command Sergeant Major



# Agenda

## ✓ Garrison Commander Opening Remarks

- Purpose
- Housing Highlight
- CSM Remarks

## ✓ Housing Updates

- Ombudsman
- Mayors
- RCI Partner

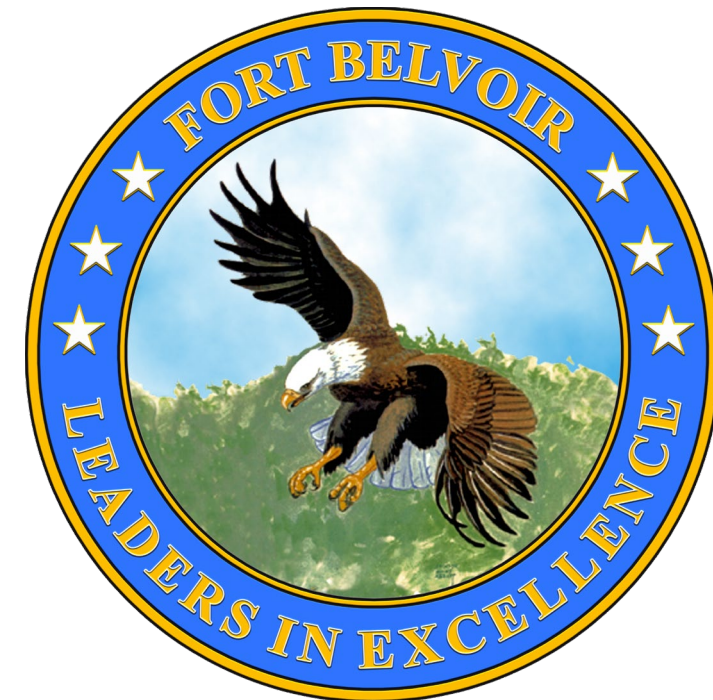
## ✓ Directorate Updates

- ISO
- DPW
- DES
- MWR

## ✓ Way Ahead

- Armed Forces Wellness Center
- FBCH COVID Vaccines
- Podcast
- DG App

## ✓ Garrison Commander Closing Remarks







# Positive Progress - The Villages at Belvoir Initiatives

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## Positive Progress Made Since Last Town Hall

- ✓ Lawn care services are underway
  - ✓ Edging and mulching of beds
  - ✓ Mowing every 7-10 days
  - ✓ Pre-emergent herbicide application
- ✓ Projects underway
  - ✓ Crosswalk and curb painting
  - ✓ Repair and painting of mail kiosks
  - ✓ Power washing of homes
- ✓ Woodlawn community garden plots reopened
- ✓ Preventative maintenance inspections of HVAC system in Q2 underway with air filter changes performed in all homes during Q1 and will be again in Q3 and Q4
- ✓ Cordless blinds being installed in all homes
- ✓ Chimney inspections and cleaning for wood burning fireplaces underway



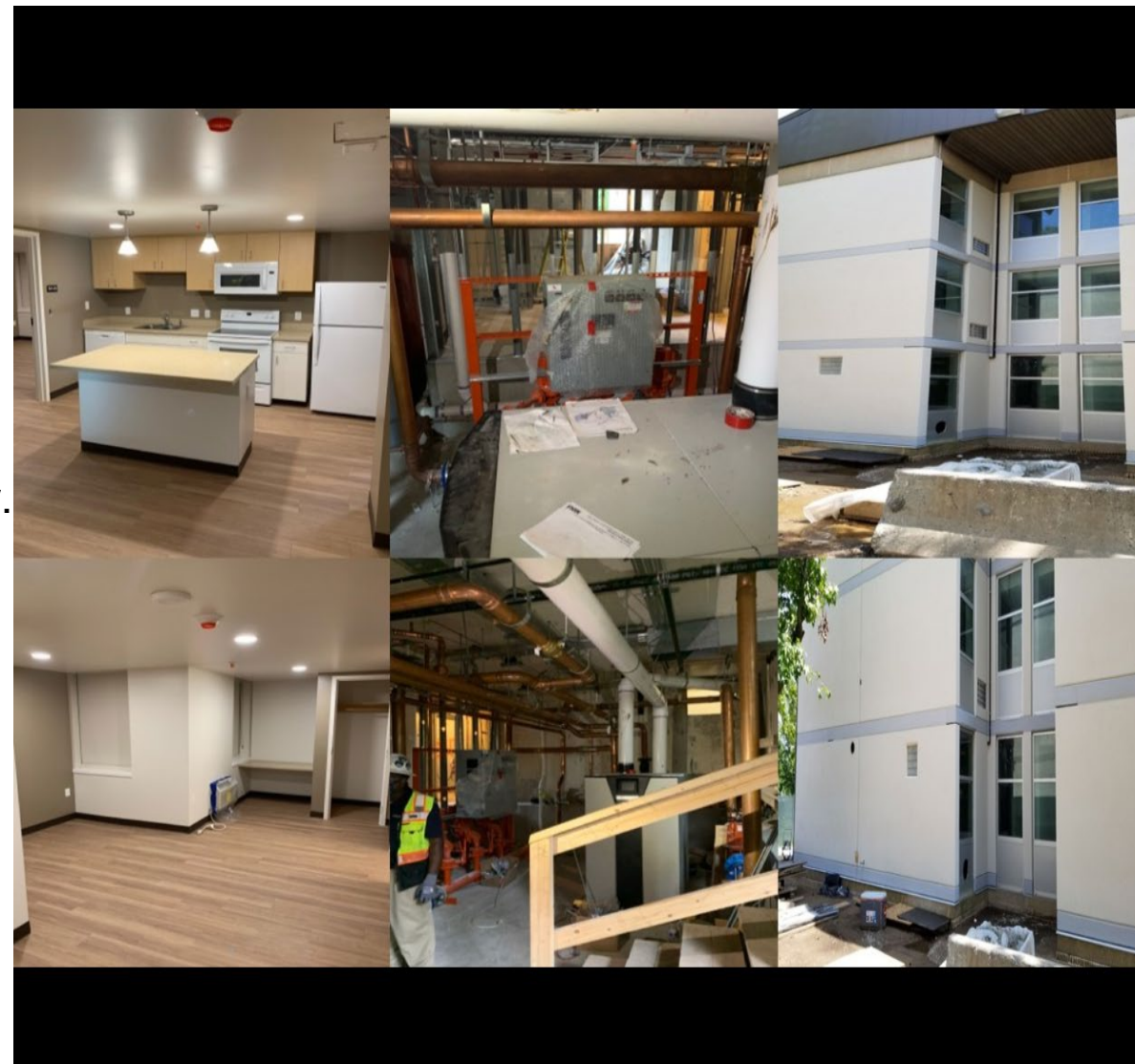


# Positive Progress – McRee Barracks Renovations

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## Positive Progress Made Since Last Town Hall

- ✓ Provide private bedrooms with bathroom and common living areas including kitchens with enhanced cooking capabilities.
- ✓ Project will correct life, health safety deficiencies and improve Heating, Air Conditioning and hot water delivery.
- ✓ Bldgs. 2102, 2103, 2109 & 2110 are **82%** complete with an estimated completion date of AUG 2022.
- ✓ Bldgs. 2104 & 2111 are in the process of relocating existing personnel to allow renovations to commence. Estimated completion APR 2022.
- ✓ Army is investing roughly \$60M to improve the living conditions for Junior Enlisted SMs assigned to Fort Belvoir.





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Installation



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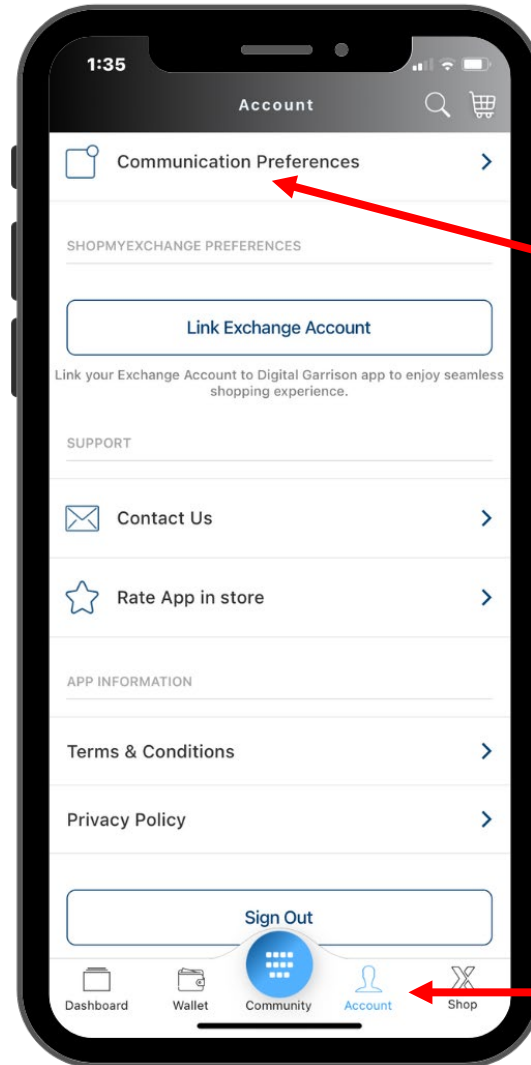
- Search '**Digital Garrison**'
- Download from the App Store or Google Play
- Set your Installation - '**Fort Belvoir**'
- Log In
- Set up your profile
- Stay Connected & Informed!





# Stay In-The-Know with Digital Garrison

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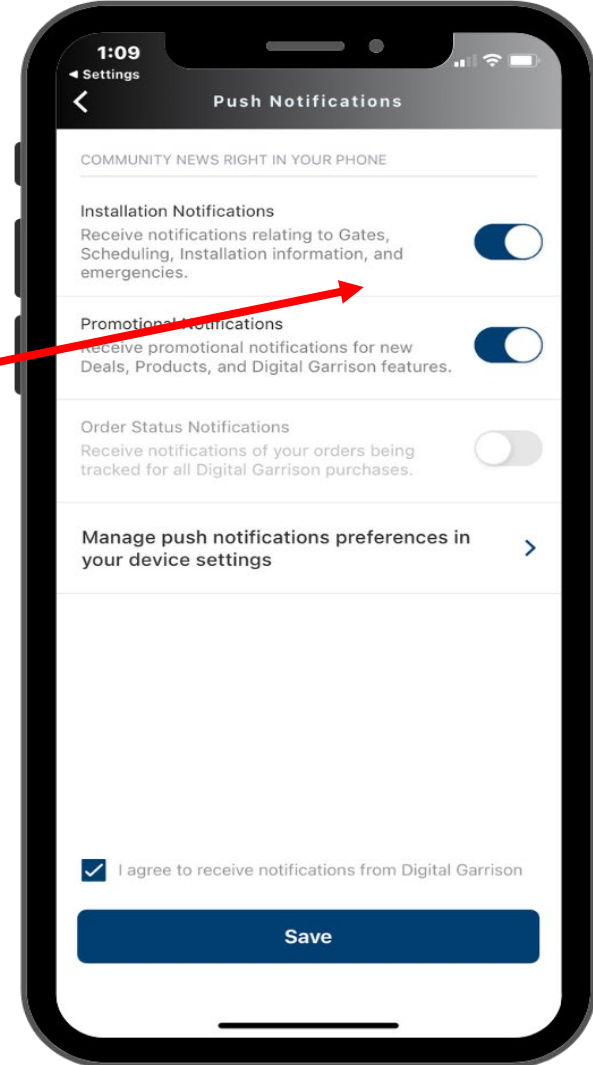
## Enable Push Notifications

1. Select "Account" from the Dashboard
2. Select "Communication Preferences"
3. Select "Push Notifications"
4. Enable "Installation Notifications"



### Message Center

**Feb 01 | WEATHER ALERT:** Due to inclement weather, the U.S. Office of Personnel Management has decided on a 2-hour delayed arrival for federal employees in the Washington, D.C. area on Tuesday, February 2nd. Because Fort Belvoir follows OPM's adverse weather guidance, Garrison offices and staff are under a 2-hour delayed arrival for tomorrow, February 2nd. Garrison Employees should plan to arrive to work no more than 2 hours later than they would be expected to report to duty. Please contact your office supervisors to discuss unscheduled leave or telework if necessary. Teleworking employees should start on time. Changes and notices will be posted on Fort Belvoir's Social Media platforms, website and Digital Garrison app. Employees of mission partner/tenant organizations unclear of their duty status should contact their supervisors.







# Ombudsman Update

**Army 3<sup>rd</sup> Party Inspections** are taking place and we have reached the ½ way mark

- Rescheduling Process has changed – all rescheduling has moved to the end of the pilot program (August/September timeframe)

**Quality Assurance (QA) inspectors and Industrial Hygienists (IH)** are available to assess your housing concerns. Please reach out for scheduling, [Jennifer.R.Hudson14.civ@mail.mil](mailto:Jennifer.R.Hudson14.civ@mail.mil) or 571-259-9867.

**Quarterly Property Walks** with the Mayors and Property Management team are about to begin. Please be on the look out for the team walking through the villages notating concerns. We'd love to hear from you!



## USAG FORT BELVOIR

### Installation Management Command

### How to Resolve Housing Concerns

#### LEVEL 1 – SUBMIT YOUR WORK ORDER

- Online - [www.villagesatbelvoir.com](http://www.villagesatbelvoir.com)
- In-Person - Maintenance Facility Building 1108
- Phone - 24-Hour Emergency Maintenance Request Line: 703-619-3880

#### LEVEL 2 – MAKE CONTACT

- Villages at Belvoir Management: 571-318-7546
- Contact Your Chain of Command
- Fort Belvoir Housing Office: 703-805-3018/3019

#### LEVEL 3 – CONTACT GARRISON COMMANDER

- Garrison Commander's Housing Hotline: 571-259-9867
- Submit concerns to the Fort Belvoir Interactive Customer Evaluation ICE System: <https://ice.disa.mil>



Residents with health concerns related to housing conditions,  
call Fort Belvoir Community Hospital Rapid Hotline:  
571-231-2004



### LEVELS OF ESCALATION





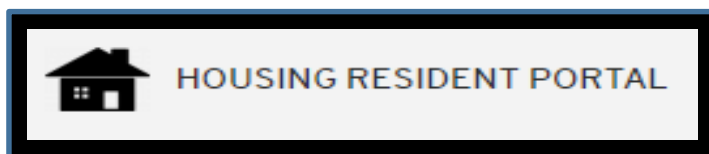
# Mayor Housing Updates

- **Check your Notices/Email** There are three different inspections going on. Garrison is sending out notices for the Army 3<sup>rd</sup> party inspections and the Property Management team is sending out notices from HVAC filter changes and preventive maintenance.
- **Yard of Month** is beginning this month – We've teamed up with the Property Management team and will be picking a few homes to as winners to Yard of the month. This will continue throughout the summer.
- **Mayor's Facebook page** If you haven't already, please search for your village Mayor's Facebook page and request to join. You can find the list on the *Housing Resident Portal*. The team is putting out updates from the monthly meetings and also shares with the Garrison and Property Management any questions/feedback you may have.
- **Fort Belvoir Housing Portal** Stay up to date on DoD and local garrison housing information.

Website: [Home.army.mil/Belvoir](https://home.army.mil/Belvoir)

Go to: Top Links

Click: Housing Resident Portal



## TOP LINKS

- COMMANDER'S HOUSING HOTLINE
- HOUSING RESIDENT PORTAL
- DEERS/ID CARDS
- INSTALLATION ACCESS/GATES
- FOR NEWCOMERS
- SERVICES
- FORT BELVOIR FAMILY & MWR
- PHONEBOOK

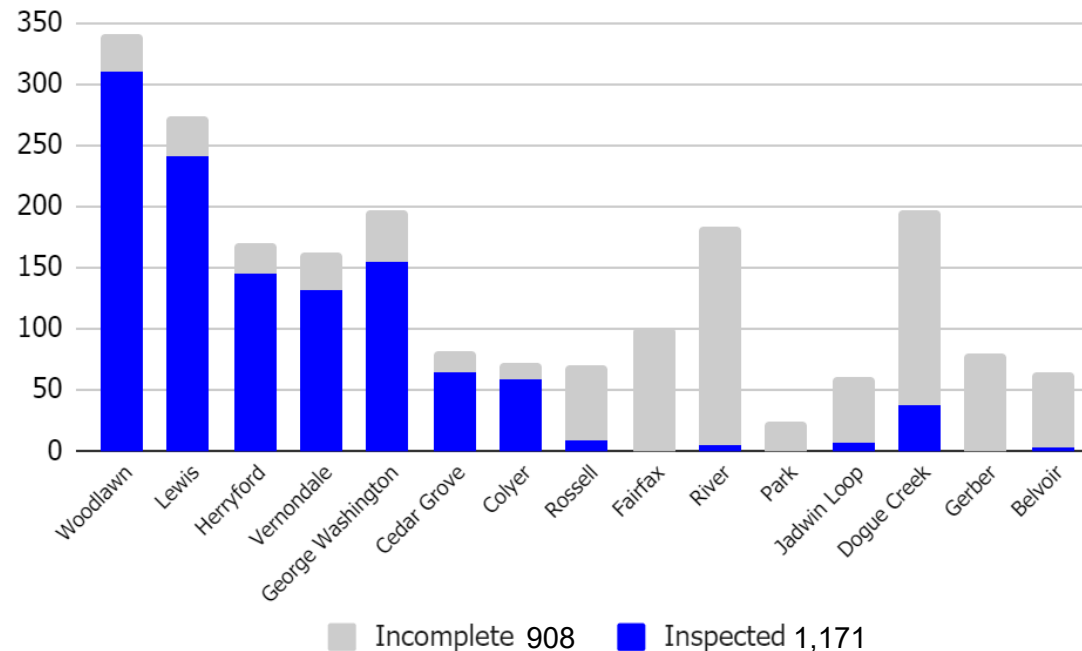






# 100% RER Inspections

- The Garrison & The Villages appreciate families allowing RER to conduct their inspections in this environment
- Among Villages already complete with scheduled inspections, avg. 84% success rate
- Final scheduled inspections set for the last week of June 2021
- All units which did not receive an inspection during the scheduled period will be re-engaged in July 2021



MONTH	NEIGHBORHOOD	UNITS	INSPECTED	REMAINING
February 2021	Woodlawn	340	310	30
March 2021	Lewis	274	242	32
April 2021	Herryford	171	146	25
	Vernondale	162	131	31
	George Washington	196	155	41
May 2021	Cedar Grove	82	65	17
	Colyer	73	59	14
	Rossell	70	8	62
	Fairfax	101	0	101
	River	184	6	178
	Park	24	0	24
	Jadwin Loop	61	7	54
June 2021	Dogue Creek	197	38	159
	Gerber	79	0	79
	Belvoir	65	4	61
		<b>2,079</b>	<b>1,171</b>	<b>908</b>





# Housing Update - Playgrounds

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- ✓ The Villages at Belvoir features 43 playgrounds located throughout the 15 Villages.
  - ✓ 4 will be replaced in late summer with new state-of-the-art equipment selected with the help of survey responses provided by residents
    - ✓ Designs will be shared with residents in the coming weeks
    - ✓ Located in Herryford, Colyer, Rossell and Vernondale
  - ✓ 5 will be repurposed to other amenities in the future with resident feedback on options to be solicited







# Housing Update – Community Wide Yard Sales

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## Community Wide Yard Sales Open Weekend of 15 & 16 May

Stay Safe - Everyone is asked to observe COVID restrictions and precautions by wearing masks and social distancing at all times!





# Housing Update – Bulk Trash Pick Up Options

## ***Bulk Trash Pick Up Options for Residents***

Guidelines and schedule for residents to have bulk trash items picked-up by the Villages waste management provider, American Disposal Services.

- American Disposal is able to pick up **three (3) items** per household/visit.
- Bulk trash pickup occurs on **Mondays**.
- Residents are asked to schedule a pick-up ahead of time through your Community Management Office and be certain to submit your request no later than **Thursday by 5:00 PM** for pickup on the following Monday.
- Once a pick-up is scheduled, bulk trash items would need to be placed out with regular trash by **Monday at 5:00 AM**.

Residents with questions are asked to please reach out to their Community Management Office for assistance.



BULK TRASH PICK-UP

### HOW TO DISPOSE OF OVERSIZED ITEMS

Simply follow these steps to schedule your pick-up:

- American Disposal is able to pick up three (3) items per household/visit.
- Bulk trash pickup occurs on Mondays.
- Please schedule a pick-up ahead of time through your Community Management Office and be certain to submit your request no later than Thursday by 5:00 PM for pickup on the following Monday.
- Once you have scheduled a pickup, please place your bulk trash items out with your regular trash on Monday by 5:00 AM.

You may also drop off bulk trash items in the dumpsters located in the rear of our Maintenance Building located at 6034 18th Street, Building 1108. Hours: Monday - Friday | 8AM - 5PM.

There are items that American Disposal cannot pick-up. These include washers, dryers and exercise equipment such as treadmills and ellipticals. For your convenience, Villages at Belvoir staff is available to pick these items up for a fee of \$25 per item.

### PLEASE CONTACT YOUR COMMUNITY MANAGEMENT OFFICE FOR MORE INFORMATION

#### FAIRFAX - 703.781.4833

Serving Residents of Belvoir, Cedar Grove, Fairfax, Gerber, Jadin Loop, Rossell and Park Villages

#### GEORGE WASHINGTON - 703.781.0596

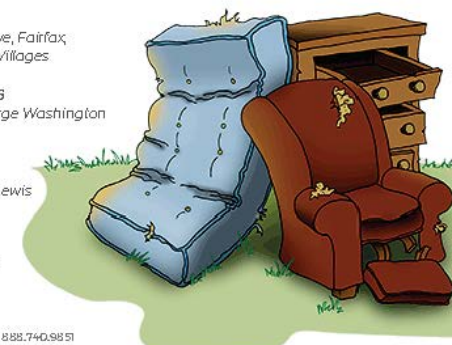
Serving Residents of Dogue Creek, George Washington and River Villages

#### VERNONDALE - 703.781.7280

Serving Residents of Colyer, Herryford, Lewis and Vernondale Villages

#### WOODLAWN - 703.781.0566

Serving Residents of Woodlawn Village



The Villages at Belvoir | villagesatbelvoir.com | 888.740.9851







# Housing Update – Online Resident Portal

## Online Resident Portal - ActiveBuilding

The online resident portal provides residents with the opportunity to:

- Submit routine work orders
- Track work order status
- Get involved with the community by participating and checking out the Community Wall
- Locate community documents such as Resident Responsibility Guide and home maintenance guides



**NOW THAT YOU'VE MOVED IN, IT'S TIME TO LOGIN!**

Sign up for the ActiveBuilding® resident portal when you receive your email invite and get rooted in your new community.



**GETTING TO KNOW YOU**  
Fill out your profile and general contact information so our staff can easily reach you.



**TOTALLY SECURE**  
It is completely secure. ActiveBuilding has the industry standard security features and encryption technologies to protect your personal information and online transactions from theft.



**MAINTENANCE REQUEST? NO PROBLEM!**  
Things break at random times. For Routine maintenance requests, simply log in and place your maintenance requests 24/7. You can select to get an email, text or voice message to update you on the status of your request. And if you can not be home, you can give the staff permission to enter in your absence.



**THE HEART OF OUR COMMUNITY**  
Get involved in the community by checking out the Community Wall – a private, online space where you can swap news, make recommendations and plan events with other residents. You can even join interest groups to connect with neighbors that share the same passions.



**PAY WITHOUT DELAY**  
If your rent payments can not be set to pay by allotment, you can register for online recurring rent payments so you can never get hit with a late fee. ACH payments are free so you can easily make one time payments on your account too.





# ISO - Update

## Industrial Hygienists (IH)

- What is an Industrial Hygienist?
- How can the Industrial Hygienist assist residents?
- If you have mold, how can the IH inspect your home?

**Still have Questions?** 'Ask Your IH' questions on Fort Belvoir Facebook and Twitter pages. [#AskYourIHBelvoir](#)





# Installation Safety Office - Update

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The Garrison Safety office will kick off 101 days of summer in May!

- ✓ Bike To Work Day Event
- ✓ Social Media Campaign
- ✓ Podcast

## ***Safety Topics***

- Bike safety
- Motorcycle safety
- Fire works safety
- Boating safety
- Sun safety
- Hot weather safety (dehydration)
- Camping/hiking safety







# Upcoming Events

## Bike to Work Day

**Location:** "Pit Stop"

Friday, May 21, Pence Gate, 6:30 to 10 a.m.

Richmond Hwy and Belvoir Road

- First 15,000 to register and arrive at the "Pit Stop" on a bike, will receive a free tee shirt!

To register & more information, go to  
<https://www.biketoworkmetrodc.org/>.

Email [john.e.nicklas.civ@mail.mil](mailto:john.e.nicklas.civ@mail.mil)  
Fort Belvoir Safety Office  
Call 703-806-3447 for more information.







# Directorate of Public Works – Dumping Update

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**Illegal dumping has become a real problem on Fort Belvoir.**

We need everyone's assistance letting people know that this is not allowed. Alternatives are:

- The Lorton Landfill
  - 9850 Furnace Road, Lorton, VA 22079
  - 0700-1600, seven days per week
  - 703-690-1703.
- The I-66 Transfer Station
  - 4618 West Ox Road, Fairfax, VA 22030
  - 0700-1600, seven days per week
  - 703-631-1179
- RCI Partners
  - First 3 items are included
  - Nominal fees beyond 3 items







# Directorate of Public Works – Potholes @ Hospital

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**The potholes at the Hospital are being worked.**

Temporary steel plates have been installed in each location.

A permanent solution is being contracted now, and should start soon.







# Directorate of Public Works – Dogue Creek Bridge

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**Construction is expected to start soon, and will complete towards the end of the calendar year.**

Demolition is scheduled to begin at the end of June.

Construction is expected to go through the end of November, possibly into December.







# Directorate of Public Works – Off Limits Locations

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**Certain areas are off limits to unauthorized personnel. This is for your safety and to protect environmental quality.**

**Do not enter:**

## ***Environmentally Sensitive Areas***

- Includes most wooded areas on the installation (even around housing)
- Areas include dangerous terrain, important cultural resources, wetlands, and protected habitat and species



**Environmentally Sensitive Area**

## ***Stormwater Management Facilities***

- Look like ponds or land depressions when dry
- Fill quickly during storms and collect pollutants
- Must remain in good working order to prevent dangerous flooding on the garrison
- Very expensive to repair



**Stormwater Management Facility**

## ***Poe Road***

- A portion of Poe Road acts as the McCarty Connector Trail. The remainder of Poe Road is a restricted area.





# FES - Update

## ✓ Fire Alarm Checks

- Monthly test
- When one sounds, they all sound!

## ✓ Batteries

- Change your clock- Change your batteries (provided by housing if needed)

## ✓ Summer Safety

- Outreach material available at FES CRRB
- Monitor FES social medial pages for summer safety messages/videos
- POC: Wesley Mendoza,  
[wesley.n.mendoza.civ@mail.mil](mailto:wesley.n.mendoza.civ@mail.mil),







# DFMWR- Update

## ✓ CYS

- 4 CDCs open (3 on Belvoir and 1 at Rivanna Station)
- SAC open and waitlist is open for summer camp on MCC.com
- YC open and waitlist for summer camp (0700-1300) is open at Youth Center or Parent Central Services,
- Youth Center will also open for Open Recreation this summer from 1300-1700, starting 15 June.
- Youth Sports open for outdoor clinics

## ✓ Fitness Centers

- Graves Fitness Center
  - 17 May - Expand services to DoD CIV
  - Staff analyze data weekly to determine capacity for expanded services
  - New Session times are successful and have allowed for additional capacity
- Body Shop
  - Open Mon-Fri for Active Duty and First Responders
- Functional Fitness
  - 24 May 2021 – Sessions begin M/W/F from 0600-0700 on Pullen Field \$25 for six weeks



## ✓ Connelly Pool Complex (located at Officer's Club)

- 16 Jun 2021 – Opening Date
- 1.5 hour sessions Wed-Sun
- 4 sessions per day (1100-1230; 1245-2:15; 2:30-4:00; 4:15-5:45)
- Registration and payment will be made via WebTrac (on-line payment solution)






# COVID Vaccine Update

## COVID Vaccine Update

- Food and Drug Administration has approved EMERGENCY USE of the Pfizer BioNTech vaccine in adolescents age 12-15 years old.
- Awaiting guidance from DoD and Defense Health Agency on eligibility for this age bracket.
- COVID Vaccine Clinic has expanded hours, by appointment, 7 a.m. – 5 p.m. daily, with walk-ins welcome from 3 – 5 p.m. (subject to vaccine availability)

**EXPANDED HOURS!**

 Fort Belvoir  
Community  
Hospital

**COVID-19  
VACCINE**

**THINGS TO  
KNOW  
BEFORE  
YOU GO!**

**COVID-19 VACCINE  
CLINIC HOURS**

By Appointment: Daily from 7 a.m. to 5 p.m.  
Walk-ins: Daily from 3 to 5 p.m.  
(Walk-ins are subject to vaccine availability and are not guaranteed)

For the most up-to-date information on our COVID-19 vaccination efforts, please keep our Vaccination Information Hotline number handy: 571.231.7771, option 1.





# Armed Forces Wellness Center

UNCLASSIFIED

## Armed Forces Wellness Center Grand Opening

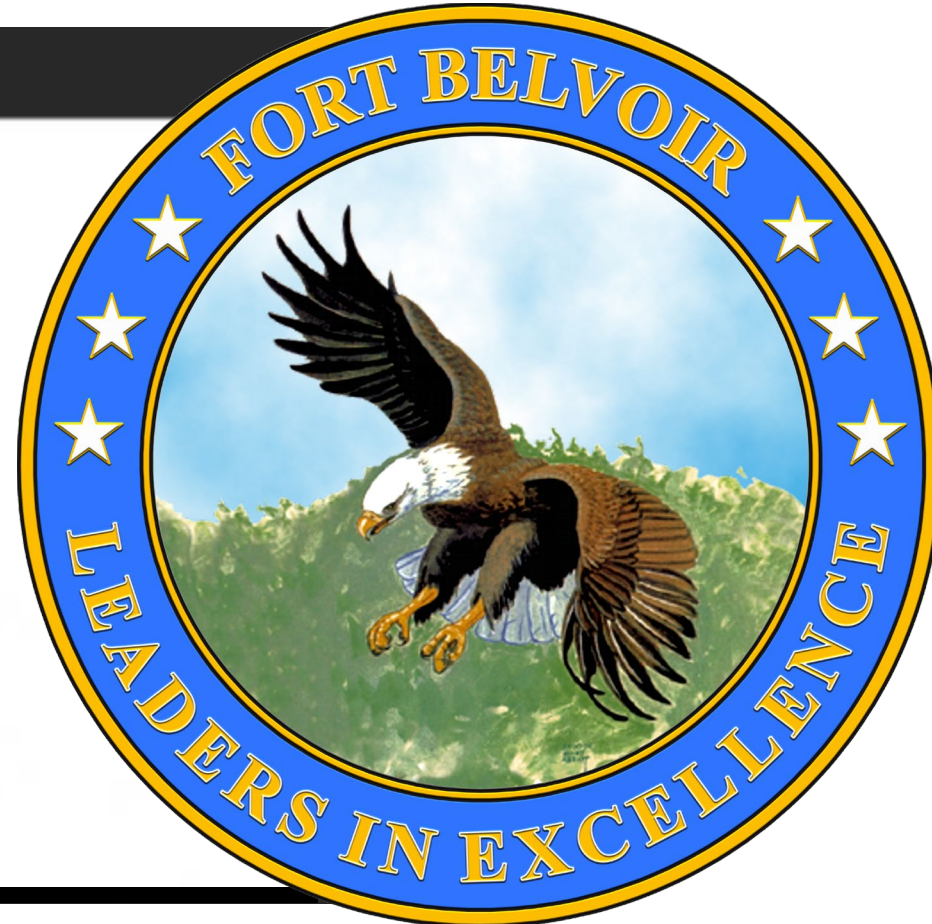
- Tuesday, May 18 at 11:15 a.m.
- Watch livestream on Fort Belvoir Facebook page
- Learn more by listening to Belvoir In the Know podcast, Episode 3 about the AFWC.
- Find all Belvoir In the Know podcasts by following the link on the Fort Belvoir webpage at <https://home.army.mil/belvoir>







# Stay In-The-Know, On the Go!



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