

# US Army Health Clinic Ansbach - Phased Clinical Services Availability

Current

Readiness

Chronic Care

New Normal

## PHASE 0 (Current COVID operations)

### PRIMARY CARE/SOLDIER CARE

- Acute conditions with onset <72 hours and not improving
- Well Child exams (up to 18 months) and immunizations
- Minor illness or injury
- Acute gynecological complaints
- Routine or chronic conditions that suddenly worsen
- Minor procedures: ingrown toe nails, abscess, circumcisions
- RN visits (wound care, medication & vaccination injections, STD checks)
- FAP/SHARP exams
- Readiness immunizations
- EFMP
- PHA (Virtual Option)

### BEHAVIORAL HEALTH

- Acute depression or anxiety
- Chronic follow up care, mostly video/telephonic health appointments

### PHYSICAL THERAPY

- Post-operative care (<60 days)

### OPTOMETRY

- Emergency/acute eye care
- Postoperative care
- Readiness eye exams (AD only)
- Physicals for deployment, Annual Flight, Chapters, ETS, Retirement

### AUDIOLOGY

- Hearing readiness (walk-in)

### Patient Liaisons

- Telephonic communications

## PHASE 1 (Restarting 8 June 2020)

### ALL SERVICES FROM PHASE 0

#### PRIMARY CARE/SOLDIER CARE

- Enrolled patients (unassigned patients to Host Nation medical facilities)
- High risk patient care (>60 years old with cardiovascular and pulmonary conditions), AM appointments
- Well women exams
- Well child exams (all ages)
- Nexplanon/IUD insertion/removal

#### BEHAVIORAL HEALTH

- FAP office appointments
- EDIS screenings and evaluations
- SUDCC intakes
- Clinic appointments for initial visits

#### PHYSICAL THERAPY

- Acute musculoskeletal complaints for high risk patients, AM appointments

#### OPTOMETRY

- Child vision exams (>6 years old)
- High risk patient care, AM appointments

#### AUDIOLOGY

- All services

#### Patient Liaisons

- Inpatient visits once/week
- Continue telephonic communication

## PHASE 2 (Resuming mid-/late summer)

### ALL SERVICES FROM PHASE 0 & 1

#### PRIMARY CARE/ SOLDIER CARE

- Enrollment of new patients
- Chronic medical conditions
- All routine annual physicals
- Cosmetic dermatologic procedures

#### BEHAVIORAL HEALTH

- Established patients with chronic conditions

#### PHYSICAL THERAPY

- Established patients with chronic conditions (>60 days)

#### OPTOMETRY

- Routine eye exams for ADFM
- Initial flight physicals

## PHASE 3 (Resuming early fall)

### ALL SERVICES FROM PHASE 0, 1, & 2

#### ALL SERVICES

- All other routine care not specifically listed

## US Army Health Clinic Ansbach - Phased Clinical Services Availability

- **Taking care of our Soldiers and family is our priority. Our team is standing by to answer any questions regarding services and to assist with booking your appointments. Please call the clinic at:**
  - **DSN: 314-590-3600**
  - **Cell: 06371-9464-3600**
- **We are committed to Staff and Patient Safety. Please understand service availability may shift in response to community transmission rates, host nation regulations, and Health Protection Condition Levels (HPCON).**
- **All COVID related preventive measures will remain in place through most of the phased implementation, this includes wearing masks, physical distancing, pre-entry screening and temperature checks, maximization of virtual (telephonic/video) encounters and phased increase in face to face appointments.**
- **The majority of services remain closed to SPACE A patients (except Optional Immunizations, CYS physicals in Phase II).**
- **The Phase Plan applies to all Prime Beneficiaries, regardless of clinic assignment.**
- **As the Host Nation/off-post referral network begins to resume care, please be prepared to have a COVID screening and sample tested prior to the referral appointment. The Clinic will work through this need as the requirements are better understood.**