



**266TH FINANCIAL MANAGEMENT
SUPPORT CENTER
Finance Customer Support Team –
ANSBACH**

COVID-19 RESPONSE

Per USAG Ansbach guidance on social distancing as a response to COVID-19, the 266th FMSC Ansbach Army Finance team is implementing the following operational changes:

The following services will be provided exclusively via telephone or email:

- Pay Inquiries (all questions must be emailed)
- Temporary Lodging Allowance (TLA) claims
- OHA (Overseas Housing Allowance) submissions
- PCS, COT Travel claims
- Unit Transmittal Letters

Please Email: usarmy.rheinland-pfalz.266-fmc.list.fcst-ansbach-all@mail.mil

or Call: **DSN 467-3338; COMM: 09802-83-3338**

The following services will be provided by appointment only:

- Retirements/ Separations
- PCS In-Processing (Active Duty, Reserve, and National Guard)
- PCS Out-Processing (Exceptions to Policy)
- Pay Advance requests
- S1/PAC Drop-off/Pick-up

To make an appointment:

Please email usarmy.rheinland-pfalz.266-fmc.list.fcst-ansbach-all@mail.mil

or Call: **DSN 467-3338; COMM: 09802-83-3338**

The 266th Finance Ansbach Team remains committed to supporting all Active Duty Army, Reserve, and National Guard Service Members in the community as we respond and adapt to developing guidelines. We appreciate your patience and understanding.