

AMIM-ANG-ZA

21 June 2024

MEMORANDUM FOR All United States Army Garrison (USAG) Ansbach, Military, Civilian Personnel, and Family Members

SUBJECT: USAG Ansbach Command Police Letter #6 – Command Response to Incidents of Domestic Violence (DV) and Intimate Partner Violence (IPV)

1. References:

a. DoDI 6400.01 (Family Advocacy Program), 1 May 2019

b. DoDI 6400.06 (Domestic Abuse Involving DoD Military and Certain Affiliated Personnel), 15 December 2021

c. DoDI 6495.02 (Sexual Assault Prevention and Response: Program Procedures), 6 September 2022

d. Public Law 114-328, Section 575 (Reporting on Allegations of Child Abuse in Military Families and Homes), 23 December 2016

e. AR 608-18 (The Army Family Advocacy Program), Rapid Action Revision (RAR), 13 September 2011

f. AR 600-8-2 (Suspension of Favorable Personnel Actions (Flag)), 5 April 2021

g. AR 601-280 (Army Retention Program), 14 April 2023

h. AR 190-45 (Law Enforcement Reporting), 27 September 2016

i. Army Directive 2018-07-17 (Prioritizing Efforts-Readiness and Lethality), 28 November 2018

2. Purpose: To provide unit leaders with instruction to effectively respond to incidents of DV and IPV. Thie policy letter supersedes USAG Ansbach Command Policy Letter #6 published 30 August 2022.

3. Applicability: All units, commands, tenant units, and activities located on USAG Ansbach.

4. Policy:

a. Commanders will immediately report all allegations of DV and IPV involving Service Members to the USAG Ansbach Provost Marshal Office (PMO) by dialing DSN: 110 or SUBJECT: USAG Ansbach Command Police Letter #6 – Command Response to Incidents of Domestic Violence (DV) and Intimate Partner Violence (IPV)

commercial number +49 9802-83-110; and to the Ansbach Health Clinic Family Advocacy Program (AHC-FAP), by calling commercial +49 6371-9464-3726. Commanders will complete the following:

(1) Complete the DV/IPV checklist (Enclosure 1).

(2) If appropriate, issue a Department of Defense (DD) Form 2873, Military Protective Order (MPO) and Verbal Protective Order (VPO) using the form per Enclosure 2. Provide a copy of the DD Form 2873 to PMO, Military Police Desk.

(3) Contact their servicing Judge Advocate.

(4) Inform battalion or brigade leadership within the unit of the incident.

(5) Flag the Service Member in accordance with AR 600-8-2.

(6) Counsel the Service Member in writing.

(7) For substantiated incidents of DV or IPV, the Special Trial Counsel, 7th Army Training Command must be contacted prior to any case disposition. This will normally be accomplished through the unit's serving Judge Advocate.

b. Please note paragraph (4), subparagraph (a), is not an all-inclusive list of appropriate action(s). Other necessary administrative requirements and coordination are outlined in the attached enclosures. These requirements and coordination include a 72-hour cooling off period, retrieving the Service Member's privately owned firearms as applicable (IAW AER 190-06/190-13, privately owned weapons are stored in the unit arms rooms), contacting the Army Health Clinic (ACH) FAP and Army Community Service (ACS) FAP at commercial number +49 9802-83-2516/+49 152-4030-2415, referring the Service Member to Substance Use Disorder Clinic (SUD-C) care, if appropriate, and review of the DV/IPV incident by the Incident Determination Committee.

5. The POC for this policy is the USAG Ansbach ACS, FAP Manager at DSN: 314-587-2130.

AARON J. SOUTHARD COL/PO Commanding

4 Encls

- 1. Unit Leader Checklist for DV/IPV Offenses
- 2. DD Form 2873, Feb 2020
- 3. Military Protective Order Battle Drill
- 4. DP/IPV Response Support Resources/Response Phone Numbers

Unit Leader Checklist for

Domestic Violence/Intimate Partner Violence Offenses

NAME OF SERVICE MEMBER:

UNIT:

NAME OF PARTNER:

1. If you become aware of a DV/IPV incident involving a member of your unit as either the potential aggressor or victim, notify the Military Police (MP). If a criminal complaint has not been lodged, encourage the victim to notify the proper law enforcement authority. In active emergency situations off post notify the civilian police as well as MP.

2. If your service member has been apprehended on-post, the unit will be notified by the MP Desk Sergeant. An officer at least Captain or above or non-commissioned officer at least Sergeant First Class (SFC)/E-7 or one rank above, who is at least one grade senior to the Soldier, will be required to report to the Law Enforcement Center within two hours to pick up the service member and Commanders will receive a preliminary report on the incident via email.

3. Most off-post DV incidents will not initially be reported to Army law enforcement. These reports may come to command attention from a variety of sources including verbal or telephonic reports by the service member, their dependent, another service member, or as a result of a statement made to a helping professional. Leaders have an obligation to ensure these reports are referred to Ansbach Health Clinic (AHC) FAP immediately.

4. Commanders should contact their servicing Staff Judge Advocate (SJA) for further legal guidance.

5. Commanders should notify battalion or brigade leadership of the incident. In many cases, a report is required through command lines to higher echelons beyond Ansbach.

6. In cases where they may be a danger of ongoing or future harm, Commanders will advise the service member suspected of DV of his/her right under Article 31, UCMJ via DA Form 3881. If the service member waives these rights, question the service member to ascertain the facts and potential for harm to self and/or others.

7. In most cases, Commanders should issue a DD 2873, Military Protective Order (MPO). The provisions in block 7d, below, will be effective for at least 72 hours or until a safety plan is established with FAP-C per paragraphs 11 and 12 below. MPO's are only modified in writing via DD 2873 or DD 2873-1. In the event an MPO is issued against the service member and any individual included in the MPO does not reside on a military installation for the full duration of the MPO, the command will notify the MP Station Polizei Liaison of the following:

- a. The issuance of the protective order;
- b. The individuals included in the order;
- c. Any change made in the protected order; and
- d. The termination of the protective order.

8. Possession of weapons is a high-fatality risk factor. In these types of cases, Commanders must maintain maximum oversight of a service member's possession of weapons.

a. If the service member resides on post, Commanders are authorized to order the service member to immediately turn in all privately-owned firearms to the unit's arms room. The service member's firearms will remain in the custody of the unit until the Commander, in consultation with the servicing SJA, believes it is safe to return them to the owner. Commanders are authorized to order the service member to have no contact with firearms while off duty.

b. If the service member resides off post, an alleged violation of law or threat to self or others is necessary to justify the collection of off-post, privately-owned weapons. Commanders need to explore all options available to secure weapons to ensure the safety of all parties. When a Commander believes a service member who resides off post is a risk to self or others, the Commander may move the service member on post and request the Soldier voluntarily turn in his/her privately-owned weapon(s) for storage. If the service member declines, Commanders can restrict the service member to the boundaries off post. If the victim(s) or state file(s) civilian charges or protection orders, these orders may also mandate the service member to surrender their weapons to law enforcement. IAW 190-6 Commanders must be aware of privately owned firearms stored off post. If for safety reasons a Commander believes a privately owned fire arm which is stored off post needs to be surrendered, consult SJA for legal guidelines. Storage of this firearm will be provided by the subjects command.

9. After the Commander coordinated with personnel involved . Command can have police stand by if necessary. The escort must always remain within eye contact of the escorted service member.

10. Commanders will determine whether it is necessary to temporarily restrict the service member to the unit area and/or restrict unescorted travel. If so, indicate those instructions in block 7m of the MPO.

11. Commanders will contact AHC FAP (06371-8464-3726) to confirm that an initial assessment has been scheduled. The AHC FAP will assess the situation for safety and assist the couple with a plan for reunification, if appropriate. Results of the assessment intervention will guide the written recommendations of the Commander, as well as the Family's treatment plan.

12. The Commander is advised to contact the ACS/FAP Domestic Abuse Victim Advocate (DAVA) at 0162-271-0334 to ensure a DAVA is offered to the victim. If the victim desires to reunite with the offender, the victim will be informed of the assessment/intervention process at AHC FAP. Command should encourage victims to call and speak with a DAVA and AHC FAP.

13. If the service member is the victim, complete steps in paragraphs 1, 5, 8 and 9 in this document. Commanders may need to move the victim into the barracks if arrangements cannot be made to remove the offender from the house.

14. To prevent repeat occurrences, Commanders should ensure there is an objective assessment, allowing service members and their dependents to take full advantage of available treatment/support, and that maximum safety is maintained following a DV incident. Appropriate actions include:

a. A unit representative, either the Commander or senior NCO, is required to attend the Incident Determination Committee (IDC) at AHC FAP to learn any history, results of assessments, and to receive expert consultation about any law enforcement, legal, medical, support or other questions. The IDC Command representative is also required to complete and return a Commander's Response/Action(s) Checklist within one duty week of the IDC.

b. Treatment workshops or other support is available in most cases where relationship or parenting issues are present. Always encourage completion of any recommendations made by the IDC, especially for partners of service members, no matter how minor the Domestic Violence incident.

c. Counsel the service member regarding the IDC to ensure they understand the Command's position concerning DV and are aware of the consequences if the service member does not take full advantage of treatment/support or if abuse reoccurs.

15. Commanders should consult their SJA if the service member does not successfully complete the treatment recommendations.

16. If separated, the non-offending dependent spouse and/or children may be eligible for Transitional Compensation (TC) for up to three years following either separation or incarceration of the service member. The separation chapter must include the term "dependent-abuse offense" to qualify for this compensation. For more information about TC, speak with a DAVA.

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POC: COMMANDING OFFICER

MILITARY PROTECTION ORDER

PRIVACY ACT STATEMENT

AUTHORITY: 10 U.S.C. 136, Under Secretary of Defense for Personnel and Readiness; DoDI 6400.06, Domestic Abuse Involving DoD Military ar	ld Certain
Affiliated Personnel; and E.O. 9397 (SSN), as amended.	
DDINCIDAL DUDDOCE/(C). To inform the Comise member and the method of the first of the transferred by the tra	

PRINCIPAL PURPOSE(S): To inform the Service member and the protected person that the commanding officer is issuing an order to the member prohibiting contact or communication with the protected person or members of the protected person's family or household and directing that the member take specified actions that support, or are in furtherance of, the prohibition.

ROUTINE USE(S): Information may be disclosed to Departments and agencies of the Executive Branch of government in performance of their official duties relating to coordination of Family Advocacy Programs, medical care and research concerning child abuse and neglect, and spouse abuse; to the Attorney General of the United States or his authorized representatives in connection with litigation, or other matters under the direct jurisdiction of the Department of Justice; to law enforcement officials to protect the life and welfare of third parties; see each applicable Military Service system of records notice for a complete listing of routine uses: A0608-18 DASG, Army Family Advocacy Program Files, https://dpcid.defense.gov/Privacy/SORNsIndex/DOD-wide-SORN-Article-View/Article/570082/a0608-18-dasg/; N01752-1, Family Advocacy Program Record, https://dpcid.defense.gov/Privacy/SORNsIndex/DOD-wide-SORN-Article-View/Article/57032/n01752-1/; F044 AF SG Q, Family Advocacy Program Record, https://dpcid.defense.gov/Privacy/SORNsIndex/DOD-wide-SORN-Article-View/Article/57032/n01752-1/; F044 AF SG Q, Family Advocacy Program Record, https://dpcid.defense.gov/Privacy/SORNsIndex/DOD-wide-SORN-Article-View/Article/569871/f044-af-sg-q/; and DMDC 01, Defense Manpower Data Center Data Base, https://dpcid.defense.gov/Portals/49/Documents/Privacy/SORNs/OSDJS/DMDC-01.pdf?ver=2019-04-18-091612-550.

DISCLOSURE: Voluntary; however, failure to disclose/verify information will not delay either the issuance of the order or the enforceability of the order.

1a. DATE MPO ISSUED			1b. SELE	CT ONE: INITI	AL MPO	0	MODIFICAT	FION	TO EXISTING MI	PO ()		
2. SUBJ	IECT SERVICE MEMB	IER				a. MILITARY S	ERVICE	1: 1:				
b. GRADE C. LAST NAME				FIRST NAME					MI d	I. GENDER		
e. UNIT						f. INSTALLAT	ION			-		
g. DOB	(YYYYMMDD)	h. HEIGHT		i. WE	EIGHT		j. EYE (COLOR	-	k.	HAIR COLOR	-
I. Race:	American Indian or	 Alaska Native	Asian	Black or Africa	n America	Hispanic or	Latino	Native H	lawaiian or	Othe	r Pacific Islande	r White
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r. PASS	PORT NUMBER		s.	SSN			t. 0	THER ID				
T. PA33	PORT NOWBER		5.	35N			t. O	THER ID				
3. PROT	ECTED PERSON (On	nit any informa	tion froi	m item 3 that cou	ld endangei	the protected	person, i	f known to	o the subject	Serv	ice member in ite	m 2).
a. GRAI	DE/CIVILIAN	b. LAST N	IAME			FIRST NAME				MI	c. GEN	DER
d. DRIVE	ER'S LICENSE NUMB	ER		e. STATE OF IS	SUANCE			f. OTH	ERID			
g. UNIT	-			h. IN	ISTALLATI	ON					i. DOB (YYYYMI	MDD)
j. Race:	American Indian or A	Alaska Native	Asian	Black or Africa	n Americar	Hispanic or	Latino	Native H	awaiian or	Othe	r Pacific Islande	r White
	0		0)				(С		0
	RM 2873, FEB 20			CI	UI (when	filled in)			Controlled by: CUI Category: LDC: FEDCO	PRVC		age 1 of 4

CUI (when filled in) Maintain in accordance with appropriate Service retention schedule.

4. THE PROTECTED PERSON HAS ALSO BEEN ISSUED THE FOLLOWING COURT ORDERS								
a. Civil protection order issued (Date)		Court,		, in	, in Cou			
State of								
b. Civil protection order issu	ued (<i>Date</i>)	Court,		, in		Property	Settlement	
County, State of							-	
c. Civil protection order issued (Date)				, in		Custody	and/or Visitation	
County, State of								
d. Civil protection order issu	ued (Date)	Court,	Court, , in			Restricti	on on Firearms ion	
County, State of								
FOLLOWING REASONS? (II 6.b. DOMESTIC VIOL STALKING 7. As a Commanding Office	cer with jurisdiction over the anted in the best interest of	o, use "Other" below to indic DATING VIOLE CHILD ENDANG e above-named Serv good order and dis	^{ate reason.)} NCE GERMENT vice member, I fin cipline. It is heret	d that there i by ordered th	SEXUAL ASS OTHER s sufficient reas nat (place initials in	SAULT on to concl n the approp	riate portions):	
INITIALS	 a. The above-named Service member is restrained from assaulting, threatening, abusing, harassing, following, interfering with, stalking the protected person and/or the additional listed protected parties. b. The above-named Service member is restrained from initiating any contact or communication with the above-named protected person either directly or through a third party. For purposes of this order, the term "communication" includes, but is not limited to communication in person, or through a third party, via face-to-face contact, telephone, in writing by letter, data fax, electronic material or via the internet or social media. If the protected person initiates any contact with the Service member, the Service member mimmediately notify me regarding the facts and circumstances surrounding such contact. c. The above-named Service member shall remain at all times and places at least feet away from the above-name protected person and additional protected person's family or household including, but not limited to, residences and workplaces Additional protected persons includes the following individuals: 					-named protected It is not limited to, ax, electronic mail rvice member must n the above-named		
	NAME		DOB (Date of Birth) (YYYYMMDD)			RACE		
					RACE			
					RACE			
					RACE			
					RACE			
INITIALS	d. The above-named Serv	ice member will vac	ate the military re	esidence sha	red by the partie	s located a	t:	
INITIALS	e. Until further notified, th	e above-named Ser	vice member will	be provided	temporary milita	ary quarters	at:	

CUI (when filled in)

Maintain in accordance with appropriate Service retention schedule.						
INITIALS	f. The Service memb	per has visitation or custo	dy rights of the child or o	hildren name	ed:	
INITIALS g. The protected person has temporary exclusive custody of the child or children named:						
INITIALS	h. The above-named	I Service member will atte	nd the following counsel	ing:		
INITIALS	i. The above-named a this order.	Service member will surre	ender his/her governmen	t weapons cu	stody card at the time of issuance of	
INITIALS	j. The above-named Service member will dispose of his/her personal firearm(s) that are located or stored on the installation at the time of issuance of this order.					
INITIALS	k. The above named in privately owned firear	individual will comply with rms and ammunition and	n any applicable law requ provide information that f	iring him or h this order has	er to dispose of his or her and s been carried out.	
INITIALS	I. Exceptions to this	order will be granted only	r after an advance reques	t is made to r	ne and approved by me.	
INITIALS	INITIALS m. Other specific provisions of this order:					
8. DURATION: This is a NC The terms of this order shall	be effective until modifie					
ENFORCEABILITY: Violatio Military Justice.		stitute a violation of Article 9	90 of the Uniform Code of			
a. COMMANDING OFFICEI	₹'S SIGNATURE				b. DATE (YYYYMMDD)	
STOP – GENERATE SUBJE	CT COPY BEFORE OB	TAINING SERVICE MEME	BER SIGNATURE.		I	
9. I hereby acknowledge receipt of a copy of this order with such redactions as are appropriate and attest that I understand the terms and conditions it imposes on me.						
a. SERVICE MEMBER'S SIGNATURE b. DATE (YYYYMMDD) c. TIME ORDER SERVED						
0. DATE OF REVIEW (Upon review, the order may be modified or terminated) 11. DOD LAW ENFORCEMENT REPORT/ORIGINATING AGENCY CASE #						
12. NATIONAL CRIME INFORMATION CENTER (NCIC) PROTECTION ORDER FILE (POF)						
a. ORI		b. NCIC#		c. DATE PL	ACED IN NCIC	
DISTRIBUTION: Service member (Print Subje Protected person (custodial p Service member's local perso Installation Law Enforcement	parent of protected child)		(NCIC)			

INSTRUCTIONS

Complete as follows: Sections 1-8 and 11 are to be completed by the subject Service member's commanding officer. Section 12 is to be completed by the subject Service member and Sections 9 & 10 are to be completed by law enforcement.

Note: Utilize Generate Subject Copy function (top left of Page 1) before this form is digitally signed by the service member subject OR provided to subject. Do not email form to subject. The Service member subject will not be given the protected person's identifying information.

Section 1: Issuance or Modification of Order 1a-b. Self-explanatory.

Section 2: Service Member Data

2a-I. Self-explanatory.

2m. Provide EAS (End of Active Service) date.

2n. Self-explanatory.

20-t. Provide information of an acceptable form of government identification, to include: driver's license, state ID card, passport or naturalization number. The social security number is required when the Service Member does not have other acceptable identification.

Section 3: Protected Person

3a-c. Self-explanatory. (Omit any information from this section that, if known to the subject Service member, could endanger the protected person.) 3d-f. Driver's license, state ID card, passport or naturalization number are acceptable forms of identification. 3g-j. Self-explanatory.

Section 4: Protected Person Court Orders

4a-d. Provide information of current civil orders.

Section 5: Information Supporting Issuance of Military Protection Order

Avoid identifying anonymous sources and victim information that might endanger protected person, if known to the subject Service member.

Section 6: Reasons For Issuance of Order

6a. Self-explanatory.6b. Check each applicable box that correlates with comments in item #5.

Section 7: MPO Orders

7a-m. Initial each applicable order and/or requirement.

Section 8: Commanding Officer's Signature

a-b. Self-explanatory.

STOP - GENERATE SUBJECT COPY USING BUTTON AT TOP LEFT OF PAGE 1 BEFORE OBTAINING SERVICE MEMBER SIGNATURE

Section 9: Service Member's Signature

a-c. Self-explanatory. (Obtain subject signature via external CAC reader to prevent unauthorized disclosure of protected person information.)

Section 10: Date of Review Self-explanatory.

Section 11: Military Report Number Self-explanatory.

Section 12: National Crime Information Center (NCIC) Protection Order File (POF)

10a. Originating Agency Identifier (ORI) - Self-explanatory.
 10b. National Crime Information Center (NCIC) - Self-explanatory.

10c. Self-explanatory.

PRINT SUBJECT COPY TO DISTRIBUTE TO SUBJECT - DO NOT EMAIL FORM TO SUBJECT.

MILITARY PROTECTIVE ORDER (MPO) BATTLE DRILL

	Task	Date	Initials
1.	 Issue a DD Form 2873 to the Soldier (Subject) <6 hours from the incident. Inform Subject that violation of MPO is a violation of Article 90 or 92, UCMJ Treat "review date" as "expiration date"- can always cancel. 		
2.	 Bring completed DD2873 to the USAG Ansbach Provost Marshall Office (PMO)/Military Police Desk < 6 hours from the incident. Need both parties SSN and additional data to complete the PMO supplemental sheet 		
3.	 Provide a copy of the DD2873 to the protected individual (Victim) <6 hours from the incident. And/or custodial parent of the protected child(ren) with redactions as appropriate Advise Victim(s) MPOs DO NOT meet the requirements of 18 U.S.C. 922, therefore, an MPO does not prohibit the purchase of a firearm like a civilian protective order. Off-post authorities will not enforce the order, though violations are still punitive. Advise the Victim of the ability to also seek a civilian protective order, assistance is available on Katterbach Bldg 5817, 3rd Floor, Special Victim Counsel, or Victim/Witness Liaison. 		
4.	Notify the Family Advocacy Program (both FAP Clinical at the Ansbach Health Clinic and Army Community Service) to inform them of the intent to issue, modify, or cancel an MPO.		
5.	Go to the Provost Marshall Office and get confirmation of the case input into the National Crime Information Center.		
6.	Forward a copy of the MPO to civilian law enforcement in town/country where subject and victim reside (if off post).		
7.	Cancellation of MPO. Use DD Form 2873-1 to cancel an MPO when appropriate to do so. • Talk with the Staff Judge Advocate (SJA) first. • Reasons: ETS, retirement, transfer, unfounded.		
8.	 Transfer of Service Member Subject to an MPO. No later than the date of transfer, notify the gaining Commander. The gaining Commander will notify civilian authorities no later than seven (7) days from receiving notice of the transfer of the Subject to the new location. 		

Domestic Violence/Intimate Partner Violence Response Support Resources/Response Phone Numbers

Agency	Description	Phone #
Provost Marshal Office (PMO)	Will send military police to respond to the incident.	DSN: 110 Local: 09802-83-110
Ansbach Health Clinic Family Advocacy Program (AHC FAP)	Refer service member (mandatory) and Family member for assessment; Ansbach Health Clinic FAP will conduct safety assessment; make recommendation to command as to whether it is safe for the couple to be reunited; and develop a treatment plan based on the Family's unique circumstances and needs.	06371-9464-3726 (daytime 0730-1630) After duty hours access to FAP-C is through the MP Desk Sergeants call 110
Domestic Abuse Victim Advocate (DAVA)	Provides assistance to Commanders in addressing safety of victims and information on available resources and services; available 24 hours/day for victims of partner abuse; provides coordinated/ appropriate accompaniment; and assists with filing of DV/IPV Protection Orders (DVPO).	0162-271-0334
Ansbach Emergency Department	Local area Host Nation hospital, provides treatment and documentation of injuries	0981-4840
Ansbach Jugendamt (German Equivalent of Child Protective Services)	For reports of child abuse occurring off the installation.	0981-51-261 Monday: 0800–1300, 1400–1600 Tuesday: 0800-1300 Wednesday: 0800-1300 Thursday: 0800–1200, 1400–1800 Friday: 0800–1300
Substance Use Disorder Clinical Care (SUDCC)	Consider referring service member for evaluation if alcohol was involved in DV/IPV incident.	06371-9464-3600

Agency	Description	Phone #
Army Community Service (ACS) Family Advocacy Program (FAP)	Installation FAP Policy, Prevention classes: Stress Management, Anger Management, Couples Communication, and Parenting	09802-83-7777
Military One Source (MOS)	24/7 connection to information, answers, and support, including non- medical counseling www.militaryonesource.mil	00800-1273-8255
New Parent Support Program (NPSP)	In-home visits and a wide variety of support to all military Families that are expecting a baby and/or have a baby up to 36 months	0152-0488-7269
TRICARE	Offers mental health and Family counseling	800-931-9501
Religious Support Office	Staffed by pastoral counseling trained chaplains and civilian providers; provides a variety of counseling	0611-143-587-1554
Ansbach Health Clinic Behavioral Health	Consider referring service member for a mental health evaluation, and treatment, if warranted.	06371-9464-3602
Military and Family Life Counselors (MFLC)	Provide free short-term, flexible non-medical counseling	Katterbach Counselors: 0160 625 6487 & 0151-5339-0375
		5-4 Counselor: 0152-2986-6987
		12 th CAB Counselor: 0152-5648-3256
		Storck Counselor: 01511-1095-390
		CYS Counselor: 0170-609-3184
		DODEA Counselor: 0152-5662-5980