

# Skip the line! Enroll and Get Started Today

**ScriptCenter**<sup>®</sup>

Express Prescription Pickup

- 1 Call 1-800-377-1723 and choose options 2,3,4,1.  
  
Select the “**Kirk ScriptCenter Pharmacy**” as your pickup location for eligible refill prescriptions.

- 2 At the ScriptCenter machine, select “Enroll” and follow touchscreen prompts to set-up a user ID and PIN. **You will need one of your current prescription numbers to complete enrollment.** If you don't have a current prescription number call the pharmacy at 410-278-1936.

*Helpful tip! During Enrollment, you can also add your **fingerprint and/or Military ID** to use instead of a user ID. This makes logging in even easier!*

- 3 Review and sign for your prescriptions on the screen. A locker will flash – open it to retrieve your medications. It is that easy!

**Located at the  
APG PX  
(next to GNC)**

## ScriptCenter Hours

Monday - Friday  
**10am - 6pm**

Saturday – Sunday  
**10am – 4pm**

## Kirk Pharmacy Phone

**410-278-1936**



Asteres Inc.  
4110 Sorrento Valley Blvd.  
San Diego, CA 92121



**MHS** Military Health System  
**health.mil**



# Frequently Asked Questions



## What is ScriptCenter?

ScriptCenter is a pharmacy locker pickup system located in the APG Post Exchange (PX). This automated pharmacy pickup solution provides extended hours, convenience, and secure access to your prescriptions

## Who can use ScriptCenter?

Active Duty, dependents, retirees, and all eligible DoD ID holders.

## Is there a charge for using ScriptCenter?

No. ScriptCenter is a FREE service.

## Can I pick up all my prescriptions from ScriptCenter?

No, only refills. All first time fills on prescriptions, controlled substances, treatment of Erectile Dysfunction or meds requiring refrigeration must be picked up from the main pharmacy.

## Is a pharmacist available if I have additional questions?

Yes, call 410-278-1936 during normal business hours to speak with the pharmacy.

## How long will my prescriptions be available in ScriptCenter?

7 days -- Prescriptions not retrieved in time will be returned and will have to be picked up at Kirk's main pharmacy.

## Does ScriptCenter follow patient privacy rules?

Yes, ScriptCenter is fully compliant with HIPAA and DoD patient privacy policies. Your personal and medical information is always safe and secure

## When will prescriptions be ready in ScriptCenter?

Prescriptions will be available in 3-business days.

Call In:	Available:
Sunday	Wednesday
Monday	Thursday
Tuesday	Friday
Wednesday	Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Wednesday

Save this portion for your records. ....

Prescription Number:  
(need for one time enrollment)

ID:

PIN:

**Remember:**  
Prescriptions that require refrigeration must be picked up from the pharmacy.