

## Community Town Hall Answers

*Here are the questions raised at the Jan. 14 Community Town Hall, with answers provided afterward by the relevant directors:*

### **DPW/Garrison Housing: Explanation of BAH calculations for on post housing when the BAH amount increases and decreases. Why are there not any additional amenities received when the amount increases?**

In 2001 The Army assessed that on-post housing was in a state of failing condition. As a result of that assessment, Congress mandated that on-post Army Family Housing be privatized and no longer managed or funded by the Army. Rather, on-post Family Housing would be owned and managed by private companies and funded solely by rental income received. The Army, however, has issued a policy that the rent charged to Active-Duty Service Members will not exceed the amount received in Basic Allowance for Housing (BAH) by the individual Service Member.

While BAH rates vary by rank and duty location, the policy holds fast so that no Service Member will have to pay out of pocket to enjoy a home on-post. Conversely, the policy provides that any increases in BAH received, whether due to an increase in rank or due to increases in the geographic BAH rate based on the local economic factors, will be due to the on-post privatized housing provider.

Each year during the budget process, The Villages at Belvoir looks for short- and long-term projects that can be incorporated into the budget to improve the overall living experience for residents. Improvements include, for example, repairs to existing amenities as well as addition of new, integrating new features into homes, adding resident events and repairs to the community's infrastructure.

### **What is the timeline for the "Ice Survey" mentioned in the meeting? I submitted an ICE comment, received a notification that it was received but did not receive a follow up or survey response.**

If a person requested follow-up to an ICE comment, the service provider is supposed to respond within 3 business days.

### **Any chance of the Village Parks getting any form of updating? Particularly the possibility of getting canopies installed for summertime play and replacing/repairing the rubber flooring that is deteriorating?**

We can look at budgeting some updates into 2026, during our mayor meetings please bring up specific areas the village wants addressed and we will take pictures.

### **Can the neighborhood mailboxes be replaced?**

Some neighborhood mailboxes will be replaced. If yours is in disrepair, please let your community manager know and we will address it.

**What is the status of mail delivery for the barracks?**

The Garrison Command Sergeant Major is working with Fort Belvoir Post Office and the Garrison Official Mail Distribution Center to coordinate a plan to deliver mail to Servicemembers who reside in the barracks.

**Will all of Woodlawn be re-paved or just Plantation drive?**

As of now we only have a plan to repave Plantation Drive. We will assess other areas as needed and will also budget additional paving in 2026.

**Did The Villages have adequate salt to treat the sidewalks?**

Did housing have adequate salt to treat the sidewalks? Housing used a vendor for salting the sidewalks, unfortunately salt was not used in all areas due to run off as well as the volume of snow that fell.

**Snow removal contractor seen in a Village with minors shoveling snow at or around midnight.**

The Villages at Belvoir contacted the vendor and he did not know what we were talking about. Possibly, someone with their children from a home was out there.

**MWR - Will the pool near Lewis Village open this summer?**

DFMWR has no plans to reopen the pool near Lewis Village this summer or in the future. Recreational swimming is a program that is required to break even on its own in order to continue to operate and the pool was not performing financially in order to sustain the operation as a result it was turned-in to DPW.

**MWR: When will the 'boundless park' near Dunkin' reopen?**

We are working to fix the safety challenges at the boundless park. To patch the surface area, we need to wait until the temperatures increase for the maintenance team to make the needed repairs. We have this listed as a priority and will ensure it is open as soon as we are able to safely do so.