

## Resources

### Army Maintenance Application (ArMA)

<https://www.armymaintenance.com>

### Army Public Health Center

<https://phc.amedd.army.mil/topics/workplacehealth/ih/Pages/Indoor-Air-Quality-Mold.aspx>

### Centers for Disease Control and Prevention

<https://www.cdc.gov/mold/basics.htm>

[https://www.cdc.gov/mold/control\\_mold.htm](https://www.cdc.gov/mold/control_mold.htm)

<https://www.cdc.gov/mold/faqs.htm>

<https://www.cdc.gov/mold/cleanup.htm>

### Wisconsin Department of Health Services

<https://www.dhs.wisconsin.gov/mold/clean.htm>



NEED SOMETHING FIXED?

May 2021

# ARMA

Routine Maintenance  
[armymaintenance.com](https://www.armymaintenance.com)  
Emergency Maintenance  
24/7: 09802-83-115

**Self-Help Store Hours**  
**Katterbach:**  
Mon - Fri: 7.30 - 13.15 hrs, 13.45 - 16.00 hrs  
**Storck**  
Mon - Fri: 7.30 - 13.30 hrs, 14.00 - 16.00 hrs  
Closed on German and American holidays

Housing Office  
467-2943

Environmental Management Office  
467-3422



U.S. ARMY



## Household Mold ISR

Identify  
Self-Help  
Remediate



**US Army Garrison Ansbach**  
"The BEST *Hometown* in Europe!"

**USAG Ansbach Directorate of Public Works**  
"The BEST *Hometown* Team!"



## Household Mold

Molds can be found almost anywhere. They can grow on virtually any substance, where moisture is present.

There is no practical way to eliminate all mold and mold spores in the indoor environment; the way to control indoor mold growth is to control moisture.

Mold may begin growing indoors when mold spores land on surfaces that are wet. There are many types of mold, and none of them will grow without water or moisture.

***If mold is detected in your residence, DPW recommends using the Mold ISR Process (Identify, Self-Help, and Remediate with DPW).***

## Identify

Identifying the location the mold and cause of moisture in the area is important to understanding the cause of mildew and mold.

- Keep humidity level below 50%
- Look for water spots or discoloration from water leaks
- Check for leaks in pipes or windows

Submit a work order using **ArMA** if leaks or water spots are identified.

## Self-Help

The best defense for mold is to keep a clean and dry home. There are several actions residents are able to do to not only prevent but also remedy common issues.

- Use "Shock" ventilation method during winter months (windows fully open for 10 min)
- Clean visible mold immediately. Do not allow a small problem to grow.
  - Over the counter cleaners available at Px and Commissary
  - Free cleaner at Self-help
  - Use chemical or mechanical dehumidifiers

## Remediate with DPW

Sometimes mold issues continue even after a resident has done all that is possible to prevent or remove mold in their home. For these issues, residents should place a work order using the Army Maintenance Application.

- Submit a work order on ArMA indicating MOLD as the issue
- The request goes to an specifically identified mold inspector who will assess the apartment for leaks, internal wetness or other sources of moisture and determine what type of mold remediation effort is needed.
- Mold is cleaned by mold remediation team.
- Appointments are scheduled to fix external issues causing the moisture or wetness (ie, pipe leaks, window leaks, etc).
- Once the issue is fixed, the area must be allowed to dry completely to ensure the issue is resolved
- apply a mold barrier and any cosmetic work.

It should be noted this is a several step process and multiple appointments may be necessary.

### TIPS:

Go to Housing Office for free hygrometer  
Visit Self-Help for free mold cleaning spray

Watch DPW video on proper ventilation  
<https://www.youtube.com/watch?v=17nkXwt9K1Q>

