

FOR IMMEDIATE RELEASE

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Service Credit Union to Begin Reinstating Walk-In Service in Germany

Overseas Headquarters, Germany (May 5, 2020) – Service Credit Union remains committed to the health and safety of its employees and members. With utmost caution in mind, the credit union has made the decision to reopen a number of its overseas locations to walk-in service, beginning Monday May 11, 2020.

On May 11, Service Credit Union will move away from its temporary appointment-only system, which was instituted in March to help maintain social distancing guidelines, to full service at the following branches: KMCC, Kleber, Baumholder, Ansbach, Grafenwoehr, Vilseck and Hohenfels. On May 12, the Garmisch branch (normally closed on Mondays) will also reopen to foot traffic.

Beginning May 18, the Spangdahlem, Ramstein-South, Kapaun and Sembach branches will also return to walk-in service.

The remaining overseas branches, including Stuttgart-Patch and Stuttgart-Panzer, will reopen pending a number of factors, including local restrictions.

All ATMs remain fully functioning at all times.

Service Credit Union branches will continue to enforce social distancing guidelines inside of branch lobbies, as well as maintain the highest standards of cleanliness and sanitation to keep visitors safe. We encourage all members to transact with us digitally through online banking, our mobile app, or via live, 24/7 member service through our Live Chat or at 00800.4728.2000.

For continued updates on branch availability and how we are serving members amid the COVID-19 pandemic, please visit servicecu.org/covid19update.

About Service Credit Union

As a dynamic, member-owned, not-for-profit financial cooperative, Service Credit Union is dedicated to offering quality financial services and products. In 1957, the credit union was established to provide affordable credit to the Pease Air Force Base community. Now the largest credit union in New Hampshire, with over \$3.9 billion in assets and 50 branch locations in New Hampshire, Massachusetts, North Dakota and Germany, we continue to serve our communities and provide a better future to our members. For more information, visit https://servicecu.org or call toll free 1-800-936-7730 in the U.S. and 00800-4728-2000 internationally. Follow us on Twitter at @ServiceCu.org Instagram at @ServiceCreditUnion.