



EXCHANGE



# Tower and Rose Barracks Exchange Newcomers Brief



2025 v.1  
18 April

## *Exchange Complex and Mall – BLDG. 700*

- **Main Store**
- Mobile Center
- **Dining**
  - Popeyes
  - Taco Bell
  - Subway
  - Charley's
  - Pizza Hut
  - Starbucks
  - Mac & Crisp
  - Dunkin'
  - Baskin & Robbin
  - Dean & David
- **Mall Specialty Shops**
  - Optical Center
  - Kickz.com
  - Gold Shop
  - Military Gear
  - Barber Shop
  - Stylique Salon
  - SPA & Nail Salon
  - Käthe Wohlfahrt
  - TKS Phone Service
  - SIXT Car Rental
  - Military Auto Source

Hours of Operations go to  
[ShopMyExchange.com](http://ShopMyExchange.com)

## *Main Post – Netzaberg - Camp Facilities*

- **BLDG. 612**
  - Burger King
  - Panda Express
- **BLDG. 695**
  - Express Main Post
  - Hunt Brothers Pizza
  - The Cleaners
  - Alterations
- **BLDG. 534**
  - Military Clothing Store
- **BLDG. 556 & 2442**
  - Launderette
- **BLDG. 620**
  - Movie Theater
- **BLDG. 2001 (Camp Algier)**
  - Express
  - Barber Shop
  - Military Gear
- **BLDG. 9090 (Netzaberg)**
  - Express
  - Carpet Cleaner
- **BLDG. 442**
  - AutoCare

Hours of Operations go to  
[ShopMyExchange.com](http://ShopMyExchange.com)

## *Exchange Complex and Mall – BLDG. 2203*

- **Exchange Retail Store**

- Furniture
- Powerzone
- Sports Nutrition
- Bedding & Linen

- **Dining**

- Popeyes
- Charley's
- Bun-D
- Stray Cafe
- Dunkin'
- Baskin & Robbins

- **Mall Shops**

- Mobile Center
- TKS Phone Service
- Barber Shop
- Stylique Salon
- Military Gear
- SIXT Car Rental
- Specialty Shop
- Cell & PC Repair Center
- Cleaners/Alterations
- European Clothing

Hours of Operations go to  
[ShopMyExchange.com](http://ShopMyExchange.com)

## *Other Exchange Facilities*

- **BLDG. 2201**
  - Burger King
- **BLDG. 2202**
  - Subway
- **BLDG. 2204**
  - Military Clothing Store
- **BLDG. 2207**
  - Express
  - Hunt Brothers Pizza
  - Carpet Cleaner
- **BLDG. 222**
  - Launderette
- **BLDG. 354**
  - Movie Theater

Hours of Operations go to  
[ShopMyExchange.com](http://ShopMyExchange.com)



# THE EXCHANGE IS

Grafenwoehr Exchange Human Resources

09641-9240014/43

# HIRING!



Two great ways to stay connected and get the latest info from your Grafenwoehr Exchange



# Instagram

[www.instagram.com/grafenwoehr.exchange/](http://www.instagram.com/grafenwoehr.exchange/)

Receive the latest info on:

- Food Truck Schedules
- Concessionaire Specials
- Special Roving Concessionaires at the Mall



# facebook®

[www.facebook.com/grafenwoehrexchange](http://www.facebook.com/grafenwoehrexchange)

Find and like us on facebook



## GERMANY FUEL RATION PROGRAM



### Questions?

Customers with any questions or issues should contact EU ESSO Fuel Card Program.

### Locations

Locations for all the Exchange fueling stations can be found ESSO Germany.

The German government asked the U.S Forces in Germany to change from fuel coupons to an automated fuel ration card. This change from fuel coupons took place from May 2008 through 31 December 2008. Fuel Cards are required for all privately owned vehicles and for all U.S. Government non-tactical vehicles. The new fuel ration card will provide conveniences and efficiencies that were not possible with fuel coupons. At the same time, anyone who uses their fuel ration card incorrectly will be risking having to pay the German Economy Fuel Prices.

Every Soldier, Sailor, Airman, Marine, and eligible U.S civilian is responsible for using their fuel ration card properly after they've received it and activated it. To ensure complete understanding of proper fuel card use, all U.S. personnel who are stationed in Germany or otherwise eligible for the fuel ration card should fully review all published information on fuel ration card implementation and use. This includes all U.S. Forces and US State Department personnel who are either permanently stationed or on temporary duty in Germany and their family members with drivers licenses who are permanently stationed in Germany.

## Esso cards are issued at customer service

- Tower Barracks Main Store
- Tower Barracks Express
- Rose Barracks PXtra
- Rose Barracks Express
- Netzaberg Express

### Rules Before Fueling:

- Ensure Driver(s) Name, Vehicle Registration and License Plate All Match
- Ensure Esso card and vehicle registration has not expired
- Check fuel ration balance before pumping, know your monthly limit

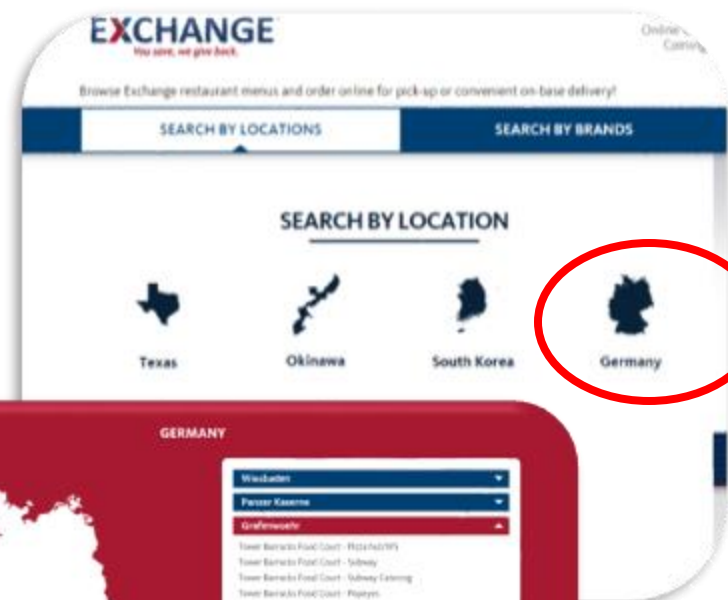
**“Avoid paying German economy fuel price by following the rules” ...**

[www.aafes.com/exchange-stores/overseas/germany-fuel-ration/](http://www.aafes.com/exchange-stores/overseas/germany-fuel-ration/)

## Tower & Rose Barracks Food Courts

**Dine-in – Delivery – Pick-Up - Curbside**

- › Go to myexchangefood.com
- › Select Germany & Create Account
- › Select Grafenwoehr or Rose Barracks
- › Select food concept at location
- › Checkout pick dine-in, delivery, pick-up in food court or curbside pick-up
- › Credit card purchase only



BUY ONLINE  
shopmyexchange.com

**PICKUP CURBSIDE**  
FAST, SAFE AND EASY.

Buy Online Pickup In-Store now with  
**CURBSIDE PICKUP**  
at Tower Barracks & Rose Barracks

**Available Now...**

Tower Barracks



Look for the designated parking in front of the store.  
an Exchange associate will call you when your order is ready

**Grafenwoehr Call**  
**09641-9363-301**  
when you arrive!

Rose Barracks



**Vilseck Call**  
**09662-411-810**  
when you arrive!

no need to get out of your vehicle...  
we'll bring it to you!



## Tower Barracks Main Store Rose Barracks Furniture Store





EXCHANGE  
**YOU MADE the GRADE**  
you get the REWARDS!

|   |   |
|---|---|
| <br>EXCHANGE<br><b>\$20 REWARDS!</b> | <br>EXCHANGE<br><b>\$10 REWARDS!</b> |
| Straight <b>A</b> students  | Average <b>B</b> students   |

ENTER FOR A CHANCE TO WIN A  
**\$2,000, \$1,500 OR \$500 REWARDS!** GIFT CARD!  
See an Associate for details and entry forms.

## Stop by our Customer Service:

- › Good grades pay off in prizes for USAG Bavaria kids with the Army & Air Force Exchange Service's You Made the Grade program! Students in first through 12<sup>th</sup> grade with at least a B average can bring their report card into the PX and receive an Exchange gift card and coupons.

### FOR MORE INFORMATION

<https://publicaffairs-sme.com/Community/home-v3/community/you-made-the-grade/>




**SCHOOL MEAL PROGRAM EXCHANGE**

The Exchange School Meal Program is proud to offer healthy, flavorful STAR LUNCHES daily!

**STAR LUNCHES**  
Choose from a variety of options.

**MILK** **PROTEIN** **WHOLE GRAINS** **VEGETABLES** **FRUITS**

A STAR LUNCH, at a minimum, must include at least three of the above components, including either a fruit or vegetable. Students may request additional fruits or vegetables at no extra cost.

**BREAKFAST?** Check with your students' school to see if breakfast is offered!

Nutrition and Allergen Information can be found on our website:  
<https://www.aafes.com/about-exchange/school-lunch-program/>



## SET UP YOUR SCHOOL LUNCH ACCOUNT

- 1 REGISTER EACH STUDENT WITH DODEA (NEW STUDENTS)**
  - » Obtain 10-digit DoDEA student ID# for all children from the school registrar.
  - » You will need each student's ID# for step 3.
- 2 REGISTER YOUR FAMILY ON LINQ CONNECT (OPTIONAL)**
  - » LINQ Connect is a secure, online system that allows parents/guardians to:
    - » Make Online payments for their student's meal accounts.
    - » Remotely monitor student accounts including the ability to set parental restrictions.
    - » Set up automatic recurring payments.
  - » Submit an online application for free or reduced meals.
  - » If you have not already done so, you may register at [linqconnect.com](http://linqconnect.com).
  - » Click on the verification link sent to the email address provided in the step above.
  - » Now you can log in at [linqconnect.com](http://linqconnect.com) using your email and password.
- 3 OPTIONS FOR DEPOSITING MONEY INTO YOUR STUDENT'S ACCOUNT**
  - » **Option 1:** Make deposits at your local Exchange Customer Service.
  - » There is no transaction fee for this service. You will need each student's DODEA ID# obtained in step 1 above.
  - » **Option 2:** You may send cash to school with your student to be added through your school meal cashier. There is no transaction fee for this service.
  - » **Option 3:** Add money to your student's account through LINQ Connect at [linqconnect.com](http://linqconnect.com)
    - » Any balance left in your student's account from the previous school year will carry over to the new school year.
    - » There is a \$2.60 bank convenience fee each time you add money through LINQ Connect. To save on processing fees, you may make one payment and then transfer funds from one student account to another, provided they are listed on the same family account.
    - » Click on Add Money to Meal Account and choose either One Time Account Payment or New Recurring Payment.
- 4 START HERE TO SUBMIT YOUR 2024-2025 APPLICATION**

**SUBMIT YOUR SCHOOL YEAR 2024/2025 ONLINE APPLICATION FOR FREE OR REDUCED MEALS (AFTER 1 JULY 2024)**

  - » An application is mandatory for all Sure Start students.
  - » A new application is required for every school year.
  - » You only need one application per household.
    - » Please include ALL family members (adults, students, non-students, infants & elderly) on one application.
  - » Apply at [linqconnect.com](http://linqconnect.com).

### AAFES SCHOOL MEAL PROGRAM SCHOOL YEAR 2024/2025

**WHEN WILL I BE ABLE TO SEE MY STUDENT'S INFORMATION ON LINQ CONNECT?**  
LINQ Connect is live for Meal Applications and setting up family accounts. Please note that over the summer students will not show as "enrolled" in the DODEA system until right before the school year begins, therefore you will not be able to link students that are new, changing schools or that have otherwise never been linked.

**WHEN I LOG IN TO LINQ CONNECT, I DO NOT SEE MY CHILD'S ACCOUNT?**  
If you haven't already done so, you will need to add your children to your LINQ Connect account. Click on the + sign then Link Student and complete information to link your child. You will need to complete this process for each child you wish to add. Please note: Over the summer, students may not show as "enrolled" in the DODEA system until right before the school year begins, therefore you will not be able to link students that are new, changing schools or that have otherwise never been linked.

**WHAT IF I HAVE SEVERAL CHILDREN IN DIFFERENT SCHOOLS?**  
You can add as many children as you need, provided they attend a school utilizing AAFES LINQ School Solutions for their cafeteria account.

**CAN I GET UP RECURRING PAYMENTS?**  
Yes. Click on +Add Money to Meal Account. Click on New Recurring Payment. Enter the Payment Amount for each child, Frequency of payments, Day of the week/month to charge the payments, Starting Date, Billing Address, Payment Method, Save.

**HOW CAN I CANCEL OR CHANGE MY RECURRING PAYMENT?**  
Under Recurring Payments, click on the three dots to the right of your child's name. You can either change the information and Save or Delete the payment.

**CAN I TRANSFER FUNDS FROM ONE CHILD'S ACCOUNT TO ANOTHER?**  
Yes - click the three dots to the right of your child's name and choose Transfer Money.

**CAN I SET SPENDING LIMITS ON MY CHILD'S ACCOUNT?**  
Yes - click the three dots to the right of your child's name and choose Edit Spending Limit.

### UNIVERSAL PRE-K / SURE START

If you have a student enrolled in Universal Pre-K (UPK or PK), your student will be charged full meal price, unless you are eligible for and apply for free or reduced meals.

### INSTRUCTIONS FOR COMPLETING AN ONLINE FREE AND REDUCED MEAL APPLICATION FOR ALL GRADE LEVELS

- 1** Go to [linqconnect.com](http://linqconnect.com) and click on apply today.  
» A LINQ Connect account is not required in order to complete a Free and Reduced Meal application.
- 2** Search for and click on AAFES DODEA. This will take you to the Letter of Household. Please read and then click Next.
- 3** Enter the following information: Address, City, State, Zip Code, Phone Number and Email Address. An Email address is required for communicating eligibility status.
- 4** Click New Student. This will open a window to enter student information.  
» Enter as much of the following information as possible including First/Middle/Last Name, Student ID, School, and Date of Birth. Click Save.  
» If there are other students that attend this school district, please repeat the steps above to add them to the application, then click Next.
- 5** Enter the total number of people in your household, including students, non-students, adults, elderly & infants
- 6** Click New Household Member. Enter First and Last Name and Income for this person then click Save. Repeat this step for each house member.
- 7** Please review the application to ensure all your information is correct before you submit. Once you have reviewed it, click Next.
- 8** When signing and submitting the application, you may select your ethnicity/race if you so choose. Enter your name in the Signed By section, then click I agree to the Terms of Use and enter the last 4 digits of your SSN.
- 9** Click Submit Application. You will receive an email confirming the application was submitted. Please save this email and the confirmation number as it may be necessary in locating your application in the event there is an issue with the submission.

**MORE SCHOOL MEAL PROGRAM INFORMATION:**  
<https://www.aafes.com/about-exchange/school-lunch-program/>

# *We Price Match!*

**And... there's no tax!**

**ONLY from these five online vendors:**

- › Amazon.com....only sold/ship by Amazon
- › Walmart.com
- › Target.com
- › Best Buy.com
- › Sears.com

[www.aafes.com/exchange-stores/price-match](http://www.aafes.com/exchange-stores/price-match)

- › Online Price Matching
- › Identical merchandise, must show competitor's ad for price difference
- › No Clearance, One Day Sale, Flash Sales etc...
- › 14-day price match guarantee





**BE THE OFFICE HERO**

**GET CULLIGAN DELIVERED, TODAY.**

Culligan® Home Delivery brings premium drinking water to your home or office.

**SIGN UP TODAY**

**AND YOU'LL RECEIVE:**

- 1 month cooler rental
- 1 free bottle of water
- 1 sleeve of cups

**FOR FREE!**

See your Culligan Home Delivery rep, today, for more information. Offer valid only for new Home Delivery customers/accounts applied for in-store, during the promotional period.

*Culligan*

## Tower and Rose Barracks Culligan Water

- **Culligan Premium Drinking Water Home Delivery**
  - Water Cooler Rentals
  - 5-gallon water bottles home delivery
  - For more information on Culligan products and services, visit us online or call
- **Culligan Water Toll Free:**  
**00-800-2855-4426**
- **Email [aafesculligan@aafes.com](mailto:aafesculligan@aafes.com)**

**IT MATTERS  
WHERE YOU  
SHOP!**

**100%**  
**OF EARNINGS**  
ARE REINVESTED IN THE  
MILITARY COMMUNITY

Exchange earnings support critical military Quality-of-Life programs that promote military readiness and resiliency.



**THE ARMY & AIR FORCE  
EXCHANGE SERVICE  
IS PART OF THE  
DEPARTMENT OF DEFENSE.**



U.S. Department of Defense

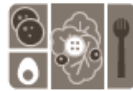
Since 1895, the Exchange has gone where Warfighters and their families go to provide quality, tax-free merchandise and goods and services military communities need — regardless of location, risk or challenge.



**4,900+**

Exchange associates voluntarily deployed to support troops in combat since 9/11.

**4.2M MEALS**



served in DoDEA schools.



7 plants providing **BAKED GOODS** and **BOTTLED WATER** to troops overseas.

**1,900+**



Wounded Warriors hired since 2020.



**MORE THAN  
700,000**

military uniforms outfitted at cost.





**THE EXCHANGE**  
has contributed more than

**\$3.5B**

in earnings to Quality-of-Life programs in the last 10 years.

The MILITARY STAR card and its benefits are exclusively available to military personnel and their families. This line of credit is designed to assist you with your financial needs, whether it's an everyday purchase or one unique to your military lifestyle, such as PCS, deployment or retirement. And as a "thank you" for your loyalty to shopping the exchange, cardholders receive a personal dividend with the MILITARY STAR Rewards Program.

Earn two points for every dollar you spend shopping exchange facilities and as well as online at *shopmyexchange.com*. For every 2,000 points accumulated, you'll automatically earn a \$20 MILITARY STAR Rewards Card which can be redeemed for merchandise or services anywhere an exchange gift card is accepted. And there's no limit to how many cards you can earn each year.





**EARN 2% REWARDS ON EVERY PURCHASE**

**\$1 SPENT = 2 POINTS**

**2000 POINTS = \$20 DIGITAL REWARDS**

**APPLY TODAY AND START EARNING REWARDS!**



GO TO MYECP.COM FOR INFO

## REWARDING THOSE WHO SERVE

|  |   |   |   |
|--|---|---|---|
| <p>SAVE ON FOOD</p>  <p><b>10% OFF*</b></p> <p>ON YOUR FOOD COURT PURCHASES AT THE EXCHANGE RESTAURANTS</p> | <p>SAVE ON FUEL</p>  <p><b>5¢ OFF*</b></p> <p>EVERY GALLON OF FUEL AT THE EXCHANGE</p> | <p>EARN REWARDS</p>  <p><b>2 POINTS FOR EVERY \$1*</b></p> <p>EARN 2000 POINTS AND GET A \$20 REWARDS CARD</p> | <p>SAVE ONLINE</p>  <p><b>FREE SHIPPING</b></p> <p>FREE STANDARD SHIPPING SHOPMYEXCHANGE.COM</p> |
|--|---|---|---|

**PLUS EXCLUSIVE OFFERS!**

## YOUR PURCHASE MATTERS

MILITARY STAR earnings go to support Soldiers, Airmen and their families with quality-of-life programs and to improve the shopping experience on military installations around the world.

### AND THERE'S MORE

- Military clothing plan - for active duty Army, Air Force and Marines \$500 No interest for uniforms\*
- Deployment Policy - 6% interest on purchases with no monthly minimum payments required while deployed\*





We Go, Where You Go...



*Thank you  
for what you do...*



**EXCHANGE**